BLUE RIDGE TELEPHONE COMPANY
Georgia

Fourteenth Revised Sheet 1
Cancels Thirteenth Revised Sheet 1

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MISCELLANEOUS SERVICE ARRANGEMENTS

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.25 **SAFETY LINE SERVICE** [3]

A. **GENERAL**

Safety Net Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 3 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.

4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of $99 to apply.

5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

6. Any toll calls will be billed at TDS Long Distance toll rates.

7. Service Connection Charges will not apply.

8. Optional Call plans are not available with this bundle.

9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	Monthly Rate		
Bundle Base Rate – DSL Market A	$53.20[1,2,4]	(T)	(I)
Bundle Base Rate – DSL Market B	$53.20[1,2,4]	(T)	(I)

[1] Other data speeds may be available for an additional charge.
[2] The maximum allowable rate is $56.53 (Market A), $56.53 (Market B)
[3] This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date. B
[4] These increases are effective on the Company's March bill cycle. (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.26 **STAR PACKAGES** [3] (C)

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

   a) 3 STAR Standard Package
   Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding. [2]

   The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

   b) 4 STAR Standard Package
   Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance[1] calling

   The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

   c) 5 STAR Standard Package
   Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance[1] calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.
2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.
3 This service is grandfathered to existing customers, effective March 15, 2023. The service will not be available to new customers after this date. (C) (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.26 **STAR PACKAGES** [2] (Continued) (C)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.

2. STAR Package customers may terminate their Package at any time upon notice to the company.

3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

4. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

   New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.

6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.

7. Customers may upgrade their Voice Mail Service package for an additional fee.

8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		Rate Per Month		
1.	Monthly Recurring			
a)	3 STAR Standard Package, per line	$22.49[1, 3]	(T)	(I)
b)	4 STAR Standard Package, per line	$32.49[1, 3]	|	|
c)	5 STAR Standard Package, per line	$42.49[1, 3]	(T)	(I)
2.	Package Upgrade	$5.00		

[1] The maximum allowable rate is $31.32 (3 STAR), $41.32 (4 STAR), and $51.32 (5 STAR).
[2] This service is grandfathered to existing customers effective March 15, 2023. The service will not be available to new customers after this date. (C) |
[3] These increases are effective on the Company's March bill cycle date. (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.29 SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.

4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of $99 to apply.

5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

6. Any toll calls will be billed at TDS Long Distance toll rates.

7. Service Connection Charges will not apply.

8. Optional Call plans are not available with this bundle.

9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	Monthly Rate		
Bundle Base Rate –DSL Market A	$50.20 [1, 2, 3]	(T)	(I)
Bundle Base Rate – DSL Market B	$50.20 [1, 2, 3]	(T)	(I)

[1] Other data speeds may be available for an additional charge.
[2] The maximum allowable rate is $51.53 (Market A) & $51.53 (Market B).
[3] These increases are effective on the Company's March bill cycle date. (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.31 BASIC & UNLIMITED PHONE BUNDLES (N)

A. **General**

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle(1)

   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle(1)

   Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. **Conditions and Limitations**

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.

2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.

3. Feature availability is dependent on Central Office Facilities.

4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.

5. Service charges as described in Section D will not apply.

6. Customers may change their bundle without incurring a charge.

7. Seasonal Service is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

M.31 BASIC & UNLIMITED PHONE BUNDLES (Continued) (N)

B. **Conditions and Limitations** (Continued)

8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.

9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. **Rates**

		Rate Per Month [1]
1. Residence		
a)	Basic Phone Bundle, per line	$20.00
b)	Unlimited Phone Bundle, per line	$25.00

[1] Rate includes the Subscriber Line Charge. (N)