Georgia Public Service Commission

244 WASHINGTON STREET, SW
ATLANTA, GEORGIA 30334-5701

CUSTOMER SERVICE CONTACT INFORMATION/ COMPANY CONTACT ESCALATION LIST

Commission Rule 515-12-1-.34 Code of Conduct for Winback Activities imposes the following filing requirement on all Incumbent and Competitive Local Exchange Carriers:

> (7) (a) LECs shall maintain and have on file with this Commission customer service contact information and a company contact escalation list. **This information shall be filed on an annual basis, except that LECs shall file any changes to this information on a quarterly basis. The date for the annual filing shall be March 31st of each year.** LECs shall make this information available to other LECs.

Please file the completed form electronically at https://psc.ga.gov/alternative-efile/.

Questions regarding filing procedures should be directed to Ms. Sallie Tanner at (404) 463-7747 or stanner@psc.ga.gov.

Questions regarding the application should be directed to Ms. Erica Wilson at (404) 651-9402 or ewilson@psc.ga.gov.

GEORGIA PUBLIC SERVICE COMMISSON
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**Forsyth CableNet, LLC**
ADDRESS:	8 N Winston Street, Reynolds, GA, 31076
CERTIFICATE NUMBER(S):	IL-023
PREPARED BY:	Jessica Pearson
PHONE:	(478)847-4111
EMAIL:	Jessica.pearson@publicsvc.com

CUSTOMER SERVICE NUMBER:	(478)847-4111

COMMISSION COMPLAINT CONTACT:	
NAME:	James Bond
TITLE:	President
PHONE:	(478)847-4111 ext:6520
EMAIL:	Jim.bond@publicsvc.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Jessica Pearson
TITLE:	Regulatory Admin
PHONE:	(478)847-4111 ext:6224
EMAIL:	Jessica.pearson@publicsvc.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Jessica Pearson / Moss Adams
TITLE:	Regulatory Admin
PHONE:	(478)847-4111 ext:6224
EMAIL:	Jessica.pearson@publicsvc.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Jack Nichols
TITLE:	
PHONE:	(478)749-9982
EMAIL:	jnichols@jamesbatesllp.com
ADDRESS (IF NOT SAME AS ABOVE):	231 Riverside Drive, Macon, GA 31201
NAME OF FIRM (IF APPLICABLE):	James Bates Brannan Groover LLP