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November 1, 2022

VIA THE PSC ALTERNATIVE FILING SYSTEM

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale*; Docket No. 7892-U

Dear Mr. McAlister:

Enclosed for filing is AT&T Georgia's[1] *Eighty-Sixth Notice of Filing Corrective Action Plan* in the above-captioned docket.

Thank you for your assistance.

Sincerely,

Patrick Turner

Patrick W. Turner

PWT/sh
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail at leonb@psc.state.ga.us)
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail at patrickr@psc.state.ga.us)
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Parties of Record (via electronic mail)

[1]BellSouth Telecommunications, LLC., d/b/a AT&T Georgia

BEFORE THE
GEORGIA PUBLIC SERVICE COMMISSION

In Re:	)	
	)	
Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale	)	Docket No. 7892-U
	)	
	)	
	)	

BELLSOUTH TELECOMMUNICATIONS, INC., d/b/a AT&T GEORGIA'S EIGHTY-SIXTH NOTICE OF FILING CORRECTIVE ACTION PLAN

I. INTRODUCTION

Pursuant to the Commission's January 12, 2001, November 14, 2002, January 22, 2003, and July 18, 2005, Orders, BellSouth Telecommunications, LLC., d/b/a AT&T Georgia ("AT&T Georgia") respectfully files its Eighty-Sixth Corrective Action Plan, where applicable, for those performance measures for which AT&T Georgia failed to meet the applicable benchmark or retail analog twice in the past three consecutive months (June, July, and August 2022). AT&T Georgia's filing identifies each of the performance measures and sub-metrics at issue with Competitive Local Exchange Carrier ("CLEC") volumes of more than 30 circuits per month, identifies the months in which the applicable benchmark or retail analog was not met, and provides an overview of the results of AT&T Georgia's root cause analysis and proposed corrective action, where applicable. Sub-metrics with CLEC volumes of 30 or less do not make it possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

SECTION 1: OPERATIONAL SUPPORT SYSTEMS

NONE

SECTION 2: ORDERING

O-8: Reject Interval

Reject Interval Partially Mechanized/ (June, July, and August 2022)

These results reflect that the majority of CLEC transactions are being rapidly returned. Within this period, 81.44% of the 1239 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

O-9: Firm Order Confirmation Timeliness

Resale Business (Non-Design) Partially Mechanized/ (June, and August 2022)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 52 of the 59 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

UNE Analog Loop Partially Mechanized/ (June, July, and August 2022)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 157 of the 500 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

UNE EELs Partially Mechanized/ (June, and July 2022)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 36 of the 61 CLEC orders were returned within the (95 %< = 10 Hours) benchmark. AT&T Georgia did not identify any systemic issues during the period.

Local Interconnection Trunks/ (June, and July 2022)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 47 of the 53 CLEC orders were returned within the (95 %< = 5 Business Days) benchmark. AT&T Georgia did not identify any systemic issues during the period.

O-11: Firm Order Confirmation and Reject Response Completeness

Local Interconnection Trunks/ (June, July, and August 2022)

These results reflect that the majority of CLEC transactions are being rapidly confirmed. Within this period, 43 of the 53 CLEC orders were returned within the (95 %) benchmark. AT&T Georgia did not identify any systemic issues during the period.

SECTION 3: PROVISIONING

P-2B: PERCENTAGE OF ORDERS GIVEN JEOPARDY NOTICES

Resale Business (Non-Design)/ (June and August 2022)

During this report period, there were 6 orders placed in jeopardy status for the 32 CLEC orders scheduled for completion for the Resale Business (Non-Design) sub-metric. Many of the items that may cause a jeopardy notice to be generated are corrected without impact to the scheduled service order completion. Service orders missed due to jeopardy condition are reported within the Percent Missed Installation Appointment measure. AT&T Georgia did not identify any systemic issues during the period**.**

SECTION 4: MAINTENANCE AND REPAIR

M&R-2A: CUSTOMER TROUBLE REPORT RATE

UNE Digital Loops >= DS1 / Dispatch (June, July, and August 2022)
UNE EELs/ Dispatch (July, and August 2022)

Although AT&T Georgia did not satisfy the Retail analog comparison for these two sub-metrics, AT&T Georgia provided an overall average for all products of 97.98% trouble-free service for both the Wholesale (99.76%), and Retail (97.90%) lines during this report period. AT&T Georgia did not identify any systemic issues concerning this measure.

M&R-6: Average Answer Time-Repair Centers

UNE/Retail Maintenance Center (June, July, and August 2022)

During this report period the Average Answer time for all CLEC was 2.51% minutes compared to the Retail Average of 0.96% minutes. The CLEC difference in Average Answer time from Retail was 1.54 minutes. AT&T Georgia did not identify any systemic issues concerning this measure.

SECTION 5: BILLING

NONE

Respectfully submitted, this 1st day of November 2022.

BELLSOUTH TELECOMMUNICATIONS, LLC.,
d/b/a AT&T GEORGIA

Patrick Turner

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CERTIFICATE OF SERVICE
Docket No. 7892-U

This is to certify that on this 1st day of November 2022, I served a copy of the foregoing, upon known parties of record, via electronic mail as follows:

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