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June 21, 2023

Mr. Reece McAlister
Executive Director
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, GA 30344-5701

RE: Telecommunications Relay Service Generic Docket, Docket No. 44669

Dear Mr. McAlister:

Enclosed for filing is AT&T Georgia's 2023 telecommunications relay service bill insert in the above captioned docket. AT&T Georgia has updated the bill message language to reflect the most recent dialing methods.

Questions may be referred to me at (404) 725-7603.

Sincerely,



Attachment

GA TRS 2023 Copy

GEORGIA RELAY 7.1.1

DIAL 7.1.1 is a Telecommunications Relay Service for customers with hearing and speech loss. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities.

For more information, please go online at realpageslive.com (choose a Directory or enter a zip code or city name; select Table of Contents; and then click on Community Pages.) You can also go to att.com/accessibility or call AT&T's Disability and Aging Center at 1.800.772.3140 for products that make universal access a reality.

Georgia Relay helps those who are deaf, hard-of-hearing, or have speech disabilities communicate with family, friends and business contacts by telephone. To learn more about the Georgia Relay, visit GeorgiaRelay.org.

To place a call, dial **7.1.1** or use one of the numbers below:

Customer Service:
TTY: 800.255.0056 **Email:** garelay@hamiltonrelay.com
Voice: 800.255.0135 **TTY/Voice:** 866.694.5824
Spanish: 888.202.3972
Speech-to-Speech: 888.202.4082 **Web:** georgiarelay.org or hamiltonrelay.com

Standard Mail:
Georgia Relay
PO Box 285
Aurora NE 68818

Georgia Relay offers CapTel®. To reach a CapTel user, hearing callers first dial the captioning service at 877.243.2823. When prompted, enter the number of the CapTel user and wait until the call is connected before speaking.

Relay service is also available over the internet at www.hamiltonrelay.com.

Equipment Distribution Program
If you want to learn more about the Georgia Telecommunications Equipment Distribution Program, please contact the Georgia Council for the Hearing Impaired at gcdhh.org or dial 888.297.9461.

Emergency Calls
Please note that 7.1.1 is only to be used to reach the Georgia Relay. For EMERGENCIES you should continue to use 9.1.1. The Americans with Disabilities Act (ADA) requires that 9.1.1 centers have TTYs (text telephones) and be prepared to handle emergency calls placed in this manner. The Georgia Relay will make every effort to assist you in an emergency, however, it is important to understand that relay centers are not 9.1.1 centers and do not assume responsibility for emergency calls.

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