SECURUS Technologies®
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July 10, 2023

VIA ELECTRONIC FILING SYSTEM and OVERNIGHT DELIVERY

Ms. Sallie K. Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, Georgia 30334

Re: Securus Technologies, LLC (Docket Nos. #5750 and #5915)
Proposed Tariff Revisions

Dear Ms. Tanner,

Enclosed please find proposed tariff revisions to Securus Technologies, LLC's ("Securus") Georgia Public Service Commission Tariff No. 1. The purpose of this filing is to update Securus' refund language for its AdvanceConnect and Securus Debit products. Sheets affected by this filing include the following:

- Nineteenth Revised Sheet No. 2 updating the Check Sheet.
- Fourth Revised Sheet No. 25 updating the AdvanceConnect Refund Language
- Second Revised Sheet No. 28 removing outdated Securus Debit Refund Language

The requested effective date for this filing is July 18, 2023

Securus sincerely appreciates your attention to this matter. Should you have any questions regarding this correspondence, please contact the undersigned at (972) 277-0395 or by email at debbie.conde@securustechnologies.com. You may also contact Michael S. J. Lozich, Associate General Counsel, Regulatory Affairs at (972) 277-0565 or by email at michael.lozich@securustechnologies.com.

Sincerely,

/s/

Debbie Conde
Senior Regulatory Analyst
Securus Technologies

CHECK SHEET

This tariff contains sheets 1 through 28, inclusive, each of which is effective on the date shown thereon.

Sheet	Revision
1	Second
2	Nineteenth*
3	Third
4	Third
5	Original
6	Original
7	First
7.1	First
8	Second
8.1	First
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	First
17	First
18	Original
19	Eighth
19.1	Third
19.2	Original
19.3	Second
19.4	Second
20	Second
21	Third
22	Third
23	Original
24	Third
24.1	Fifth
24.2	Third
25	Fourth*
26	Fourth
27	First
28	Second*

*Indicates new or revised sheets

ISSUED BY: Michael S. J. Lozich, Associate General Counsel, Regulatory Affairs
Securus Technologies, LLC
4000 International Parkway
Carrollton, Texas 75007

9. AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by the End User.

When the balance in an AdvanceConnect Account reaches ten dollars ($10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. An End User may request a refund of an unused account balance until final disposition of those funds. (T) (T)

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

11) Securus Debit Accounts

Securus Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Securus Debit provides an alternative method for Inmates to prepay for and make calls. A Securus Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and replenish their Securus Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Securus Debit account. Securus Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.

Securus Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code to access their Securus Debit account. The Company's system automatically informs the Inmate of the prepaid balance remaining on the Securus Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time basis as the call progresses. During a Securus Debit call, when the prepaid account balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.

Securus Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid balances are not charged for incomplete calls.

Refunds of unused Securus Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Confinement Facility or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply. The prepaid balance expires ninety (90) days from the date of the last call placed on the Securus Debit account unless alternative arrangements are expressly requested by the Confinement Facility. (D) (D)