FILED
MAR 15 2023
EXECUTIVE SECRETARY
G.P.S.C.

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Georgia Public Service Commission

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DOCKET# 4232
DOCUMENT# 193605

Michael Smith
President and CEO
Greater Valdosta United Way
1609 North Patterson Street
Valdosta, GA 31602

IN RE: Petition of Greater Valdosta United Way for Assignment of the Abbreviated Dialing Code N11 – 2-1-1 to be used for Information and Referral Service.

Dear Michael Smith,

The Georgia Public Service Commission approved the attached Petition filed February 15, 2023 by United Way of Northeast Georgia for assignment of Abbreviated Dialing Code N11 – 2-1-1 to be used for Information and Referral Service in Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks, Charlton, Clinch, Coffee, Cook, Echols, Irwin, Jeff Davis, Lanier, Lowndes, Pierce, Tift, Turner, and Ware counties and cancellation of the assignment of 2-1-1 for South Georgia Coalition to End Homelessness, Inc. in accordance with the coordination of the Georgia 2-1-1 Steering Committee.

WHEREFORE, it is

ORDERED, that the Greater Valdosta United Way shall be assigned the number 2-1-1 to provide for Information and Referral Service as described in the attached Petition.

ORDERED FURTHER, that the assignment of 2-1-1 to South Georgia Coalition to End Homelessness, Inc. is hereby canceled.

ORDERED FURTHER, that jurisdiction over this proceeding is expressly retained for the purpose of entering such further Order or Orders as the Commission may deem proper; and

ORDERED FURTHER, that a motion for reconsideration, rehearing or oral argument shall not stay the effective date of this Order unless expressly ordered by the Commission

The above action by the Commission in Administrative Session on March 7, 2023.

Sallie Tanner
Executive Secretary

DATE: 3-14-23

Tricia Pridemore
Chairman

DATE: 3-15-23

United Ways of Georgia Association
277 Martin Luther King, Jr. Blvd Suite 301
Macon, GA 31201
PO Box 1302 (31202-1302)

February 6, 2023

Tricia Pridemore, Chairman
Georgia Public Service Commission
244 Washington St. SW
Atlanta, GA 30334-5701

Dear Chairman Pridemore:

On 2/13/2023, the Georgia 211 Steering Committee accepted the attached letter from the South Georgia Coalition to End Homelessness, Inc. to relinquish the designation of the 211 services.

The Steering Committee further approved a request from the Greater Valdosta United Way for assignment of the N11 Code 211 to provide services in these counties: Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks, Charlton, Clinch, Coffee, Cook, Echols, Irwin, Jeff Davis, Lanier, Lowndes, Pierce, Tift, Turner, Ware Counties.

Based on these actions, we request the cancellation of the 211 assignments for South Georgia Coalition to End Homelessness, Inc., and we ask your review of the petition for appointment by the Greater Valdosta United Way.

Contact information for Greater Valdosta United Way is as follows:

Michael Smith, President/CEO
Greater Valdosta United Way
1609 North Patterson Street
Valdosta, GA 31602
Office: 229-242-2208

The Georgia 211 Steering Committee membership is pleased to welcome these counties into the official Georgia 211 network.

Sincerely,

Ben Moser
Georgia 211 Steering Committee Chair
President/CEO
United Way of the Chattahoochee Valley

Attachment: Petition of Greater Valdosta United Way for assignment of the N11 Code 2-1-1

Greater Valdosta United Way
1609 N. Patterson St., Valdosta, Ga 31602
Serving Atkinson, Bacon, Berrien, Brooks, Clinch,
Coffee, Echols, Jeff Davis, Lanier, Lowndes, And Ware Counties

Greater Valdosta United Way
Serving South Georgia

United Way

PETITION OF GREATER VALDOSTA UNITED WAY FOR ASSIGNMENT OF THE N11 CODE 211 IN ATKINSON, BACON, BEN HILL, BERRIEN, BRANTLEY, BROOKS, CHARLTON, CLINCH, COFFEE, COOK, ECHOLS, IRWIN, JEFF DAVIS, LANIER, LOWNDES, PIERCE, TIFT, TURNER, WARE COUNTIES.
COVERED BY ILEC'S ALLTEL, Alma, BellSouth, Plant

Petitioner, Greater Valdosta United WAY ("GVUW") and pursuant to the Rules of the GEORGIA PUBLIC SERVICE COMMISSION ("Commission"), hereby petitions the Commission to assign GVUW in accordance with the items of the above-referenced, the abbreviated N11 dialing code 211.

