Frontier

Contract Management - 7979 N. Belt Line Road, MC: S1C74, Irving, TX 75038
www.Frontier.com

October 27, 2022

Mr. Reece McAllister, Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, Georgia 30334-5701

RE: Approval of the Interconnection Agreement by and between WideOpenWest Finance, LLC dba WOW Internet, Cable, Phone and Frontier Communications of Georgia LLC

Dear Mr. McAllister:

The attached Interconnection Agreement by and between WideOpenWest Finance, LLC dba WOW Internet, Cable, Phone and Frontier Communications of Georgia LLC is hereby submitted for the Commission's approval.

Please do not hesitate to contact me at sherri.schlabs@ftr.com if you have any questions regarding this matter.

Sincerely,

Sherri Schlabs
Sherri Schlabs (Oct 27, 2022 13:51 CDT)

Sherri D. Schlabs
Interconnection Manager

Attachment

AGREEMENT

BY AND BETWEEN

WIDEOPENWEST FINANCE, LLC DBA WOW! INTERNET, CABLE AND PHONE

AND

FRONTIER COMMUNICATIONS OF GEORGIA LLC

FOR THE STATE OF

GEORGIA

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AGREEMENT

PREAMBLE

This Interconnection Agreement shall be deemed effective October 1, 2022 (the "Effective Date"), between WideOpenWest Finance, LLC dba WOW! Internet, Cable, Phone ("WOW"), a limited liability company organized under the laws of the State of Colorado, with offices at 7887 E. Belleview Ave, Suite 900, Englewood, CO 80111 and Frontier Communications of Georgia LLC ("Frontier"), a limited liability company organized under the laws of the State of Georgia with offices at 2302 1st Avenue, Kearney, NE 68847. Frontier and WOW may be referred to individually as a "Party" and, collectively, as the "Parties".

RECITALS

A. Frontier is a telecommunications company authorized to provide telecommunications services in the Georgia.

B. WOW is a telecommunications company authorized by the Commission to provide local exchange telecommunications services in the Georgia

C. The Parties have in good faith negotiated, and agreed on local Interconnection terms and conditions as set forth below

GENERAL TERMS AND CONDITIONS

In consideration of the mutual promises contained in this Agreement and other good and valuable consideration, the receipt and sufficiency of which the Parties acknowledge, and intending to be legally bound, pursuant to Section 252 of the Act, Frontier and WOW covenant and agree:

1. Agreement Composition

1.1 This Agreement is comprised of: (a) the Principal Document; (b) the Tariffs of each Party applicable to the Services that are offered for sale by it in the Principal Document (which Tariffs are incorporated into and made a part of this Agreement by reference); and, (c) an Order by a Party that has been accepted by the other Party (the "Agreement").

1.2 Except as otherwise expressly provided in the Principal Document (including the Pricing Attachment), conflicts among provisions in the Principal Document, Tariffs, and an Order by a Party that has been accepted by the other Party, shall be resolved in accordance with the following order of precedence, where the document identified in subsection "(a)" shall have the highest precedence: (a) the Principal Document; (b) the Tariffs; and, (c) an Order by a Party that has been accepted by the other Party. The fact that a provision appears in the Principal Document but not in a Tariff, or in a Tariff but not in the Principal Document, shall not be interpreted as, or deemed grounds for finding, a conflict for the purposes of this Section 1.2.

1.3 This Agreement constitutes the entire agreement between the Parties on the subject matter of this Agreement, and supersedes any prior or contemporaneous agreement, understanding, or representation, on the subject matter of this Agreement, and neither Party will be bound by any definition, condition, provision, representation, warranty, covenant or promise other than as expressly stated in this Agreement or as is contemporaneously or subsequently set forth in writing and executed by a duly authorized officer or representative of the Party to be bound, provided, however, notwithstanding any other provision of this

Agreement or otherwise, this Agreement is an amendment, extension and restatement of the Parties' prior interconnection and resale agreement(s) ("Prior Agreement(s)"), if any, and, as such, this Agreement is not intended to be, nor shall it be construed to create, a novation or accord and satisfaction with respect to any prior interconnection or resale agreements and, accordingly, all monetary obligations of the Parties to one another under any prior interconnection or resale agreements shall remain in full force and effect and shall constitute monetary obligations of the Parties under this Agreement (provided, however, that nothing contained in this Agreement shall convert any claim or debt that would otherwise constitute a prepetition claim or debt in a bankruptcy case into a post-petition claim or debt). In connection with this Section 1.3, Frontier expressly reserves all of its rights under the Bankruptcy Code and Applicable Law to seek or oppose any relief in respect of the assumption, assumption and assignment, or rejection of any interconnection or resale agreements between Frontier and WOW.

2. Term and Termination

2.1 This Agreement shall be effective as of the Effective Date and, unless cancelled or terminated earlier in accordance with the terms hereof, shall continue in effect until October 1, 2024 (the "Initial Term"). Thereafter, this Agreement shall continue in force and effect unless and until cancelled or terminated as provided in this Agreement.

2.2 Either WOW or Frontier may terminate this Agreement effective upon the expiration of the Initial Term or effective upon any date after expiration of the Initial Term by providing written notice of termination at least ninety (90) days in advance of the date of termination. If WOW does not respond to Frontier's written notification of the intent to terminate the Agreement, the Agreement will terminate and not renew at the later of the end of the Initial Term or ninety (90) days after notice is provided.

2.3 If WOW or Frontier provides notice of termination pursuant to Section 2.2 and on or before the proposed date of termination either WOW or Frontier has requested negotiation of a new interconnection agreement, unless this Agreement is cancelled or terminated earlier in accordance with the terms hereof (including pursuant to Section 12), this Agreement shall remain in effect until the earlier of: (a) the effective date of a new interconnection agreement between WOW and Frontier; or, (b) the date one (1) year after the proposed date of termination.

2.4 Either Party may provide the other Party with at least ninety (90) day's written notification of its desire to renegotiate the Agreement at the end of the Initial Term or any Subsequent Term. If either Party provides the other Party with written notification to renegotiate this Agreement, the negotiation and arbitration processes of the Act will be applicable and the date of the notice to negotiate a successor agreement will be the starting point for the negotiation window under Section 252 of the Act. If Frontier provides notice of termination pursuant to Section 2.2, and at least ninety (90) days before the proposed date of termination either, and WOW or Frontier has requested negotiation of a new interconnection agreement, unless this Agreement is cancelled or terminated earlier in accordance with the terms hereof (including pursuant to Section 12), this Agreement shall remain in effect until the earlier of: (a) the effective date of a new interconnection agreement between WOW and Frontier; or, (b) the date one (1) year after the proposed date of termination. The effective date of a successor interconnection agreement between WOW and Frontier will be as of the date of termination of this Agreement. Any changes in rates will apply, and be subject to true-up, as of the effective date of the new interconnection agreement.

2.5 If Frontier provides notice of termination pursuant to Section 2.2 and neither WOW nor Frontier has requested negotiation of a new interconnection agreement (or, in accordance with Subsection 2.3(b), if no new agreement is reached by the date one (1) year after the proposed date of termination), then (a) this Agreement will terminate at 11:59 PM Eastern Time on the proposed date of termination (or in the case of termination in accordance with Subsection 2.3(b), at 11:59 PM Eastern Time on the date one (1) year after the proposed date of termination), and (b) the Services being provided under this Agreement at the time of termination will be terminated, except to the extent that the Purchasing Party has requested that such Services continue to be provided pursuant to an applicable Tariff. Upon termination or expiration of this Agreement each Party shall promptly pay all amounts (including any late payment charges) owed under this Agreement.

2.6 Termination upon Ordering and Implementation Inactivity. Notwithstanding anything to the contrary contained herein, Frontier may terminate this Agreement in the event WOW has not (a) placed any initial orders for any of the services to be provided pursuant to this Agreement and (b) implemented any said services to WOW customers within one (1) year from the Effective Date of this Agreement.

3. Glossary and Attachments

The Glossary and the following Attachments are a part of this Agreement:

Additional Services Attachment
Interconnection Attachment
Traffic Exchange Attachment
Resale Attachment
Network Elements Attachment
Collocation Attachment
9-1-1 Attachment
Pricing Attachment

4. Applicable Law

4.1 The construction, interpretation and performance of this Agreement shall be governed by and construed in accordance with (a) the Act, (b) the FCC's Rules and Regulations, (c) the laws of the United States of America and (d) the laws of the State of Georgia, without regard to its conflicts of laws rules. All disputes relating to this Agreement shall be resolved through the application of such laws.

4.2 Each Party shall remain in compliance with Applicable Law in the course of performing this Agreement.

4.3 Neither Party shall be liable for any delay or failure in performance by it that results from requirements of Applicable Law or acts or failures to act of any governmental entity or official.

4.4 Each Party shall promptly notify the other Party in writing of any governmental action that limits, suspends, cancels, withdraws, or otherwise materially affects, the notifying Party's ability to perform its obligations under this Agreement.

4.5 If any provision of this Agreement shall be invalid or unenforceable under Applicable Law, such invalidity or unenforceability shall not invalidate or render unenforceable any other provision of this Agreement, and this Agreement shall

be construed as if it did not contain such invalid or unenforceable provision; provided, that if the invalid or unenforceable provision is a material provision of this Agreement, or the invalidity or unenforceability materially affects the rights or obligations of a Party hereunder or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law.

4.6 This Agreement, and any amendment or modification hereof, will be submitted to the Commission for approval in accordance with Section 252 of the Act. If any legislative, regulatory, judicial or other governmental decision, order, determination or action, or any change in Applicable Law, materially affects any material provision of this Agreement, the rights or obligations of a Party hereunder, or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law. If within thirty (30) days of the effective date of such decision, determination, action or change, the Parties are unable to agree in writing upon mutually acceptable revisions to this Agreement, then the Parties shall pursue dispute resolution in accordance with Section 14 of this Agreement.

4.6.1 Notwithstanding Section 4.6 above, to the extent Frontier is required by a change in Applicable Law to provide to WOW a Service that is not offered under this Agreement to WOW, the terms, conditions and prices for such Service (including the terms and conditions defining the Service and stating when and where the Service will be available and how it will be used, and terms, conditions and prices for pre-ordering, ordering, provisioning, repair, maintenance and billing) shall be as provided in an applicable Frontier Tariff, or, in the absence of an applicable Frontier Tariff, as mutually agreed by the Parties in a written amendment to the Agreement that, upon the request of either Party, the Parties shall negotiate in accordance with the requirements of Section 252 of the Act. In no event shall Frontier be required to provide any such Service in the absence of such a Frontier Tariff or amendment.

4.7 Notwithstanding anything in this Agreement to the contrary, if, as a result of any legislative, judicial, regulatory or other governmental decision, order, determination or action, or any change in Applicable Law, Frontier is not required by Applicable Law to provide any Service, payment or benefit, otherwise required to be provided to WOW hereunder, then Frontier may discontinue the provision of any such Service, payment or benefit, and WOW shall reimburse Frontier for any payment previously made by Frontier to WOW that was not required by Applicable Law. Frontier will provide thirty (30) days prior written notice to WOW of any such discontinuance of a Service, unless a different notice period or different conditions are specified in this Agreement (including in the Networks Element Attachment or an applicable Tariff) or Applicable Law for termination of such Service in which event such specified period and/or conditions shall apply. This Section 4.7 is self-effectuating and no amendment to this Agreement shall be required to implement it.

4.8 The Parties acknowledge that terms of this Agreement were established pursuant to FCC and Commission orders. Nothing in this Agreement shall be deemed an admission by the Parties regarding the interpretation or effect of

these rules or orders or an admission by either party that the existing rules or order shall not be changed, vacated dismissed or modified.

4.9 The Parties jointly agree to cooperate in the filing of this Agreement and share equally the expenses associated with obtaining Commission approval.

5. Assignment

Neither Party may assign this Agreement or any right or interest under this Agreement, nor delegate any obligation under this Agreement, without the prior written consent of the other Party, which consent shall not be unreasonably withheld, conditioned or delayed, except that either Party may assign all of its rights, and delegate its obligations, liabilities and duties under this Agreement, either in whole or in part, to any entity that is an Affiliate of that Party without consent, but with written notification, provided that such Affiliate is a telecommunications carrier. Any attempted assignment or delegation in violation of this Section 5 shall be void and ineffective and constitute default of this Agreement. All obligations and duties of any Party under this Agreement shall be binding on and shall inure to the benefit of all successors-in-interest and assignees of such Party. No assignment or delegation hereof shall relieve the assignor of its obligations under this Agreement.

6. Assurance of Payment

6.1 Frontier may, in order to safeguard its interest, require WOW to make a deposit to be held by Frontier as a guarantee of the payment of rates and charges, unless satisfactory credit has already been established. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service. A deposit will be returned with interest, at the Commission prescribed deposit rate, if and when WOW pays its undisputed bills on time for twenty-four (24) consecutive months.

6.2 Unless otherwise agreed by the Parties, the assurance of payment shall consist of a deposit or irrevocable standby letter of credit naming Frontier as the beneficiary thereof and otherwise in form and substance satisfactory to Frontier from a financial institution acceptable to Frontier. The assurance of payment shall be in an amount equal to two (2) months anticipated charges (including both recurring and non-recurring charges), as reasonably determined by Frontier, for the Services to be provided by Frontier to WOW in connection with this Agreement. Frontier reserves the right to increase the deposit requirements when, in its sole judgment, the conditions justify such action; such conditions include: current deposit does not cover two (2) months billing, history of late payment, or reconnection after disconnection for non-payment, or a significant probability of a bankruptcy filing by WOW.

6.3 Frontier may (but is not obligated to) draw on the assurance of payment upon notice to WOW in respect of any amounts to be paid by WOW hereunder that are not paid within thirty (30) days of the date that payment of such amounts is required by this Agreement.

6.4 If Frontier draws on the assurance of payment, upon request by Frontier, WOW shall provide a replacement or supplemental assurance of payment conforming to the requirements of Section 6.2.

6.5 Notwithstanding anything else set forth in this Agreement, if Frontier makes a request for assurance of payment in accordance with the terms of this Section,

then Frontier shall have no obligation thereafter to perform under this Agreement until such time as WOW has provided Frontier with such assurance of payment.

6.6 The fact that assurance of payment has been made in no way relieves WOW from complying with Frontier's regulations as to advance payments and the prompt payment of bills on presentation nor, does it constitute a waiver or modification of the regular practices of Frontier providing for the discontinuance of service for non-payment of any sums due Frontier.

6.7 In the event WOW defaults on its account, service to WOW will be terminated and any assurance of payment held will be applied to its account.

7. Audits

7.1 Subject to the terms and conditions of this Section, and the reasonable security requirements of each Party and except as may be otherwise specifically provided in this Agreement, either Party ("Auditing Party") may audit the other Party's ("Audited Party") books, records, documents, facilities and systems for the purpose of evaluating the accuracy of the Audited Party's bills and the identification of traffic subject to this Agreement. Such audits may be performed once each year at the conclusion of each Calendar Year, in order evaluate the accuracy of such other Party's billing and invoicing. The Parties may employ other persons or firms for this purpose. Such audits shall take place at a time and place agreed to by the Parties no later than thirty (30) days after notice thereof to such other Party.

7.1.1 Each Auditing Party may perform a single additional audit of the Audited Party's relevant books, records and documents during any calendar year if the previous audit uncovered incorrect net variances or errors in invoices in favor of the Audited Party having an aggregate value of no less than five percent (5%) of the total amount payable by the Auditing Party during the period covered by the audit.

7.2 Each Audited Party shall use reasonable efforts to promptly correct any billing error that is revealed in an audit, including reimbursing any overpayment in the form of a credit to the Auditing Party on the invoice for the first full billing cycle after the Parties have agreed upon the accuracy of the audit results. Any disputes concerning audit results shall be resolved pursuant to Section 14 of this Agreement.

7.2.1 Upon (i) the discovery by either Party of the overcharges not previously reimbursed to the other Party or (ii) the resolution of disputed audits, each Party shall promptly reimburse to the Party thereto the amount of any overpayment together with interest thereon at a rate of 0.5% per month.

7.3 Each Party shall cooperate fully in any such audit, providing reasonable access to any and all employees, books, records, documents, facilities and systems, reasonably necessary to assess the accuracy of the Audited Party's bills.

7.4 Audits shall be performed at the Auditing Party's expense, provided that there shall be no charge for reasonable access to the Audited Party's employees, books, records, documents, facilities and systems necessary to assess the accuracy of the Audited Party's bills.

8. Authorization

8.1 Frontier Communications of Georgia LLC represents and warrants that it is a limited liability company duly organized, validly existing and in good standing under the laws of the State of Georgia and has full power and authority to execute and deliver this Agreement and to perform its obligations under this Agreement.

8.2 WideOpenWest Finance, LLC dba WOW! Internet, Cable, Phone represents and warrants that it is a limited liability company duly organized, validly existing and in good standing under the laws of the State of Colorado and has full power and authority to execute and deliver this Agreement and to perform its obligations under this Agreement.

8.3 WOW Certification.

8.3.1 Notwithstanding any other provision of this Agreement, Frontier shall have no obligation to perform under this Agreement until such time as WOW has obtained such FCC and Commission authorization as may be required by Applicable Law for conducting its business in the Georgia. WOW shall not place any Orders under this Agreement until it has obtained such authorization. WOW shall provide proof of such authorization to Frontier upon request.

8.3.2 WOW Account Setup. WOW must provide the appropriate Frontier representative the necessary documentation to enable Frontier to establish a master account for WOW. Such documentation will include a completed CLEC Master Account Questionnaire, proof of authority to provide telecommunications services within Frontier territory, proof that tariffs are on file and approved by the applicable Commission, and a tax exemption certificate, if applicable. Frontier will have no obligation to begin taking orders for service until after the necessary documents have been provided to Frontier, and the necessary deposit requirements are met.

9. Billing and Payment; Disputed Amounts

9.1 In consideration of the services provided by Frontier under this Agreement, WOW shall pay the charges set forth in this Agreement and in applicable tariffs. In consideration of the services provided by WOW under this Agreement, Frontier shall pay the charges set forth in this Agreement. Invoices with charges set forth in this Agreement and in applicable tariffs shall be sent to:

To WOW:

WOW
Business Management
7887 E. Belleview Avenue, Suite 900
Englewood CA 80111
Email Address: Business.management@wowinc.com

To Frontier:

Frontier– FTR01 Media Processing
PO Box 15700
Phoenix AZ 85060
Email Address: Frontier.invoices@synchronoss.com

9.2 Each Party shall prepare a monthly billing statement with a consistent, regular bill date and will reflect the calculation for amounts due under this Agreement. All bills dated as set forth above will be due thirty (30) days after the bill date or by the next bill date (i.e., the same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available U.S. funds. If such payment date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills will be due on the last business day preceding the Saturday, Sunday or Legal Holiday. When a bill has been delayed, the due date will be extended by the number of days the bill was delayed, upon request of the receiving Party.

9.3 If any portion of an amount billed by a Party under this Agreement is subject to a good faith dispute between the Parties, the billed Party shall within thirty (30) days of its receipt of the invoice give written notice to the billing Party of the amounts it disputes ("Disputed Amounts") and include in such notice the specific details and reasons for disputing each item. The billed Party shall pay by the Due Date all undisputed amounts and shall include a copy of the dispute with the payment of the undisputed amount. Billing disputes shall be subject to the terms of Section 14, Dispute Resolution. Undisputed amounts due to the billing Party that are not received by the Due Date or that are not immediately available to the billing Party, shall be subject to a late payment charge. The late payment charge shall be the lesser of one-and-one-half percent (1.5%) per month or the maximum allowed by law of the overdue amount (including any unpaid previously billed late payment charges).

9.3.1 In the event that a billing dispute is resolved in favor of the billed Party, any payment of the disputed amount withheld pending settlement of the dispute shall not be subject to the late payment charge as set forth herein.

9.3.2 In the event that a billing dispute is resolved in favor of the billing Party, any payments withheld pending settlement of the dispute will be subject to the late payment charge as set forth herein.

9.4 Although it is the intent of both Parties to submit timely statements of charges, failure by either Party to present statements to the other Party in a timely manner shall not constitute a breach or default, or a waiver of the right to payment of the incurred charges, by the billing Party under this Agreement. Neither Party shall initiate credit claims or bill the other Party for previously unbilled, under-billed or over-billed charges for Services that were provided more than six (6) months prior to the applicable Invoice date or date on which a credit was claimed.

10. Confidentiality and Publicity

10.1 All proprietary or confidential information ("Proprietary Information") disclosed by either Party during the negotiations and the term of this Agreement will be protected by both Parties in accordance with the terms provided herein.

10.2 As used in this Section 10, Proprietary Information means the following information that is disclosed by one Party ("Disclosing Party") to the other Party ("Receiving Party") in connection with, or anticipation of, this Agreement:

10.2.1 Books, records, documents and other information disclosed in an audit pursuant to Section 7;

10.2.2 Any forecasting information provided pursuant to this Agreement;

10.2.3 Customer Information (except to the extent that (a) the Customer information is published in a directory, (b) the Customer information is disclosed through or in the course of furnishing a Telecommunications Service, such as directory assistance, operator service, Caller ID or similar service, or LIDB service, or (c) the Customer to whom the Customer Information is related has authorized the Receiving Party to use and/or disclose the Customer Information);

10.2.4 information related to specific facilities or equipment (including cable and pair information);

10.2.5 any information that is in written, graphic, recorded, machine readable, electromagnetic, or other tangible form, and marked at the time of disclosure as "Confidential" or "Proprietary" with the appropriate owner corporation name, e.g., "Frontier Proprietary".; and

10.2.6 Information disclosed orally or visually will not be considered proprietary unless such information is reduced to writing by the disclosing Party and a copy is delivered to the other Party within ten (10) business days after such oral disclosure. The writing will also state the place, date and person(s) to whom disclosure was made.

Notwithstanding any other provision of this Agreement, a Party shall have the right to refuse to accept receipt of information which the other Party has identified as Proprietary Information pursuant to Sections 10.2.5 or 10.2.6.

10.3 Each Party agrees that it will not disclose any Proprietary Information of the other Party in whole or in part, including derivations, to any third party for a period of three (3) years from the date of disclosure unless the Parties agree to modify this Agreement to provide for a different nondisclosure period for specific materials. Neither Party will be liable for inadvertent or accidental disclosure of Proprietary Information of the other Party provided that:

10.3.1 the Proprietary Information received from the Disclosing Party is only used in performance of this Agreement;

10.3.2 each Party uses at least the same degree of care in safeguarding such Proprietary Information as it uses for its own proprietary information of like importance, and such degree of care will be reasonably calculated to prevent such inadvertent disclosure;

10.3.3 it limits access to such Proprietary Information to its employees and agents who are directly involved in the consideration of the Proprietary Information and informs its employees and agents who have access to such Proprietary Information of its duty not to disclose; and

10.3.4 upon discovery of any such inadvertent disclosure of Proprietary Information, it will endeavor to prevent any further inadvertent disclosure.

10.4 The Receiving Party shall return or destroy all Confidential Information received from the Disclosing Party, including any copies made by the Receiving Party, within thirty (30) days after a written request by the Disclosing Party is delivered to the Receiving Party, except for (a) Confidential Information that the Receiving Party reasonably requires to perform its obligations under this Agreement, and (b) one copy for archival purposes only.

10.5 Information will not be deemed proprietary and the receiving Party will have no obligation with respect to any such information which:

10.5.1 is or becomes publicly known through no wrongful act, fault or negligence of the receiving Party; or

10.5.2 was known by the receiving Party or by any other affiliate or subsidiary of the receiving Party prior to disclosure, or is at any time developed by the receiving Party independently of any such disclosure; or

10.5.3 was disclosed to the receiving Party by a third party who was free of obligations of confidentiality to the disclosing Party; or

10.5.4 is disclosed or used by the receiving Party, not less than three (3) years following its initial disclosure or such other nondisclosure period as may be agreed in writing by the Parties; or

10.5.5 is approved for release by written authorization of the disclosing Party; or

10.5.6 is disclosed pursuant to a requirement or request of a governmental agency or disclosure is required by operation of law, provided that the Receiving Party shall have made commercially reasonable efforts to give adequate notice of the requirement to the Disclosing Party in order to enable the Disclosing Party to seek protective arrangements; or

10.5.7 is furnished to a third party by the disclosing Party without a similar restriction on the third party's rights.

10.6 Since either Party may choose not to use or announce any services, products or marketing techniques relating to these discussions or information gained or exchanged during the discussions, both Parties acknowledge that one is not responsible or liable for any business decisions made by the other in reliance upon any disclosures made during any meeting between the Parties or in reliance on any results of the discussions. The furnishing of Proprietary Information to one Party by the other Party will not obligate either Party to enter into any further agreement or negotiation with the other.

10.7 Nothing contained in this Agreement will be construed as granting to one Party a license, either express or implied, under any patent, copyright, or trademark, now or hereafter owned, obtained, controlled, or which is or may be licensable by the other Party.

10.8 All publicity regarding this Agreement and its Attachments is subject to the Parties' prior written consent.

10.9 Unless otherwise agreed upon, neither Party will publish or use the other Party's name, language, pictures, or symbols from which the other Party's name may be reasonably inferred or implied in any advertising, promotion, or any other publicity matter relating directly or indirectly to this Agreement.

11. Counterparts

This Agreement may be executed in two or more counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

12. Default

In the event of breach of any material provision of this Agreement by either Party, the non-breaching Party shall give the other Party written notice thereof, and:

12.1 If such material breach is for non-payment of amounts due hereunder, the breaching Party shall cure such breach within ten (10) days of receiving such notice. The non-breaching Party shall be entitled to pursue all available legal and equitable remedies for such breach. Amounts disputed in good faith and withheld or set off shall not be deemed "amounts due hereunder" for the purpose of this provision. Neither Party shall withhold or set off undisputed amounts.

In addition, if such material breach is for non-payment of amounts due hereunder and such amounts have not been disputed, the non-breaching Party may:

12.1.1 refuse additional applications for any service provided under this Agreement;

12.1.2 refuse to complete any pending orders for additional services any time thereafter, and/or;

12.1.3 on thirty (30) days' written notice by overnight delivery or certified U.S. mail, with a copy to the Commission, to the person designated to receive such notice, discontinue the provision of existing services at any time thereafter.

12.2 If the non-breaching Party does not refuse additional applications for additional services, and the non-payment continues, nothing contained herein shall preclude the non-breaching Party from refusing additional applications for services without further notice. If the non-breaching Party discontinues provision of the additional services, all applicable charges, including termination charges, shall become due. If the non-breaching Party does not discontinue the provision of services on the date specified in the thirty (30) days' notice, and the nonpayment continues, nothing contained herein shall preclude the non-breaching Party from discontinuing the provision of services without further notice.

12.3 Frontier reserves the right to refuse an application for additional services made by any entity that owns or is substantially owned, directly or indirectly, by or is under common control with, WOW, so long as WOW or any such entity is indebted to Frontier for services previously furnished, until the indebtedness is satisfied. In the event that services are provided to WOW or an entity that owns

or is substantially owned, directly or indirectly, by or is under common control with, WOW, such services may be terminated by Frontier unless WOW satisfies the indebtedness owing to Frontier within thirty (30) days after written notification. Such notification shall be made by certified U. S. mail to the person designated by WOW to receive such notices.

12.4 If such material breach is for any failure to perform in accordance with this Agreement, other than for non-payment of amounts due hereunder, or if either Party is otherwise in violation of the law, the non-breaching Party shall give notice of the breach and the breaching Party shall cure such breach within sixty (60) days of such notice, and if breaching Party does not, the non-breaching Party may, at its sole option, terminate this Agreement. The non-breaching Party shall be entitled to pursue all available legal and equitable remedies for such breach.

13. Discontinuance of Service by WOW

13.1 If WOW proposes to discontinue, or actually discontinues, its provision of service to all or substantially all of its Customers, whether voluntarily, as a result of bankruptcy, or for any other reason, WOW shall send written notice of such discontinuance to Frontier, the Commission, and each of WOW's Customers. WOW shall provide such notice such number of days in advance of discontinuance of its service as shall be required by Applicable Law. Unless the period for advance notice of discontinuance of service required by Applicable Law is more than thirty (30) days, to the extent commercially feasible, WOW shall send such notice at least thirty (30) days prior to its discontinuance of service.

