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February 3, 2023

VIA CERTIFIED MAIL

Angela Redding
City Manager
City of Cordele
City Manager's Office
P.O. Box 569
Cordele, Georgia 31010

Re: Assignment of 3-1-1 dialing code to the City of Cordele, Georgia Public Service Commission Docket No. 37868

Dear Ms. Redding:

The Staff of the Georgia Public Service Commission intends to include consideration of rescinding the City of Cordele's 3-1-1 dialing code assignment on the Commission's March 2, 2023 Telecommunications Committee meeting agenda, unless Cordele notifies the Commission either that it is requesting relinquishment of the 3-1-1 code or that a company will be providing its 3-1-1 call center services. After the item is discussed at the Telecommunications Committee, the Commission may choose to place the item on the agenda for its March 7 Administrative Session for a vote.

For background, the Commission granted Cordele's petition for assignment of the abbreviated dialing code 3-1-1 for non-emergency use in the above-referenced docket number in 2013. On September 6, 2022, the Commission received notice from Kel-Ar Consulting that it would stop providing 3-1-1 call center services for Cordele as of September 16. On September 21, Staff contacted you via email directing you to file a letter with the Commission requesting relinquishment of the 3-1-1 code if Cordele is not seeking a new provider for this service. As of this date, the Commission has no record of receiving a letter or any other correspondence from Cordele in response to Staff's email.

If Cordele chooses to request relinquishment of the 3-1-1 code, then it should file a letter with the Commission stating (1) the date of termination of 3-1-1 services, (2) the reason for termination, and (3) whether and how citizens of Cordele were notified. Cordele should also file

a letter notifying the Commission if it chooses to continue its 3-1-1 service with another provider. The letter can be filed electronically at this address: https://psc.ga.gov/alternative-efile/.

If you have any questions regarding this matter, you may contact me at the phone number or email address above.

Sincerely,

/s/ Daniel Walsh

Daniel Walsh
Senior Assistant Attorney Genera

cc: Sallie Tanner, PSC Executive Secretary