Southern Linc

June 30, 2023

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, GA 30334

RE: Order Granting ETC Status; Application of Southern Communications Services, Inc. d/b/a Southern Linc for Designation as an Eligible Telecommunications Carrier in the State of Georgia - Docket No. 27241

Dear Ms. Tanner:

Pursuant to Commission Rule 515-12-1-.35, Southern Communications Services, Inc. d/b/a Southern Linc, ("Southern Linc," "Company") hereby provides the Commission with notice of changes in the services it will provide to its Lifeline customers. Southern Linc also acknowledges that this rule supersedes the quarterly reporting requirements of the Order Granting Southern Linc its Eligible Telecommunications Carriers ("ETC") Status (Docket No. 27231) and will notify the Commission of any changes in rates, fees, or services thirty days prior to any changes going forward.

Changes in Services: Beginning August 1, 2023, Southern Linc will no longer offer standalone directory assistance and operator services to its customers, including Lifeline customers, throughout its service territory. Southern Linc will continue to offer its Lifeline customers the required services an ETC must under 47 C.F.R. § 54.400 and the Commission's rules, as referenced above. These changes do not impact a customer's ability to call Southern Linc's 24 hour a day customers solutions center for help on their account.

Please contact me at (678) 443-1716 if you have any questions or concerns. Thank you for your assistance with this matter.

Sincerely,

/s/ Bryant Peters

Bryant Peters
Attorney

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