13.2 Such notice must advise each WOW Customer that unless action is taken by the WOW Customer to switch to a different carrier prior to WOW's proposed discontinuance of service, the WOW Customer will be without the service provided by WOW to the WOW Customer.

13.3 Should a WOW Customer subsequently become a Frontier Customer, WOW shall provide Frontier with all information necessary for Frontier to establish service for the WOW Customer, including the WOW Customer's billed name, listed name, service address, and billing address, and the services being provided to the WOW Customer.

13.4 Nothing in this Section 13 shall limit Frontier's right to cancel or terminate this Agreement or suspend provision of Services under this Agreement.

14. Dispute Resolution

14.1 Except as otherwise provided in this Agreement, any default or dispute between the Parties regarding the interpretation or enforcement of this Agreement or any of its terms shall be addressed by good faith negotiation between the Parties prior to taking any action before any court or regulator or before authorizing any public statement about or disclosure of the nature of the dispute to any third party. To initiate such negotiation, a Party must provide to the other Party written notice of the dispute that includes both a detailed description of the dispute or alleged nonperformance and the name of an individual who will serve as the initiating Party's representative in the negotiation. The other Party shall have ten Business Days to designate its own representative in the negotiation. The Parties' representatives shall meet at least once within forty-five (45) days after the date of the initiating Party's written notice in an attempt to reach a good faith resolution of the dispute. In the event that the Parties are unable to resolve a

default or other dispute and upon agreement, the Parties' representatives may use other alternative dispute resolution procedures such as private mediation to assist in the negotiations.

14.2 If the Parties have been unable to resolve the dispute within forty-five (45) days of the date of the initiating Party's written notice, either Party may pursue any remedies available to it under this Agreement, at law, in equity, or otherwise, including instituting an appropriate proceeding before the Commission, the FCC, or a court of competent jurisdiction.

14.3 Both Parties shall use the Dispute Resolutions procedures as described herein.

14.4 Each Party shall bear the cost of preparing and presenting its case through all phases of the dispute resolution procedure herein described.

15. Force Majeure

15.1 Neither Party shall be responsible for any delay or failure in performance which results from causes beyond its reasonable control ("Force Majeure Events"), whether or not foreseeable by such Party. Such Force Majeure Events include the following:

15.1.1 Adverse weather conditions, flood, fire, explosion, earthquake, hurricane, cyclone, tornado, storm, epidemic, volcanic action, breakdown of plant or power failure;

15.1.2 Embargo, boycott, war, revolution, civil commotion, act of public enemies, terrorism, or blockade;

15.1.3 Any law, order, proclamation, regulation, ordinance, demand or requirement of any government or any subdivision, authority, or representative of any such government;

15.1.4 Labor unrest (including strikes, work stoppages, slowdowns, picketing or boycotts);

15.1.5 Delays caused by other service or equipment vendors, inability to obtain equipment, parts, software or repairs thereof, acts or omissions of the other Party;

15.1.6 Any other circumstance beyond the reasonable control of the Party affected and acts of God.

15.2 If a Force Majeure Event occurs, the non-performing Party shall give prompt notification of its inability to perform to the other Party. During the period that the non-performing Party is unable to perform, the other Party shall also be excused from performance of its obligations to the extent such obligations are reciprocal to, or depend upon, the performance of the non-performing Party that has been prevented by the Force Majeure Event. The non-performing Party shall use commercially reasonable efforts to avoid or remove the cause(s) of its non-performance and both Parties shall proceed to perform once the cause(s) are removed or cease.

15.3 Notwithstanding the provisions of Sections 15.1 and 15.2, in no case shall a Force Majeure Event excuse either Party from an obligation to pay money as required by this Agreement.

15.4 Nothing in this Agreement shall require the non-performing Party to settle any labor dispute except as the non-performing Party, in its sole discretion, determines appropriate.

16. Forecasts

In addition to any other forecasts required by this Agreement, upon request by Frontier, WOW shall provide to Frontier forecasts regarding the Services that WOW expects to purchase from Frontier, including forecasts regarding the types and volumes of Services that WOW expects to purchase and the locations where such Services will be purchased.

17. Fraud

WOW assumes responsibility for all fraud associated with its Customers and accounts. Frontier shall bear no responsibility for and shall have no obligation to investigate or make adjustments to WOW's account in cases of, fraud by WOW's Customers or other third parties unless such fraud is the result of intentional misconduct or gross negligence of Frontier.

18. Good Faith Performance

The Parties shall act in good faith in their performance of this Agreement. Except as otherwise expressly stated in this Agreement (including when consent, approval, agreement or a similar action is stated to be within a Party's sole discretion), when consent, approval, mutual agreement or a similar action is required by any provision of this Agreement, such action shall not be unreasonably withheld, conditioned or delayed. If and, to the extent that, Frontier, prior to the Effective Date of this Agreement, has not provided in the Georgia a Service offered under this Agreement, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

19. Headings

The headings in this Agreement are for convenience and will not be construed to define or limit any of the terms herein or affect the meanings or interpretation of this Agreement.

20. Indemnification

20.1 Each Party ("Indemnifying Party") shall indemnify, defend and hold harmless the other Party ("Indemnified Party"), the Indemnified Party's parents, subsidiaries, Affiliates, agents, servants, and the directors, officers and employees of the Indemnified Party and the Indemnified Party's Affiliates, from any liabilities, claims or demands (including the costs, expenses and reasonable attorney's fees on account thereof) that may be made by third parties for (a) personal injuries, including death, or (b) damage to tangible property resulting from the sole negligence and/or sole willful misconduct of that Party, its employees or agents in the performance of this Agreement. Each Party will defend the other at the other's request against any such liability, claim, or demand. Each Party will notify the other promptly of written claims or demands against such Party of which the other Party is solely responsible hereunder.

20.2 Each Party will defend, indemnify, and hold harmless the other Party and/or acquire any license or right for the benefit of the other Party, arising from any claim, demand or proceeding (hereinafter "Claim") by any third party alleging or asserting that the use of any circuit, apparatus, or system, or other facilities, or the use of any software, or the performance of any service or method, or the provision or use of any facilities by either Frontier or WOW under this Agreement constitutes direct or contributory infringement, or misuse or misappropriation of any patent, copyright, trademark, trade secret, or any other proprietary or intellectual property right of any third party. Each Party's indemnification obligation will be to the extent of infringement by the Indemnifying Party,

20.3 The Indemnified Party will notify the Indemnifying Party promptly in writing of any claims, lawsuits, or demands by third Parties for which the Indemnified Party alleges that the Indemnifying Party is responsible under this Section and if requested by the Indemnifying Party, shall tender the defense of such claim, lawsuit or demand.

20.3.1 In the event the Indemnifying Party does not promptly assume or diligently pursue the defense of the tendered action, then the Indemnified Party may proceed to defend or settle said action and the Indemnifying Party shall hold harmless the Indemnified Party from any loss, cost, liability, damage and expense.

20.3.2 In the event the Party otherwise entitled to indemnification from the other elects to decline such indemnification, then the Party making such an election may, at its own expense, assume defense and settlement of the claim, lawsuit or demand.

20.3.3 The Parties will cooperate in every reasonable manner with the defense or settlement of any claim, demand, or lawsuit.

20.4 Notwithstanding any other provisions of this Agreement, in the case of claims or loss alleged or incurred by an End User Customer of WOW arising out of or in connection with services provided to the End User Customer by WOW, WOW shall defend and indemnify Frontier and its officers, directors, employees and agents against any and all such claims or loss by WOW's End User Customers.

21. Insurance

21.1 WOW shall maintain during the term of this Agreement, at its sole cost and expense, the following insurance:

21.1.1 Commercial General Liability Insurance, on an occurrence basis, for claims that may arise out of or result from WOW's performance of this Agreement, whether performed by WOW or its subcontractor, or anyone for whose acts they may be held liable. Such insurance shall include coverage for bodily injury, property damage premises and operations, products and completed operations, contractual liability, personal and advertising injury, and coverage for explosion, collapse, and underground property damage (XCU), with limits of at least $1,000,000 per occurrence, $2,000,000 in the general aggregate, and $2,000,000 in the aggregate for products and completed operations. Products and completed operations coverage shall be maintained for a minimum of two (2) years following the expiration or termination of this Agreement.

21.1.2 Business Automobile Liability Insurance covering all owned, hired and non-owned vehicles, with a combined single limit for bodily injury and property damage of at least $2,000,000 each accident, covering any automobile used and or operated by, or on behalf of WOW on Frontier's premises.

21.1.3 Umbrella or Excess Liability Insurance providing excess limits over the commercial general liability, business automobile liability, and employer's liability policies, with limits of at least $10,000,000 for each occurrence. The limit of liability under this insurance may be increased accordingly to satisfy the minimum limit requirements under the Commercial General Liability, Business Automobile Liability and Employer's Liability Insurances.

21.1.4 Workers' Compensation Insurance with coverage and limits complying with the statutory requirements of the jurisdiction in which the Collocation site is located, and Employer's Liability Insurance with limits of at least $1,000,000 each accident for bodily injury by accident, $1,000,000 each employee for bodily injury by disease, and $1,000,000 policy limit for bodily injury by disease. Such Workers' Compensation insurance policy will provide that the insurance company will waive all rights of recovery by way of subrogation against Frontier Communications Parent, Inc. and its subsidiaries in connection with any claim covered by the policy.

21.1.5 All risk property insurance on a replacement cost basis for all of WOW's real and personal property located at any Collocation site or otherwise located on or in any Frontier premises (whether owned, leased or otherwise occupied by Frontier), facility, equipment or right-of-way. Such insurance policy will provide that the insurance company will waive all rights of recovery by way of subrogation against Frontier Communications Parent, Inc. and its subsidiaries in connection with any damage covered by the policy.

21.2 All such policies identified under this Section shall be issued by insurance companies authorized to do business in the state where the Collocation site is located and with an A.M. Best Rating of A- VII or better.

21.3 Any deductibles, self-insured retentions or other similar obligations must be disclosed on the certificates of insurance to be provided to Frontier pursuant to Sections 21.5 and 21.6, and shall be the sole responsibility of WOW.

21.4 WOW shall name Frontier Communications Parent, Inc. and its subsidiaries, and any other entities as required by Frontier whose names have been provided to WOW in writing as additional insureds on the liability insurance except for Workers' Compensation and Employer's Liability. Such coverage shall be primary and non-contributory to any other insurance available to the additional insureds.

21.5 WOW shall, within two (2) weeks of the Effective Date hereof and at the time of each renewal of WOW's insurance policies, and at such other times as Frontier may reasonably specify, furnish certificate(s) of insurance reasonably acceptable to Frontier. The certificates of insurance shall be sent to: Contract Management, Frontier Communications, 7979 N. Belt Line Road, MC: S1C74, Irving, TX 75063.

21.6 WOW shall require its contractors, if any, that may enter upon the premises or access the facilities or equipment of Frontier or Frontier's affiliates to maintain insurance in accordance with Sections 21.1 through 21.4 and, if requested, to furnish Frontier certificates insurance acceptable to Frontier in accordance with Section 21.5.

21.7 Failure of WOW or WOW's contractors to maintain insurance and provide certificates of insurance as required in Sections 21.1 through 21.6, above, shall be deemed a material breach of this Agreement.

21.8 Certificates furnished by WOW or WOW's contractors shall contain a clause stating: "Frontier Communications of Georgia LLC shall be notified in writing at least thirty (30) days prior to cancellation of, or any material change in, the insurance."

21.9 All insurance must be in effect on or before the occupancy date and shall remain in force as long as WOW's facilities remain within any spaces governed by this Agreement. If WOW fails to maintain the coverage, shall be deemed a material breach of this Agreement.

21.10 The obligation to insure imposed by this Section shall not relieve WOW of any obligations imposed upon it by other Sections of this Agreement. Neither the insurance required nor the amount of type of insurance maintained by WOW shall limit or affect the extent of WOW's liability hereunder for injury, death or loss or damage.

22. Intellectual Property

22.1 Except as expressly stated in this Agreement, this Agreement shall not be construed as granting a license with respect to any patent, copyright, trade name, trademark, service mark, trade secret or any other intellectual property, now or hereafter owned, controlled or licensable by either Party. Except as expressly stated in this Agreement, neither Party may use any patent, copyrightable materials, trademark, trade name, trade secret or other intellectual property right, of the other Party except in accordance with the terms of a separate license agreement between the Parties granting such rights.

22.2 Except as stated in Section 22.4, neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other Party or its Affiliates or Customers based on or arising from any Third Party Claim alleging or asserting that the provision or use of any service, facility, arrangement, or software by either Party under this Agreement, or the performance of any service or method, either alone or in combination with the other Party, constitutes direct, vicarious or contributory infringement or inducement to infringe, or misuse or misappropriation of any patent, copyright, trademark, trade secret, or any other proprietary or intellectual property right of any Party or third person. Each Party, however, shall offer to the other reasonable cooperation and assistance in the defense of any such claim.

22.3 NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE PARTIES AGREE THAT NEITHER PARTY HAS MADE, AND THAT THERE DOES NOT EXIST, ANY WARRANTY, EXPRESS OR IMPLIED, THAT THE USE BY EACH PARTY OF THE OTHER'S SERVICES PROVIDED UNDER THIS AGREEMENT SHALL NOT GIVE RISE TO A CLAIM OF INFRINGEMENT,

MISUSE, OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHT.

22.4 WOW agrees that the Services provided by Frontier hereunder shall be subject to the terms, conditions and restrictions contained in any applicable agreements (including software or other intellectual property license agreements) between Frontier and Frontier's vendors. Frontier agrees to advise WOW, directly or through a third party, of any such terms, conditions or restrictions that may limit any WOW use of a Service provided by Frontier that is otherwise permitted by this Agreement. At WOW's written request, to the extent required by Applicable Law, Frontier will use Frontier's best efforts, as commercially practicable, to obtain intellectual property rights from Frontier's vendor to allow WOW to use the Service in the same manner as Frontier that are coextensive with Frontier's intellectual property rights, on terms and conditions that are equal in quality to the terms and conditions under which Frontier has obtained Frontier's intellectual property rights. WOW shall reimburse Frontier for the cost of obtaining such rights.

23. Joint Work Product

The Principal Document is the joint work product of the Parties, has been negotiated by the Parties, and shall be fairly interpreted in accordance with its terms. In the event of any ambiguities, no inferences shall be drawn against either Party.

24. Law Enforcement

24.1 Each Party may cooperate with law enforcement authorities and national security authorities to the full extent required or permitted by Applicable Law in matters related to Services provided by it under this Agreement, including the production of records, the establishment of new lines or the installation of new services on an existing line in order to support law enforcement and/or national security operations, and, the installation of wiretaps, trap-and-trace facilities and equipment, and dialed number recording facilities and equipment.

24.2 A Party shall not have the obligation to inform the other Party or the Customers of the other Party of actions taken in cooperating with law enforcement or national security authorities, except to the extent required by Applicable Law.

24.3 When a law enforcement or national security request relates to the establishment of lines (including lines established to support interception of communications on other lines), or the installation of other services, facilities or arrangements, a Party may act to prevent the other Party from obtaining access to information concerning such lines, services, facilities and arrangements, through operations support system interfaces.

25. Limitation of Liability

25.1 As used in this Section 25, "Service Failure" means a failure to comply with a direction to install, restore or terminate Services under this Agreement, a failure to provide Services under this Agreement, and failures, mistakes, omissions, interruptions, delays, errors, defects or the like, regardless of the form of a claim or action, whether statutory, in contract, warranty, strict liability, or tort, including negligence of any kind, occurring in the course of the provision of any Services under this Agreement.

25.2 Except as otherwise stated in Section 25.4, the liability, if any, of a Party, a Party's parents, subsidiaries, Affiliates, agents, servants, and the directors, officers and employees of a Party and a Party's Affiliates, to the other Party, the other Party's Customers, and to any other person, for Claims arising out of a Service Failure shall not exceed an amount equal to the pro rata applicable monthly charge for the Services that are subject to the Service Failure for the period in which such Service Failure occurs.

25.3 EXCEPT AS OTHERWISE STATED IN SECTIONS 25.2 AND 25.4, NEITHER PARTY WILL BE LIABLE TO THE OTHER IN CONNECTION WITH THE PROVISION OR USE OF SERVICES PROVIDED UNDER THIS AGREEMENT (INCLUDING IN CONNECTION WITH A SERVICE FAILURE OR ANY BREACH, DELAY OR FAILURE IN PERFORMANCE OF THIS AGREEMENT). NEITHER PARTY WILL BE LIABLE TO THE OTHER FOR ANY LOSS, COST, CLAIM, INJURY, LIABILITY OR EXPENSE, INCLUDING REASONABLE ATTORNEY'S FEES, RELATING TO OR ARISING OUT OF ANY ORDINARY NEGLIGENT ACT OR OMISSION BY A PARTY. IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, RELIANCE, EXEMPLARY, PUNITIVE, OR LIKE DAMAGES, INCLUDING LOSS OF PROFITS, INCOME OR REVENUE, EVEN IF ADVISED OF THE POSSIBILITY THEREOF, WHETHER SUCH DAMAGES ARISE OUT OF BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER THEORY OF LIABILITY AND WHETHER SUCH DAMAGES WERE FORESEEABLE OR NOT AT THE TIME THIS AGREEMENT WAS EXECUTED.

25.4 Nothing contained in Sections 25.1 through 25.3 shall exclude or limit liability:

25.4.1 under Sections 20, Indemnification, or 44, Taxes.

25.4.2 for any obligation to indemnify, defend and/or hold harmless that a Party may have under this Agreement.

25.4.3 for damages arising out of or resulting from bodily injury to or death of any person, or damage to, or destruction or loss of, tangible real and/or personal property of any person, or Toxic or Hazardous Substances, to the extent such damages are otherwise recoverable under Applicable Law;

25.4.4 for a claim for infringement of any patent, copyright, trade name, trade mark, service mark, or other intellectual property interest;

25.4.5 under Section 258 of the Act or any order of FCC or the Commission implementing Section 258; or

25.4.6 under the financial incentive or remedy provisions of any service quality plan required by the FCC or the Commission.

25.5 In the event that the liability of a Party, a Party's parents, subsidiaries, Affiliates, agents, servants, or a director, officer or employee of a Party or a Party's Affiliate, is limited and/or excluded under both this Section 25 and a provision of an applicable Tariff, the liability of the Party or other person shall be limited to the smaller of the amounts for which such Party or other person would be liable under this Section or the Tariff provision.

25.6 Each Party shall, in its tariffs and other contracts with its Customers, provide that in no case shall either Party, its parents, subsidiaries, Affiliates, agents, servants, or the directors, officers or employees of the other Party or the other Party's Affiliates, be liable to such Customers or other third-persons for any special, indirect, incidental, consequential, reliance, exemplary, punitive or other damages, arising out of a Service Failure.

25.7 No liability shall attach to either Party, its parents, subsidiaries, Affiliates, agents, servants or the directors, officers or employees of the other Party for damages arising from errors, mistakes, omissions, interruptions, or delays in the course of establishing, furnishing, rearranging, moving, termination, changing, or providing or failing to provide services or facilities (including the obtaining or furnishing of information with respect thereof or with respect to users of the services or facilities) in the absence of gross negligence or willful misconduct.

26. Intentionally Left Blank

27. Network Management

27.1 Cooperation. The Parties will work cooperatively in a commercially reasonable manner to install and maintain a reliable network. WOW and Frontier will exchange appropriate information (*e.g.*, network information, maintenance contact numbers, escalation procedures, and information required to comply with requirements of law enforcement and national security agencies) to achieve this desired reliability. In addition, the Parties will work cooperatively in a commercially reasonable manner to apply sound network management principles to alleviate or to prevent traffic congestion and subject to Section 17, to minimize fraud associated with third number billed calls, calling card calls, and other services related to this Agreement.

27.2 Responsibility for Following Standards. Each Party recognizes a responsibility to follow the standards that may be agreed to between the Parties and to employ characteristics and methods of operation that will not interfere with or impair the service, network or facilities of the other Party or any third parties connected with or involved directly in the network or facilities of the other.

27.3 Interference or Impairment. If a Party ("Impaired Party") reasonably determines that the services, network, facilities, or methods of operation, of the other Party ("Interfering Party") will or are likely to interfere with or impair the Impaired Party's provision of services or the operation of the Impaired Party's network or facilities, the Impaired Party may interrupt or suspend any Service provided to the Interfering Party to the extent necessary to prevent such interference or impairment, subject to the following:

27.3.1 Except in emergency situations (e.g., situations involving a risk of bodily injury to persons or damage to tangible property, or an interruption in Customer service) or as otherwise provided in this Agreement, the Impaired Party shall have given the Interfering Party at least ten (10) days' prior written notice of the interference or impairment or potential interference or impairment and the need to correct the condition within said time period; and take other actions, if any, required by Applicable Law; and,

27.3.2 Upon correction of the interference or impairment, the Impaired Party will promptly restore the interrupted or suspended Service. The Impaired Party shall not be obligated to provide an out-of-service

credit allowance or other compensation to the Interfering Party in connection with the suspended Service.

27.4 Outage Repair Standard. In the event of an outage or trouble in any Service being provided by a Party hereunder, the Providing Party will follow Frontier's standard procedures for isolating and clearing the outage or trouble. For additional information, go to https://wholesale.frontier.com/wholesale/ under Systems and Online Tools, then Trouble Administration.

27.5 Testing and Trouble Responsibilities. The Parties agree to:

27.5.1 Cooperatively plan and implement coordinated repair procedures for the local Interconnection trunks and facilities to ensure trouble reports are resolved in a timely and appropriate manner.

27.5.2 Provide trained personnel with adequate and compatible test equipment to work with each other's technicians.

27.5.3 Promptly notify each other when there is any change affecting the service requested, including the date service is to be started.

27.5.4 Coordinate and schedule testing activities of their own personnel, and others as applicable, to ensure its Interconnection trunks/trunk groups are installed per the Interconnection order, meet agreed upon acceptance test requirements, and are placed in service by the due date.

27.5.5 Perform sectionalization to determine if a trouble condition is located in its facility or its portion of the Interconnection trunks prior to referring any trouble to each other.

27.5.6 Provide each other with a trouble reporting number to a work center that is staffed 24 hours a day, 7 days a week.

27.5.7 Based on the trunking architecture, provide for mutual tests for system assurance for the proper recording of AMA records in each company's switch. These tests are repeatable on demand by either Party upon reasonable notice.

27.5.8 A maintenance service charge applies whenever either Party requests the dispatch of the other Party's personnel for the purpose of performing maintenance activity on the Interconnection trunks, and any of the following conditions exist:

27.5.8.1 No trouble is found in the Interconnection trunks; or

27.5.8.2 The trouble condition results from equipment, facilities or systems not provided by the Party whose personnel were dispatched; or

27.5.8.3 Trouble clearance did not otherwise require a dispatch, and upon dispatch requested for repair verification, the Interconnection trunk does not exceed maintenance limits.

27.5.8.4 If a maintenance service charge has been applied and trouble is subsequently found in the facilities of the Party whose personnel were dispatched, the charge will be canceled.

27.5.8.5 Billing for maintenance service is based on Frontier's respective tariff.

28. Non-Exclusive Remedies

Except as otherwise expressly provided in this Agreement, each of the remedies provided under this Agreement is cumulative and is in addition to any other remedies that may be available under this Agreement or at law or in equity.

29. Notice of Network Changes

If a Party makes a change in the information necessary for the transmission and routing of services using that Party's facilities or network, or any other change in its facilities or network that will materially affect the interoperability of its facilities or network with the other Party's facilities or network, the Party making the change shall publish notice of the change at least ninety (90) days in advance of such change, and shall use reasonable efforts, as commercially practicable, to publish such notice at least one hundred eighty (180) days in advance of the change; provided, however, that if an earlier publication of notice of a change is required by Applicable Law (including 47 CFR 51.325 through 51.335) notice shall be given at the time required by Applicable Law.

30. Notices

30.1 Except as otherwise provided in this Agreement, notices given by one Party to the other Party under this Agreement:

30.1.1 shall be in writing;

30.1.2 shall be delivered (a) personally, (b) by express delivery service with 2-day or next Business Day delivery, (c) by first class, certified or registered U.S. mail, postage prepaid, or (d) by electronic mail, with a copy delivered in accordance with (a), (b) or (c), preceding; and

30.1.3 shall be delivered to the following addresses of the Parties:

To WOW:

WOW
Business Management
7887 E. Belleview Avenue, Suite 900
Englewood CA 80111
Email Address: Business.management@wowinc.com

To Frontier:

Contract Management
Frontier Communications
7979 N. Belt Line Road, MC: S1C74
Irving, TX 75063
Email Address: contract.management@ftr.com

with a copy to:

Frontier Communications
Kevin Saville, SVP & General Counsel
401 Merritt 7
Norwalk, CT 06851
Email Address: KS9458@ftr.com

Notices will be deemed given as of the earlier of (a) when there is personal delivery of the notice, the date of actual receipt, (b) when the notice is sent via express delivery service with 2-day or next Business Day delivery, 2-days or the next Business Day after the notice is sent, (c) when the notice is sent via First Class U.S. Mail, three (3) Business Days after mailing, (d) when notice is sent via certified or registered U.S. mail, the date of receipt shown on the Postal Service receipt, and (e) when the notice is sent via electronic mail, if the notice is sent on a Business Day and before 5 PM in the time zone where it is received or if the notice is sent on a non-Business Day or if the notice is sent after 5 PM in the time zone where it is received, the next Business Day.

WOW shall notify Frontier, by written notice pursuant to this Section 30, of any changes in the addresses or other WOW contact information identified under Section 30.1.3 above.

31. Ordering and Maintenance

WOW shall use Frontier's electronic Operations Support System access platforms to submit Orders and requests for maintenance and repair of Services, and to engage in other pre-ordering, ordering, provisioning, maintenance and repair transactions. If Frontier has not yet deployed an electronic capability for WOW to perform a pre-ordering, ordering, provisioning, maintenance or repair, transaction offered by Frontier, WOW shall use such other processes as Frontier has made available for performing such transaction (including submission of Orders by telephonic facsimile transmission and placing trouble reports by voice telephone transmission).

32. Performance Standards

32.1 Frontier shall provide Services under this Agreement in accordance with the performance standards required by Applicable Law, including Section 251(c) of the Act.

32.2 WOW shall provide Services under this Agreement in accordance with the performance standards required by Applicable Law.

33. Point of Contact for WOW Customers

33.1 WOW shall establish telephone numbers and mailing addresses at which WOW Customers may communicate with WOW and shall advise WOW Customers of these telephone numbers and mailing addresses.

33.2 Except as otherwise agreed to by Frontier, Frontier shall have no obligation, and may decline, to accept a communication from a WOW Customer, including a WOW Customer request for repair or maintenance of a Frontier Service provided to WOW.

34. Predecessor Agreements

34.1 Except as stated in Section 34.2 or as otherwise agreed in writing by the Parties:

34.1.1 Further to the provisions of Section 1 of the General Terms and Conditions of this Agreement, any prior interconnection or resale agreement between the Parties for the Georgia pursuant to Section 252 of the Act and in effect prior to the Effective Date is amended, extended and restated; and

34.1.2 any Services that were purchased by one Party from the other Party under a prior interconnection or resale agreement between the Parties for the Georgia pursuant to Section 252 of the Act and in effect prior to the Effective Date, shall as of the Effective Date be subject to and purchased under this Agreement.

34.2 Except as otherwise agreed in writing by the Parties, if a Service purchased by a Party under a prior interconnection or resale agreement between the Parties pursuant to Section 252 of the Act was subject to a contractual commitment that it would be purchased for a period of longer than one month, and such period had not yet expired as of the Effective Date and the Service had not been terminated prior to the Effective Date, to the extent not inconsistent with this Agreement, such commitment shall remain in effect and the Service will be purchased under this Agreement; provided, that if this Agreement would materially alter the terms of the commitment, either Party may elect to cancel the commitment.

