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June 2, 2023

Via E-File

Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-9052

Re: Global Tel*Link Corporation d/b/a ViaPath Technologies
Revised Georgia Tariff No. 4

Dear Secretary Tanner:

Global*Tel Link Corporation ("GTL") d/b/a ViaPath Technologies (the "Company") respectfully submits the enclosed revised Georgia Tariff No. 4. Each page of the tariff is included in this filing to reflect the addition of the Company's previously-approved DBA name in the header and in the text as marked, and the Company's updated address in the footer. The addition of the Company's DBA name was approved in Docket No. 5295 in January 2022.

Additional substantive edits have been made on the tariff pages listed below. The purpose of these changes is to update definitions, update certain terms and conditions, remove outdated provisions, and update certain rates:

- 25th Revised Page 1 – Updates Check Sheet
- 2nd Revised Page 6 – Updates definitions
- 2nd Revised Page 20 – Updates terms and conditions
- 5th Revised Page 26.1 – Updates terms and conditions
- 4th Revised Page 26.2 – Updates terms and conditions
- 2nd Revised Page 26.3 – Deletes outdated provisions
- 3rd Revised Page 26.4 – Deletes outdated provisions
- 4th Revised Page 26.5 – Deletes outdated provisions
- 2nd Revised Page 26.6 – Deletes outdated provisions
- 3rd Revised Page 26.7 – Deletes outdated provisions
- 2nd Revised Page 26.8 – Deletes outdated provisions
- 2nd Revised Page 26.9 – Deletes outdated provisions
- 5th Revised Page 26.10 – Updates terms and conditions
- 7th Revised Page 29 – Deletes outdated provisions
- 5th Revised Page 30 – Deletes outdated provisions

- 12th Revised Page 31 – Deletes outdated provisions
- 4th Revised Page 32 – Deletes outdated provisions
- 1st Revised Page 33 – Updates ancillary service charges to reflect FCC rules

The Company respectfully requests an effective date of July 2, 2023 for the revised tariff pages.

If you have any questions regarding this filing, please contact the undersigned.

Respectfully submitted,

/s/ Angela F. Collins

Angela F. Collins

Enclosure

This tariff, Georgia Tariff No. 4,replaces in its entirety, Georgia Tariff No. 3, which is presently on file with the Commission

TITLE PAGE

GEORGIA
INSTITUTIONAL TELECOMMUNICATIONS SERVICE TARIFF

OF

GLOBAL TEL*LINK CORPORATION D/B/A VIAPATH TECHNOLOGIES **(T)**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of institutional telecommunications services provided by GLOBAL TEL*LINK CORPORATION D/B/A VIAPATH TECHNOLOGIES (the "Company") within the state of Georgia. Long distance rates published herein apply to intrastate, intercounty calls only. This tariff is on file with the Georgia Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business at 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042 **(T)**

This tariff (No. 4) cancels and replaces in its entirety the Global Tel*Link Corporation d/b/a ViaPath Technologies Institutional Telecommunications Services Tariff No. 3 currently on file with the Georgia Public Service Commission. **(T)** **(T)**

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	1st Revised	*	26	3rd Revised	*
1	25th Revised	*	26.1	5th Revised	*
2	1st Revised	*	26.2	4th Revised	*
3	1st Revised	*	26.3	2nd Revised	*
4	1st Revised	*	26.4	3rd Revised	*
5	3rd Revised	*	26.5	4th Revised	*
6	2nd Revised	*	26.6	2nd Revised	*
7	1st Revised	*	26.7	3rd Revised	*
8	1st Revised	*	26.8	2nd Revised	*
9	1st Revised	*	26.9	2nd Revised	*
10	3rd Revised	*	26.10	5th Revised	*
11	3rd Revised	*	26.11	2nd Revised	*
12	1st Revised	*	27	2nd Revised	*
13	1st Revised	*	28	10th Revised	*
14	1st Revised	*	28.1	3rd Revised	*
15	1st Revised	*	29	7th Revised	*
16	1st Revised	*	30	5th Revised	*
17	1st Revised	*	31	12th Revised	*
18	1st Revised	*	32	4th Revised	*
19	2nd Revised	*	33	1st Revised	*
20	2nd Revised	*	34	2nd Revised	*
21	2nd Revised	*			
22	1st Revised	*			
23	2nd Revised	*			
23.1	1st Revised	*			
24	2nd Revised	*			
25	2nd Revised	*			

* - indicates those pages included with this filing

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

(D) - Delete or discontinue.

(I) - Change Resulting in an increase to a customer's bill.

(M) - Moved from another tariff location.

(N) - New

(R) - Change resulting in a reduction to a customer's bill.

