21 West Avenue, Spencerport, NY 14559
Frontier.com

January 30, 2023

Via Electronic Filing

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, GA 30334-2341

Dear Ms. Tanner:

Attached is a Frontier Communications of Georgia, LLC, Statesboro Georgia, tariff filing issued January 30, 2023 and dated to become effective March 1, 2023, subject to Georgia Public Service Commission approval.

General Subscriber Services Tariff

Section M	-	15th Revised Sheet 16
		20th Revised Sheet 27
		7th Revised Sheet 45.5R
		4th Revised Sheet 45.5V
		1st Revised Sheet 45.5W
		3rd Revised Sheet 45.5Y
		1st Revised Sheet 45Z.1
		2nd Revised Sheet 45Z.3
		1st Revised Sheet 45Z.5
		2nd Revised Sheet 45Z.7

The purpose of this filing is to increase Custom Calling Services, Voice Mail and Feature rates.

If you have any questions relative to this filing, please contact me at 585-777-7572.

Sincerely,

Teresa M. Robinson

Teresa M. Robinson
Attachment

CUSTOM CALLING SERVICES

B. RATES (Continued)

The following rates are associated with Residential and Business Individual Line Service. * The following rates and charges are in addition to all other applicable rates and charges for services furnished.

		Business	Residential	
1.	Call Waiting/Cancel Call Waiting	$9.50	$9.50	(I)
2.	Call Forwarding Variable	$9.00	$9.00	(I)
3.	Call Forwarding Busy/No answer	$9.00	$9.00	(I)
4.	Three-Way Calling	$9.50	$9.50	(I)
5.	Speed Calling (8)	$6.99	$6.50	
6.	Speed Calling (30)	$6.99	$6.50	
7.	Additional Feature[1]	$1.00	$1.00	
8.	Multiple Simultaneous Call Forward	$11.00	NA	
9.	Visual Message Waiting Indication	$.50	$.50	
10.	Audible Message Waiting Indication	$.50	$.50	
11.	Voicemail Companion[1]	$3.75	$3.75	

*See Section "D" for Applicable Service Connecting Charges.

C. CONDITIONS

1. Custom calling services are available only to customers served by an office which is equipped to provide these services. These services are provided subject to the availability of facilities.

2. Custom calling services are provided only in connection with individual line Local Exchange service.

3. Exclusions are:

    a. Party line service
    b. PBX and PABX service
    c. Public telephone service
    d. Semi-public telephone service
    e. Centrex service

[1] Effective June 15, 2014, this service is limited to existing customers at their existing location.

CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

2. Call Trace is provided on a charge per activation and the monthly charge shall not exceed $32.50. For Call Trace, the charge per activation will not apply if and only if:

   a. The trace was unsuccessful.

3. When Busy Number Redial, Call Return and Three Way Calling is provided on a charge-per-activation basis, the monthly charge shall not exceed $15.00 per line per feature.

4. The following rates and charges apply in addition to the rates and charges for all services with which these services are associated:

   a. Individual Services

		Monthly Rate (per line)		
		Residence		Business
1.	Anonymous Call Rejection	$5.25	(I)	$5.00
2.	Busy Number Redial	$6.50		$6.99
3.	Call Return	$6.50		$6.99
4.	Caller ID	$13.00	(I)	$14.00
5.	Caller ID Blocking	$0.00		$0.00
6.	Priority Call	$6.50		$6.99
7.	Distinctive Ring/ Call Waiting	$5.99		$5.99
8.	Selective Call Acceptance	$6.50		$6.99
9.	Selective Call Rejection	$6.50		$6.99
10.	Selective Call Forwarding	$7.00	(I)	$6.99
11.	Busy Number Redial, per activation	$3.00		$3.00
12.	Call Return, per activation	$3.00		$3.00
13.	Three Way Calling, per activation	$3.00		$3.00
14.	Call Trace, per activation	$8.00		$8.00

The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Busy Number Redial may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial or other similar services identified in this tariff.

FRONTIER DIGITAL PHONE SERVICE (Cont'd)

B. Regulations (Cont'd)

9. The bundle will appear as a single line item on the bill.

10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the CALC.

7. This service does not change any other terms and conditions of the product

D. Rates

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	$29.99
Digital Phone Enhanced Feature Pack	$4.49 (I)
Stay Connected	$9.99

FRONTIER DIGITAL PHONE BRONZE*

B. Regulations (Cont'd)

11. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

2. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the CALC.

7. This service does not change any other terms and conditions of the product

D Rates

	Monthly
Digital Phone Bronze	$19.99
Voice Mail –add on	
Basic Voice Mail	$4.49 (I)
Deluxe Voice Mail	$9.49 (I)
Digital Phone Enhanced Feature Pack	$4.49 (I)
Stay Connected	$9.99

*Effective June 16, 2009, this service is grandfathered and will not be sold.

FRONTIER BUSINESS ESSENTIALS

A. General

Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Main Line:

Flat Rate Business Line	Call Forward
Unlimited Local Measured Service	Basic Voice Mail
Call ID Plus Name	
Call Waiting/Cancel Call Waiting	

Optional Features Package

Busy Redial	Speed Call 8 or Speed Call 30
Call Return	Call Forward Variable
Three-way calling	

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B. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

2. The bundles are offered on a month to month basis.

3. The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.

4. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

5. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.

6. Deluxe Voice Mail will be offered as an add on to this bundle. The rate will be listed in the rate section.

C. Rates and Charges

Monthly Rate	$39.99
Feature Bundle	$4.49 (I)
Deluxe Voice Mail	$9.49 (I)

FRONTIER DIGITAL PHONE PLUS SERVICE

B. Regulations (Cont'd)

8. The bundle will appear as a single line item on the bill.

9. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

3. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the CALC.

7. This service does not change any other terms and conditions of the product

D. Rates

Frontier Digital Phone Plus Service	$29.99
Digital Phone Enhanced Feature Pack	$4.49 (I)
Stay Connected	$9.99

FRONTIER BUSINESS METRO

C. Rates and Charges (Cont'd)

3. Rates and Charges (Cont'd)

Rates:

Frontier Business Metro Bundle	$39.99
Add-on Feature Pack	$4.49 (I)
Upgrade to Deluxe Voice Mail	$9.49 (I)

FRONTIER DIGITAL PHONE 100#

B. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

C.. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100# service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the CALC.

7. This service does not change any other terms and conditions of the product.

D. Rates

	Monthly
Digital Phone 100#	$18.99
One Feature	$6.49 (I)
Two Features	$7.99
Three Features	$9.99
All listed features	$12.99
Stay Connected	$9.99

*the bundle was previously called Frontier Digital Phone Essentials.

FRONTIER UNLIMITED STATE (Cont'd)

B. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of uspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the CALC.

7. This service does not change any other terms and conditions of the product.

D Rates

	Monthly
	18.99
Digital Phone State Unlimited	
One Feature	$6.49 (I)
Two Features	$7.99
Three Features	$9.99
All listed features	$12.99
Stay Connected	$9.99

FRONTIER DIGITAL STATE UNLIMITED WITH ESSENTIALS 3 *****

C Cont'd

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the Subscriber Line Charge.

7. This service does not change any other terms and conditions of the product.

D Rates

	Monthly
Digital Phone State Unlimited with Essentials 3	$23.99
One Feature	6.49 (I)
Two Features	7.99
Three Features	9.99
All listed features	12.99
Stay Connected	9.99

***** Effective July 14, 2012, this service is limited to existing customers at their existing location.