34.3 If either Party elects to cancel the commitment pursuant to the proviso in Section 34.2, the Purchasing Party shall not be liable for any termination charge that would otherwise have applied. However, if the commitment was cancelled by the Purchasing Party, the Providing Party shall be entitled to payment from the Purchasing Party of the difference between the price of the Service that was actually paid by the Purchasing Party under the commitment and the price of the Service that would have applied if the commitment had been to purchase the Service only until the time that the commitment was cancelled.

35. Publicity and Use of Trademarks or Service Marks

35.1 A Party, its Affiliates, and their respective contractors and Agents, shall not use the other Party's trademarks, service marks, logos or other proprietary trade dress, in connection with the sale of products or services, or in any advertising, press releases, publicity matters or other promotional materials, unless the other Party has given its written consent for such use, which consent the other Party may grant or withhold in its sole discretion.

35.2 Neither Party may imply any direct or indirect affiliation with or sponsorship or endorsement of it or its services or products by the other Party.

35.3 Any violation of this Section 35 shall be considered a material breach of this Agreement.

36. References

36.1 All references to Sections, Appendices and Exhibits shall be deemed to be references to Sections, Appendices and Exhibits of this Agreement unless the context shall otherwise require.

36.2 Unless the context shall otherwise require, any reference to a Tariff, agreement, technical or other document (including Frontier or third party guides, practices or handbooks), or provision of Applicable Law, is to such Tariff, agreement, document, or provision of Applicable Law, as amended and supplemented from time to time (and, in the case of a Tariff or provision of Applicable Law, to any successor Tariff or provision).

37. Relationship of the Parties

37.1 The relationship of the Parties under this Agreement shall be that of independent contractors, and not as the agent, employee, or servant of the other Party, and nothing herein shall be construed as creating any other relationship between the Parties.

37.2 Nothing contained in this Agreement shall make either Party, or any personnel furnished by such Party, the employee or agent of the other, create a partnership, joint venture, or other similar relationship between the Parties, or grant to either Party a franchise, distributorship or similar interest. Neither Party may be entitled to any benefits available under any plans for such other Party's employees.

37.3 Except for provisions herein expressly authorizing a Party to act for another Party, nothing in this Agreement shall constitute a Party as a legal representative or Agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against, in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party in writing, which permission may be granted or withheld by the other Party in its sole discretion.

37.4 Each Party shall have sole authority and responsibility to hire, fire, compensate, supervise, and otherwise control its employees, Agents and contractors as is consistent with and necessary to preserve its independent contractor status. Each Party shall be solely responsible for all matters relating to payment of its employees including compliance with Social Security, withholding or other taxes that it is required by Applicable Law to pay in conjunction with its employees, Agents and contractors, for withholding and remitting to the applicable taxing authorities any taxes that it is required by Applicable Law to collect from its employees, and for worker's compensation, disability and unemployment insurance, and all other regulations governing such matters.

37.5 Except as otherwise expressly provided in this Agreement, no Party undertakes to perform any obligation of the other Party, whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.

37.6 The relationship of the Parties under this Agreement is a non-exclusive relationship.

38. Reservation of Rights

38.1 Notwithstanding anything to the contrary in this Agreement, neither Party waives, and each Party expressly reserves, its rights: (a) to appeal or otherwise seek the reversal of and changes in any arbitration decision associated with this Agreement; (b) to challenge the lawfulness of this Agreement and any provision of this Agreement; (c) to seek changes in this Agreement (including changes in rates, charges and the Services that must be offered) through changes in Applicable Law; (d) to challenge the lawfulness and propriety of, and to seek to

change, any Applicable Law, including any rule, regulation, order or decision of the Commission, the FCC, or a court of applicable jurisdiction; and (e) to collect debts owed to it under any prior interconnection or resale agreements. Nothing in this Agreement shall be deemed to limit or prejudice any position a Party has taken or may take before the Commission, the FCC, any other state or federal regulatory or legislative bodies, courts of applicable jurisdiction, or industry fora. The provisions of this Section shall survive the expiration, cancellation or termination of this Agreement.

38.2 WOW acknowledges WOW has been advised by Frontier that it is Frontier's position that this Agreement contains certain provisions which are intended to reflect Applicable Law and Commission and/or FCC arbitration decisions.

39. Restricted Entities

Customer represents, warrants, and covenants that Customer and its contractors and agents shall not use or permit the use of equipment, system, or service that uses the telecommunications equipment or services, as a component of any system or as a technology as part of any system, produced by (1) Dahua Technology Company, Hangzhou Hikvision Digital Technology Company, Huawei Technologies Company, Hytera Communications Corporation, Kaspersky Lab, or ZTE Corporation, Pacific Network Corp., ComNet (USA) LLC, China Unicom (Americas) Operations Limited or any entity on the Covered List available at https://www.fcc.gov/supplychain/coveredlist (or any subsidiary or affiliate of any such entity); (2) any entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the governments of the People's Republic of China or Russian Federation; or (3) any of the restricted entities (or any subsidiary or affiliate of any such entity) identified in the entity list, Supplement No. 4 to part 744 of the Export Administration Regulations (EAR), that is maintained by the U.S. Department of Commerce's Bureau of Industry and Security (BIS) and available at https://www.ecfr.gov/current/title-15/part-744.

40. Service to End User

40.1 WOW will be the End User of Record for all services purchased from Frontier. Except as otherwise specified herein, Frontier will only take orders from, bill and expect payment from WOW for all services. WOW will be Frontier's single point of contact for all services purchased pursuant to this Agreement.

40.2 Subject to Section 33, Frontier will continue to bill the End User for any services that the End User specifies it wishes to receive directly from Frontier.

40.3 Frontier maintains the right to actively market and serve directly any End User within Frontier's serving area. Frontier will continue to directly market its own telecommunications products and services and in doing so may establish independent relationships with End Users of WOW.

40.4 Service is furnished subject to the condition that it will not be used for any unlawful purpose. Frontier may refuse to provide service to WOW when it has reasonable grounds to believe that service will be used in violation of the law, including Section 24,

40.5 Subject to Section 24, service will be discontinued by Frontier if any law enforcement agency advises that the service is being used in violation of the law.

40.6 Subject to Section 27, Frontier may refuse to provide service to WOW when it has reasonable grounds to believe that service will jeopardize the reliability or efficiency of Frontier's network or interferes with or prevents other persons from using their service, or otherwise impairs the quality of service to other carriers or to End Users.

40.7 Subject to Section 31, WOW will be the single point of contact with Frontier for all subsequent ordering activity resulting in additions or changes to services except that Frontier will accept a request directly from the End User for conversion of the End User's service from WOW to Frontier or will accept a request from another carrier for conversion of the End User's service from WOW to the other carrier.

41. Subcontractors

A Party may use a contractor of the Party (including an Affiliate of the Party) to perform the Party's obligations under this Agreement; provided, that a Party's use of a contractor shall not release the Party from any duty or liability to fulfill the Party's obligations under this Agreement.

42. Successors and Assigns

This Agreement shall be binding on and inure to the benefit of the Parties and their respective legal successors and permitted assigns.

43. Survival

The rights, liabilities and obligations of a Party for acts or omissions occurring prior to the expiration, cancellation or termination of this Agreement, the rights, liabilities and obligations of a Party under any provision of this Agreement regarding confidential information (including Section 10), indemnification or defense (including Section 20), or limitation or exclusion of liability (including Section 25), and the rights, liabilities and obligations of a Party under any provision of this Agreement which by its terms or nature is intended to continue beyond or to be performed after the expiration, cancellation or termination of this Agreement, shall survive the expiration, cancellation or termination of this Agreement.

44. Tariffs

References to tariffs throughout this Agreement shall be to the currently effective Tariff for the state or jurisdiction in which the services were provisioned; provided however, when certain Frontier services or Tariff provisions have been or become deregulated or detariffed, any reference in this Agreement to a detariffed or deregulated service or provision of such Tariff shall be deemed to refer to the service description or publicly posted notice, price guide(s) and or service guide(s) related to that service.

45. Taxes

45.1 In General. With respect to any purchase of Services under this Agreement, if any federal, state or local tax, fee, surcharge or other tax-like charge, excluding any tax levied on property or net income, (a "Tax") is required or permitted by Applicable Law or a Tariff to be collected from the Purchasing Party by the Providing Party, then (a) the Providing Party shall bill the Purchasing Party for such Tax, as a separately stated item on the invoice, (b) the Purchasing Party shall timely remit such Tax to the Providing Party and (c) the Providing Party shall timely remit such collected Tax to the applicable taxing authority as and to the extent required by Applicable Law.

45.2 Taxes Imposed on the Providing Party or Receipts. With respect to any purchase of Services under this Agreement, if any federal, state or local Tax is imposed by Applicable Law on the receipts of the Providing Party, and such Applicable Law permits the Providing Party to exclude certain receipts received from sales to a public utility, distributor, telephone company, local exchange carrier, telecommunications company or other communications company ("Telecommunications Company"), such exclusion being based on the fact that the Purchasing Party is also subject to a tax based upon receipts ("Receipts Tax"), then the Purchasing Party shall pay and remit the Receipts Tax as required by Applicable Law.

45.3 Taxes Imposed on Subscriber. With respect to any purchase of Services under this Agreement that are resold to a third party, if any federal, state or local Tax is imposed by Applicable Law on the subscriber, end-user, customer or ultimate consumer ("Subscriber") in connection with any such purchase, which a Telecommunications Company is required to impose and/or collect from a Subscriber, or if any federal, state or local Tax is imposed on the Providing Party and required by Applicable Law to be passed through to the Subscriber, then the Purchasing Party (a) shall impose and/or collect such Tax from the Subscriber and (b) shall timely remit such Tax to the applicable taxing authority.

45.4 Tax Exemptions and Exemption Certificates. If Applicable Law clearly exempts a purchase hereunder from a Tax, and if such Applicable Law also provides an exemption procedure, such as an exemption certificate requirement, then, if the Purchasing Party complies with such procedure, the Providing Party shall not collect such Tax during the effective period of such exemption. Such exemption shall be effective upon receipt of the exemption certificate or affidavit in accordance with the terms set forth in Section 45.7. If Applicable Law clearly exempts a purchase hereunder from a Tax, but does not also provide an exemption procedure, then the Providing Party shall not collect such Tax if the Purchasing Party (a) furnishes the Providing Party with a letter signed by an officer requesting such an exemption and citing the provision in the Applicable Law which clearly allows such exemption and (b) supplies the Providing Party with an indemnification agreement, acceptable to the Providing Party, which holds the Providing Party harmless on an after-tax basis with respect to its forbearing to collect such Tax.

45.5 Liability for Uncollected Tax, Interest and Penalty.

45.5.1 If the Providing Party has not received an exemption certificate from the Purchasing Party and the Providing Party fails to bill the Purchasing Party for any Tax as required by Section 45, then, as between the Providing Party and the Purchasing Party, (a) the Purchasing Party shall remain liable for such unbilled Tax and any interest assessed thereon and (b) the Providing Party shall be liable for any penalty assessed with respect to such unbilled Tax by a taxing authority.

45.5.2 If the Providing Party properly bills the Purchasing Party for any Tax but the Purchasing Party fails to remit such Tax to the Providing Party as required by Section 45.2, then, as between the Providing Party and the Purchasing Party, the Purchasing Party shall be liable for such uncollected Tax and any interest assessed thereon, as well as any penalty assessed with respect to such uncollected Tax by the applicable taxing authority.

45.5.3 If the Providing Party does not collect any Tax as required by Section 45 because the Purchasing Party has provided such Providing Party with an exemption certificate that is later found to be inadequate, invalid or inapplicable by a taxing authority, then, as between the Providing Party and the Purchasing Party, the Purchasing Party shall be liable for such uncollected Tax and any interest assessed thereon, as well as any penalty assessed with respect to such uncollected Tax by the applicable taxing authority.

45.5.4 If the Purchasing Party fails to pay the Receipts Tax as required by Section 45.2, then, as between the Providing Party and the Purchasing Party, (a) the Providing Party shall be liable for any Tax imposed on its receipts and (b) the Purchasing Party shall be liable for any interest assessed thereon and any penalty assessed upon the Providing Party with respect to such Tax by the applicable taxing authority.

45.5.5 If the Purchasing Party fails to impose and/or collect any Tax from Subscribers as required by Section 45.3, then, as between the Providing Party and the Purchasing Party, the Purchasing Party shall remain liable for such uncollected Tax and any interest assessed thereon, as well as any penalty assessed with respect to such uncollected Tax by the applicable taxing authority. With respect to any Tax that the Purchasing Party has agreed to pay, or is required to impose on and/or collect from Subscribers, the Purchasing Party agrees to indemnify and hold the Providing Party harmless on an after-tax basis for any costs incurred by the Providing Party as a result of actions taken by the applicable taxing authority to recover the Tax from the Providing Party due to the failure of the Purchasing Party to timely pay, or collect and timely remit, such Tax to such authority.

45.6 Audit Cooperation. In the event either Party is audited by a taxing authority, the other Party agrees to cooperate fully with the Party being audited in order to respond to any audit inquiries in a proper and timely manner so that the audit and/or any resulting controversy may be resolved expeditiously.

45.7 Notices. All notices, affidavits, exemption-certificates or other communications required or permitted to be given by either Party to the other, for purposes of this Section 44, shall be made in writing and shall be delivered in person or sent by certified mail, return receipt requested, or registered mail, or a courier service providing proof of service, and sent to the addressees set forth in Section 30 as well as to the following:

To WOW:

WOW
Business Management
7887 E. Belleview Avenue, Suite 900
Englewood CA 80111
Email Address: Business.management@wowinc.com

To Frontier:

Frontier Communications
Tax Department
401 Merritt 7
Norwalk, CT 06851

Each Party may from time to time designate another address or other addressees by giving notice in accordance with the terms of this Section. Any notice or other communication shall be deemed to be given when received.

46. Technology Upgrades

Notwithstanding any other provision of this Agreement, Frontier shall have the right to deploy, upgrade, migrate and maintain its network at its discretion. The Parties acknowledge that Frontier, at its election, may deploy fiber throughout its network and that such fiber deployment may inhibit or facilitate WOW's ability to provide service using certain technologies. Nothing in this Agreement shall limit Frontier's ability to modify its network through the incorporation of new equipment or software or otherwise. WOW shall be solely responsible for the cost and activities associated with accommodating such changes in its own network.

47. Territory

47.1 This Agreement applies to the territory in which Frontier operates as an Incumbent Local Exchange Carrier in the Georgia. Frontier shall be obligated to provide Services under this Agreement only within this territory.

47.2 Notwithstanding any other provision of this Agreement, Frontier may terminate this Agreement as to a specific operating territory or portion thereof if Frontier sells or otherwise transfers its operations in such territory or portion thereof to a third-person. Frontier shall provide WOW with at least 90 calendar days prior written notice of such termination, which shall be effective upon the date specified in the notice.

48. Third Party Beneficiaries

Except as expressly set forth in this Agreement, this Agreement is for the sole benefit of the Parties and their permitted assigns, and not for any other Person. Nothing herein shall create or be construed to provide any Person not a Party to this Agreement (including any third party, End User of WOW, Customers or contractors of a Party) with any remedy, claim, liability, reimbursement, cause of action, or other rights (including any third-party beneficiary rights) in excess of those existing by reference in this Agreement. Except as expressly set forth in this Agreement, a Party shall have no liability under this Agreement to the Customers of the other Party or to any other third person. Nothing herein contained shall be construed as creating a partnership or joint venture by or between the Parties.

49. 252(i) Obligations

To the extent required by Applicable Law, each Party shall comply with Section 252(i) of the Act. To the extent that the exercise by WOW of any rights it may have under Section 252(i) results in the rearrangement of Services by Frontier, WOW shall be solely liable for all costs associated therewith, as well as for any termination charges associated with the termination of existing Frontier Services.

50. Use of Service

Each Party shall make commercially reasonable efforts to ensure that its Customers comply with the provisions of this Agreement (including the provisions of applicable Tariffs) applicable to the use of Services purchased by it under this Agreement.

51. Waiver

51.1 No waiver of any provisions of this Agreement and no consent to any default under this Agreement shall be effective unless the same shall be in writing and properly executed by or on behalf of the Party against whom such waiver or consent is claimed.

51.2 No course of dealing or failure of any Party to strictly enforce any term, right, or condition of this Agreement in any instance shall be construed as a general waiver or relinquishment of such term, right or condition.

51.3 Waiver by either Party of any default by the other Party shall not be deemed a waiver of any other default.

52. Disclaimer of Warranties

NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT (INCLUDING THE PARTIES' RESPECTIVE INDEMNIFICATION OBLIGATIONS), THE PARTIES AGREE THAT FRONTIER HAS NOT MADE, AND THAT THERE EXISTS, NO WARRANTY, EXPRESS OR IMPLIED, THAT THE USE BY WOW OF FACILITIES, ARRANGEMENTS, OR SERVICES PROVIDED BY FRONTIER UNDER THIS AGREEMENT WILL NOT GIVE RISE TO A CLAIM BY ANY THIRD PARTY OF INFRINGEMENT, MISUSE, OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHT OF SUCH THIRD PARTY.

53. Withdrawal of Services

53.1 Notwithstanding anything contained in this Agreement, except as otherwise required by Applicable Law, Frontier may terminate its offering and/or provision of any Service under this Agreement upon thirty (30) days prior written notice to WOW.

SIGNATURE PAGE

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed as of the Effective Date.

WIDEOPENWEST FINANCE, LLC DBA WOW! INTERNET, CABLE, PHONE	**FRONTIER COMMUNICATIONS OF GEORGIA LLC**
By: Scotty DeLong Scotty DeLong (Oct 13, 2022 10:00 CDT)	By: Roderick Cameron Roderick Cameron (Oct 13, 2022 17:32 EDT)
Printed: Scotty DeLong	Printed: Roderick Cameron
Title: Sr. Mgr. EO Business	Title: VP, Carrier Services
Date: Oct 13, 2022	Date: Oct 13, 2022

GLOSSARY

1. General Rule

1.1 The provisions of Sections 1.1 through 1.3 and Section 2 apply with regard to the Principal Document. Terms used in a Tariff shall have the meanings stated in the Tariff.

1.2 Unless the context clearly indicates otherwise, when a term listed in this Glossary is used in the Principal Document, the term shall have the meaning stated in this Glossary. A defined term intended to convey the meaning stated in this Glossary is capitalized when used. Other terms that are capitalized, and not defined in this Glossary or elsewhere in the Principal Document, shall have the meaning stated in the Act. Additional definitions that are specific to the matters covered in a particular provision of the Principal Document may appear in that provision. To the extent that there may be any conflict between a definition set forth in this Glossary and any definition in a specific provision, the definition set forth in the specific provision shall control with respect to that provision.

1.3 Unless the context clearly indicates otherwise, any term defined in this Glossary which is defined or used in the singular shall include the plural, and any term defined in this Glossary which is defined or used in the plural shall include the singular.

1.4 The words "shall" and "will" are used interchangeably throughout the Principal Document and the use of either indicates a mandatory requirement. The use of one or the other shall not confer a different degree of right or obligation for either Party.

2. Definitions

"Access Services" means a service that connects interexchange carriers to their End Users located within a local access and transport area (LATA). Access service is used in originating and terminating intraLATA/interLATA toll telecommunications.

"Access Service Request" (ASR) means an industry standard form and supporting documentation, which contains data elements and usage rules used by the Parties to add, establish, change or disconnect services or trunks and to identify specific trunking and facilities for the purposes of interconnection.

"Act" means the Telecommunications Act of 1934 (47 U.S.C. §151 et seq.), as amended from time to time (including by the Telecommunications Act of 1996).

"Affiliate" shall have the meaning set forth in the Act.

"Agent" means a Person or company authorized to act on behalf of a Party.

"Agreement" means this Agreement, as defined in Section 1 of the General Terms and Conditions.

"Ancillary Traffic" means all traffic that is destined for ancillary services, or that may have special billing requirements, including the following: directory assistance, 9-1-1/E9-1-1, operator services (IntraLATA call completion), IntraLATA third party, collect and calling card, 800/888 database query and LIDB.

"Applicable Law" means all effective laws, government regulations and government orders, applicable to each Party's performance of its obligations under this Agreement. When used in relation to unbundled Network Elements or Combinations of unbundled Network Elements, the term "Applicable Law" means the Federal Unbundling Rules.

"ATIS" means the Alliance for Telecommunications Industry Solutions.

"Automatic Location Identification (ALI) Database" means the emergency services (9-1-1/E9-1-1) database controlled by Frontier containing caller address/location information including: the carrier name, National Emergency Numbering Administration ("NENA") ID, Call Back Number, and other carrier information used to process caller location records.

"Automatic Number Identification" (ANI) means the signaling parameter that refers to the number transmitted through the network identifying the billing number of the calling party.

"Bona Fide Request" (BFR) means the process described in the Network Element Attachment that prescribes the terms and conditions relating to a Party's request that the other Party provide a UNE that it is not otherwise required to provide under the terms of this Agreement.

"Bridged Tap Removal" means the physical act of "cutting off" part of the metallic facility along the cable route to remove cable not in the direct electrical path. The original loop could have made multiple appearances along the cable route and the service subscribed to by the End User may have limited tolerances to total bridged-tap on a circuit.

"Business Day" means Monday through Friday, except for holidays observed by Frontier.

"Cable Loading" means the process of adding load coils to a metallic cable facility.

"Cable Unloading" means the process of removing load coil(s) from a metallic cable facility.

"Calendar Quarter" means January through March, April through June, July through September, or October through December.

"Calendar Year" means January through December.

"Call Back Number" means a telephone number that can be used by the PSAP to re-contact the location from which a 9-1-1/E9-1-1 Call was placed. The telephone number may or may not be the telephone number of the station used to originate the 9-1-1/E9-1-1 Call.

"Central Office" means an End Office or Tandem. Sometimes this term is used to refer to a telephone company building in which switching systems and telephone equipment are installed.

"Claims" means any and all claims, demands, suits, actions, settlements, judgments, fines, penalties, liabilities, injuries, damages, losses, costs (including court costs), and expenses (including reasonable attorney's fees).

"CLLI Code" means Common Language Location Identifier Codes.

"Commission" means Georgia Public Service Commission.

"Common Channel Signaling" (CCS) means a method of transmitting call set-up and network control data over a digital signaling network separate from the public switched telephone network facilities that carry the actual voice or data content of the call.

"Competitive Local Exchange Carrier" (CLEC) means a telephone company certified by the Commission, to operate as a Local Exchange Carrier in the territory in which Frontier operates as an ILEC in the Georgia. WOW is or shortly will become a CLEC.

"Conditioning" conditioning of an unbundled local loop includes cable unloading, cable loading, bridged tap removal, or any combination of these.

"Controlling 9-1-1 Authority" means the duly authorized state, county or local government agency empowered by law to oversee the 9-1-1/E9-1-1 services, operations and systems within a defined jurisdiction.

"Calling Party Number" (CPN) means a CCS parameter that identifies the calling party's telephone number.

"Cross Connection" means for a collocation arrangement, the facilities between the collocating Party's equipment and the equipment or facilities of the housing Party (such as the housing Party's digital signal cross connect, Main Distribution Frame, or other suitable frame or panel).

"Customer" means a third-party residence, business or wholesale end-user subscriber to Telephone Exchange Services provided by either of the Parties. A Customer may also include a wholesale End User who uses the network of either Party in order to provide its own end to end services (i.e., VoIP Provider).

"Customer Proprietary Network Information" (CPNI) shall have the meaning set forth in Section 222 of the Act, 47 U.S.C. § 222.

"Dark Fiber Transport" means an optical transmission facility, within a LATA, that Frontier has not activated by attaching multiplexing, aggregation or other electronics, between Frontier switches (as identified in the LERG) or UNE Wire Centers.

"Dedicated Transport" means a DS0-, DS1-, or DS3-capacity transmission facility between Frontier switches (as identified in the LERG) or UNE Wire Centers, within a LATA, that is dedicated to a particular end user or carrier. Dedicated Transport is sometimes referred to as dedicated interoffice facilities ("IOF"). Dedicated Transport does not include any facility that does not connect a pair of Frontier UNE Wire Centers.

"Designated PSAP" means the primary PSAP designated by the Controlling 9-1-1 Authority to receive a 9-1-1/E9-1-1 Call based upon the geographic location of the end user.

"Digital Loop Carrier" (DLC) means a system that enables multiple End Users to share a single digital transmission line running between a remotely located multiplexing unit and a central office.

"Discontinued Facility" means any facility, element, arrangement or the like that the Federal Unbundling Rules do not require Frontier to provide on an unbundled basis to WOW, whether because the facility was never subject to an unbundling requirement under the Federal Unbundling Rules, because the facility by operation of law has ceased or ceases to be subject to an unbundling requirement under the Federal Unbundling Rules, or otherwise.

"Digital Signal Level 0" (DS0) means the 64 Kilobits per second (kbps) zero-level signal in the time-division multiplex hierarchy.

"Digital Signal Level 1" (DS1) means the 1.544 Megabits per second (Mbps) first-level signal in the time-division multiplex hierarchy.

"Digital Signal Level 3" (DS3) means the 44.736 Mbps third-level signal in the time-division multiplex hierarchy.

"DS1 Dedicated Transport" means Dedicated Transport having a total digital signal speed of 1.544 Mbps.

"DS3 Dedicated Transport" means Dedicated Transport having a total digital signal speed of 44.736 Mbps.

"DS3 Loop" means a digital transmission channel, between the main distribution frame (or its equivalent) in an end user's serving UNE Wire Center and the demarcation point at the end user customer's premises, suitable for the transport of isochronous bipolar serial data at a rate of 44.736 Mbps (the equivalent of 28 DS1 channels). This Loop type is more fully described in Frontier TR 72575, as revised from time to time. A DS3 Loop requires the electronics necessary to provide the DS3 transmission rate.

"End Office" means a switching entity that is used for connecting lines to lines or lines to trunks for the purpose of originating/terminating calls. Sometimes this term is used to refer to a telephone company building in which switching systems and telephone equipment are installed.

"End User" means the ultimate user or consumer of the telecommunications services being sold or resold by either Party.

"End User Location" means the physical location of the premises where an End User makes use of the telecommunications services.

"End User of Record" means the entity responsible for placing orders or requests for service; requesting additions, rearrangements, maintenance or discontinuance of service, and making payment in full of charges incurred such as toll, directory assistance, etc.

"Enhanced Services" refers to services, offered over common carrier transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information; or involve subscriber interaction with stored information. In addition, internet, information services, voicemail, and so-called "chat line" services are Enhanced Services, of which the voice or TDM component both originates and terminates within the local calling area as defined by Frontier's tariffs. If the voice or TDM component does not both originate and terminate within such local calling area, the traffic shall not be covered by this Agreement and shall be subject to interstate or intrastate access tariffs depending on the geographic points of voice or TDM origination and termination.

"Exchange Access" shall have the meaning set forth in the Act.

"Exchange Message Interface" (EMI) is the standard used for the interexchange of telecommunications message information between telecommunications providers for billable, non-billable, sample, settlement and study data. Data is provided between companies via a unique record layout that contains Customer billing information, account

summary and tracking analysis. EMI format is contained in ATIS/OBF-EMI—016, an Alliance Telecommunications Industry Solutions (ATIS) document, which defines industry standards for exchange message records. SR-320 published by ATIS.

"Extended Local Calling Scope Arrangement" means an arrangement that provides a Customer a local calling scope (Extended Area Service, "EAS"), outside of the Customer's basic exchange serving area. Extended Local Calling Scope Arrangements may be either optional or non-optional. "Optional Extended Local Calling Scope Arrangement Traffic" is traffic that under an optional Extended Local Calling Scope Arrangement chosen by the Customer terminates outside of the Customer's basic exchange serving area.

"FCC" means the Federal Communications Commission.

"FCC Internet Orders" means the following FCC orders: (a) Order on Remand and Report and Order, *In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996, Intercarrier Compensation for ISP Bound Traffic*, FCC 01-131, CC Docket Nos. 96-98 and 99-68, 16 FCC Rcd 9151 (adopted April 18, 2001) (hereinafter the "April 18, 2001 FCC Internet Order"); and, (b) Order on Remand and Report and Order and Further Notice of Proposed Rulemaking, *In the Matter of High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; Lifeline and Link Up; Universal Service Contribution Methodology; Numbering Resource Optimization; Implementation of the Local Competition Provisions in the Telecommunications Act of 1996; Developing a Unified Intercarrier Compensation Regime; Intercarrier Compensation for ISP-Bound Traffic; IP-Enabled Services*, FCC 08-262, CC Docket Nos. 96-45, 96-98, 99-68, 99-200, 01-92, WC Docket Nos. 03-109, 04-36, 05-337, 06-122 (adopted November 5, 2008) (hereinafter the "November 5, 2008 FCC Internet Order").