(T) - Change in text or regulation.

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TARIFF FORMAT

A. **Page Numbering -** Page numbers appear in the upper right corner of the page. Pages are numbered sequentially, however, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between sheets 14 and 15 would be 14.1.

B. **Page Revision Numbers -** Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the GPSC. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. **Paragraph Numbering Sequence -** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1(a)

D. **Check Sheets -** When a tariff filing is made with the GPSC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the GPSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Average Daily Population (ADP) – The sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Georgia Public Service Commission.

Company or Carrier - Used throughout this Tariff to refer to Global Tel*Link Corporation d/b/a ViaPath Technologies, unless otherwise clearly indicated by the context. **(T)** **(T)**

Confinement or Correctional Institutions - Used throughout this Tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population. **(T)**

Customer - The person, firm, corporation or other entity, which uses the Company's service and is responsible for payment of charges and compliance with the Company's Tariff. The Customer on a collect call placed in a confinement institution is the called party. **(T)**

End User - End Users of the Company's service are inmates of correctional institutions or penal facilities who are authorized by the institution to use such services. Responsibility for payment of End Users' charges must be accepted by the called party (i.e., collect). **(T)**

(D)

GPSC - Georgia Public Service Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

Inmates - The jailed population of correctional institutions.

Institution - Used throughout this Tariff to refer to correctional institutions.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals, operated directly by the Federal Bureau of Prisons or U.S. Immigration and Customs Enforcement, or pursuant to a contract with those agencies; juvenile detention centers; and secure mental health facilities. **(T)** **(T)** **(T)**

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's services and facilities are furnished for communications originating and terminating within the state of Georgia under terms of this tariff.

The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Company network. **(T)** **(T)** **(T)**

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Use of Service

Services is provided under this tariff to correctional institutions and may be used by authorized inmates of institutions for any lawful purpose for which the service is technically suited, subject to such limitations or restrictions established by the institution (Customer).

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.3 Limitations

2.3.1 Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this Tariff.

2.3.2 Service is provided only to correctional institutions for use by authorized inmates of the institutions and is subject to any restrictions or limitations imposed by the correctional institution.

2.3.3 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or End User is using service in violation of provisions of this Tariff or the law.

2.3.4 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.3.5 The Company reserves the right to discontinue service, limit service, or to impose requirements on Institutions as required to meet changing regulatory or statutory rules and standards.

2.3.6 The Company reserves the right to discontinue service, when any governmental or regulatory condition imposed upon the Company materially and negatively impacts the financial viability of the service as determined by the Company in its best business judgment. **(T)**

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.4 Liability of the Company

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Subscriber or End User for the period during which the faults in transmission occur. **(T)**

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Subscriber and End User against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to , transmitted, or used by the Company under this tariff; or for any act or omission of the Subscriber or End User; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.5 Taxes and Fees

2.5.1 For Debit Card calls, state and local taxes are included in the stated rates in this Tariff. For all other calls, unless otherwise specified, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this Tariff.

2.5.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.5.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this Tariff.

2.5.4 Georgia Universal Access Fund

The Company will comply with, and require its Customers to comply with, the Commission's Universal Access Fund Requirements as set forth in O.C.G.A. Section 46-5-167 or any Commission order, rule, or regulation adopted or promulgated hereunder. The surcharge will be shown as a separate line item on the Customer's monthly invoice. The rate of the surcharge will be equal to the contribution factor established by the Commission.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.5 Taxes and Fees, Cont'd.

2.5.3 [Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.6 Terminal Equipment

The Company's facilities and service is used with or terminated in Company-provided pay telephone equipment and communications systems. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.7 Installation and Termination

Service is installed upon mutual agreement between the correctional institution and the Company. The service agreement does not alter rates specified in this tariff.

2.8 Assignment or Transfer

All facilities or services provided under this Tariff are directly or indirectly controlled by the Company and neither the Institution nor End User may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all service conditions.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.9 Billing and Payment for Service

2.9.1 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an end user of the Customer by the Company. All charges due by the Customer are payable to the Company or to an agency duly authorized to receive such payments (such as a local exchange company). **(T)**

2.9.2 Disputed Charges

Charges billed directly by the Company are due upon receipt. Amounts not paid within 30 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges must be received in writing by the Company within thirty (30) days after the date of the invoice.

For charges billed through the Customer's local exchange carrier, notice from the Customer of disputed charges must be received in writing by the Company within ninety (90) days after the date of the bill is issued.

The Company will promptly investigate and advise all billed parties as to its findings concerning disputed charges. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Customers may contact the Georgia Public Service Commission in the event of an unresolved dispute.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.9 Billing and Payment for Service, Cont'd.

