Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Communications Venture Corporation d/b/a INdigital**
ADDRESS:	1616 Directors Row
CERTIFICATE NUMBER(S):	R-1134 & L-0563
PREPARED BY:	Cassandra Cole
PHONE:	740-262-0306
EMAIL:	ccole@indigital.net

CUSTOMER SERVICE NUMBER:	877-469-2010

COMMISSION COMPLAINT CONTACT:	
NAME:	Deborah Prather
TITLE:	Regulatory Director
PHONE:	877-469-2010
EMAIL:	dprather@indigital.net
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Cassandra Cole
TITLE:	Regulatory Manager
PHONE:	740-262-0306
EMAIL:	ccole@indigital.net
ADDRESS (IF NOT SAME AS ABOVE):	PO Box 47, Caledonia, OH 43314

TARIFF CONTACT:	
NAME:	Cassandra Cole
TITLE:	Regulatory Manager
PHONE:	740-262-0306
EMAIL:	ccole@indigital.net
ADDRESS (IF NOT SAME AS ABOVE):	PO Box 47, Caledonia, OH 43314

ATTORNEY:	
NAME:	
TITLE:	
PHONE:	
EMAIL:	
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	