"FCC Regulations" means the unstayed, effective regulations promulgated by the FCC, as amended from time to time.

"Federal Unbundling Rules" means any lawful requirement to provide access to unbundled Network Elements or Combinations of unbundled Network Elements that is imposed upon Frontier by the FCC pursuant to both 47 U.S.C. § 251(c)(3) and 47 C.F.R. Part 51. Any reference in this Agreement to "Federal Unbundling Rules" shall not include an unbundling requirement if the unbundling requirement does not exist under both 47 U.S.C. § 251(c)(3) and 47 C.F.R. Part 51.

"Feeder" means the fiber optic cable (lit or unlit) or metallic portion of a Loop between a serving End Office and a remote terminal or feeder/distribution interface.

"Fiber Network Interface Device" (FNID) means a passive fiber optic demarcation unit designed for the interconnection and demarcation of optical fibers between two separate network providers.

"FTTP Loop" means a Loop consisting entirely of fiber optic cable, whether dark or lit, that extends from the main distribution frame (or its equivalent) in an end user's serving End Office to the demarcation point at the end user's customer premises or to a serving area interface at which the fiber optic cable connects to copper or coaxial distribution facilities that extend to the end user's customer premises demarcation point, provided that all copper or coaxial distribution facilities extending from such serving area interface are not more than 500 feet from the demarcation point at the respective end users' customer premises; provided, however, that in the case of predominantly residential multiple dwelling units (MDUs), an FTTP Loop is a Loop consisting entirely of fiber optic cable, whether dark or lit, that extends from the main distribution frame (or its equivalent)

in the End Office that serves the multiunit premises: (a) to or beyond the multiunit premises' minimum point of entry (MPOE), as defined in 47 C.F.R. § 68.105; or (b) to a serving area interface at which the fiber optic cable connects to copper or coaxial distribution facilities that extend to or beyond the multiunit premises' MPOE, provided that all copper or coaxial distribution facilities extending from such serving area interface are not more than 500 feet from the MPOE at the multiunit premises.

"Hybrid Loop" means a Loop composed of both fiber optic cable and copper wire or cable. An FTTP Loop is not a Hybrid Loop.

"Including" and "Include" are not exhaustive and, regardless of capitalization, shall mean "includes but is not limited to" and "without limitation."

"Incumbent Local Exchange Carrier" (ILEC) shall have the meaning set forth in the Act.

"Information Access" means the provision of specialized exchange telecommunications services in connection with the origination, termination, transmission, switching, forwarding or routing of telecommunications traffic to or from the facilities of a provider of information services, including a provider of Internet access or Internet transmission services.

"Inside Wire" or "Inside Wiring" means all wire, cable, terminals, hardware, and other equipment or materials, on the Customer's side of the Rate Demarcation Point.

"Integrated Digital Loop Carrier" (IDLC) means a subscriber Loop carrier system that integrates within the switch at a DS1 level, which is twenty-four (24) Loop transmission paths combined into a 1.544 Mbps digital signal.

"Interconnection" shall have the meaning set forth in the Act.

"Interconnection Wire Center" means a building or portion thereof which serves as the premises for one or more End Offices, Tandems and related facilities.

"Internet Service Provider (ISP) Bound Traffic" means traffic delivered by a local exchange carrier, indirectly or directly, to a provider of Internet Services, of which the voice or TDM component both originates and terminates within the local calling area as defined by Frontier's tariffs. If the voice or TDM component does not both originate and terminate within such local calling area, the traffic shall not be covered by this Agreement and shall be subject to interstate or intrastate access tariffs depending on the geographic points of voice or TDM origination and termination.

"Internet Traffic" means any traffic that is transmitted to or returned from the Internet at any point during the duration of the transmission.

"InterLATA" shall have the meaning set forth in the Act.

"IntraLATA" means telecommunications that originate and terminate within the same LATA.

"Integrated Services Digital Network" (ISDN) means a switched network service providing end-to-end digital connectivity for the simultaneous transmission of voice and data. Basic Rate Interface-ISDN (BRI-ISDN) provides for digital transmission of two (2) 64 kbps bearer channels and one (1) 16 kbps data and signaling channel (2B+D). Primary Rate Interface-ISDN (PRI-ISDN) provides for digital transmission of twenty-three (23) 64 kbps bearer channels and one (1) 64 kbps data and signaling channel (23B+D).

"Interexchange Carrier" (IXC) means a Telecommunications Carrier that provides, directly or indirectly, InterLATA or IntraLATA Telephone Toll Services.

"Line Information Data Base" (LIDB) means line Information databases which provide, among other things, calling card validation functionality for telephone line number cards issued by Frontier and other entities and validation data for collect and third number-billed calls (e.g., data for billed number screening).

"Local Access and Transport Area" (LATA) shall have the meaning set forth in the Act.

"Local Exchange Carrier" (LEC) shall have the meaning set forth in the Act.

"Local Exchange Routing Guide" (LERG) means a Telcordia Technologies reference document used by carriers to identify NPA/NXX routing and homing information as well as network element and equipment designations.

"Local Service Provider Guide" (the "Guide") means the document provided to WOW by Frontier, included by reference herein, which outlines the process and procedures for ordering and maintaining carrier services. This document may be updated from time to time by Frontier. This document is to be used as reference only and is not a part of this agreement.

"Local Service Request" (LSR) means an industry standard form, which contains data elements and usage rules, used by the Parties to establish, add, change or disconnect resold Telecommunications Services and Network Elements.

"Local Traffic" refers to calls originated by one Party's End Users and terminated to the other Party's End Users within the local exchange area or extended area service toll-free calling area as defined in Frontier's tariffs. Local calls must be actually originated by and actually terminated to parties physically located within the same local calling area regardless of the NXX assigned to the calling and called parties.

"Loop" means a transmission path that extends from a Main Distribution Frame or functionally comparable piece of equipment in a Customer's serving End Office, to the Rate Demarcation Point (or NID if installed at the Rate Demarcation Point) in or at the Customer's premises. The actual transmission facilities used to provide a Loop may use any of several technologies.

"Main Distribution Frame" (MDF) means the primary point at which outside plant facilities terminate within an Interconnection Wire Center, for interconnection to other Telecommunications facilities within the Interconnection Wire Center. The distribution frame used to interconnect cable pairs and line trunk equipment terminals of a switching system.

"Maintenance Control Office" means either Party's center responsible for control of the maintenance and repair of a circuit.

"Manhole" means an underground enclosure where conduit(s) are terminated and which provides ready access to conduit system.

"Measured Internet Traffic" means dial-up, switched Internet Traffic originated by a Customer of one Party on that Party's network at a point in a Frontier local calling area, and delivered to a Customer or an Internet Service Provider served by the other Party, on that other Party's network at a point in the same Frontier local calling area. Frontier local calling areas shall be as defined by Frontier. For the purposes of this definition, a

Frontier local calling area includes a Frontier non-optional Extended Local Calling Scope Arrangement but does not include a Frontier optional Extended Local Calling Scope Arrangement. Calls originated on a 1+ presubscription basis, or on a casual dialed (10XXX/101XXXX) basis, are not considered Measured Internet Traffic. Virtual Foreign Exchange Traffic (i.e., V/FX Traffic) (as defined in the Interconnection Attachment) does not constitute Measured Internet Traffic.

"Mobile Wireless Services" means any mobile wireless Telecommunications Service, including any commercial mobile radio service.

"Multiple Exchange Carrier Access Billing" (MECAB) means a document prepared by the Billing Committee of the Ordering and Billing Forum (OBF), which functions under the auspices of the Carrier Liaison Committee (CLC) of ATIS. The MECAB document, published by ATIS as "ATIS/OBF-MECAB", as revised from time to time, contains the recommended guidelines for the billing of an Exchange Access Service provided by two or more LECs, or by one LEC in two or more states, within a single LATA.

"Multiple Exchange Carriers Ordering and Design (MECOD) Guidelines for Access Services - Industry Support Interface" means a document developed by the Ordering/Provisioning Committee under the auspices of the Ordering and Billing Forum (OBF), which functions under the auspices of the Carrier Liaison Committee (CLC) of ATIS. The MECOD document, published by ATIS as "ATIS/OBF-MECOD", as revised from time to time, establishes methods for processing orders for Exchange Access Service that is to be provided by two or more LECs.

"Network Element" shall have the meaning stated in the Act.

"Network Interface Device" (NID) means the NID contains an FCC Part 68 registered jack from which Inside Wire at the End User location may be connected to Frontier's network.

"North American Numbering Plan" (NANP) means the system of telephone numbering employed in the United States, Canada, Bermuda, Puerto Rico and certain Caribbean islands. The NANP format is a 10-digit number that consist of a 3-digit NPA Code (commonly referred to as the area code), followed by a 3-digit NXX Code and 4-digit line number.

"9-1-1/E9-1-1 Call(s)" means call(s) made by the WOW end user by dialing the 3-digit telephone number "9-1-1" to facilitate the reporting of an emergency requiring response by a public safety agency.

"9-1-1/E9-1-1 Service Provider" means an entity authorized to provide 9-1-1/E9-1-1 network and database services within a particular jurisdiction.

"Non-Revertive" means when traffic is redirected to a protection line because of failure of a working line and the working line is repaired, traffic will remain on the protection line until there is either manual intervention or a failure of the protection line.

"Numbering Plan Area" (NPA), sometimes referred to as an area code, is the first 3-digit indicator of each 10-digit telephone number within the NANP. There are two general categories of NPA, "Geographic NPAs" and "Non-Geographic NPAs". A Geographic NPA is associated with a defined geographic area, and all telephone numbers bearing such NPA are associated with services provided within that geographic area. A Non-Geographic NPA, also known as a "Service Access Code" or "SAC Code" is typically associated with a specialized Telecommunications Service that may be provided across

multiple geographic NPA areas. 500, 700, 800, 888 and 900 are examples of Non-Geographic NPAs.

"NPA/NXX" means the NPA followed by the NXX (i.e., the first six digits of a ten-digit telephone number).

"NXX", "NXX Code", or "Central Office Code" means the 3-digit switch entity indicator (i.e., the first three digits of a seven-digit telephone number).

"Order" means an order or application to provide, change or terminate a Service (including a commitment to purchase a stated number or minimum number of lines or other Services for a stated period or minimum period of time).

"Originating Switched Access Detail Usage Data" means a category 1101XX record as defined in the EMI Telcordia Practice BR-010-200-010.

"Other Carriers" means any person, corporation, or other legal entity other than WOW herein, to whom Frontier has extended or hereafter shall extend an authorization to occupy its Central Office(s) or conduit system(s).

"Percent Interstate Usage" (PIU) for traffic exchanged via Interconnection Trunks, means a percentage calculated by dividing the number of minutes of interstate traffic (excluding Measured Internet Traffic) by the total number of minutes of interstate and intrastate traffic. ([Interstate Traffic Total Minutes of Use {excluding Measured Internet Traffic Total Minutes of Use} ÷ {Interstate Traffic Total Minutes of Use + Intrastate Traffic Total Minutes of Use}] x 100).

"Percent Local Usage" (PLU) for traffic exchanged via Interconnection Trunks, means a percentage calculated by dividing the combined total number of minutes of Reciprocal Compensation Traffic and Measured Internet Traffic by the combined total number of minutes of intrastate traffic and Measured Internet Traffic. ([{Reciprocal Compensation Traffic Total Minutes of Use + Measured Internet Traffic Total Minutes of Use} ÷ {Intrastate Traffic Total Minutes of Use + Measured Internet Traffic Total Minutes of Use}] x 100).

"Point of Interconnection" (POI) means the physical location where the Parties' respective facilities physically interconnect for the purpose of mutually exchanging their traffic. As set forth in the Interconnection Attachment, a Point of Interconnection shall be at (i) a technically feasible point on Frontier's network in a LATA and/or (ii) a fiber meet point to which the Parties mutually agree under the terms of this Agreement. By way of example, a technically feasible Point of Interconnection on Frontier's network in a LATA would include an applicable Frontier Tandem Interconnection Wire Center or Frontier End Office Interconnection Wire Center but, notwithstanding any other provision of this Agreement or otherwise, would not include a WOW Interconnection Wire Center, WOW switch or any portion of a transport facility provided by Frontier to WOW or another party between (x) a Frontier Interconnection Wire Center or switch and (y) the Interconnection Wire Center or switch of WOW or another party.

"Primary Reference Source" means equipment that provides a timing signal to synchronize network elements.

"Principal Document" means this document, including the Title Page, the Table of Contents, the Preface, the General Terms and Conditions, the signature page, this Glossary, the Attachments, and the Appendices to the Attachments.

"Providing Party" means a Party offering or providing a Service to the other Party under this Agreement.

"PSAP" means Public Safety Answering Point.

"Purchasing Party" means a Party requesting or receiving a Service from the other Party under this Agreement.

"Qualifying UNE" means an unbundled Network Element or a combination of unbundled Network Elements obtained, pursuant to the Federal Unbundling Rules, under this Agreement or a Frontier UNE Tariff.

"Qualifying Wholesale Services" means wholesale services obtained from Frontier under a Frontier access Tariff or a separate wholesale agreement.

"Rate Center Area" means the geographic area that has been identified by a given LEC as being associated with a particular NPA-NXX code assigned to the LEC for its provision of Telephone Exchange Services. The Rate Center Area is the exclusive geographic area that the LEC has identified as the area within which it will provide Telephone Exchange Services bearing the particular NPA-NXX designation associated with the specific Rate Center Area.

"Rate Center Point" means a specific geographic point, defined by a V&H coordinate, located within the Rate Center Area and used to measure distance for the purpose of billing for distance-sensitive Telephone Exchange Services and Toll Traffic. Pursuant to Telcordia Practice BR-795-100-100, the Rate Center Point may be an End Office location, or a "LEC Consortium Point of Interconnection".

"Rate Demarcation Point" means the physical point in a Frontier provided network facility at which Frontier's responsibility for maintaining that network facility ends and the Customer's responsibility for maintaining the remainder of the facility begins, as set forth in this Agreement, Frontier's applicable Tariffs, if any, or as otherwise prescribed under Applicable Law.

"Reciprocal Compensation" means the arrangement for recovering, in accordance with Section 251(b)(5) of the Act, the FCC Internet Orders, applicable FCC orders/FCC Regulations and the USF/ICC Transformation Order, costs incurred for the transport and termination of Reciprocal Compensation Traffic originating on one Party's network and terminating on the other Party's network (as set forth in Section 7 of the Interconnection Attachment).

"Reciprocal Compensation Traffic" means telecommunications traffic originated by a Customer of one Party on that Party's network and terminated to a Customer of the other Party on that other Party's network, except for Telecommunications traffic that is interstate or intrastate Exchange Access, Information Access, or exchange services for Exchange Access or Information Access. The determination of whether Telecommunications traffic is Exchange Access or Information Access shall be based upon Frontier's local calling areas as defined by Frontier. Reciprocal Compensation Traffic does not include the following traffic (it being understood that certain traffic types will fall into more than one (1) of the categories below that do not constitute Reciprocal Compensation Traffic): (1) any Internet Traffic; (2) traffic that does not originate and terminate within the same Frontier local calling area as defined by Frontier, and based on the actual originating and terminating points of the complete end-to-end communication; (3) Toll Traffic, including calls originated on a 1+ presubscription basis, or on a casual dialed (10XXX/101XXXX) basis; (4) Optional Extended Local Calling Scope Arrangement

Traffic; (5) special access, private line, Frame Relay, ATM, or any other traffic that is not switched by the terminating Party; (6) Transit Service; (7) Voice Information Service Traffic (as defined in Section 4 of the Additional Services Attachment); or, (8) Virtual Foreign Exchange Traffic (or V/FX Traffic) (as defined in the Interconnection Attachment). For the purposes of this definition, a Frontier local calling area includes a Frontier non-optional Extended Local Calling Scope Arrangement but does not include a Frontier optional Extended Local Calling Scope Arrangement.

"Routing Point" means a specific geographic point identified by a specific V&H coordinate. The Routing Point is used to route inbound traffic to specified NPA-NXXs. The Routing Point must be located within the LATA in which the corresponding NPA-NXX is located. However, the Routing Point associated with each NPA-NXX need not be the same as the corresponding Rate Center Point, nor must it be located within the corresponding Rate Center Area, nor must there be a unique and separate Routing Point corresponding to each unique and separate Rate Center Area.

"Service" means any Interconnection arrangement, Network Element, Telecommunications Service, collocation arrangement, or other service, facility or arrangement, offered by a Party under this Agreement.

"Signaling System 7" (SS7) means the common channel out-of-band signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI). Frontier and WOW use this out-of-band signaling protocol in relation to their routing and completion of traffic.

"Space" for the purposes of this agreement, refers to either partitioned (caged) or unpartitioned space (cageless), unless specified otherwise and mutually agreed upon. An enclosed secure area, designated by Frontier within a Frontier Central Office, of a size and dimension specified by WOW and agreed to by Frontier. Partitioned Space is subject to a minimum size requirement of one- hundred (100) square feet of assignable space or such lesser amount agreed to by both parties. Frontier shall design and construct at WOW's expense, subject to WOW's pre-approval of the price, a cage or room to establish a clear division between Frontier's and WOW's area, and for purposes of securing the space for WOW's equipment. Un-partitioned space will have a minimum size of one equipment bay, which shall be deemed the equivalent of 15 sq. feet.

"Sub-Loop Distribution Facility" means a two-wire or four-wire metallic distribution facility in Frontier's network between a Frontier feeder distribution interface ("FDI") and the Rate Demarcation Point for such facility (or NID if the NID is located at such Rate Demarcation Point).

"Switched Exchange Access Service" means the offering of transmission and switching services for the purpose of the origination or termination of Toll Traffic. Switched Exchange Access Services include: Feature Group A, Feature Group B, Feature Group D, 700 access, 800 access, 888 access and 900 access.

"Tandem" means a switching entity that has billing and recording capabilities and is used to connect and switch trunk circuits between and among End Offices and between and among End Offices and carriers' aggregation points, points of termination, or points of presence, and to provide Switched Exchange Access Services. Sometimes this term is used to refer to a telephone company building in which switching systems and telephone equipment are installed.

"Tariff" means any applicable Federal or state tariff of a Party, as amended from time to time; or any standard agreement or other document, as amended from time to time, that sets forth the generally available terms, conditions and prices under which a Party offers

a Service. The term "Tariff" does not include any Frontier Statement of Generally Available Terms (SGAT) which has been approved or is pending approval by the Commission pursuant to Section 252(f) of the Act.

"Telcordia Technologies" means Telcordia Technologies, Inc., formerly known as Bell Communications Research, Inc. (Bellcore).

"Telecommunications Carrier" shall have the meaning set forth in the Act.

"Telecommunications Services" shall have the meaning set forth in the Act.

"Telephone Exchange Service" shall have the meaning set forth in the Act.

"Terminating Switched Access Detail Usage Data" means a category 1101XX record as defined in the EMI Telcordia Practice BR-010-200-010.

"Third Party Claim" means a Claim when there is (a) a claim, demand, suit or action by a person who is not a Party, (b) a settlement with, judgment by, or liability to, a person who is not a Party, or (c) a fine or penalty imposed by a person who is not a Party.

"Toll Traffic" means traffic that is originated by a Customer of one Party on that Party's network and terminates to a Customer of the other Party on that other Party's network and is not Reciprocal Compensation Traffic, Measured Internet Traffic, or Ancillary Traffic. Toll Traffic may be either "IntraLATA Toll Traffic" or "InterLATA Toll Traffic", depending on whether the originating and terminating points are within the same LATA.

"Toxic or Hazardous Substance" means any substance designated or defined as toxic or hazardous under any "Environmental Law" or that poses a risk to human health or safety, or the environment, and products and materials containing such substance. "Environmental Laws" means the Comprehensive Environmental Response, Compensation, and Liability Act, the Emergency Planning and Community Right-to-Know Act, the Water Pollution Control Act, the Air Pollution Control Act, the Toxic Substances Control Act, the Resource Conservation and Recovery Act, the Occupational Safety and Health Act, and all other Federal, State or local laws or governmental regulations or requirements, that are similar to the above-referenced laws or that otherwise govern releases, chemicals, products, materials or wastes that may pose risks to human health or safety, or the environment, or that relate to the protection of wetlands or other natural resources.

"Transit Service" means the delivery of certain traffic between WOW and a third party ILEC, CLEC or CMRS provider by Frontier through Frontier's tandem. The following traffic types will be delivered: (I) Local Traffic originated from WOW to such third-party and (ii) Local Traffic originated from such third-party to Frontier's tandem and terminated to WOW. Transit Service is only provided where Frontier has a tandem.

"Triennial Review Remand Order" (TRRO) means the FCC's Order on Remand in WC Docket No. 04-313 and CC Docket No. 01-338, released on February 4, 2005.

"Trunk Side" means a Central Office Switch connection that is capable of, and has been programmed to treat the circuit as, connecting to another switching entity, for example, to another carrier's network. Trunk side connections offer those transmission and signaling features appropriate for the connection of switching entities and cannot be used for the direct connection of ordinary telephone station sets.

"Unbundled Local Loop" means the transmission path from Frontier MDF, or its equivalent, up to and including the Frontier Network Interface Device (NID) at End User premises.

"Universal Digital Loop Carrier" (UDLC) arrangements consist of a Central Office Terminal and a Remote Terminal located in the outside plant or at a Customer premises. The Central Office and the Remote Terminal units perform analog to digital conversions to allow the feeding facility to be digital. UDLC is deployed when the types of services to be provisioned by the systems cannot be integrated such as non-switched services and UNE Loops.

"UNE Wire Center" shall have the same meaning as "Wire Center" set forth in 47 C.F.R. §51.5.

"V&H Coordinate" means a method of computing airline miles between two points by utilizing an established formula that is based on the vertical and horizontal coordinates of the two points.

"Voice Grade" means either an analog signal of 300 to 3000 Hz or a digital signal of 56-64 kbps. When referring to digital Voice Grade service (a 56-64 kbps channel), the terms "DS0" or "sub-DS1" may also be used.

"Wire Center" shall have the same meaning as "Wire Center" set forth in 47 C.F.R. §51.5.

"xDSL" means as defined and offered in this Agreement. The small "x" before the letters DSL signifies reference to DSL as a generic transmission technology, as opposed to a specific DSL "flavor".

ADDITIONAL SERVICES ATTACHMENT

1. Alternate Billed Calls

The Parties will engage in settlements of intraLATA intrastate alternate-billed calls (*e.g.*, collect, calling card, and third-party billed calls) originated or authorized by their respective Customers in accordance with an arrangement mutually agreed to by the Parties.

2. Dialing Parity - Section 251(b)(3)

Each Party shall provide the other Party with nondiscriminatory access to such services and information as are necessary to allow the other Party to implement local Dialing Parity in accordance with the requirements of Section 251(b)(3) of the Act.

3. Directory Listing and Distribution Services

To the extent required by Applicable Law, Frontier will provide directory services to WOW. Such services will be provided in accordance with the terms set forth herein.

3.1 WOW agrees to provide to Frontier or its publisher, as specified by Frontier, all subscriber list information (including additions, changes and deletions) for WOW's End Users and those of any resellers of WOW services, located within Frontier's operating areas at no charge to Frontier. It is the responsibility of WOW to submit directory listings in the prescribed manner to Frontier prior to the directory listing publication cut-off date, which is posted at https://wholesale.frontier.com/wholesale/ under Directory Services then Publication Schedule.

3.2 Frontier will include WOW's End User primary listings in the appropriate sections of its telephone directories (residence and business listings). Listings of WOW's End Users will be inter-filed with listings of Frontier's End Users and the End Users of other LECs, in the local section of Frontier's directories.

3.3 WOW will identify any of these subscribers that are "non-published" End Users. WOW will provide Frontier with the directory information for all its End Users in the format specified in the job aids which are posted at https://wholesale.frontier.com/wholesale/ under Directory Services then Directory Listing Training/Job Aids. Subscriber list information will include the End User's name, address, telephone number, appropriate classified heading and all other pertinent data elements as requested by Frontier including ACNA/CIC or CLCC/OCN, as appropriate with each order, to enable Frontier the ability to identify listing ownership. WOW will provide all subscriber listings at no charge to Frontier or its publisher.

3.4 WOW's End Users standard primary listing information in the telephone directories will be provided at no charge.

3.5 WOW is responsible for all listing questions and contacts with its End Users including queries, complaints, account maintenance, privacy requirements and services. WOW will provide Frontier with appropriate internal contact information to fulfill these requirements.

3.6 Frontier will accord WOW directory listing information the same level of confidentiality, which Frontier accords its own directory listing information. WOW

grants Frontier full authority to provide WOW subscriber listings, excluding non-published telephone numbers, to other directory publishers and will indemnify Frontier and its publisher from and against any liability resulting from the provisioning of such listings. In exchange for Frontier providing this subscriber list service, Frontier will charge, bill, collect and retain any monies derived from the sale of WOW listings to other directory publishers.

3.7 Frontier will distribute its telephone directories to WOW's End Users in a manner similar to the way it provides those functions for its own End Users in Frontier's service territory. For WOW End Users whose listings are not maintained in a Frontier database, WOW shall provide the information needed for the distribution of listings in book form to such End Users.

3.8 WOW will adhere to all practices, standards, and ethical requirements of Frontier with regard to listings, and, by providing Frontier with listing information, warrants to Frontier that WOW has the right to place such listings on behalf of its End Users. WOW agrees that it will undertake commercially practicable and reasonable steps to attempt to ensure that any business or person, to be listed, is authorized and has the right to provide the product or service offered, and to use any personal or corporate name, trade name, or language used in the listing. WOW shall be solely responsible for knowing and adhering to state laws or rulings regarding listing information and for supplying Frontier with applicable listing information. In addition, WOW agrees to release, defend, hold harmless and indemnify Frontier from and against any and all claims, losses, damages, suits, or other actions, or any liability whatsoever, suffered, made, instituted, or asserted by any person arising out of Frontier's listing of the information provided by WOW hereunder.

3.9 Frontier's liability to WOW in the event of a Frontier error in or omission of a listing will not exceed the amount of charges actually paid by WOW for such listing. In addition, WOW agrees to take, with respect to its own End Users, all reasonable steps to ensure that its' and Frontier's liability to WOW's End Users in the event of a Frontier error in or omission of a listing will be subject to the same limitations that Frontier's liability to its own End Users are subject to.

4. Voice Information Service Traffic

4.1 For purposes of this Section 4, (a) Voice Information Service means a service that provides (i) recorded voice announcement information or (ii) a vocal discussion program open to the public, and (b) Voice Information Service Traffic means intraLATA switched voice traffic, delivered to a Voice Information Service. Voice Information Service Traffic does not include any form of Internet Traffic. Voice Information Service Traffic also does not include 555 traffic or similar traffic with AIN service interfaces, which traffic shall be subject to separate arrangements between the Parties. Voice Information Service Traffic is not subject to Reciprocal Compensation charges under Section 7 of the Interconnection Attachment.

4.2 If a WOW Customer is served by resold Frontier dial tone line Telecommunications Service, to the extent reasonably feasible, Frontier will route Voice Information Service Traffic originating from such Service to the appropriate Voice Information Service connected to Frontier's network unless a feature blocking such Voice Information Service Traffic has been installed. For such Voice Information Service Traffic, WOW shall pay to Frontier without discount any Voice Information Service provider charges billed by Frontier to WOW.

WOW shall pay Frontier such charges in full regardless of whether or not WOW collects such charges from its Customer.