2.9.3 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit amount. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of confinement facilities in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

2.9.4 Deposits

The Company does not normally require deposits. However the company reserves the right to collect a deposit not to exceed two (2) months estimated charges from customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules.

2.9.5 Advance Payments

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary. **(T)**

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.9 Billing and Payment for Service, Cont'd.

2.9.6 Return Check Charge

A return check charge of $25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Georgia law.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.10 Interconnection with Institution

The Company's facilities and service is used in conjunction with Company-provided telephone sets. The Institution is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. Terminal equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.11 Installation and Termination

Service is installed upon mutual agreement between the Institution and the Company.

2.12 Interconnection with Other Carriers

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Institution is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Institution.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.13 Refusal or Discontinuance by of Service by Company

2.13.1 The Company may refuse or discontinue service under the following conditions.

A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.

B. For use of telephone service for any other property or purpose than that described in the application.

C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents. **(T)** **(T)** **(T)**

D. For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided five (5) day's written notice is given before termination. **(T)**

E. For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) day's written notice, except in extreme cases.

F. Without notice in the event of Subscriber or End User use of equipment in a manner that adversely affects the Company equipment or service to others. **(T)**

G. Without notice in the event of tampering with the equipment or services owned by the Company or its agents. **(T)**

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.13 Refusal or Discontinuance by of Service by Company, Cont'd.

2.13.1 Continued

H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Subscriber or End User to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. **(T)**

I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.14 Reserved for Future Use

2.15 Intrastate Facilities

Intrastate calls are carried over intrastate facilities by the Company's underlying carrier. **(T)**

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.16 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance.

2.17 Contracts **(N)**

Service is offered on a contractual basis to meet specialized requirements of Correctional Institutions. All services with Institutions are provided under contract. Each contract includes a unique mix of services, equipment, and software for blocking, screening, and monitoring calls, and performs other specialized functions as required by the Institution. All similarly situated Institutions are treated on a non-discriminatory basis. The terms of each contract shall be mutually agreed upon between the Correctional Institution and the Company and may include rates not contained in this tariff charges for specially designed or constructed services, or other customized features.

2.18 Special Pricing Arrangements/Individual Case Bases (ICB) Arrangements

Service may be offered on a contractual basis to meet the specialized requirements of Correctional Institutions. Customized service packages at negotiated rates may be furnished in response to requests by Customers for proposals or for competitive bids. Negotiated rates, terms, and conditions will be set forth in individual Customer contracts. The terms, conditions, obligations and regulation set forth in this tariff will be incorporated into, and be part of, said contract, and shall be binding on Company and Customer. **(N)**

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

The Company offers long distance services to its customers, including automated operator assisted calling, for calling within the state of Georgia. Service is designed for the placement of calls by inmates of prisons or confinement facilities. Calls are routed via automated premises equipment to valid NPA-NXX in the state of Georgia by the switching facilities of the Company's underlying carrier(s). Rates for service vary by distance, time of day and duration of the call. **(T)** **(T)** **(T)**

Services provided exclusively for the use of inmates of correctional or confinement institutions may be limited or restricted at the request of the Institution administration. Restrictions include, but are not limited to: call duration limits, call-to number blocking, emergency call blocking, blocked access to a live operator and to alternate carriers, collect or person to person collect only, service availability hours, or other restrictions deemed necessary for the welfare of the institution and safety of the public.

3.2 Service Availability

Service is available to correctional institutions throughout Georgia for use by authorized inmates of such institutions and by parties whom they call.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.3 Call Charges

3.3.1 Long distance usage charges are based on the actual usage of the Company's network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection. No fixed monthly fees or installation charges apply.

3.3.2 Chargeable time for a call ends upon disconnection by either party.

3.3.3 Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is one (1) minute. For billing purposes, call timing begins when the called party accepts responsibility for payment of charges. Call timing ends when the connection is terminated.

3.3.4 Unless otherwise specified in this Tariff, usage is measured and rounded to the higher full minute for billing purposes.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.4 Distance and Time of Day Rate Periods

3.4.1 Time of Day Rate Periods

The appropriate rates apply for day, evening and night/weekend calls based on the following chart. A call which involves more than one rate period will be rated pro-rata in accordance with how the call crossed the applicable rate periods.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO5:00 PM *	DAYTIME RATE PERIOD						
5:00 PMTO11:00 PM *	EVENING RATE PERIOD						
11:00 PMTO8:00 AM *	NIGHT/WEEKEND RATE PERIOD						

* to, but not including

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.4 Distance and Time of Day Rate Periods, (Cont'd.)

