Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

Docket No: 14232

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Cathect Communications, Inc.**
ADDRESS:	**2160 Lexington Lane, Cummings, Georgia, 30040-6495**
CERTIFICATE NUMBER(S):	**L-7776**
PREPARED BY:	Emma Wilson
PHONE:	**866-951-3352**
EMAIL:	info@cathectc.com

CUSTOMER SERVICE NUMBER:	186695133652

COMMISSION COMPLAINT CONTACT:	
NAME:	Emma Wilson
TITLE:	Commission Dispute Resolution Manager
PHONE:	18886104039
EMAIL:	info@cathectc.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	**Nawal Williams**
TITLE:	CFO
PHONE:	8005531034
EMAIL:	nwilliams@cathectc.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	**Nayab Sharif**
TITLE:	Operational Manager
PHONE:	**866-951-3352**
EMAIL:	nayabs@cathectc.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Ishrat Jahan
TITLE:	C.E.O
PHONE:	**866-951-3352**
EMAIL:	info@cathectc.com
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	