The Local Calling of the 211 Service subscriber will be the primary Local Calling area defined below, as facilities permit. N11 Service will be made available in the following Basic Local Calling Areas:

Atkinson County exchanges Willacoochee and Pearson (Plant);
Bacon County exchange Alma (Alma);
Ben Hill County exchange Fitzgerald (ALLTEL);
Berrien County exchanges Egnima, Alapaha, Nashville, and Ray City (ALLTEL);
Brantley County exchanges Hortense, Nahunta, Hoboken, and Wainesville (ALLTEL);
Brooks County exchanges Pavo, Morven, and Quitman (ALLTEL);
Charlton County exchanges Folkston and St. George (ALLTEL);
Clinch County exchange Homerville and Fargo (ALLTEL);
Coffee County exchanges Fargo and Broxton (ALLTEL) and Nichols (Alma);
Cook County exchanges Adel (ALLTEL), Sparks (BellSouth), and Lenox (Plant);
Echols County served out of Clinch Co. Fargo exchange (ALLTEL) and operated out of
Lowndes County. Valdosta and Lake Park exchanges (BellSouth);
Irwin County exchanges Irwinville and Ocalla (ALLTEL);
Lanier County exchange Lakeland (ALLTEL);
Lowndes County exchange Hahira (ALLTEL), Valdosta, and Lake Park (BellSouth);
Pierce County exchange Blackshear (BellSouth) and Patterson (Alma);
Tift County exchange Tifton (BellSouth) and Omega (Plant);
Turner County exchange Ashburn (ALLTEL)
Ware County Waycross (BellSouth)

In addition, we are requesting 211 services to the following county we serve:

Jeff Davis County exchange Hazelhurst, Satilla, Denton (BellSouth)

Greater Valdosta United Way
1609 N. Patterson St., Valdosta, Ga 31602
Serving Atkinson, Bacon, Berrien, Brooks, Clinch,
Coffee, Echols, Jeff Davis, Lanier, Lowndes, And Ware Counties

Greater Valdosta United Way
Serving South Georgia

In support of this petition, GVUW shows the following:

1. GVUW proposes to guarantee the operation of a community resource as well as a text line and web-based resource page twenty-four (24) hours, seven (7) days a week. Individuals will connect through this line to non-emergency information and referrals regarding various health and human services. By calling this line, individuals can also obtain volunteer and donation opportunities with nonprofit organizations. There will be no cost to the user to access this service. Services will be made available in English and Spanish.

2. GVUW is currently providing this service in the area previously designated for South Georgia Coalition to End Homelessness, Inc. and is now officially requesting to be assigned Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks, Charlton, Clinch, Coffee, Cook, Echols, Irwin, Jeff Davis, Lanier, Lowndes, Pierce, Tift, Turner, Ware Counties including the exchanges listed above in this petition.

3. GVUW has received approval from the Georgia 211 Steering Committee to provide comprehensive information and referral services using the abbreviated dialing code 211 in Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks, Charlton, Clinch, Coffee, Cook, Echols, Irwin, Jeff Davis, Lanier, Lowndes, Pierce, Tift, Turner, Ware Counties. The Georgia 2- 1-1 Steering Committee has been granted the authority to coordinate the assignment of and implementation of NII-211 Information and Referral Service as filed with the Georgia Public Service Commission on April 22, 2002, and supplemented on May 1, 2002, by Federal Communication Commission's (FCC) 3rd Report an Order - Docket Number 92-105, adopted on July 21, 2000.

4. Assignment of such abbreviated dialing codes to not-for-profit information service providers, such as GVUW, is in the public interest, as it will provide consumers within the State of Georgia with ready and convenient access to health and human service information for which there is a present and substantial demand.

5. Under the Petition, GVUW respectfully requests that this Commission assign GVUW the abbreviated dialing code 211 in Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks, Charlton, Clinch, Coffee, Cook, Echols, Irwin, Jeff Davis, Lanier, Lowndes, Pierce, Tift, Turner, Ware Counties.

WHEREFORE, GVUW at this moment requests the Commission to assign to GVUW the abbreviated dialing code 211 in Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks, Charlton, Clinch, Coffee, Cook, Echols, Irwin, Jeff Davis, Lanier, Lowndes, Pierce, Tift, Turner, Ware Counties.

Michael Smith, President/CEO Greater Valdosta United Way

South Georgia Partnership to End Homelessness

601 N Lee Street, P.O. Box 206
Valdosta, GA 31603-0206

:29) 293-7301 (office)
:29) 247-8602 (fax)
N 31-1467448

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January 25, 2023

ATTN: Michael Smith
Greater Valdosta United Way
Valdosta, GA 31602

RE: 211 Information and Referral

To Whom It May Concern:

South Georgia Partnership to End Homelessness hereby relinquishes the aforementioned name, 211 Information and Referral, over to Greater Valdosta United Way for any and all future business, including but not limited to funding opportunities.

Should you have any questions, please feel free to contact me at (229) 293-7301.

Sincerely,

Dr. Ronnie Mathis
Executive Director