3.4.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by AT&T in its Tariff No. 10 as filed with the FCC in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.5 Description of Service

All services are offered in conjunction with interstate service.

3.5.1 Institutional Collect-Only Calling Service

The Company processes one type of call: automated collect. Automated Collect Calls are billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance. The call processing system collects the billing information of the called party and routes the call through terminating facilities. The called party must accept the charges for the call, or the connection will be dropped. **(T)**

Calls are measured as described in Sections 3.5 of this tariff and rated based on time of day, call duration and mileage. Per-minute usage sensitive charges apply.

Service may be limited or restricted at the request of the Institution administration. Restrictions include, but are not limited to: call duration limits, call-to number blocking, emergency call blocking, blocked access to a live operator and to alternate carriers, collect or person to person collect only, service availability hours, or other restrictions deemed necessary for the welfare of the institution and safety of the public.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.5 Description of Service, Con't.

3.5.2 [Reserved for Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.5 Description of Service, Con't.

3.5.2 [Reserved for Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.6 AdvancePay® Accounts **(T)**

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up an AdvancePay® Account for friends and family who are called parties (Customer) for the payment of Collect calls made to the Customer placed from Institutions served by the Company. Funds in the Customer's account may be used for payment of Collect calls placed by Inmates to only those telephone numbers specified by the Customer. Establishment and maintenance of an account are required to complete Collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

Upon request, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the Inmate may call.

Additional deposits will be accepted with a $50.00 deposit maximum unless a Correctional Institution requires a different practice. Initial and additional deposits into the account may be made by cash, check, credit card, or Western Union. Transaction fees will apply for credit card and check by phone transactions. All deposits will be subject to applicable taxes and fees.

When an Inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also review their account online or contact the Company's toll-free customer service number for account balance information at any time. If the account balance is insufficient, calls placed to the numbers specified by the Customer will not be completed until the account is replenished.

Account holders may seek a refund of unused balances by contacting customer service. Unless applicable law or a Correctional Institution requires a different practice, accounts will become inactive after 180 consecutive days of inactivity or non-use. Account holders will have 180 days from the date of the last call charged to the account to request a refund of any unused account balance. If an account is used at any point during the inactivity period, the 180-day inactivity period will restart. If the account holder provides sufficient contact information to the Company and affirmatively agrees to receive notifications by text message and/or email from the Company, the Company will provide text message and/or email notice to the account holder 30 days prior to the scheduled expiration of the account. Upon receipt of a verified refund request during the 180-day period, any remaining balance in an account will be refunded to the Customer after deducting any call charges, applicable taxes, and transaction fees incurred during the current billing cycle.

All security measures and Inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using an AdvancePay® Account. **(T)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.6 AdvancePay® Accounts **(M)**

3.6.1 Rates and Charges

A. **Option 1 -** Rates and charges are the same as those set forth in the Company's rate schedules set forth in Section 4.2.

B. **Option 2 -** Rates and charges are provided at a discount per request of the Correctional Institution. **(M)**

3.7 [Reserved For Future Use] **(M)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use] **(D)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use], (Cont'd.) **(D)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use], (Cont'd.) **(D)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use], (Cont'd.) **(D)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use], (Cont'd.) **(D)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use], (Cont'd.) **(D)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.8 [Reserved for Future Use], (Cont'd.)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.9 Institutional Prepaid Operator Assisted Calling

3.9.1 Prepaid Debit Accounts

A Prepaid Debit Account allows each Inmate the option to transfer funds from his/her personal account to his/her telephone account or to purchase a voucher to add funds the Prepaid Debit Account. The transfer of funds is managed by Correctional Institution personnel or through a direct interface between the commissary system and/or booking account and the Inmate phone system. The Prepaid Debit Account is associated with the Inmate's Personal Identification Number (PIN.) When the Inmate places a call, he/she has the option of making a Collect call or using funds from the Prepaid Debit Account. Once the Prepaid Debit Account is selected, the Inmate enters the PIN and called telephone number. All deposits to the account are paid to and handled by the entity managing the account, *e.g.*, jail management system, Institution, commissary, etc. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the Inmate. **(T)**

The Company's system automatically informs the Inmate of the available usage balance remaining in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number. Usage is deducted from the available balance in the account on a real-time basis as the call progresses.

Unless state law or a Correctional Institution requires a different practice, any unused funds in a Prepaid Debit Account are refunded to the Inmate upon release of the Inmate from the Correctional Institution. Refunds are issued by the entity managing the account, which depending on the specific arrangements, is either the Company, the commissary, the Correctional Institution itself or its agent, unless otherwise directed by state law.

All security measures and Inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using a Prepaid Debit Account. **(T)**

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.