4.3 WOW shall have the option to route Voice Information Service Traffic that originates on its own network to the appropriate Voice Information Service connected to Frontier's network. In the event WOW exercises such option, WOW will establish, at its own expense, a dedicated trunk group to the Frontier Voice Information Service serving switch. This trunk group will be used to allow WOW to route Voice Information Service Traffic originated on its network to Frontier. For such Voice Information Service Traffic, unless WOW has entered into a written agreement with Frontier under which WOW will collect from WOW's Customer and remit to Frontier the Voice Information Service provider's charges, WOW shall pay to Frontier without discount any Voice Information Service provider charges billed by Frontier to WOW. WOW shall pay Frontier such charges in full regardless of whether or not WOW collects such charges from its own Customer.

5. Transfer of Service (Excluding Resale)

5.1 Coordination of Transfer of Service. To serve the public interest of End Users, the Parties agree that, when an End User transfers service from one Party to the other Party, it is necessary for the Parties to coordinate the timing for disconnection from one Party and connection with the other Party so that transferring End Users are not without service for any extended period of time. Other coordinated activities associated with transfer of service will be coordinated between the Parties to ensure quality services to the public.

5.2 Procedures for Coordinated Transfer of Service Activities. The Parties agree to establish mutually acceptable, reasonable, and efficient transfer of service procedures that utilize the industry standard LSR format for the exchange of necessary information for coordination of service transfers between the Parties. Frontier may describe some of these procedures in its Guide. Reference to Frontier Guide is for convenience of the Parties and is not intended to be a part of or to affect the meaning of this Agreement, including provisions with respect to implementation of the cooperative coordination of transfer of service activities described herein. If any provision contained in this Agreement and the Guide cannot be reasonably construed or interpreted to avoid conflict, the provision contained in this Agreement shall apply.

5.3 Coordinated Transfer of Service Activities. There will be no premium charges between the Parties or compensation provided by one Party to the other Party for the coordinated transfer of service activities between the hours of 8:00 a.m. and 5:00 p.m. Monday - Friday excluding holidays. Frontier may charge WOW for the coordinated transfer of service activities scheduled outside of the specified hours in accordance with Frontier's tariff.

5.4 Letter of Authorization. Each Party is responsible for obtaining a Letter of Authorization (LOA) from each End User initiating transfer of service from one Party to the other Party if necessary. The Party obtaining the LOA from the End User will furnish it to the other Party upon request. The Party obtaining the LOA is required to maintain the original document, for a minimum of twenty-four (24) months from the date of signature. If there is a conflict between an End User and WOW regarding the disconnection or provision of services, Frontier will honor the latest dated Letter of Authorization. If the End User's service has not been disconnected and services have not yet been established, WOW will be responsible to pay the applicable service order charge for any order it has

placed. If the End User's service has been disconnected and the End User's service is to be restored with Frontier, WOW will be responsible to pay the applicable nonrecurring charges as set forth in Frontier applicable tariff to restore the End User's prior service with Frontier.

5.5 Transfer of Service Announcement. When an End User changes service from one Party to the other Party and the End User does not retain his or her original telephone number, the Party formerly providing service to the End User will provide a transfer of service announcement, when transfer of service announcement capability is available, on the vacated telephone number. This announcement will provide details regarding the new number that must be dialed to reach this End User. The service announcement will be provided, when available, by the Party formerly providing service to the extent and at the price specified in the applicable Frontier tariff.

5.6 Disconnect and Coordination of Number Portability for Service Transfers without Change of Number. When an End User changes service from one Party to the other Party and the End User retains his or her original telephone number(s), the Party from which the End User is transferring will honor requests for disconnection and local number portability, when available, from the Party to which the End User is transferring. The Party to which the End User is transferring will provide the other Party the End User's name, address, current telephone number, and the Location Routing Number (LRN) for LNP, and the date service should be transferred using the industry standard LSR format. With LNP, the Parties will coordinate the disconnection, the connection, and number portability activities in accordance with the North American Numbering Council (NANC) flows.

5.7 Combined Transfer of Service Requests. Each Party will accept transfer of service requests from the other Party for one End User that includes multiple requests for transfers when the End User will retain one or more telephone numbers.

5.8 Bulk Requests for Transfer of Service. From time to time, either Party may benefit from the transfer of service for groups. The Parties agree to process bulk transfer of service requests for End Users having the same billing account number.

5.9 Access to the Network Interface Device (NID). Each Party will allow the other Party access to the End User side of the NID consistent with FCC rules. The Party to which the End User is transferring service may move all inside wire from the other Party's existing NID to one provided by the Party to which the End User is transferring service. When a NID is of the type which provides for End User access to one side of the NID, the Party to which the End User is transferring service may elect to remove the inside wire at the connection(s) within the End User side of the NID. When a NID is of an older type not allowing access to the End User side of the NID, the Party to which the End User is transferring service must make a clean cut of the inside wire at the closest point to the NID.

5.10 Expedited Order Charge. Expedited order requests will be accepted when reasonable and practical but will be assessed an expedited order charge. The expedited order charges are listed in Attachment 7, Pricing.

5.11 Service Date Modifications/ Carrier Not Ready. WOW may request a change in due date at least 24 hours prior to the originally scheduled due date. Supplemental charges will apply when a request for a new due date is received

after the LSR has been confirmed via firm order commitment (FOC). Supplemental order charges are listed in Attachment 7, Pricing. Alternate workforce is required when an increase in the complexity of the service order results in a higher per hour rate. If the new service date is changed to an earlier date, than expedited order charges will apply. If the request for modification to the service date occurs within twenty-four (24) hours of the scheduled due date, WOW will be subject to charges for work and labor-related expenses already completed. If the due date change is requested due to a class of service change, additional and/or alternate workforce may be required, and associated charges will apply. These charges will apply on a per occurrence basis.

6. Originating Line Number Screening (OLNS)

Upon WOW's request, Frontier will update its database used to provide originating line number screening (the database of information which indicates to an operator the acceptable billing methods for calls originating from the calling number (e.g., penal institutions, COCOTS)).

7. Operations Support Systems (OSS) Services

7.1 Frontier Operations Support Systems (OSS): Frontier systems for pre-ordering, ordering/provisioning, trouble reporting, maintenance, and billing. Frontier provides various systems and online tools to assist with ordering services and viewing account activities. For access, go to https://wholesale.frontier.com/wholesale/ under Getting Started and Systems/Online Tools.

7.2 Frontier OSS Services: Access to Frontier OSS functions. The term "Frontier OSS Services" includes: (a) Frontier's provision of WOW Usage Information to WOW pursuant to Section 7.6 of this Attachment; and, (b) "Frontier OSS Information", as defined in Section 7.4 of this Attachment.

7.2.1 Upon request by WOW, Frontier shall provide to WOW Frontier OSS Services. Such Frontier OSS Services will be provided in accordance with, but only to the extent required by, Applicable Law.

7.2.2 Subject to the requirements of Applicable Law, Frontier Operations Support Systems, Frontier OSS functions, Frontier OSS Facilities, Frontier OSS Information, and the Frontier OSS Services that will be offered by Frontier, shall be as determined by Frontier. Subject to the requirements of Applicable Law, Frontier shall have the right to change Frontier Operations Support Systems, Frontier OSS functions, Frontier OSS Facilities, Frontier OSS Information, and the Frontier OSS Services, from time-to-time, without the consent of WOW.

7.2.3 To the extent required by Applicable Law, in providing Frontier OSS Services to WOW, Frontier will comply with Frontier's applicable OSS Change Management Process, as modified from time-to-time, including the provisions related notification of changes in Frontier OSS Services. Frontier's OSS Change Management Process can be found at https://wholesale.frontier.com/wholesale/ under OSS Interface Change Management.

7.3 Access to and Use of Frontier OSS Facilities: Frontier OSS Facilities are any gateways, interfaces, databases, facilities, equipment, software, or systems, used by Frontier to provide Frontier OSS Services to WOW.

7.3.1 Frontier OSS Facilities may be accessed and used by WOW only to the extent necessary for WOW's access to and use of Frontier OSS Services pursuant to this Agreement.

7.3.2 Frontier OSS Facilities may be accessed and used by WOW only to provide Telecommunications Services to WOW Customers.

7.3.3 WOW shall restrict access to and use of Frontier OSS Facilities to WOW. This Section 7 does not grant to WOW any right or license to grant sublicenses to other persons, or permission to other persons (except WOW's employees, agents and contractors, in accordance with Section 7.3.7 of this Attachment), to access or use Frontier OSS Facilities.

7.3.4 WOW shall not (a) alter, modify or damage the Frontier OSS Facilities (including Frontier software), (b) copy, remove, derive, reverse engineer, or decompile, software from the Frontier OSS Facilities, or (c) obtain access through Frontier OSS Facilities to Frontier databases, facilities, equipment, software, or systems, which are not offered for WOW's use under this Section 7.

7.3.5 WOW shall comply with all practices and procedures established by Frontier for access to and use of Frontier OSS Facilities (including Frontier practices and procedures with regard to security and use of access and user identification codes).

7.3.6 All practices and procedures for access to and use of Frontier OSS Facilities, and all access and user identification codes for Frontier OSS Facilities: (a) shall remain the property of Frontier; (b) shall be used by WOW only in connection with WOW's use of Frontier OSS Facilities permitted by this Section 7; (c) shall be treated by WOW as Confidential Information of Frontier pursuant to Section 10 of the General Terms and Conditions; and, (d) shall be destroyed or returned by WOW to Frontier upon the earlier of request by Frontier or the expiration or termination of this Agreement.

7.3.7 WOW's employees, agents and contractors may access and use Frontier OSS Facilities only to the extent necessary for WOW's access to and use of the Frontier OSS Facilities permitted by this Agreement. Any access to or use of Frontier OSS Facilities by WOW's employees, agents, or contractors, shall be subject to the provisions of this Agreement, including Section 10 of the General Terms and Conditions and Section 7.4.3.2 of this Attachment.

7.4 Frontier OSS Information: Any information accessed by, or disclosed or provided to, WOW through or as a part of Frontier OSS Services. The term "Frontier OSS Information" includes: (a) any Customer Information related to a Frontier Customer or a WOW Customer accessed by, or disclosed or provided to, WOW through or as a part of Frontier OSS Services; and, (b) any WOW Usage Information (as defined in Section 7.6 of this Attachment) accessed by, or disclosed or provided to, WOW.

7.4.1 Subject to the provisions of this Section 7, in accordance with, but only to the extent required by, Applicable Law, Frontier grants to WOW a non-exclusive license to use Frontier OSS Information.

7.4.2 All Frontier OSS Information shall at all times remain the property of Frontier. Except as expressly stated in this Section 7, WOW shall acquire no rights in or to any Frontier OSS Information.

7.4.3 The provisions of this Section 7.4.3 shall apply to all Frontier OSS Information, except (a) WOW Usage Information, (b) CPNI of WOW, and (c) CPNI of a Frontier Customer or a WOW Customer, to the extent the Customer has authorized WOW to use the CPNI.

7.4.3.1 Frontier OSS Information may be accessed and used by WOW only to provide Telecommunications Services to WOW Customers.

7.4.3.2 WOW shall treat Frontier OSS Information that is designated by Frontier, through written or electronic notice (including through the Frontier OSS Services), as "Confidential" or "Proprietary" as Confidential Information of Frontier pursuant to Section 10 of the General Terms and Conditions.

7.4.3.3 Except as expressly stated in this Section 7, this Agreement does not grant to WOW any right or license to grant sublicenses to other persons, or permission to other persons (except WOW's employees, agents or contractors, in accordance with Section 7.4.3.4 of this Attachment), to access, use or disclose Frontier OSS Information.

7.4.3.4 WOW's employees, agents and contractors may access, use and disclose Frontier OSS Information only to the extent necessary for WOW's access to, and use and disclosure of, Frontier OSS Information permitted by this Section 7. Any access to, or use or disclosure of, Frontier OSS Information by WOW's employees, agents or contractors, shall be subject to the provisions of this Agreement, including Section 10 of the General Terms and Conditions of this Attachment.

7.4.3.5 WOW's license to use Frontier OSS Information shall expire upon the earliest of: (a) the time when the Frontier OSS Information is no longer needed by WOW to provide Telecommunications Services to WOW Customers; (b) termination of the license in accordance with this Section 7; or (c) expiration or termination of this Agreement.

7.4.3.6 All Frontier OSS Information received by WOW shall be destroyed or returned by WOW to Frontier, upon expiration, suspension or termination of the license to use such Frontier OSS Information.

7.4.4 Unless sooner terminated or suspended in accordance with this Agreement or this Section 7 (including Section 2.2 of the General

Terms and Conditions Section of this Agreement), WOW's access to Frontier OSS Information through Frontier OSS Services shall terminate upon the expiration or termination of this Agreement.

7.4.5 Audits.

7.4.5.1 Frontier shall have the right (but not the obligation) to audit WOW to ascertain whether WOW is complying with the requirements of Applicable Law and this Agreement with respect to WOW's access to, and use and disclosure of, Frontier OSS Information.

7.4.5.2 Without in any way limiting any other rights Frontier may have under this Agreement or Applicable Law, Frontier shall have the right (but not the obligation) to monitor WOW's access to and use of Frontier OSS Information which is made available by Frontier to WOW pursuant to this Agreement, to ascertain whether WOW is complying with the requirements of Applicable Law and this Agreement, with regard to WOW 's access to, and use and disclosure of, such Frontier OSS Information. This right shall include the right (but not the obligation) to electronically monitor WOW's access to and use of Frontier OSS Information which is made available by Frontier to WOW through Frontier OSS Facilities.

7.4.5.3 Information obtained by Frontier pursuant to this Section 7.4.5 shall be treated by Frontier as Confidential Information of WOW pursuant to Section 10 of the General Terms and Conditions; provided that, Frontier shall have the right (but not the obligation) to use and disclose information obtained by Frontier pursuant to Section 7.4.5 of this Attachment to enforce Frontier's rights under this Agreement or Applicable Law.

7.4.6 WOW acknowledges that the Frontier OSS Information, by its nature, is updated and corrected on a continuous basis by Frontier, and therefore that Frontier OSS Information is subject to change from time to time.

7.5 Frontier Retail Telecommunications Service: Any Telecommunications Service that Frontier provides at retail to subscribers that are not Telecommunications Carriers. The term "Frontier Retail Telecommunications Service" does not include any Exchange Access service (as defined in Section 3(16) of the Act, 47 U.S.C. § 153(16)) provided by Frontier.

7.6 WOW Usage Information: For a Frontier Retail Telecommunications Service purchased by WOW pursuant to the Resale Attachment, the usage information that Frontier would record if Frontier was furnishing such Frontier Retail Telecommunications Service to a Frontier end-user retail Customer.

7.6.1 Upon request by WOW, Frontier shall provide to WOW, WOW Usage Information. Such WOW Usage Information will be provided in accordance with, but only to the extent required by, Applicable Law.

7.6.2 WOW Usage Information will be available to WOW through Network Data Mover (NDM) or other such media as mutually agreed by both Parties.

7.6.3 WOW Usage Information will be provided in an ATIS EMI format.

7.6.4 Except as stated in this Section 7.6, subject to the requirements of Applicable Law, the manner in which, and the frequency with which, WOW Usage Information will be provided to WOW shall be determined by Frontier.

7.7 Customer Information: CPNI of a Customer and any other non-public, individually identifiable information about a Customer or the purchase by a Customer of the services or products of a Party.

7.8 Liabilities and Remedies.

7.8.1 Any breach by WOW, or WOW's employees, agents or contractors, of the provisions of Sections 7.3 or 7.4 of this Attachment shall be deemed a material breach of this Agreement. In addition, if WOW an employee, agent or contractor of WOW at any time breaches a provision of Sections 7.3 or 7.4 of this Attachment and such breach continues for more than ten (10) days after written notice thereof from then, except as otherwise required by Applicable Law, Frontier shall have the right, upon notice to WOW, to suspend the license to use Frontier OSS Information granted by Section 7.4.1 of this Attachment and/or the provision of Frontier OSS Services, in whole or in part.

7.8.2 WOW agrees that Frontier would be irreparably injured by a breach of Sections 7.3 or 7.4 of this Attachment by WOW or the employees, agents or contractors of WOW, and that Frontier shall be entitled to seek equitable relief, including injunctive relief and specific performance, in the event of any such breach. Such remedies shall not be deemed to be the exclusive remedies for any such breach but shall be in addition to any other remedies available under this Agreement or at law or in equity.

7.9 Relation to Applicable Law.

7.9.1 The provisions of Sections 7.3, 7.4 or 7.8 of this Attachment with regard to the confidentiality of information shall be in addition to and not in derogation of any provisions of Applicable Law with regard to the confidentiality of information, including 47 U.S.C. § 222, and are not intended to constitute a waiver by Frontier of any right with regard to protection of the confidentiality of the information of Frontier or Frontier Customers provided by Applicable Law.

7.10 Cooperation.

7.10.1 WOW, at WOW's expense, shall reasonably cooperate with Frontier in using Frontier OSS Services. Such cooperation shall include the following:

7.10.1.1 Upon request by Frontier, WOW shall by no later than the fifteenth (15th) day of the last month of each Calendar

Quarter submit to Frontier reasonable, good faith estimates of the volume of each type of OSS transaction that WOW anticipates submitting in each week of the next Calendar Quarter.

7.10.1.2 WOW shall reasonably cooperate with Frontier in submitting orders for Frontier Services and otherwise using the Frontier OSS Services, in order to avoid exceeding the capacity or capabilities of such Frontier OSS Services.

7.10.1.3 WOW shall participate in cooperative testing of Frontier OSS Services and shall provide assistance to Frontier in identifying and correcting mistakes, omissions, interruptions, delays, errors, defects, faults, failures, or other deficiencies, in Frontier OSS Services.

7.11 Frontier Access to Information Related to WOW Customers.

7.11.1 Frontier shall have the right to access, use and disclose information related to WOW Customers that is in Frontier's possession (including in Frontier OSS Facilities) to the extent such access, use and/or disclosure has been authorized by the WOW Customer in the manner required by Applicable Law.

7.11.2 Upon request by Frontier, WOW shall negotiate in good faith and enter into a contract with Frontier, pursuant to which Frontier may obtain access to WOW's operations support systems (including, systems for pre-ordering, ordering, provisioning, maintenance and repair, and billing) and information contained in such systems, to permit Frontier to obtain information related to WOW Customers (as authorized by the applicable WOW Customer), to permit Customers to transfer service from one Telecommunications WOW to another, and for such other purposes as may be permitted by Applicable Law.

7.12 Cancellations.

7.12.1 Frontier may cancel orders for service which have had no activity within thirty-one (31) consecutive calendar days after the original service due date.

8. Poles, Ducts, Conduits and Rights-of-Way

8.1 Frontier shall afford WOW non-discriminatory access to poles, ducts, conduits and rights-of-way owned or controlled by Frontier. Such access shall be provided in accordance with, but only to the extent required by, Applicable Law, pursuant to Frontier's applicable Tariffs, or, in the absence of an applicable Frontier Tariff, Frontier's generally offered form of license agreement, or, in the absence of such a Tariff and license agreement, a mutually acceptable agreement to be negotiated by the Parties.

8.2 WOW shall afford Frontier non-discriminatory access to poles, ducts, conduits and rights-of-way owned or controlled by WOW. Such access shall be provided pursuant to WOW's applicable Tariffs, or, in the absence of an applicable WOW Tariff, WOW's generally offered form of license agreement, or, in the absence of such a Tariff and license agreement, a mutually acceptable agreement to be

negotiated by the Parties. The terms, conditions and prices offered to Frontier by WOW for such access shall be no less favorable than the terms, conditions and prices offered to WOW by Frontier for access to poles, ducts, conduits and rights of way owned or controlled by Frontier.

9. Telephone Numbers

9.1 This Section applies in connection with WOW Customers served by Telecommunications Services provided by Frontier to WOW for resale. Telephone numbers associated with Frontier's retail Telecommunication Services offered for resale are assigned to the service furnished. WOW has no property right to the telephone number or any other call number designation associated with services furnished by Frontier, and no right to the continuance of service through any particular central office.

9.2 WOW's use of telephone numbers shall be subject to Applicable Law and the rules of the North American Numbering Council, the North American Numbering Plan Administrator, the applicable provisions of this Agreement (including this Section 9), and Frontier's practices and procedures for use and assignment of telephone numbers, as amended from time-to-time.

9.3 Subject to Sections 9.2 and 9.4 of this Attachment, if a Customer of either Frontier or WOW who is served by a Frontier Telecommunications Service ("FTS") changes the LEC that serves the Customer using such FTS (including a change from Frontier to WOW, from WOW to Frontier, or from WOW to a LEC other than Frontier), after such change, the Customer may continue to use with such FTS the telephone numbers that were assigned to the FTS for the use of such Customer by Frontier immediately prior to the change.

9.4 Frontier reserves the right to change such numbers, or the central office designation associated with such numbers, or both, consistent with telephone number conservation and administrative practices, such as NPA splits, generally prevailing in the local exchange telecommunications industry.

9.5 If service on a FTS provided by Frontier to WOW under this Agreement is terminated and the telephone numbers associated with such FTS have not been ported to a WOW switch, the telephone numbers shall be available for reassignment by Frontier to any person to whom Frontier elects to assign the telephone numbers, including Frontier, Frontier Customers, WOW, or Telecommunications Carriers other than Frontier and WOW.

9.6 WOW may reserve telephone numbers only to the extent Frontier's Customers may reserve telephone numbers.

10. Unauthorized Carrier Change Charges

In the event either Party requests that the other Party install, provide, change, or terminate a Customer's Telecommunications Service (including a Customer's selection of a primary Telephone Exchange Service Provider) without having obtained authorization from the Customer for such installation, provision, selection, change or termination in accordance with Applicable Laws, the requesting Party shall be liable to the other Party for all charges that would be applicable to the Customer for the initial change in the Customer's Telecommunications Service and any charges for restoring the Customer's Telecommunications Service to its Customer-authorized condition (all such charges together, the "Carrier Change Charges"), including to the appropriate primary Telephone

Exchange Service provider. Such Carrier Change Charges may be assessed on the requesting Party by the other Party at any time after the Customer is restored to its Customer-authorized condition.

11. Good Faith Performance

If and, to the extent that, Frontier, prior to the Effective Date of this Agreement, has not provided in the Georgia a Service offered under this Attachment, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

INTERCONNECTION ATTACHMENT

1. Interconnection Trunking Arrangements

1.1 The Parties will interconnect their networks directly or indirectly as specified in the terms and conditions contained herein. POIs set forth in this Attachment, may be modified from time to time by either Party only with the written consent of the other Party. WOW will agree to establish each POI at a technically feasible point on Frontier's network in a LATA. By way of example, a technically feasible point of interconnection on Frontier's network in a LATA would include an applicable Frontier Tandem Interconnection Wire Center or Frontier End Office Interconnection Wire Center but, notwithstanding any other provision of this Agreement or otherwise, would not include a WOW Interconnection Wire Center, WOW switch, or any portion of a transport facility provided by Frontier to WOW or another party between (x) a Frontier Interconnection Wire Center or switch and (y) the Interconnection Wire Center or switch of WOW or another party. For brevity's sake, these examples of locations that, respectively, are and are not "on Frontier's network" shall apply (and are incorporated by reference) each time the term "on Frontier's network" is used in this Agreement.

2. Points of Interconnection and Trunk Types

2.1 Point(s) of Interconnection.

2.1.1 Each Party, will be responsible for the engineering and construction of its own network facilities on its side of the POI, however, should Frontier be required to modify its network to accommodate the Interconnection request made by WOW, WOW agrees to pay Frontier reasonable charges for such modifications. If WOW uses a third-party network to reach the POI, WOW will bear all third-party carrier charges for facilities and traffic in both directions on its side of the POI.

2.2 Trunk Types.

2.2.1 In interconnecting their networks pursuant to this Attachment, the Parties will use, as appropriate, the following separate and distinct trunk groups:

2.2.1.1 Interconnection Trunks for the transmission and routing of Reciprocal Compensation Traffic, translated LEC IntraLATA toll-free service access code (e.g., 800/888/877) traffic, and IntraLATA Toll Traffic, between their respective Telephone Exchange Service Customers, Transit Service, and, Measured Internet Traffic, all in accordance with Sections 5 through 8 of this Attachment;

2.2.1.2 Access Toll Connecting Trunks for the transmission and routing of Exchange Access traffic, including translated InterLATA toll-free service access code (e.g., 800/888/877) traffic, between WOW Telephone Exchange Service Customers and purchasers of Switched Exchange Access Service via a Frontier access Tandem in accordance with Sections 10 through 12 of this Attachment; and

2.2.1.3 Miscellaneous Trunk Groups as mutually agreed to by the Parties, including: (a) choke trunks for traffic congestion and testing; and, (b) untranslated IntraLATA/InterLATA toll-free service access code (e.g. 800/888/877) traffic.

2.2.1.4 For all FGD and un-queried 8YY traffic, originated by WOW, WOW agrees to provide Frontier with applicable meet point billing records.

2.2.2 Other types of trunk groups may be used by the Parties as provided in other Attachments to this Agreement (e.g., 9-1-1/E9-1-1 Trunks) or in other separate agreements between the Parties (e.g., directory assistance trunks, operator services trunks, BLV/BLVI trunks or trunks for 500/555 traffic).

2.2.2.1 Connecting WOW's switch to the applicable E9-1-1 routers. If WOW purchases such services from Frontier, they will be provided at full applicable tariff rates. For all 9-1-1/E9-1-1 traffic originating from WOW, it is the responsibility of WOW and the appropriate state or local public safety answering agency to negotiate the manner in which 9-1-1/E9-1-1 traffic from WOW will be processed.

2.2.3 WOW shall establish, at the technically feasible Point(s) of Interconnection on Frontier's network in a LATA, separate Interconnection Trunk group(s) between such POI(s) and each Frontier Tandem in a LATA with a subtending End Office(s) to which WOW originates calls for Frontier to terminate.

2.2.4 The Parties mutually agree that all Interconnection facilities will be sized according to mutual forecasts and sound engineering practice, as mutually agreed to by the Parties. The Parties further agree that all equipment and technical Interconnections will be in conformance with all generally accepted industry standards with regard to facilities, equipment, and services.

2.2.4.1 In the event the volume of traffic between a Frontier End Office and a technically feasible Point of Interconnection on Frontier's network in a LATA, which is carried by a Final Tandem Interconnection Trunk group, exceeds (a) the Centum Call Seconds (Hundred Call Seconds) busy hour equivalent of one (1) DS1 at any time; (b) 200,000 minutes of use for a single month; and/or; (c) 600 busy hour Centum Call Seconds (BHCCS) of use for a single month, WOW shall promptly submit an ASR to Frontier to establish new or augment existing End Office Two-Way Interconnection Trunk group(s) between that Frontier End Office and the technically feasible Point of Interconnection on Frontier's network.

2.2.4.2 Except as otherwise agreed in writing by the Parties, the total number of Tandem Interconnection Trunks between a technically feasible Point of Interconnection on Frontier's network and a Frontier Tandem will be limited to a maximum of 240 trunks. In the event that the volume of traffic between a technically feasible Point of

Interconnection on Frontier's network and a Frontier Tandem exceeds, or reasonably can be expected to exceed, the capacity of the 240 trunks, WOW shall promptly submit an ASR to Frontier to establish new or additional End Office Trunks to insure that the volume of traffic between the technically feasible Point of Interconnection on Frontier's network and the Frontier Tandem does not exceed the capacity of the 240 trunks.

2.3 Two-Way Interconnection Trunks.

2.3.1 Interconnection will be provided via two-way trunks. WOW, at its own expense, shall:

2.3.1.1 provide its own facilities to the technically feasible Point(s) of Interconnection on Frontier's network in a LATA; and/or

2.3.1.2 obtain transport to the technically feasible Point(s) of Interconnection on Frontier's network in a LATA (a) from a third party, or, (b) if Frontier offers such transport pursuant to a Frontier access Tariff, from Frontier.

2.3.2 Prior to establishing any Two-Way Interconnection Trunks, WOW shall meet with Frontier to conduct a joint planning meeting ("Joint Planning Meeting"). At that Joint Planning Meeting, each Party shall provide to the other Party originating Centum Call Seconds (Hundred Call Seconds) information, and the Parties shall mutually agree on the appropriate initial number of End Office and Tandem Two-Way Interconnection Trunks and the interface specifications at the technically feasible Point(s) of Interconnection on Frontier's network in a LATA at which the Parties interconnect for the exchange of traffic. The mutually agreed upon technical and operational interfaces, procedures, grade of service and performance standards for Interconnection between the Parties will conform with all generally accepted industry standards with regard to facilities, equipment, and services. All Interconnection facilities and trunking will be ordered using industry standard ASR as referenced at https://wholesale.frontier.com/wholesale/ under Access Services, then Access Reference Documents.

