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**NELSON-BALL GROUND TELEPHONE COMPANY**
Georgia

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## MISCELLANEOUS SERVICE ARRANGEMENTS

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### M.28 STAR BUSINESS BUNDLES[3]

(C)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.

   a) STAR Business Bundle – Expanded[1]
   Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance[2] calling.

   b) STAR Business Bundle Unlimited – Expanded[1]
   Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance[2] calling.

1 Customers must also subscribe to TDS Telecom's high speed data.
2 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.
3 This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date. (C) (C)

## MISCELLANEOUS SERVICE ARRANGEMENTS

M.28 **STAR BUSINESS BUNDLES**[2] (Continued) (C)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.

2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.

4. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

   Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.

6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

| | | Rate Per Month[1] | |
|---|---|---|---|
| 1. | Business, Per Line | | |
| | a) STAR Business Bundle Expanded | $41.99 | (I) |
| | b) STAR Business Bundle Unlimited Expanded | $61.99 | (I) |

| | | Non-Recurring Charge | |
|---|---|---|---|
| 2. | Service Order Charge | $10.00 | |

1 One, Two, and Three-Year Contract rates are also available.

2 This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date. (C) (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

## M.33. TDS BUSINESS VOICE BUNDLE (N)

1. General

   a) The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

      1) TDS Business Voice Bundle[1]
      Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance[2] calling.

2. Conditions and Limitations

   a) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.

   b) The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

   c) Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.

   d) Service Connection Charges, as described in Section D of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.

   e) The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

1 Customers must also subscribe to TDS Telecom's high speed data.
2 Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.33. **TDS BUSINESS VOICE BUNDLE** (Continued) (N)

2. Conditions and Limitations (Continued)

f) TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.

g) Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates

| | Term Rate Per Month[1] | | |
|---|---|---|---|
| | MTM | 1 Yr. | 2/3 Yr. |
| a) Business, Per Line | | | |
| 1) TDS Business Voice Bundle | $59.99 | $49.99 | $39.99 |

| | Non-Recurring Charge |
|---|---|
| b) Service Order Charge | $10.00 |

[1] Rate includes the Subscriber Line Charge.

(N)