Georgia Power

Bin 10230
241 Ralph McGill Boulevard NE
Atlanta, GA 30308-3374

December 21, 2022

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Notice to Commission of Transfer to Affiliates, Docket No. 9355

Dear Ms. Tanner:

In accordance with the Commission's Final Order in Docket No. 9355, Georgia Power Company ("Georgia Power" or the "Company") provides notice to the Georgia Public Service Commission ("Commission") of the Company's intent to sell a portion of the Oracle Service Cloud software application ("Service Cloud") to Alabama Power Company ("APC") and Mississippi Power Company ("MPC"). Because APC and MPC are affiliates of Georgia Power, notice to the Commission is required. *Order Adopting Modified Stipulation*, Docket No. 9355-U (Dec. 21, 1998) ("Affiliate Transaction Standards"), Attachment 2 at 6, ¶ 15(b). Georgia Power intends to close this transaction in late February 2023, to correspond to Service Cloud's in-service date. Approval by the Commission of this transaction is not required.

Service Cloud is an application developed by Georgia Power and its vendor to drive consistency for the Customer Service Organization and enhance the customer experience. The application will provide customer service representatives with a 360° view of the customer and enables them to provide customers with comprehensive and timely solutions for a wide range of needs including service requests, account inquiries, program enrollment, and outage information.

Through November 2022, Georgia Power had invested just over $6 million in Service Cloud, with plans to invest approximately $1.6 million more before placing the application in service during the first quarter of 2023. APC and MPC have expressed an interest in buying in to take advantage of the benefits of Service Cloud. Georgia Power has determined that 40% of the Service Cloud development costs were specific to Georgia Power business operations, with the remaining 60% a foundational investment in programs and applications that can be used across the electric operating companies. Georgia Power intends to divide this 60% with APC and MPC on a pro rata basis, with the allocation premised on each company's customer count. While the precise figures will be determined at the time of buy-in, Georgia Power estimates APC will pay approximately $1.5 million and MPC will pay approximately $200,000 based on this methodology.

After the transaction is complete, maintenance and future costs associated with Service Cloud will be divided among the electric operating companies along ownership percentages, effectively reducing future costs that would otherwise be borne by Georgia Power customers. Any company-specific modifications needed by an individual operating company will be paid for entirely by the benefitting company.

The proposed sale price for this transfer is cost-based because there is no market value to this application. It was developed internally for Company use only. The transaction is priced fairly, is in the public interest, and shared ownership will result in savings to Georgia Power's customers.

Please call me at 404-506-3044 if you have any questions regarding this filing.

Sincerely,

/s/ Kelley M. Balkcom

Kelley Balkcom
Director, Regulatory Affairs
mmcclosk@southernco.com