2.3.3 When the Parties have agreed to convert existing One-Way Interconnection Trunks to Two-Way Interconnection Trunks, at the Joint Planning Meeting, the Parties shall also mutually agree on the conversion process and project intervals for conversion of such One-Way Interconnection Trunks to Two-Way Interconnection Trunks.

2.3.4 In addition to the forecasting requirements described in Section 15.2, on a semi-annual basis, WOW shall submit a good faith forecast to Frontier of the number of End Office and Tandem Two-Way Interconnection Trunks that WOW anticipates Frontier will need to provide during the ensuing two (2) year period for the exchange of traffic between WOW and Frontier. WOW's trunk forecasts shall conform to the Frontier Trunk Forecast template at https://wholesale.frontier.com/wholesale/ under Access Services, then Access Reference Documents. Orders for trunks that exceed

forecasted quantities for forecasted locations will be accommodated as facilities and/or equipment are available.

2.3.4.1 The forecasts will include the number, type and capacity of trunks as well as a description of major network projects anticipated for the following six months. Major network projects include trunking or network rearrangements, shifts in anticipated traffic patterns, or other activities that are reflected by a significant increase or decrease in trunking demand for the following forecast period.

2.3.5 The Parties shall meet from time to time, as needed, to review data on End Office and Tandem Two-Way Interconnection Trunks to determine the need for new trunk groups and to plan any necessary changes in the number of Two-Way Interconnection Trunks.

2.3.6 Two-Way Interconnection Trunks shall have SS7 Common Channel Signaling. The Parties agree to use B8ZS and Extended Super Frame (ESF) DS1 facilities, where available. For glare resolution, Frontier will have priority on odd trunk group member circuit identification codes, and WOW will have priority on even trunk group member circuit identification codes, unless otherwise mutually agreed.

2.3.7 With respect to End Office Two-Way Interconnection Trunks, both Parties shall use an economic Centum Call Seconds (Hundred Call Seconds) equal to five (5). Either Party may disconnect End Office Two-Way Interconnection Trunks that, based on reasonable engineering criteria and capacity constraints, are not warranted by the actual traffic volume experienced.

2.3.8 Two-Way Interconnection Trunk groups that connect to a Frontier access Tandem shall be engineered using a design blocking objective of Neal-Wilkinson B.005 during the average time consistent busy hour. Two-Way Interconnection Trunk groups that connect to a Frontier local Tandem shall be engineered using a design blocking objective of Neal-Wilkinson B.01 during the average time consistent busy hour. Frontier and WOW shall engineer Two-Way Interconnection Trunks using Telcordia Notes on the Networks SR 2275 (formerly known as BOC Notes on the LEC Networks SR-TSV-002275).

2.3.9 The performance standard for final Two-Way Interconnection Trunk groups shall be that no such Interconnection Trunk group will exceed its design blocking objective (B.005 or B.01, as applicable) for three (3) consecutive calendar traffic study months.

2.3.10 WOW shall determine and order the number of Two-Way Interconnection Trunks that are required to meet the applicable design blocking objective for all traffic carried on each Two-Way Interconnection Trunk group. WOW shall order Two-Way Interconnection Trunks by submitting ASRs to Frontier setting forth the number of Two-Way Interconnection Trunks to be installed and the requested installation dates within Frontier's effective standard intervals or negotiated intervals, as appropriate. WOW shall complete ASRs in accordance with OBF Guidelines as in effect from time to time.

2.3.11 Frontier may (but shall not be obligated to) monitor Two-Way Interconnection Trunk groups using service results for the applicable design blocking objective. If Frontier observes blocking in excess of the applicable design objective on any Tandem Two-Way Interconnection Trunk group and WOW has not notified Frontier that it has corrected such blocking, Frontier may submit to WOW a Trunk Group Service Request directing WOW to remedy the blocking. Upon receipt of a Trunk Group Service Request, WOW will complete an ASR to establish or augment the End Office Two-Way Interconnection Trunk group(s), or, if mutually agreed, to augment the Tandem Two-Way Interconnection Trunk group with excessive blocking and submit the ASR to Frontier within five (5) Business Days.

2.3.12 The Parties will review all Tandem Two-Way Interconnection Trunk groups that reach a utilization level of seventy percent (70%), or greater, to determine whether those groups should be augmented. WOW will promptly augment all Tandem Two-Way Interconnection Trunk groups that reach a utilization level of eighty percent (80%) by submitting ASRs for additional trunks sufficient to attain a utilization level of approximately seventy percent (70%), unless the Parties agree that additional trunking is not required. For each Tandem Two-Way Interconnection Trunk group with a utilization level of less than sixty percent (60%), unless the Parties agree otherwise, WOW will promptly submit ASRs to disconnect a sufficient number of Interconnection Trunks to attain a utilization level of approximately sixty percent (60%) for each respective group, unless the Parties agree that the Two-Way Interconnection Trunks should not be disconnected. In the event WOW fails to submit an ASR for Two-Way Interconnection Trunks in conformance with this Section, Frontier may disconnect the excess Interconnection Trunks or bill (and WOW shall pay) for the excess Interconnection Trunks at the applicable Frontier rates.

2.3.13 Because Frontier will not be in control of when and how many Two-Way Interconnection Trunks are established between its network and WOW's network, Frontier's performance in connection with these Two-Way Interconnection Trunk groups shall not be subject to any performance measurements and remedies under this Agreement, and, except as otherwise required by Applicable Law, under any FCC or Commission approved carrier-to-carrier performance assurance guidelines or plan.

2.3.14 WOW will route its traffic to Frontier over the End Office and Tandem Two-Way Interconnection Trunks in accordance with SR-TAP-000191, including those standards requiring that a call from WOW to a Frontier End Office will first be routed to the End Office Interconnection Trunk group between WOW and the Frontier End Office.

3. Alternative Interconnection Arrangements

3.1 Fiber Meet Arrangement Provisions.

3.1.1 Each Party may request a Fiber Meet arrangement by providing written notice thereof to the other Party if each of the following conditions has been met: (a) the Parties have consistently been exchanging an amount of applicable traffic (as set forth in Section 3.1.3 below) in the relevant exchanges equal to at least one (1) DS-3 and (b) neither

WOW nor any of WOW's affiliates has an overdue balance on any bill rendered to WOW or WOW's affiliates for charges that are not subject to a good faith dispute. Any such Fiber Meet arrangement shall be subject to the terms of this Agreement. In addition, the establishment of any Fiber Meet arrangement is expressly conditioned upon the Parties mutually agreeing to the technical specifications and requirements for such Fiber Meet arrangement including the location of the Fiber Meet points, routing, equipment (e.g., specifications of Add/Drop Multiplexers, number of strands of fiber, etc.), software, ordering, provisioning, maintenance, repair, testing, augment and on any other technical specifications or requirements necessary to implement the Fiber Meet arrangement. For each Fiber Meet arrangement, the Parties agree to implement, the Parties will complete and sign a Technical Specifications and Requirements document, the form of which is attached hereto as Exhibit A to Section 3 of the Interconnection Attachment Fiber Meet Arrangement Provisions. Each such document will be treated as Confidential Information.

3.1.2 The Parties agree to consider the possibility of using existing fiber cable with spare capacity, where available, to implement any such request for a Fiber Meet arrangement. If existing fiber cable with spare capacity is not available, the Parties agree to minimize the construction and deployment of fiber cable necessary for any Fiber Meet arrangement to which they agree. Frontier shall not be required to construct or deploy more than five hundred (500) feet of fiber cable for a Fiber Meet arrangement.

3.1.3 A Fiber Meet arrangement established under this Agreement may be used for the transmission and routing of only the following traffic types (over the Interconnection Trunks):

3.1.3.1 Reciprocal Compensation Traffic between the Parties' respective Telephone Exchange Service Customers;

3.1.3.2 Translated LEC IntraLATA toll-free service access code (*e.g.*, 800/888/877) traffic between the Parties' respective Telephone Exchange Service Customers;

3.1.3.3 IntraLATA Toll Traffic between the Parties' respective Telephone Exchange Service Customers;

3.1.3.4 Tandem Transit Traffic; and

3.1.3.5 Measured Internet Traffic.

To the extent that a Fiber Meet arrangement established under this Agreement is used for the transmission and routing of traffic of the types set forth in Sections 3.1.3.1 through 3.1.3.5, other than the obligation to pay intercarrier compensation charges pursuant to the terms of the Agreement, neither Party shall have any obligation to pay the other Party any charges in connection with any Fiber Meet arrangements established under this Agreement. To the extent that a Fiber Meet arrangement established under this Agreement is used for the transmission and routing of traffic of the type set forth in Section 3.1.3.2, the transport and termination of such traffic shall be subject to the rates and charges set forth in the Agreement and applicable

Tariffs. To the extent that a Fiber Meet arrangement established under this Agreement is used for the transmission and routing of traffic of the type set forth in Section 3.1.3.3, the Party originating such traffic shall compensate the terminating Party for the transport and termination of such traffic at the rates and charges set forth in the Agreement and applicable Tariffs. To the extent that a Fiber Meet arrangement established under this Agreement is used for the transmission and routing of traffic of the type set forth in Section 3.1.3.4, Frontier shall charge (and WOW shall pay) Frontier's applicable rates and charges as set forth in the Agreement and Frontier's applicable Tariffs, including transport charges to the terminating Frontier Tandem.

3.1.4 At WOW's written request, a Fiber Meet arrangement established under this Agreement may be used for the transmission and routing of the following traffic types over the following trunk types:

3.1.4.1 Operator services traffic from WOW's Telephone Exchange Service Customers to an operator services provider over operator services trunks;

3.1.4.2 Directory assistance traffic from WOW's Telephone Exchange Service Customers to a directory assistance provider over directory assistance trunks;

3.1.4.3 9-1-1 traffic from WOW's Telephone Exchange Service Customers to Tandem Office(s)/Selective Router(s) over 9-1-1/E9-1-1 trunks; and

3.1.4.4 Jointly-provided Switched Exchange Access Service traffic, including translated InterLATA toll-free service access code (*e.g.*, 800/888/877) traffic, between WOW's Telephone Exchange Service Customers and third-party purchasers of Switched Exchange Access Service via a Frontier access Tandem over Access Toll Connecting Trunks.

To the extent that a Fiber Meet arrangement established under this Agreement is used for the transmission and routing of any traffic of the types set forth in this Section 3.1.4 Frontier may bill (and WOW shall pay) Frontier's applicable Tariff rates and charges. Except as otherwise agreed in writing by the Parties or as expressly set forth in Sections 3.1.3 and/or 3.1.4 of this Interconnection Attachment, access services (switched and unswitched) and unbundled network elements shall not be provisioned on or accessed through Fiber Meet arrangements.

3.1.5 WOW will include traffic to be exchanged over Fiber Meet arrangements in its forecasts provided to Frontier under the Agreement.

4. Initiating Interconnection

4.1 If WOW determines to offer Telephone Exchange Services and to interconnect with Frontier in any LATA in which Frontier also offers Telephone Exchange

Services and in which the Parties are not already interconnected pursuant to this Agreement, WOW shall provide written notice to Frontier.

4.2 The notice provided in Section 4.1 of this Attachment shall include: (a) the initial Routing Point(s); (b) the applicable technically feasible Point(s) of Interconnection on Frontier's network to be established in the relevant LATA in accordance with this Agreement; (c) WOW's intended Interconnection activation date; (d) a forecast of WOW's trunking requirements conforming to Section 15.2 of this Attachment; and (e) such other information as Frontier shall reasonably request in order to facilitate Interconnection.

4.3 The interconnection activation date in the new LATA shall be mutually agreed to by the Parties after receipt by Frontier of all necessary information as indicated above. Within ten (10) Business Days of Frontier's receipt of WOW's notice provided for in Section 4.1 of this Attachment, Frontier and WOW shall confirm the technically feasible Point of Interconnection on Frontier's network in the new LATA and the mutually agreed upon Interconnection activation date for the new LATA.

5. Transmission and Routing of Telephone Exchange Service Traffic

5.1 Scope of Traffic.

Section 5 prescribes parameters for Interconnection Trunks used for Interconnection pursuant to Sections 2 through 4 of this Attachment.

5.2 Trunk Group Connections and Ordering.

5.2.1 For Interconnection Trunks, if WOW wishes to use a technically feasible interface other than a DS1 or a DS3 facility at the POI, the Parties shall negotiate reasonable terms and conditions (including rates and implementation timeframes) for such arrangement; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

5.2.2 When Interconnection Trunks are provisioned using a DS3 interface facility, if WOW orders the multiplexed DS3 facilities to a Frontier Central Office that is not designated in the NECA 4 Tariff as the appropriate Intermediate Hub location (i.e., the Intermediate Hub location in the appropriate Tandem subtending area based on the LERG), and the provision of such facilities to the subject Central Office is technically feasible, the Parties shall negotiate in good faith reasonable terms and conditions (including rates and implementation timeframes) for such arrangement; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

5.2.3 Each Party will identify its Carrier Identification Code, a three or four digit numeric code obtained from Telcordia, to the other Party when ordering a trunk group.

5.2.4 For multi-frequency (MF) signaling each Party will out pulse ten (10) digits to the other Party, unless the Parties mutually agree otherwise.

5.2.5 Each Party will use commercially reasonable efforts to monitor trunk groups under its control and to augment those groups using generally accepted trunk-engineering standards so as to not exceed blocking objectives. Each Party agrees to use modular trunk-engineering techniques for trunks subject to this Attachment.

5.3 Switching System Hierarchy and Trunking Requirements.

For purposes of routing WOW traffic to Frontier, the subtending arrangements between Frontier Tandems and Frontier End Offices shall be the same as the Tandem/End Office subtending arrangements Frontier maintains for the routing of its own or other carriers' traffic (i.e., traffic will be routed to the appropriate Frontier Tandem subtended by the terminating End Office serving the Frontier Customer). For purposes of routing Frontier traffic to WOW, the subtending arrangements between WOW Tandems and WOW End Offices shall be the same as the Tandem/End Office subtending arrangements that WOW maintains for the routing of its own or other carriers' traffic.

5.4 Signaling.

5.4.1 Each Party will provide the other Party with access to its databases and associated signaling necessary for the routing and completion of the other Party's traffic in accordance with the provisions of this Agreement and any applicable Tariff.

5.4.2 Each Party shall have the capability to exchange signaling messages to facilitate full interoperability of all SS7 or other signaling features, as applicable.

5.4.3 The Parties shall cooperate fully and shall use commercially reasonable efforts to obtain cooperation from any underlying carrier in the downstream/egress call processing in investigating any issues relating to the processing or delivery of call signaling information.

5.5 Grades of Service.

The Parties shall initially engineer and shall monitor and augment all trunk groups consistent with the Joint Process as set forth in Section 15.1 of this Attachment.

5.6 Call Routing Restrictions.

Neither Party shall deliver back to any switched service provided by the originating Party any call delivered by the originating Party to the other Party under this Agreement. To the extent call looping or other technical issues arise, the Parties shall use commercially reasonable efforts to resolve such issues in an expeditious manner.

5.7 Abnormal Traffic Patterns.

When either Party detects that the other Party is generating traffic or call attempts with duplicate, or repeated, numbers dialed in succession and/or abnormally short duration calls, such Party may give notice to the other Party and both Parties shall use commercially reasonable efforts to resolve such issue in

an expeditious manner. Each Party reserves the right to take action to protect the integrity of its network.

6. Traffic Measurement and Billing over Interconnection Trunks

6.1 For billing purposes, each Party shall pass Calling Party Number (CPN) information on at least ninety-five percent (95%) of calls carried over the Interconnection Trunks.

6.1.1 As used in this Section 6, "Traffic Rate" means the applicable Reciprocal Compensation Traffic rate, Measured Internet Traffic rate, intrastate Switched Exchange Access Service rate, interstate Switched Exchange Access Service rate, or intrastate/interstate Transit Service rate, as provided in the Pricing Attachment, an applicable Tariff, or, for Measured Internet Traffic, the FCC Internet Orders.

6.1.2 If the originating Party passes CPN on ninety-five percent (95%) or more of its calls, the receiving Party shall bill the originating Party the Traffic Rate applicable to each relevant minute of traffic for which CPN is passed. For any remaining (up to 5%) calls without CPN information, the receiving Party shall bill the originating Party for such traffic at the Traffic Rate applicable to each relevant minute of traffic, in direct proportion to the minutes of use of calls passed with CPN information.

6.1.3 If the originating Party passes CPN on less than ninety-five percent (95%) of its calls and the originating Party chooses to combine Reciprocal Compensation Traffic and Toll Traffic on the same trunk group, the receiving Party shall bill the higher of its interstate Switched Exchange Access Service rates or its intrastate Switched Exchange Access Services rates for all traffic that is passed without CPN, unless the Parties agree that other rates should apply to such traffic.

6.2 At such time as a receiving Party has the capability, on an automated basis, to use such CPN to classify traffic delivered over Interconnection Trunks by the other Party by Traffic Rate type (e.g., Reciprocal Compensation Traffic/Measured Internet Traffic, intrastate Switched Exchange Access Service, interstate Switched Exchange Access Service, or intrastate/interstate Transit Service), such receiving Party shall bill the originating Party the Traffic Rate applicable to each relevant minute of traffic for which CPN is passed. If the receiving Party lacks the capability, on an automated basis, to use CPN information on an automated basis to classify traffic delivered by the other Party by Traffic Rate type, the originating Party will supply PIU and PLU factors. The PIU and PLU factors shall be supplied in writing by the originating Party within thirty (30) days of the Effective Date and shall be updated in writing by the originating Party quarterly. Measurement of billing minutes for purposes of determining terminating compensation shall be in conversation seconds (the time in seconds that the Parties equipment is used for a completed call, measured from the receipt of answer supervision to the receipt of disconnect supervision). Measurement of billing minutes for originating toll-free service access code (e.g., 800/888/877) calls shall be in accordance with applicable Tariffs. Determination as to whether traffic is Reciprocal Compensation Traffic or Measured Internet Traffic shall be made in accordance with Paragraphs 8 and 79, and other applicable provisions, of the April 18, 2001 FCC Internet Order (including in accordance with the rebuttable presumption established by the April 18, 2001 FCC Internet Order that traffic delivered to a carrier that exceeds a 3:1 ratio of

terminating to originating traffic is Measured Internet Traffic, and in accordance with the process established by the April 18, 2001 FCC Internet Order for rebutting such presumption before the Commission), as modified by the November 5, 2008 FCC Internet Order and other applicable FCC orders and FCC Regulations.

6.3 Each Party reserves the right to audit all Traffic, up to a maximum of two audits per Calendar Year, to ensure that rates are being applied appropriately; provided, however, that either Party shall have the right to conduct additional audit(s) if the preceding audit disclosed material errors or discrepancies. Each Party agrees to provide the necessary Traffic data in conjunction with any such audit in a timely manner.

6.4 Nothing in this Agreement shall be construed to limit either Party's ability to designate the areas within which that Party's Customers may make calls which that Party rates as "local" in its Customer Tariffs.

6.5 If and, to the extent that, a WOW Customer receives V/FX Traffic, WOW shall promptly provide notice thereof to Frontier (such notice to include the specific telephone number(s) that the Customer uses for V/FX Traffic, as well as the LATA in which the Customer's station is actually physically located) and shall not bill Frontier Reciprocal Compensation, intercarrier compensation or any other charges for calls placed by Frontier's Customers to such WOW Customers.

7. Reciprocal Compensation for the Transport and Termination of Interchanged Traffic

7.1 Reciprocal Compensation. The Parties agree to exchange Reciprocal Compensation traffic on a bill and keep basis in accordance with the USF/ICC Transformation Order as such order may be revised, reconsidered, modified or changed in the future. For clarity, Reciprocal compensation rates were reduced to zero, effective July 1, 2018 pursuant to the FCC's Reform Timeline as outlined in paragraph 801 of FCC 11-161, or as such Reform Timeline may be revised, reconsidered, modified or changed in the future.

7.2 Traffic Not Subject to Reciprocal Compensation.

7.2.1 Reciprocal Compensation shall not apply to interstate or intrastate Exchange Access (including Virtual Foreign Exchange Traffic (i.e., V/FX Traffic), Information Access, or exchange services for Exchange Access or Information Access.

7.2.2 Reciprocal Compensation shall not apply to Internet Traffic.

7.2.3 Reciprocal Compensation shall not apply to Toll Traffic, including calls originated on a 1+ presubscription basis, or on a casual dialed (10XXX/101XXXX) basis.

7.2.4 Reciprocal Compensation shall not apply to Optional Extended Local Calling Scope Arrangement Traffic.

7.2.5 Reciprocal Compensation shall not apply to special access, private line, or any other traffic that is not switched by the terminating Party.

7.2.6 Reciprocal Compensation shall not apply to Transit Service.

7.2.7 Reciprocal Compensation shall not apply to Voice Information Service Traffic (as defined in Section 5 of the Additional Services Attachment).

7.2.8 Reciprocal Compensation shall not apply to traffic that is not subject to Reciprocal Compensation under Section 251(b)(5) of the Act.

7.2.9 Reciprocal Compensation shall not apply to Virtual Foreign Exchange Traffic (i.e., V/FX Traffic). As used in this Agreement, "Virtual Foreign Exchange Traffic" or "V/FX Traffic" is defined as calls in which a WOW Customer is assigned a telephone number with an NXX Code (as set forth in the LERG) associated with an exchange that is different than the exchange (as set forth in the LERG) associated with the actual physical location of such Customer's station. WOW shall pay Frontier's originating access charges for all V/FX Traffic originated by a Frontier Customer, and WOW shall pay Frontier's terminating access charges for all V/FX Traffic originated by a/an WOW Customer.

8. Prohibited Traffic

8.1 The Services provided under this Agreement shall not be used for any Prohibited Traffic as defined below ("Prohibited Traffic"). Prohibited Traffic is that traffic which reasonably appears to be in violation of applicable laws, rules or regulations. Prohibited Traffic includes:

8.1.1 Traffic that violates, or facilitates a violation of, applicable law, or that furthers an illegal purpose;

8.1.2 Traffic that unreasonably harms, frightens, or abuses; and

8.1.3 Traffic that unreasonably interferes with the use of the Frontier's network.

8.2 Other Evidence of Prohibited Traffic includes the following:

8.2.1 Predictive dialing of telephone numbers at the NPA or NNX level;

8.2.2 Initiating a call, communication or transmission as a result of a party receiving a telemarketing or telephone solicitation responding to a prompt, and signaling the calling party number (CPN) of the called party, unless the called party had an existing business relationship with the telemarketer or telephone solicitor;

8.2.3 Passing a telephone number not associated with the calling party as a means to obtain name and number information for the improperly passed telephone number;

8.2.4 Causing any caller identification service to transmit misleading or inaccurate caller identification information, with the intent to defraud, cause harm, or wrongfully obtain anything of value;

8.2.5 Placing calls for the primary purpose of generating queries to capture the caller ID Name (CNAM) associated with a telephone number;

8.2.6 Telemarketing or telephone solicitations to a party that is on a state or federal "Do Not Call" list, unless the called party has an existing business relationship with the telemarketer or telephone solicitor;

8.2.7 Denial of Service attacks; and

8.2.8 Artificial traffic stimulation, revenue pumping, and regulatory arbitrage.

8.3 If Frontier reasonably believes that WOW is transmitting any of the preceding types of traffic using any Service provided under this Agreement, Frontier may suspend the affected service or discontinue the affected service. In the event of such suspension or discontinuance, WOW that transmitted the relevant traffic to Frontier must indemnify Frontier against any claim, loss or damage arising from the suspension or discontinuance of the affected service, except for any claim, loss or damage caused by Frontier's gross negligence or willful misconduct.

8.4 WOW agrees that if it receives a request for information about traffic sent to Frontier which is reasonably believed to be Prohibited Traffic from an authorized traceback administrator or from Frontier, WOW will promptly respond to the authorized traceback request in good faith. WOW agrees that its response shall indicate if it is in the call path as the originating provider of the calls (i.e., WOW received the calls from WOW's end user) or (ii) an intermediate provider (i.e., WOW received the calls from another voice provider). The response shall also identify the provider from which it accepted the traffic or the end user that originated the call, as applicable. WOW agrees to provide this information to the authorized traceback administrator without requiring a subpoena or other formal demand or request.

9. Other Types of Traffic

9.1 Notwithstanding any other provision of this Agreement or any Tariff: (a) the Parties' rights and obligations with respect to any intercarrier compensation that may be due in connection with their exchange of Internet Traffic shall be governed by the terms of the FCC Internet Orders and other applicable FCC orders and FCC Regulations; and, (b) a Party shall not be obligated to pay any intercarrier compensation for Internet Traffic that is in excess of the intercarrier compensation for Internet Traffic that such Party is required to pay under the FCC Internet Orders and other applicable FCC orders and FCC Regulations.

9.1.1 VOIP Traffic exchanged pursuant to this Agreement will be governed by the default provisions of *USF/ICC Transformation Order FCC 11-161 (rel. November 18, 2011)* as such order may be revised, reconsidered, modified or changed in the future. When such revisions, reconsiderations, modifications or changes are effective, such provisions shall be automatically incorporated into this Agreement. For clarity, and subject to any future revisions, reconsiderations, modifications or changes in the *USF/ICC Transformation Order,* interexchange VoIP traffic terminated to either Party is subject to access charges based on the appropriate access tariff, and local VoIP traffic terminated to either Party is subject to the reciprocal compensation provisions of this Agreement. The Parties agree access charges will comply with all FCC mirroring and default phase-down requirements

9.2 Subject to Section 9.1 of this Attachment, interstate and intrastate Exchange Access, Information Access, exchange services for Exchange Access or

Information Access, and Toll Traffic, shall be governed by the applicable provisions of this Agreement and applicable Tariffs.

9.3 For any traffic originating with a third-party carrier and delivered by WOW to Frontier, WOW shall pay Frontier the same amount that such third-party carrier would have been obligated to pay Frontier for termination of that traffic at the location the traffic is delivered to Frontier by WOW.

9.4 Any traffic not specifically addressed in this Agreement shall be treated as required by the applicable Tariff of the Party transporting and/or terminating the traffic, and Applicable Law.

9.5 The Parties may also exchange Internet Traffic at the technically feasible Point(s) of Interconnection on Frontier's network in a LATA established hereunder for the exchange of Reciprocal Compensation Traffic. Any intercarrier compensation that may be due in connection with the Parties' exchange of Internet Traffic shall be applied at such technically feasible Point of Interconnection on Frontier's network in a LATA in accordance with the FCC Internet Orders and other applicable FCC orders and FCC Regulations.

10. Transmission and Routing of Exchange Access Traffic

10.1 Scope of Traffic.

Section 10 prescribes parameters for certain trunks to be established over the Interconnections specified in Sections 2 through 5 of this Attachment for the transmission and routing of traffic between WOW Telephone Exchange Service Customers and Interexchange Carriers ("Access Toll Connecting Trunks"), in any case when WOW elects to have its End Office Switch subtend a Frontier Tandem. This includes casually-dialed (1010XXX and 101XXXX) traffic.

10.2 Access Toll Connecting Trunk Group Architecture.

10.2.1 If WOW chooses to have its NPA/NXX Code subtend a Frontier access Tandem, WOW's NPA/NXX must be assigned by WOW to a Rate Center Area that Frontier has associated with such Frontier access Tandem.

10.2.2 WOW shall establish Access Toll Connecting Trunks pursuant to applicable access Tariffs by which it will provide Switched Exchange Access Services to Interexchange Carriers to enable such Interexchange Carriers to originate and terminate traffic to and from WOW's Customers.

10.2.3 The Access Toll Connecting Trunks shall be two-way trunks. Such trunks shall connect the End Office WOW uses to provide Telephone Exchange Service and Switched Exchange Access to its Customers in a given LATA to the access Tandem(s) Frontier uses to provide Exchange Access in such LATA.

