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May 1, 2023

VIA THE PSC ALTERNATIVE FILING SYSTEM
Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale*; Docket No. 7892-U

Dear Ms. Tanner:

Enclosed for filing is AT&T Georgia's[1] *Eighty-Eighth Notice of Filing Corrective Action Plan* in the above-captioned docket.

Thank you for your assistance.

Sincerely,

Patrick Turner
Patrick W. Turner

PWT/sh
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail at leonb@psc.state.ga.us)
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail at patrickr@psc.state.ga.us)
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Parties of Record (via electronic mail)

[1]BellSouth Telecommunications, LLC., d/b/a AT&T Georgia

BEFORE THE
GEORGIA PUBLIC SERVICE COMMISSION

In Re:	)	
	)	
Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale	)	Docket No. 7892-U

BELLSOUTH TELECOMMUNICATIONS, INC., d/b/a AT&T GEORGIA'S EIGHTY-EIGHTH NOTICE OF FILING CORRECTIVE ACTION PLAN

I. INTRODUCTION

Pursuant to the Commission's January 12, 2001, November 14, 2002, January 22, 2003, and July 18, 2005, Orders, BellSouth Telecommunications, LLC., d/b/a AT&T Georgia ("AT&T Georgia") respectfully files its Eighty-Eighth Corrective Action Plan, where applicable, for those performance measures for which AT&T Georgia failed to meet the applicable benchmark or retail analog twice in the past three consecutive months (December 2022, January and February 2023). AT&T Georgia's filing identifies each of the performance measures and sub-metrics at issue with Competitive Local Exchange Carrier ("CLEC") volumes of more than 30 circuits per month, identifies the months in which the applicable benchmark or retail analog was not met, and provides an overview of the results of AT&T Georgia's root cause analysis and proposed corrective action, where applicable. Sub-metrics with CLEC volumes of 30 or less do not make it possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

SECTION 1: OPERATIONAL SUPPORT SYSTEMS

NONE

SECTION 2: ORDERING

O-9: Firm Order Confirmation Timeliness

UNE Other Partially Mechanized/ (December 2022, January, and February 2023)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 28 of the 43 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

O-11: Firm Order Confirmation and Reject Response Completeness

Local Interconnection Trunks/ (December 2022, January, and February 2023)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 41 of the 51 CLEC orders were returned within the (95 %) benchmark. AT&T Georgia did not identify any systemic issues during the period.

SECTION 3: PROVISIONING

NONE

SECTION 4: MAINTENANCE AND REPAIR

M&R -1 PERCENT MISSED REPAIR APPOINTMENTS

UNE Digital Loops>=DS1 /Dispatch (December 2022, and February 2023)

The percentage of CLEC missed repair appointments met during this report period was 75.00% of 36 appointments compared to 82.60% of 615 repair appointments for the retail analog. AT&T Georgia did not identify any systemic issues concerning this measure.

M&R-2A: CUSTOMER TROUBLE REPORT RATE

UNE Digital Loops >= DS1 / Dispatch (December 2022, January, and February 2023)
UNE EELs/ Dispatch (December 2022, and January 2023)

Although AT&T Georgia did not satisfy the Retail analog comparison for these two sub-metrics, AT&T Georgia provided an overall average for all products of (98.09%) trouble-free service for both the Wholesale (99.85%), and Retail (98.02%) lines during this report period. AT&T Georgia did not identify any systemic issues concerning this measure.

M&R-5: OOS- Out of Services > 24 Clock hours

UNE Digital Loop>=DS1 Dispatch (December 2022, and January 2023)

During this report period the retail success rate was 82.60% of 615 trouble reports as compared to 75.00% of 36 for the CLECs. AT&T Georgia did not identify any systemic issues concerning this measure.

M&R-6: Average Answer Time-Repair Centers

UNE/Retail Maintenance Center (December 2022, January, and February 2023)

During this report period the Average Answer time for all CLEC was 0.59% minutes compared to the Retail Average of 0.24% minutes. The CLEC difference in Average Answer time from Retail was 0.34 minutes. AT&T Georgia did not identify any systemic issues concerning this measure.

SECTION 5: BILLING

NONE

Respectfully submitted, this 1st day of May, 2023.

BELLSOUTH TELECOMMUNICATIONS, LLC.,
d/b/a AT&T GEORGIA

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CERTIFICATE OF SERVICE
Docket No. 7892-U

This is to certify that on this 1st day of May 2023, I served a copy of the foregoing, upon known parties of record, via electronic mail as follows:

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