Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

(7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Zayo Group, LLC**
ADDRESS:	1401 Wynkoop Street, Suite 500
CERTIFICATE NUMBER(S):	L-0496; X-1103; R-1110; #7325
PREPARED BY:	William McConnell
PHONE:	(303) 414-4056
EMAIL:	regulatorytax@zayo.com

CUSTOMER SERVICE NUMBER:	866-364-6033 Network Control Center 866-236-2824

COMMISSION COMPLAINT CONTACT:	
NAME:	serviceexperts@zayo.com
TITLE:	
PHONE:	(866) 364-6033
EMAIL:	serviceexperts@zayo.com
ADDRESS (IF NOT SAME AS ABOVE):	1805 29th St Boulder, CO 80301

REGULATORY CONTACT:	
NAME:	William McConnell
TITLE:	Director – Regulatory Reporting
PHONE:	(303) 414-4056
EMAIL:	regulatorytax@zayo.com
ADDRESS (IF NOT SAME AS ABOVE):	1401 Wynkoop St., Ste 500 Denver, CO 80202

TARIFF CONTACT:	
NAME:	William McConnell
TITLE:	Director – Regulatory Reporting
PHONE:	(303) 414-4056
EMAIL:	regulatorytax@zayo.com
ADDRESS (IF NOT SAME AS ABOVE):	1401 Wynkoop St., Ste 500 Denver, CO 80202

ATTORNEY:	
NAME:	Mike Mooney
TITLE:	Chief Legal Officer
PHONE:	(303) 414-3008
EMAIL:	mike.mooney@zayo.com
ADDRESS (IF NOT SAME AS ABOVE):	1821 30th St., Unit A Boulder, CO 80301
NAME OF FIRM (IF APPLICABLE):	Zayo Group, LLC