10.2.4 Access Toll Connecting Trunks shall be used solely for the transmission and routing of Exchange Access to allow WOW's Customers to connect to or be connected to the interexchange trunks of any Interexchange Carrier which is connected to a Frontier access Tandem.

11. Meet-Point Billing (MPB) Arrangements

11.1 WOW and Frontier will establish MPB arrangements in order to provide a common transport option to Switched Exchange Access Services customers via a Frontier access Tandem Switch in accordance with the MPB guidelines contained in the OBF's MECAB and MECOD documents, except as modified herein, and in Frontier's applicable Tariffs. The arrangements described in this Section 11 are intended to be used to provide Switched Exchange Access Service where the transport component of the Switched Exchange Access Service is routed through an access Tandem Switch that is provided by Frontier.

11.2 In each LATA, the Parties shall establish MPB arrangements for the applicable WOW Routing Point/Frontier Serving Interconnection Wire Center combinations.

11.3 Interconnection for the MPB arrangement shall occur at each of the Frontier access Tandems in the LATA, unless otherwise agreed to by the Parties.

11.4 WOW and Frontier will use reasonable efforts, individually and collectively, to maintain provisions in their respective state access Tariffs, and/or provisions within the National Exchange Carrier Association (NECA) Tariff No. 4, or any successor Tariff sufficient to reflect the MPB arrangements established pursuant to this Agreement.

11.5 In general, there are four alternative MPB arrangements possible, which are: Single Bill/Single Tariff, Multiple Bill/Single Tariff, Multiple Bill/Multiple Tariff, and Single Bill/Multiple Tariff, as outlined in the OBF MECAB Guidelines.

11.6 Each Party shall implement the "Multiple Bill/Single Tariff" or "Multiple Bill/Multiple Tariff" option, as appropriate, in order to bill an IXC for the portion of the MPB arrangement provided by that Party.

11.7 The rates to be billed by each Party for the portion of the MPB arrangement provided by it shall be as set forth in that Party's applicable Tariffs, or other document that contains the terms under which that Party's access services are offered. For each WOW Routing Point/Frontier Serving Interconnection Wire Center combination, the MPB billing percentages for transport between the WOW Routing Point and the Frontier Serving Interconnection Wire Center shall be calculated in accordance with the formula set forth in Section 11.18 of this Attachment.

11.8 Each Party shall provide the other Party with the billing name, billing address, and Carrier Identification Code (CIC) of the IXC, and identification of the Frontier Interconnection Wire Center serving the IXC in order to comply with the MPB notification process as outlined in the MECAB document.

11.9 Frontier shall provide WOW with the Terminating Switched Access Detail Usage Data (EMI category 1101XX records) recorded at the Frontier access Tandem on cartridge or via such other media as the Parties may agree to, no later than ten (10) Business Days after the date the usage occurred.

11.10 WOW shall provide Frontier with the Originating Switched Access Detail Usage Data (EMI category 1101XX records) on cartridge or via such other media as the Parties may agree, no later than ten (10) Business Days after the date the usage occurred.

11.11 All usage data to be provided pursuant to Sections 11.9 and 11.10 of this Attachment shall be sent to the following addresses:

To WOW:

WOW
Business Management
7887 E. Belleview Avenue, Suite 900
Englewood CA 80111
Email Address: Business.management@wowinc.com

To Frontier:

Frontier Communications
Attention: Access Billing
1225 Jefferson Road, Suite A 201
Rochester, NY 14623

Either Party may change its address for receiving usage data by notifying the other Party in writing pursuant to Section 30 of the General Terms and Conditions.

11.12 WOW and Frontier shall coordinate and exchange the billing account reference (BAR) and billing account cross reference (BACR) numbers or Operating Company Number ("OCN"), as appropriate, for the MPB arrangements described in this Section 11. Each Party shall notify the other if the level of billing or other BAR/BACR elements change, resulting in a new BAR/BACR number, or if the OCN changes.

11.13 Each Party agrees to provide the other Party with notification of any errors it discovers in MPB data within thirty (30) calendar days of the receipt of the original data. The other Party shall attempt to correct the error and resubmit the data within ten (10) Business Days of the notification. In the event the errors cannot be corrected within such ten- (10) Business-Day period, the erroneous data will be considered lost. In the event of a loss of data, whether due to uncorrectable errors or otherwise, both Parties shall cooperate to reconstruct the lost data and, if such reconstruction is not possible, shall accept a reasonable estimate of the lost data based upon prior usage data.

11.14 Either Party may request a review or audit of the various components of access recording up to a maximum of two (2) audits per calendar year. All costs associated with each review and audit shall be borne by the requesting Party. Such review or audit shall be conducted subject to Section 7 of the General Terms and Conditions and during regular business hours. A Party may conduct additional audits, at its expense, upon the other Party's consent, which consent shall not be unreasonably withheld.

11.15 Except as expressly set forth in this Agreement, nothing contained in this Section 11 shall create any liability for damages, losses, claims, costs, injuries, expenses or other liabilities whatsoever on the part of either Party.

11.16 MPB will apply for all traffic bearing the 500, 900, toll-free service access code (e.g. 800/888/877) (to the extent provided by an IXC) or any other non-geographic NPA which may be designated for such traffic in the future.

11.17 In the event WOW determines to offer Telephone Exchange Services in a LATA in which Frontier operates an access Tandem Switch, Frontier shall permit and enable WOW to subtend the Frontier access Tandem Switch(es) designated for the Frontier End Offices in the area where they are located WOW Routing Point(s) associated with the NPA/NXX(s) to/from which the Switched Exchange Access Services are homed.

11.18 Except as otherwise mutually agreed by the Parties, the MPB billing percentages for each Routing Point/Frontier Serving Interconnection Wire Center combination shall be calculated according to the following formula, unless as mutually agreed to by the Parties:

a / (a + b) = WOW Billing Percentage

and

b / (a + b) = Frontier Billing Percentage

when:

a = the airline mileage between WOW Routing Point and the actual point of interconnection for the MPB arrangement; and

b = the airline mileage between the Frontier Serving Interconnection Wire Center and the actual point of interconnection for the MPB arrangement.

11.19 WOW shall inform Frontier of each LATA in which it intends to offer Telephone Exchange Services and its calculation of the billing percentages which should apply for such arrangement. Within ten (10) Business Days of WOW's delivery of notice to Frontier, Frontier and WOW shall confirm the Routing Point/Frontier Serving Interconnection Wire Center combination and billing percentages.

12. Toll-free Service Access Code (e.g., 800/888/877) Traffic

The following terms shall apply when either Party delivers toll-free service access code (e.g., 800/877/888) ("8YY") calls to the other Party. For the purposes of this Section 12, the terms "translated" and "untranslated" refers to those toll-free service access code calls that have been queried ("translated") or have not been queried ("untranslated") to an 8YY database. Except as otherwise agreed to by the Parties, all WOW originating "untranslated" 8YY traffic will be routed over a separate One-Way miscellaneous Trunk group.

12.1 When WOW delivers translated 8YY calls to Frontier to be completed by

12.1.1 an IXC:

12.1.1.1 WOW will provide an appropriate EMI record to Frontier;

12.1.1.2 WOW will bill the IXC WOW's applicable Switched Exchange Access Tariff charges and WOW's applicable Tariff query charges; and

12.1.1.3 Frontier will bill the IXC Frontier's applicable Switched Exchange Access Tariff charges.

12.1.2 Frontier:

12.1.2.1 WOW will provide an appropriate EMI record to Frontier; and

12.1.2.2 WOW will bill Frontier WOW's Switched Exchange Access Tariff charges and WOW's applicable Tariff query charge.

12.1.3 a toll-free service access code service provider in that LATA:

12.1.3.1 WOW will provide an appropriate EMI record to Frontier and the toll-free service access code service provider;

12.1.3.2 WOW will bill the toll-free service access code service provider WOW's applicable Switched Exchange Access Tariff charges and WOW's applicable Tariff query charges; and

12.1.3.3 Frontier will bill the toll-free service access code service provider Frontier's applicable Switched Exchange Access Tariff charges.

12.2 When Frontier performs the query and delivers translated 8YY calls, originated by Frontier's Customer or another LEC's Customer to WOW to be completed by

12.2.1 WOW:

12.2.1.1 Frontier will provide an appropriate EMI record to WOW; and

12.2.1.2 Frontier will bill WOW Frontier's applicable Switched Exchange Access Tariff charges and Frontier's applicable Tariff query charges.

12.2.2 a toll-free service access code service provider in that LATA:

12.2.2.1 Frontier will provide an appropriate EMI record to WOW and the toll-free service access code service provider;

12.2.2.2 Frontier will bill the toll-free service access code service provider Frontier's applicable Switched Exchange Access Tariff charges and Frontier's applicable Tariff query charges; and

12.2.2.3 WOW will bill the toll-free service access code service provider WOW's applicable Switched Exchange Access Tariff charges.

12.3 When WOW delivers untranslated 8YY calls to Frontier to be completed by

12.3.1 an IXC:

12.3.1.1 Frontier will query the call and route the call to the appropriate IXC;

12.3.1.2 Frontier will provide an appropriate EMI record to WOW;

12.3.1.3 Frontier will bill the IXC Frontier's applicable Switched Exchange Access Tariff charges and Frontier's applicable Tariff query charges; and

12.3.1.4 WOW will bill the IXC WOW's applicable Switched Exchange Access Tariff charges.

12.3.2 Frontier:

12.3.2.1 Frontier will query the call and complete the call;

12.3.2.2 Frontier will provide an appropriate EMI record to WOW;

12.3.2.3 WOW will bill Frontier WOW's applicable Switched Exchange Access Tariff charges.

12.3.3 a toll-free service access code service provider in that LATA:

12.3.3.1 Frontier will query the call and route the call to the appropriate toll-free service access code service provider;

12.3.3.2 Frontier will provide an appropriate EMI record to WOW and the toll-free service access code service provider;

12.3.3.3 Frontier will bill the toll-free service access code service provider Frontier's applicable Switched Exchange Access Tariff and Frontier's applicable Tariff query charges; and

12.3.3.4 WOW will bill the toll-free service access code service provider WOW's applicable Switched Exchange Access Tariff charges.

12.4 Frontier will not direct untranslated toll-free service access code calls to WOW.

13. Transit Service

13.1 As used in this Section, Transit Service is Telephone Exchange Service traffic that originates on WOW's network, and is transported through Frontier's Tandem to the subtending End Office or its equivalent of another carrier (CLEC, ILEC other than Frontier, Commercial Mobile Radio Service (CMRS) carrier, or other LEC ("Other Carrier"), when neither the originating nor terminating customer is a Customer of Frontier. Under no circumstances shall Frontier be required to transit traffic through a Frontier Tandem to an End Office that does not have local Interconnection facilities and direct trunks to that particular Frontier Tandem. Switched Exchange Access Service traffic is not Transit Service.

13.1.1 If WOW provides service using an NPA-NXX assigned to a rate center where Frontier provides extended area service or an applicable regulatory authority approved optional calling plan, and WOW chooses to indirectly interconnect by using the tandem switching facilities of a third party, Frontier will have no obligation to route and rate traffic to WOW's NPA-NXX as an EAS call or pursuant to an optional calling plan unless WOW has established a trunking and transiting

arrangement for this traffic with Frontier and the other telecommunications carrier(s) utilizing the trunk and providing transiting service for the traffic.

13.2 Transit Service provides WOW with the transport of Transit Service as provided below.

13.3 Transit Service may be routed over the Interconnection Trunks described in Sections 2 through 6 of this Attachment. WOW shall deliver each Transit Service call to Frontier's Tandem with CCS and the appropriate Transactional Capabilities Application Part ("TCAP") message to facilitate full interoperability of CLASS Features and billing functions.

13.3.1 WOW may use Transit Service only for traffic that originates on WOW's network and only to send traffic to an Other Carrier with whom WOW has a reciprocal traffic exchange arrangement (either via written agreement or mutual tariffs) that provides for the Other Carrier, to terminate or complete traffic originated by WOW and to bill WOW, and not to bill Frontier, for such traffic. WOW agrees not to use Frontier's Transit Service to send traffic to an Other Carrier with whom WOW does not have such a reciprocal traffic exchange arrangement or to send traffic that does not originate on WOW's network.

13.4 WOW shall pay Frontier for Transit Service at the rates specified in the Pricing Attachment. Frontier will not be liable for compensation to any Other Carrier for any traffic that is transported through Frontier's Tandem and Frontier reserves the right to assess to WOW any additional charges or costs any Other Carrier imposes or levies on Frontier for the delivery or termination of such traffic, including any Switched Exchange Access Service charges. If Frontier is billed by any Other Carrier for any traffic originated by WOW, Frontier may provide notice to WOW of such billing. Upon receipt of such notice, WOW shall immediately stop using Frontier's Transit Service to send any traffic to such Other Carrier until it has provided to Frontier certification that the Other Carrier has removed such billed charges from its bill to Frontier and that the Other Carrier will not bill Frontier for any traffic originated by WOW. Such certification must be signed by an authorized officer or agent of the Other Carrier and must be in a form acceptable to Frontier.

13.5 If WOW uses Transit Service for traffic volumes that exceed the Centum Call Seconds (Hundred Call Seconds) busy hour equivalent of 200,000 combined minutes of use per month (a DS1 equivalent) to the subtending End Office of a particular Other Carrier for any month (the "Threshold Level"). WOW shall use good faith efforts to establish direct interconnection with such Other Carrier and reduce such traffic volumes below the Threshold Level. If Frontier believes that WOW has not exercised good faith efforts promptly to obtain such direct interconnection, either Party may use the Dispute Resolution processes of this Agreement.

13.6 If WOW fails to comply with Section 13 of this Attachment, such failure shall be a material breach of a material provision of this Agreement and Frontier may exercise any and all remedies under this Agreement and Applicable Law for such breach.

13.7 If or when a third-party carrier plans to subtend a/an WOW switch, then WOW shall provide written notice to Frontier at least ninety (90) days before such subtending service arrangement becomes effective so that Frontier may

negotiate and establish direct interconnection with such third-party carrier. Upon written request from Frontier, WOW shall offer to Frontier a service arrangement equivalent to or the same as Transit Service provided by Frontier to WOW as defined in this Section such that Frontier may terminate calls to a Central Office or its equivalent of a CLEC, ILEC other than Frontier, CMRS carrier, or other LEC, that subtends a/an WOW Central Office or its equivalent ("Reciprocal Tandem Transit Service"). WOW shall offer such Reciprocal Transit Service arrangements under terms and conditions of an amendment to this Agreement or a separate agreement no less favorable than those provided in this Section.

13.8 Neither Party shall take any actions to prevent the other Party from entering into a direct and reciprocal traffic exchange arrangement with any carrier to which it originates, or from which it terminates, traffic.

14. Number Resources, Rate Center Areas and Routing Points

14.1 Nothing in this Agreement shall be construed to limit or otherwise adversely affect in any manner either Party's right to employ or to request and be assigned any Central Office Codes pursuant to the Central Office Code Assignment Guidelines and any relevant FCC or Commission orders, as may be amended from time to time, or to establish, by Tariff or otherwise, Rate Center Areas and Routing Points corresponding to such NXX Codes.

14.2 It shall be the responsibility of each Party to program and update its own switches and network systems in order to recognize and route traffic to the other Party's assigned NPA/NXX Codes. Except as expressly set forth in this Agreement, neither Party shall impose any fees or charges whatsoever on the other Party for such activities.

14.3 Unless otherwise required by Commission order, the Rate Center Areas will be the same for each Party. During the term of this Agreement, WOW shall adopt the Rate Center Area and Rate Center Points that the Commission has approved for Frontier within the LATA and Tandem serving area. WOW shall assign whole NPA/NXX Codes to each Rate Center Area unless otherwise ordered by the FCC, the Commission or another governmental entity of appropriate jurisdiction, or the LEC industry adopts alternative methods of utilizing NXXs.

14.4 WOW will also designate a Routing Point for each assigned NXX Code. WOW shall designate one location for each Rate Center Area in which WOW has established NXX Code(s) as the Routing Point for the NPA-NXXs associated with that Rate Center Area, and such Routing Point shall be within the same LATA as the Rate Center Area but not necessarily within the Rate Center Area itself. Unless specified otherwise, calls to subsequent NXXs of WOW will be routed in the same manner as calls to WOW's initial NXXs.

14.5 Notwithstanding anything to the contrary contained herein, nothing in this Agreement is intended, and nothing in this Agreement shall be construed, to in any way constrain WOW's choices regarding the size of the local calling area(s) that WOW may establish for its Customers, which local calling areas may be larger than, smaller than, or identical to Frontier's local calling areas.

15. Joint Network Implementation and Grooming Process; Forecasting

15.1 Joint Network Implementation and Grooming Process.

Upon request of either Party, the Parties shall jointly develop an implementation and grooming process (the "Joint Grooming Process" or "Joint Process") which may define and detail, inter alia:

15.1.1 standards to ensure that Interconnection Trunks experience a grade of service, availability and quality which is comparable to that achieved on interoffice trunks within Frontier's network and in accord with all appropriate relevant industry-accepted quality, reliability and availability standards. Except as otherwise stated in this Agreement, trunks provided by either Party for Interconnection services will be engineered using a design-blocking objective of B.01.

15.1.2 the respective duties and responsibilities of the Parties with respect to the administration and maintenance of the trunk groups, including standards and procedures for notification and discoveries of trunk disconnects;

15.1.3 disaster recovery provision escalations;

15.1.4 additional technically feasible Point(s) of Interconnection on Frontier's network in a LATA as provided in Section 2 of this Attachment; and

15.1.5 such other matters as the Parties may agree, including, e.g., End Office to End Office high usage trunks as good engineering practices may dictate.

15.2 Trunk Forecasting Requirements.

15.2.1 Initial Trunk Forecast Requirements. At least ninety (90) days before initiating interconnection in a LATA, WOW shall provide Frontier a two (2)-year traffic forecast that includes the number, type, and capacity of trunks as well as a description of anticipated major network projects. This initial traffic forecast will provide the amount of traffic to be delivered to and from Frontier over each of the Interconnection Trunk groups in the LATA over the next eight (8) quarters. Orders for trunks that exceed forecasted quantities for forecasted locations will be accommodated as facilities and/or equipment are available.

15.2.2 Ongoing Trunk Forecast Requirements. Where the Parties have already established interconnection in a LATA, WOW shall provide a new or revised traffic forecast when WOW develops plans or becomes aware of information that will materially affect the Parties' interconnection in that LATA. Instances that require a new or revised forecast include: (a) WOW plans to deploy a new switch; (b) WOW plans to implement a new POI or network architecture; (c) WOW plans to rearrange its network; (d) WOW expects a significant change in interconnection traffic volume; or (e) other activities that are reflected by a significant increase or decrease in trunking demand. In addition, upon request by either Party, the Parties shall meet to: (i) review traffic and usage data on End Office and Tandem Interconnection Trunk groups and (ii) determine whether the Parties should establish new Interconnection Trunk groups, augment existing Interconnection Trunk groups, or disconnect existing Interconnection Trunks.

15.2.3 Use of Trunk Forecasts. Trunk forecasts provided pursuant to this Agreement must be prepared in good faith but are not otherwise binding on WOW or Frontier.

16. Number Portability - Section 251(B)(2)

16.1 Scope.

The Parties shall provide Number Portability (NP) in accordance with rules and regulations as from time to time prescribed by the FCC.

16.2 Procedures for Providing LNP ("Local Number Portability").

The Parties will adhere to all Number Portability Administration Center (NPAC) and North American Numbering Council (NANC) requirements and in providing its own access to regional NPAC and will follow the LNP provisioning process recommended by NANC and the Industry Numbering Council (INC), and adopted by the FCC. In addition, the Parties agree to follow the LNP ordering procedures established at the OBF. To access LNP job aids go to https://wholesale.frontier.com/wholesale/ under Local Services. Each Party is responsible for providing its own access to the Service Order Administration (SOA). The Parties shall provide LNP on a reciprocal basis.

16.2.1 Frontier will only provide LNP services and facilities where technically feasible, subject to the availability of facilities, and only from properly equipped central offices. An LNP telephone number may be assigned by WOW only to WOW's End Users located within Frontier's rate center, which is associated with the NXX of the ported number.

16.2.2 WOW is responsible to coordinate with the local E9-1-1 and Public Services Answering Point (PSAP) coordinators to insure a seamless transfer of End User emergency services.

16.2.3 A Customer of one Party ("Party A") elects to become a Customer of the other Party ("Party B"). The Customer elects to use the original telephone number(s) it previously received from Party A, in conjunction with the Telephone Exchange Service(s) it will now receive from Party B. After Party B has received authorization from the Customer in accordance with Applicable Law and sends an LSR to Party A, Parties A and B will work together to port the Customer's telephone number(s) from Party A's network to Party B's network.

16.2.4 When a telephone number is ported out of Party A's network, Party A will remove any non-proprietary line based calling card(s) associated with the ported number(s) from its Line Information Database (LIDB). Reactivation of the line-based calling card in another LIDB, if desired, is the responsibility of Party B or Party B's Customer.

16.2.5 When a Customer of Party A ports their telephone numbers to Party B and the Customer has previously secured a reservation of line numbers from Party A for possible activation at a future point, these reserved but inactive numbers may be ported along with the active numbers. Party B may request that Party A port all reserved numbers assigned to the Customer or that Party A port only those numbers listed by Party B. As long as Party B maintains reserved but inactive

numbers ported for the Customer, Party A shall not reassign those numbers. Party B shall not reassign the reserved numbers to another Customer.

16.2.6 When a Customer of Party A ports their telephone numbers to Party B, Party A shall implement the ten-digit trigger in the donor switch where it is available. Party A shall apply the ten-digit unconditional trigger to the Customer's line before the due date of the porting activity. When the ten-digit unconditional trigger is not available, Party A and Party B must coordinate the disconnect activity.

16.2.7 The Parties shall furnish each other with the Jurisdiction Information Parameter (JIP) in the Initial Address Message (IAM), according to industry standards.

16.2.8 Where LNP is commercially available, the NXXs in the office shall be defined as portable, except as noted in 16.2.9, and translations will be changed in the Parties' switches to open those NXXs for database queries in all applicable LNP capable offices within the LATA of the given switch(es). On a prospective basis, all newly deployed switches will be equipped with LNP capability and so noted in the LERG.

16.2.9 All NXXs assigned to LNP capable switches are to be designated as portable unless a NXX(s) has otherwise been designated as non-portable. Non-portable NXXs include NXX Codes assigned to paging services; NXX codes assigned for internal testing and official use, and any other NXX codes required to be designated as non-portable by the rules and regulations of the FCC. NXX Codes assigned to mass calling on a choked network may not be ported using LNP technology but are portable using methods established by the NANC and adopted by the FCC. On a prospective basis, newly assigned codes in switches capable of porting shall become commercially available for porting with the effective date in the network.

16.2.10 Both Parties will participate in LNP testing in accordance with North American Numbering Council (NANC) standards.

16.2.10.1 WOW is required to meet all mutually agreed upon testing dates and implementation schedules. Both Parties will perform testing as specified in industry guidelines and cooperate in conducting any additional testing to ensure interoperability between networks and systems. Each party shall inform the other Party of any system updates that may affect the other Party's network and each Party shall, at the other Party's request perform tests to validate the operation of the network.

16.2.11 Both Parties' use of LNP shall meet the performance criteria specified by the FCC. Both Parties will act as the default carrier for the other Party in the event that either Party is unable to perform the routing necessary for LNP.

16.2.11.1 If a Customer of WOW ports their telephone number(s) to Party B, and Frontier routes a call for that ported number to WOW, WOW will route the call to Party B and may assess

Frontier a charge not to exceed Frontier's charge for a non-queried call.

16.3 Procedures for Providing NP Through Full NXX Code Migration.

When Party A has activated an entire NXX for a single Customer, or activated at least eighty percent (80%) of an NXX for a single Customer, with the remaining numbers in that NXX either reserved for future use by that Customer or otherwise unused, if such Customer chooses to receive Telephone Exchange Service from Party B, Party A shall cooperate with Party B to have the entire NXX reassigned in the LERG (and associated industry databases, routing tables, etc.) to an End Office operated by Party B. Such transfer will be accomplished with appropriate coordination between the Parties and subject to appropriate industry lead times for movements of NXXs from one switch to another. Neither Party shall charge the other in connection with this coordinated transfer.

16.4 Procedures for LNP Request.

The Parties shall provide for the requesting of End Office LNP capability on a reciprocal basis through a written request. The Parties acknowledge that Frontier has deployed LNP throughout its network in compliance with FCC 96-286 and other applicable FCC Regulations.

16.4.1 If Party B desires to have LNP capability deployed in an End Office of Party A, which is not currently capable, Party B shall issue a LNP request to Party A. Party A will respond to Party B, within ten (10) days of receipt of the request, with a date for which LNP will be available in the requested End Office. Party A shall proceed to provide for LNP in compliance with the procedures and timelines set forth in FCC 96-286, Paragraph 80, and FCC 97-74, Paragraphs 65 through 67.

16.4.2 The Parties acknowledge that each can determine the LNP-capable End Offices of the other through the Local Exchange Routing Guide (LERG). In addition, the Parties shall make information available upon request showing their respective LNP-capable End Offices, as set forth in this Section 16.4.

17. Good Faith Performance

If and, to the extent that, Frontier, prior to the Effective Date of this Agreement, has not provided in the Georgia a Service offered under this Attachment, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

TRAFFIC EXCHANGE ATTACHMENT

1. General

Where both Parties subtend the same Tandem Switch operated by a third party (such third party hereinafter referred to as the "Third Party Tandem Provider" and such switch hereinafter referred to as the "Third Party Tandem Switch"), then, subject to the terms and conditions of this Attachment, for those NPA/NXX codes assigned by each Party to Rate Center Areas served by that Third Party Tandem Switch, the Parties may reciprocally exchange Reciprocal Compensation Traffic, Measured Internet Traffic, intraLATA Toll Traffic, and translated IntraLATA toll-free service access code traffic, originated by their respective Customers, through that Third Party Tandem Switch. Nothing in this Attachment shall preclude the Parties from interconnecting their networks in accordance with the Interconnection Attachment, which Interconnection Attachment must be a part of the Agreement.

2. Arrangements With Third Party Tandem Provider

2.1 The Parties acknowledge and agree that, in order to exchange Reciprocal Compensation Traffic, Measured Internet Traffic, IntraLATA Toll Traffic, and translated IntraLATA toll-free service access code traffic under this Attachment, each Party must have established and must maintain its own interconnection and compensation arrangements with the Third Party Tandem Provider for the routing and exchange of traffic between the Parties under this Attachment (e.g., arrangements that permit the subject traffic to be exchanged through the Third Party Tandem Provider). In addition, the Parties must also fulfill each of the other requirements of this Attachment.

2.2 If such arrangements between a Party and the Third Party Tandem Provider are terminated (e.g., when a Third Party Tandem Provider does not permit a Party to exchange traffic using the Third Party Tandem Switch), that Party shall promptly give written notice thereof to the other Party. Absent the existence of such arrangements with the Third Party Tandem Provider, each Party shall have the right, on written notice to the other Party, to discontinue exchanging traffic with the other Party (i.e., receiving such traffic from or, sending such traffic to, the other Party) under this Attachment.

2.3 Notwithstanding any other provision of this Agreement, on one hundred twenty (120) days written notice, a Party may discontinue exchanging the foregoing traffic with the other Party under this Attachment.

2.4 Forecasting Requirements

2.4.1 Within ninety (90) days of executing the Agreement, WOW shall provide Frontier a two (2)-year traffic forecast. This initial forecast will provide the amount of traffic to be delivered to and from Frontier pursuant to this Attachment, over the next eight (8) quarters.

2.4.2 Ongoing forecast requirements. When the Parties are already exchanging traffic through a Third Party Tandem Switch in a LATA, WOW shall provide a new or revised traffic forecast when WOW develops plans or becomes aware of information that will materially affect the Parties' exchange of traffic through such Third Party Tandem Switch in that LATA. Instances that require a new or revised forecast include: (i) WOW plans to deploy a new switch; (ii) WOW

plans to implement interconnection in accordance with the Interconnection Attachment or a new network architecture; (iii) WOW plans to rearrange its network; or (iv) WOW expects a significant change in traffic volume.