3.9 Institutional Prepaid Operator Assisted Calling, (Cont'd.)

3.9.2 Rates and Charges

A. Option 1 - Rates and charges for Prepaid Debit Accounts are the same as those set forth in the Company's institutional collect call rate schedules.

B. Option 2 - Rates and charges for Prepaid Debit Accounts are provided at a discount, per request of correctional facility.

C. Option 3

1. Local:
Per Minute: $0.12 Not to exceed $2.70/call

2. Intra/InterLATA:

Rate Per Minute: $0.18
Not to exceed the following rates:

Facility Type	ADP[1]	Rate Per Minute
Jail	0-349	$0.31
Jail	350-999	$0.21
Jail	1000+	$0.19

D. Option 4

1. Local:
Per Minute: $0.06 Not to exceed $2.70/call

2. Intra/InterLATA:

Rate Per Minute: $0.19
Not to exceed the following rates:

Facility Type	ADP[1]	Rate Per Minute
Jail	0-349	$0.31
Jail	350-999	$0.21
Jail	1000+	$0.19

[1] *Average Daily Population (ADP)* means the sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year.

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SECTION 4 - RATES AND CHARGES

4.1 General

Calls are billed individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.4 of this tariff.

Customers are billed based on their use of the Company's long distance service. No installation charges or fixed monthly recurring charges apply. Rates vary by mileage band, time of day, day of week and call duration.

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.2 Institutional Collect-Only Service Rates

The following rates apply to outbound collect-only operator assisted calls using the Company's network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. **(T)**

4.2.1 IntraLATA Institutional Calls

A. Plan A

1. Per Minute Usage Rates

Rate Per Minute: $0.19
Not to exceed the following rates:

Facility Type	ADP[1]	Rate Per Minute
Jail	0-349	$0.31
Jail	350-999	$0.21
Jail	1000+	$0.19

B. Plan B

1. Per Minute Usage Rates

Rate Per Minute: $0.12
Not to exceed the following rates:

Facility Type	ADP[1]	Rate Per Minute
Prison	ALL	$0.16

[1] *Average Daily Population (ADP)* means the sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year.

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.2 Institutional Collect-Only Service Rates, Cont'd.

4.2.2 InterLATA Institutional Calls

A. Plan A

1. Per Minute Usage Rate

Rate Per Minute: $0.19
Not to exceed the following rates:

Facility Type	ADP[1]	Rate Per Minute
Jail	0-349	$0.31
Jail	350-999	$0.21
Jail	1000+	$0.19

B. Plan B

1. Per Minute Usage Rate

Rate Per Minute: $0.12
Not to exceed the following rates:

Facility Type	ADP[1]	Rate Per Minute
Prison	ALL	$0.16

[1] *Average Daily Population (ADP)* means the sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year.

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.2 Institutional Collect-Only Service Rates, Cont'd.

4.2.3 Local Institutional Collect Calls

A. Plan A

The following charges apply per local collect call. These charges apply during all rate periods.

1. Local Per Minute Usage Rate

	Per Minute
Rate Per Minute:	$0.18*

B. Plan B

1. Local Per Minute Usage Rate

	Per Minute
Rate Per Minute:	$0.12*

* Not to exceed $2.70 per call.

4.3 [Reserved for Future Use] **(D)** **(D)**

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.4 [Reserved for Future Use] **(D)**

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.5 [Reserved For Future Use]

4.6 [Reserved for Future Use] **(D)**

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.6 [Reserved for Future Use] **(D)**

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.7 Ancillary Service Charges

4.7.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees $3.00

4.7.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee $5.95

4.7.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees $2.00

(D)
(D)

4.7.4 Third-Party Money Transmitter Fee **(N)**

$3.00 per transaction when paid using an automated payment system

$5.95 per transaction when paid using a live agent

4.7.5 Single-Call Fee

$3.00 per transaction when paid using an automated payment system, plus the adopted per-minute rate

$5.95 per transaction when paid using a live agent, plus the adopted per-minute rate

Pursuant to the Federal Communications Commission's Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the "FCC 2021 Order"), the jurisdictional nature of an intrastate call depends exclusively on determining that the physical location of the originating and terminating endpoints of the call are in the state. To the extent that location data is not available, a call will be treated as an interstate call and subject to the rates and Ancillary Service Charges set forth in ViaPath Technologies' interstate published rates found at: https://www.gtl.net/legal-and-privacy/federal-tariffs-and-price-lists/ unless the law requires otherwise. **(N)**

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SECTION 4 - RATES AND CHARGES, CONT'D.

4.8 [Reserved For Future Use]

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