2.4.3 Use of Forecasts. Forecasts provided pursuant to this Agreement are not binding on WOW or Frontier.

2.5 Prior to exchanging traffic through a Third Party Tandem Switch, WOW shall meet with Frontier to conduct a joint planning meeting ("Third Party Tandem Provider Joint Planning Meeting"). At that Third Party Tandem Provider Joint Planning Meeting, each Party shall, among other things, provide to the other Party originating Centum Call Second (Hundred Call Second) information.

2.6 If and, when, the volume of traffic exchanged between a Frontier End Office and WOW switch through a Third Party Tandem Switch exceeds (a) the Centum Call Second (Hundred Call Second) busy hour equivalent of one (1) DS-1 at any time; (b) 200,000 combined minutes of use for any month; (c) 600 busy hour Centum Call Seconds (BHCCS) of use for a single month, upon the written request of either Party, the Parties shall meet promptly and consider whether to interconnect their respective networks pursuant to the Interconnection Attachment. In the event the Parties so interconnect their respective networks, the Parties shall discontinue exchanging any and all traffic through the Third Party Tandem Switch, unless the Parties otherwise agree to continue exchanging traffic but, on an overflow basis, through the Third Party Tandem Switch.

2.7 Nothing in this Attachment shall be read to require either Party to establish and/or maintain a subtending arrangement with a Third-Party Tandem Provider.

3. Initiating Traffic Exchange Under This Attachment

3.1 If WOW determines to offer Telephone Exchange Services and wishes to exchange traffic with Frontier through a Third Party Tandem Switch in any LATA in which Frontier also offers Telephone Exchange Services, WOW shall provide written notice to Frontier of its request to exchange traffic through a Third Party Tandem Switch in such LATA pursuant to this Attachment.

3.2 The notice provided in Section 3.1 of this Attachment shall include: (a) WOW's proposed traffic exchange activation date; (b) a forecast of WOW's traffic volumes conforming to Section 2 of this Attachment; and (c) such other information as Frontier shall reasonably request in order to facilitate traffic exchange under this Attachment.

3.3 The traffic exchange activation date in the new LATA shall be mutually agreed to by the Parties after receipt by Frontier of all necessary information as indicated in Section 3.2 of this Attachment.

4. Traffic Measurement and Billing

4.1 The Parties agree that they will make commercially reasonable efforts to obtain and use accurate and complete recordings, of any traffic exchanged between them under this Attachment, for use in billing.

4.2 At such time as a receiving Party has the capability, on an automated basis, to use CPN to classify traffic from the other Party, exchanged under this

Attachment, by traffic type (i.e., Reciprocal Compensation Traffic, Measured Internet Traffic, intraLATA Toll Traffic, and IntraLATA toll-free service access code traffic), such receiving Party shall bill the originating Party the rate applicable to each relevant minute of traffic for which CPN is received. If the receiving Party lacks the capability, on an automated basis, to use CPN information on an automated basis to classify traffic received from the other Party by traffic type, the originating Party will supply Traffic Factor 1 and Traffic Factor 2. In any case, the Traffic Factors shall be supplied in writing by the originating Party within thirty (30) days of the Effective Date and shall be updated in writing by the originating Party quarterly. Measurement of billing minutes for purposes of determining terminating compensation shall be in conversation seconds (the time in seconds that a Party's equipment is used for a completed call, measured from the receipt of answer supervision to the receipt of disconnect supervision). Measurement of billing minutes for originating toll-free service access code (e.g., 800/888/877) calls shall be in accordance with applicable Tariffs. Determination as to whether traffic is Reciprocal Compensation Traffic or Measured Internet Traffic shall be made in accordance with Paragraphs 8 and 79, and other applicable provisions, of the FCC Internet Order (including in accordance with the rebuttable presumption established by the FCC Internet Order that traffic delivered to a carrier that exceeds a 3:1 ratio of terminating to originating traffic is Measured Internet Traffic, and in accordance with the process established by the FCC Internet Order for rebutting such presumption before the Commission).

4.3 Each Party reserves the right to audit all traffic exchanged under this Attachment, up to a maximum of two audits per calendar year, to ensure that rates are being applied appropriately; provided, however, that either Party shall have the right to conduct additional audit(s) if the preceding audit disclosed material errors or discrepancies. Each Party agrees to provide the necessary traffic data in conjunction with any such audit in a timely manner.

4.4 Nothing in this Agreement shall be construed to limit either Party's ability to designate the areas within which that Party's Customers may make calls which that Party rates as "local" in its Customer Tariffs.

4.5 If and, to the extent that, a WOW Customer receives V/FX Traffic exchanged under this Attachment, WOW shall promptly provide notice thereof to Frontier (such notice to include the specific telephone number(s) that the Customer uses for V/FX Traffic, as well as the LATA in which the Customer's station is actually physically located) and shall not bill Frontier Reciprocal Compensation, intercarrier compensation or any other charges for calls placed by Frontier's Customers to such WOW Customers.

5. Reciprocal Compensation Arrangements Pursuant to Section 251(b)(5) of the Act

5.1 Reciprocal Compensation.

The Party originating Reciprocal Compensation Traffic shall compensate the terminating Party for the transport and termination of such traffic to its Customer in accordance with Section 251(b)(5) of the Act at the equal and symmetrical rates stated in the Pricing Attachment; it being understood and agreed that because the Third Party Tandem Provider is providing the tandem functionally to both Parties, Frontier shall charge (and WOW shall pay Frontier) the End Office Reciprocal Compensation rate set forth in the Pricing Attachment for Reciprocal Compensation Traffic Frontier receives from WOW and WOW shall charge (and Frontier shall pay WOW) the End Office Reciprocal Compensation rate set forth in the Pricing Attachment for Reciprocal Compensation Traffic WOW receives

from Frontier. No additional charges shall be assessed by the terminating Party for the transport and termination of such traffic received from the other Party; provided, however, neither Party may assess upon, or pass through to, the other Party any charges billed by (or on behalf of) the Third Party Tandem Provider. The designation of traffic as Reciprocal Compensation Traffic for purposes of Reciprocal Compensation shall be based on the actual originating and terminating points of the complete end-to-end communication.

5.2 Traffic Not Subject to Reciprocal Compensation.

5.2.1 Reciprocal Compensation shall not apply to interstate or intrastate Exchange Access (including Virtual Foreign Exchange Traffic (i.e., V/FX Traffic)), Information Access, or exchange services for Exchange Access or Information Access.

5.2.2 Reciprocal Compensation shall not apply to Internet Traffic.

5.2.3 Reciprocal Compensation shall not apply to Toll Traffic, including calls originated on a 1+ presubscription basis, or on a casual dialed (10XXX/101XXXX) basis.

5.2.4 Reciprocal Compensation shall not apply to Optional Extended Local Calling Area Traffic.

5.2.5 Reciprocal Compensation shall not apply to special access, private line, or any other traffic that is not switched by the terminating Party.

5.2.6 Reciprocal Compensation shall not apply to Tandem Transit Traffic.

5.2.7 Reciprocal Compensation shall not apply to Voice Information Service Traffic (as defined in Section 5 of the Additional Services Attachment).

5.2.8 Reciprocal Compensation shall not apply to traffic that is not subject to Reciprocal Compensation under Section 251(b)(5) of the Act.

5.2.9 Reciprocal Compensation shall not apply to Virtual Foreign Exchange Traffic (i.e., V/FX Traffic). As used in this Agreement, "Virtual Foreign Exchange Traffic" or "V/FX Traffic" is defined as calls in which a WOW Customer is assigned a telephone number with an NXX Code (as set forth in the LERG) associated with an exchange that is different than the exchange (as set forth in the LERG) associated with the actual physical location of such Customer's station. WOW shall pay Frontier's originating access charges for all V/FX Traffic originated by a Frontier Customer, and WOW shall pay Frontier's terminating access charges for all V/FX Traffic originated by a/an WOW Customer.

5.3 The Reciprocal Compensation rates (including the Reciprocal Compensation per minute of use charges) billed by WOW to Frontier shall not exceed the Reciprocal Compensation rates (including Reciprocal Compensation per minute of use charges) billed by Frontier to WOW.

6. Other Types of Traffic

6.1 Notwithstanding any other provision of this Agreement or otherwise: (a) the Parties' rights and obligations with respect to any intercarrier compensation that

may be due in connection with their exchange of Internet Traffic shall be governed by the terms of the FCC Internet Order and other applicable FCC orders and FCC Regulations; and, (b) a Party shall not be obligated to pay any intercarrier compensation for Internet Traffic that is in excess of the intercarrier compensation for Internet Traffic that such Party is required to pay under the FCC Internet Order and other applicable FCC orders and FCC Regulations.

6.2 Subject to Section 6.1 of this Attachment, IntraLATA Toll Traffic exchanged under this Attachment shall be governed by the applicable provisions of this Agreement and applicable Tariffs.

6.3 For any traffic originating with a third-party carrier and delivered by WOW to Frontier, WOW shall pay Frontier the same amount that such third-party carrier would have been obligated to pay Frontier for termination of that traffic at the location the traffic is delivered to Frontier by WOW.

6.4 Notwithstanding any provision of this Agreement or otherwise, no Interexchange Carrier (IXC) traffic may be exchanged under this Attachment.

6.5 Any traffic not specifically addressed in this Attachment shall be treated as required by the applicable Tariff of the Party transporting and/or terminating the traffic.

7. Toll-free Service Access Code (e.g., 800/888/877) Traffic

The following terms shall apply when either Party delivers IntraLATA toll-free service access code (e.g., 800/877/888) ("8YY") calls to the other Party under this Attachment. For the purposes of this Section 7, the terms "translated" refer to those toll-free service access code calls that have been queried ("translated") to an 8YY database.

7.1 When WOW delivers translated IntraLATA 8YY calls to Frontier for completion:

7.1.1 by Frontier:

7.1.1.1 WOW will provide an appropriate EMI record to Frontier; and

7.1.1.2 WOW will bill Frontier WOW's Switched Exchange Access Tariff charges and WOW’s applicable Tariff query charge.

7.1.2 by a toll-free service access code service provider in that LATA:

7.1.2.1 WOW will provide an appropriate EMI record to Frontier and the toll-free service access code service provider; and

7.1.2.2 WOW will bill the toll-free service access code service provider WOW's applicable Switched Exchange Access Tariff charges and WOW’s applicable Tariff query charges; and

7.1.2.3 Frontier will bill the toll-free service access code service provider Frontier’s applicable Switched Exchange Access Tariff charges.

7.2 When Frontier performs the query and delivers translated IntraLATA 8YY calls, originated by Frontier's or another LEC's Customer for completion:

7.2.1 by WOW:

7.2.1.1 Frontier will provide an appropriate EMI record to WOW; and

7.2.1.2 Frontier will bill WOW Frontier's applicable Switched Exchange Access Tariff charges and Frontier's applicable Tariff query charges.

7.2.2 by a toll-free service access code service provider in that LATA:

7.2.2.1 Frontier will provide an appropriate EMI record to WOW and the toll-free service access code service provider; and

7.2.2.2 Frontier will bill the toll-free service access code service provider Frontier's applicable Switched Exchange Access Tariff charges and Frontier's applicable Tariff query charges; and

7.2.2.3 WOW will bill the toll-free service access code service provider WOW's applicable Switched Exchange Access Tariff charges.

7.3 Frontier will not direct untranslated toll-free service access code calls to WOW. WOW will not direct untranslated toll-free service access code calls to Frontier.

8. Number Resources, Rate Center Areas and Routing Points

8.1 Nothing in this Agreement shall be construed to limit or otherwise adversely affect in any manner either Party's right to employ or to request and be assigned any Central Office Codes ("NXX") pursuant to the Central Office Code Assignment Guidelines and any relevant FCC or Commission orders, as may be amended from time to time, or to establish, by Tariff or otherwise, Rate Center Areas and Routing Points corresponding to such NXX codes.

8.2 It shall be the responsibility of each Party to program and update its own switches and network systems pursuant to information provided in the LERG in order to recognize and route traffic to the other Party's assigned NXX codes. Except as expressly set forth in this Agreement, neither Party shall impose any fees or charges whatsoever on the other Party for such activities.

8.3 Unless otherwise required by Commission order, the Rate Center Areas will be the same for each Party. During the term of this Agreement, WOW shall adopt the Rate Center Area and Rate Center Points that the Commission has approved for Frontier within the LATA and Tandem serving area. WOW shall assign whole NPA-NXX codes to each Rate Center Area unless otherwise ordered by the FCC, the Commission or another governmental entity of appropriate jurisdiction, or the LEC industry adopts alternative methods of utilizing NXXs.

8.4 WOW will also designate a Routing Point for each assigned NXX code. WOW shall designate one location for each Rate Center Area in which WOW has established NXX code(s) as the Routing Point for the NPA-NXXs associated with

that Rate Center Area, and such Routing Point shall be within the same LATA as the Rate Center Area but not necessarily within the Rate Center Area itself. Unless specified otherwise, calls to subsequent NXXs of WOW will be routed in the same manner as calls to WOW's initial NXXs.

8.5 Notwithstanding anything to the contrary contained in this Section 8, nothing in this Agreement is intended, and nothing in this Agreement shall be construed, to in any way constrain WOW's choices regarding the size of the local calling area(s) that WOW may establish for its Customers, which local calling areas may be larger than, smaller than, or identical to Frontier's local calling areas.

9. Intentionally Left Blank

10. Good Faith Performance

If and, to the extent that, Frontier, prior to the Effective Date of this Agreement, has not provided in the Georgia a Service offered under this Attachment, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

RESALE ATTACHMENT

1. General

Frontier shall provide to WOW, in accordance with this Agreement (including Frontier's applicable Tariffs) and the requirements of Applicable Law, Frontier's Telecommunications Services for resale by WOW; provided, that notwithstanding any other provision of this Agreement, Frontier shall be obligated to provide Telecommunications Services to WOW only to the extent required by Applicable Law and may decline to provide a Telecommunications Service to WOW to the extent that provision of such Telecommunications Service is not required by Applicable Law. Resale means an activity in which WOW subscribes to the retail telecommunications services of Frontier and then re-offers and provides those telecommunications services to the public under its own company name.

2. Use of Frontier Telecommunications Services

2.1 Frontier Telecommunications Services may be purchased by WOW under this Resale Attachment only for the purpose of resale by WOW as a Telecommunications Carrier for retail services made available to End Users and uses conforming to the class of service restrictions in Frontier's Local Exchange Service Tariff and pursuant to all rules and regulations related to the provision of local exchange services promulgated by the applicable Commission. Frontier Telecommunications Services to be purchased by WOW for other purposes (including WOW's own use) must be purchased by WOW pursuant to other applicable Attachments to this Agreement (if any), or separate written agreements, including applicable Frontier Tariffs.

2.2 WOW shall not resell:

2.2.1 Residential service to persons not eligible to subscribe to such service from Frontier (including business or other nonresidential Customers);

2.2.2 Lifeline, Link Up America, or other means-tested service offerings, to persons not eligible to subscribe to such service offerings from Frontier;

2.2.3 Grandfathered or discontinued service offerings to persons not eligible to subscribe to such service offerings from Frontier;

2.2.4 Calling card, employee concession services, promotional service offers less than 90 days, inside wire, installment billing options, enhanced services (excluding voice mail), end user premise equipment, 9-1-1 and E9-1-1 services, interconnection services, legislatively or administratively mandated specialized discounts (e.g., educational institution discounts); or

2.2.5 Any other Frontier service in violation of a restriction stated in this Agreement (including a Frontier Tariff) that is not prohibited by Applicable Law.

2.2.6 In addition to any other actions taken by WOW to comply with this Section 2.2, WOW shall take those actions required by Applicable Law to determine the eligibility of WOW Customers to purchase a service, including obtaining any proof or certification of eligibility to purchase

Lifeline, Link Up America, or other means-tested services, required by Applicable Law. WOW shall indemnify Frontier from any Claims resulting from WOW's failure to take such actions required by Applicable Law.

2.2.7 Frontier may perform audits to confirm WOW's conformity to the provisions of this Section 2.2. Such audits may be performed twice per calendar year and shall be performed in accordance with Section 7 of the General Terms and Conditions.

2.3 WOW shall be subject to the same limitations that Frontier's Customers are subject to with respect to any Telecommunications Service that Frontier grandfathers or discontinues offering. Except to the extent that Frontier follows a different practice for Frontier Customers in regard to a grandfathered Telecommunications Service, such grandfathered Telecommunications Service: (a) shall be available only to a Customer that already has such Telecommunications Service; (b) may not be moved to a new service location; and (c) will be furnished only to the extent that facilities continue to be available to provide such Telecommunications Service.

2.4 Resold services can only be used in the same manner as specified in Frontier's Tariff. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual End User of Frontier in the appropriate section of Frontier's Tariff. Specific Tariff features, e.g., a usage allowance per month, will not be aggregated across multiple resold services. Resold services cannot be used to aggregate traffic from more than one End User.

2.5 WOW shall not be eligible to participate in any Frontier plan or program under which Frontier Customers may obtain products or services, which are not Frontier Telecommunications Services, in return for trying, agreeing to purchase, purchasing, or using Frontier Telecommunications Services.

2.6 In accordance with 47 CFR § 51.617(b), Frontier shall be entitled to all charges for Frontier Exchange Access services used by interexchange carriers to provide service to WOW Customers.

3. Availability of Frontier Telecommunications Services

3.1 Frontier will provide a Frontier Telecommunications Service to WOW for resale pursuant to this Attachment only where and to the same extent that such Frontier Telecommunications Service is provided to Frontier's Customers. WOW may resell Frontier's services only within Frontier's specific service area as defined in Frontier's Tariff.

3.2 Except as otherwise required by Applicable Law, subject to Section 3.1 of this Attachment, Frontier shall have the right to add, modify, grandfather, discontinue or withdraw Frontier Telecommunications Services at any time, without the consent of WOW.

3.3 To the extent required by Applicable Law, the Frontier Telecommunications Services to be provided to WOW for resale pursuant to this Attachment will include a Frontier Telecommunications Service customer-specific contract service arrangement ("CSA") (such as a customer specific pricing arrangement

or individual case based pricing arrangement) that Frontier is providing to a Frontier Customer at the time the CSA is requested by WOW.

4. Responsibility for Charges

4.1 WOW shall be responsible for and pay to Frontier all charges for any Telecommunications Services provided by Frontier or provided by persons other than Frontier and billed for by Frontier, that are ordered, activated or used by WOW, WOW Customers or any other persons, through, by means of, or in association with, Telecommunications Services provided by Frontier to WOW pursuant to this Resale Attachment.

4.2 A subscriber line charge (SLC) or any federally mandated or state approved charge to End Users included in Frontier's tariffs will continue to be paid by WOW without discount for each local exchange line resold under this Agreement.

4.3 Law enforcement agency subpoenas and court orders regarding End Users of WOW will be directed to WOW. Frontier will bill WOW for implementing any requests by law enforcement agencies regarding WOW End Users. Frontier will cooperate fully with law enforcement agencies with subpoenas and court orders for assistance with WOW's End Users.

4.4 WOW is liable for all fraud associated with service to its End Users and accounts. Frontier takes no responsibility, will not investigate, and will make no adjustments to WOW's account in cases of fraud unless such fraud is the result of intentional misconduct or gross negligence of Frontier.

4.5 Upon request by WOW, Frontier will provide for use on resold Frontier retail Telecommunications Service dial tone lines purchased by WOW such Frontier retail Telecommunications Service call blocking and call screening services as Frontier provides to its own end user retail Customers, where and to the extent Frontier provides such Frontier retail Telecommunications Service call blocking services to Frontier's own end user retail Customers. WOW understands and agrees that certain of Frontier's call blocking and call screening services are not guaranteed to block or screen all calls and that notwithstanding WOW's purchase of such blocking or screening services, WOW's end user Customers or other persons ordering, activating or using Telecommunications Services on the resold dial tone lines may complete or accept calls which WOW intended to block. WOW shall be responsible for and shall pay Frontier all charges for Telecommunications Services provided by Frontier or provided by persons other than Frontier and billed for by Frontier in accordance with the terms of Section 4.1 above.

5. Operations Matters

5.1 Facilities.

5.1.1 Frontier and its suppliers shall retain all of their right, title and interest in all facilities, equipment, software, information, and wiring used to provide Frontier Telecommunications Services.

5.1.2 Frontier shall have access at all reasonable times to WOW Customer locations for the purpose of installing, inspecting, maintaining, repairing, and removing, facilities, equipment, software, and wiring used to provide the Frontier Telecommunications Services. WOW

shall, at WOW's expense, obtain any rights and authorizations necessary for such access.

5.1.3 Except as otherwise agreed to in writing by Frontier, Frontier shall not be responsible for the installation, inspection, repair, maintenance, or removal of facilities, equipment, software, or wiring provided by WOW or WOW Customers for use with Frontier Telecommunications Services.

5.1.3.1 WOW accepts responsibility to notify Frontier of situations that may arise which result in service problems.

5.1.3.2 WOW will be the single point of contact for all repair calls on behalf of WOW's End Users.

5.1.3.3 WOW will contact the appropriate repair centers in accordance with procedures established by Frontier.

5.1.3.4 For all repair requests, WOW accepts responsibility for adhering to Frontier' prescreening guidelines prior to referring the trouble to Frontier.

5.1.3.5 Frontier will bill WOW for handling troubles that are found not to be in Frontier' network pursuant to its standard time and material or dispatch charges as set forth in Frontier' Tariff.

5.1.3.6 Frontier reserves the right to contact WOW's End User if deemed necessary, for maintenance purposes in an emergency or as a result of a service call which WOW may initiate.

6. Maintenance of Services

6.1 Services resold by Frontier will be maintained by Frontier, up to and including the Network Interface Device. Any charges associated with maintenance and/or repair of such resold services will be billed to WOW at the same rate Frontier currently bills its own End Users.

6.2 WOW or its End Users may not rearrange, move, disconnect, add additional services, remove or attempt to repair any facilities owned by Frontier, other than by connection or disconnection to any interface means used.

6.3 WOW acknowledges that any chat line services being offered by WOW over Frontier's facilities shall only be provisioned by Frontier on a blockable "NXX" central office code.

7. Branding

7.1 Except as stated in Section 7.2 of this Attachment, in providing Frontier Telecommunications Services to WOW, Frontier shall have the right (but not the obligation) to identify the Frontier Telecommunications Services with Frontier's trade names, trademarks and service marks ("Frontier Marks"), to the same extent that these Services are identified with Frontier's Marks when they are provided to Frontier's Customers. Any such identification of Frontier's

Telecommunications Services shall not constitute the grant of a license or other right to WOW to use Frontier's Marks.

7.2 To the extent required by Applicable Law, upon request by WOW and at prices, terms and conditions to be negotiated by WOW and Frontier, Frontier shall provide Frontier Telecommunications Services for resale that are identified by WOW's trade name, or that are not identified by trade name, trademark or service mark.

7.3 If Frontier uses a third-party contractor to provide Frontier operator services or Frontier directory assistance, WOW will be responsible for entering into a direct contractual arrangement with the third-party contractor at WOW's expense (a) to obtain identification of Frontier operator services or Frontier directory assistance purchased by WOW for resale with WOW's trade name, or (b) to obtain removal of Frontier Marks from Frontier operator services or Frontier directory assistance purchased by WOW for resale.

8. Rates and Charges

8.1 The rates and charges for Frontier Telecommunication Services purchased by WOW for resale pursuant to this Attachment shall be as provided in this Attachment, the Pricing Attachment, and Frontier's applicable tariffs.

8.2 If telephone service is established and it is subsequently determined that the class of service restriction has been violated, WOW will be notified and billing for that service will be retroactively changed to the appropriate class of service. Service charges for changes between classes of service, back billing, and interest as described in this subsection will apply at Frontier's sole discretion. Interest will apply at the rate of 1.5% per month or 18% annually, or the maximum allowed by law, whichever is less, compounded daily for the number of days from the back billing date to and including the date that WOW actually makes the payment to Frontier may be assessed.

9. Discontinuance of Service to End User

The procedures for temporarily denying or permanently disconnecting service to an End User are as follows:

9.1 Frontier will temporarily deny service to WOW's End User on behalf of, and at the request of WOW. Upon restoration of the End User's service, restoral charges will apply and will be charged to the master account of WOW.

9.2 All requests by WOW for temporary denial, restoration, or permanent disconnection of an End User for nonpayment must be in writing and must be on, or accompanied by, the appropriate ordering form. WOW is responsible for compliance with regulatory requirements for termination and temporary disconnection of service to End User(s).

9.3 WOW will be solely responsible for notifying the End User, in advance, of the proposed temporary denial or permanent disconnection of the service.

9.4 Frontier will advise WOW when it is determined that annoyance calls are originated from one of their End User's locations. Frontier will be indemnified, defended and held harmless by WOW and/or the End User against any claim, loss, or damage arising from providing this information to WOW. It is the responsibility of WOW to take the corrective action necessary with its End Users

who make annoying calls. Failure to do so may at Frontier's option result in Frontier disconnecting the End User's service.

10. Discontinuance of Service to WOW

Unless otherwise defined by the Commission, when WOW discontinues its provision of service to all or substantially all of its End Users, WOW must send advance written notice of such discontinuance to Frontier, comply with any applicable Commission regulatory requirements and to each of WOW's End Users. Such notice must include a verification that WOW has notified its End Users of the discontinuance and must state the date on which such End User notice was mailed. If the End User fails to make other arrangements within fifteen (15) days of the date of notice provided by WOW, Frontier will serve the End User at its retail rates as if the End User had applied for new service, subject to Frontier's retail connection charges and other requirements applicable to other new End Users including payment of deposits, advance payments and prior amounts owing to Frontier.

11. Good Faith Performance

If and, to the extent that, Frontier, prior to the Effective Date of this Agreement, has not provided in the Georgia a Service offered under this Attachment, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

NETWORK ELEMENTS ATTACHMENT (LEGACY)

1. General

1.1 Frontier shall provide to WOW, in accordance with this Agreement (including Frontier's applicable Tariffs) and the requirements of the Federal Unbundling Rules, access to Frontier's Network Elements on an unbundled basis and in combinations (Combinations), and commingled with wholesale services ("Commingling"); provided, however, that notwithstanding any other provision of this Agreement, Frontier shall be obligated to provide access to unbundled Network Elements (UNEs), Combinations, and Commingling to WOW under the terms of this Agreement only to the extent required by the Federal Unbundling Rules and may decline to provide access to UNEs, Combinations, or Commingling to WOW to the extent that provision of such UNEs, Combinations, or Commingling is not required by the Federal Unbundling Rules.

1.2 To the extent that Frontier files a tariff that specifies terms, conditions, or rates for the performance of any action or obligation that would otherwise be governed by this Agreement and such tariff is duly approved by an appropriate governmental agency with jurisdiction over its subject matter, the terms, conditions, and/or rates of this Agreement will be superseded by the tariff.

1.3 Frontier DOES NOT WARRANT THAT UNBUNDLED NETWORK ELEMENTS ARE COMPATIBLE WITH ANY SPECIFIC FACILITIES OR EQUIPMENT OR CAN BE USED FOR ANY PARTICULAR PURPOSE OR SERVICE. Transmission characteristics may vary depending on the length of the unbundled local loop and may vary due to characteristics inherent in the physical network. Unbundled Local Loop specifications described in this agreement apply only to the Unbundled Local Loop as defined herein. Frontier, in order to properly maintain and modernize the network, may make necessary modifications and changes to the UNEs in its network on an as needed basis. Such changes may result in changes to transmission parameters.

1.4 When ordering Unbundled Network Elements, WOW is responsible for obtaining or providing facilities and equipment that are compatible with the service.

1.5 WOW will have responsibility for testing the equipment, network facilities and the Unbundled Local Loop facility.

1.6 UNEs may not be used to provide any service that would degrade or otherwise adversely affect Frontier network services, e.g., introduce harmful voltages or electrical currents in excess of standards used in common industry practice. Frontier will provide WOW each Unbundled Local Loop type according to the technical parameters specified for each Unbundled Local Loop in Section 3 below. Frontier will determine the medium over which the Unbundled Local Loop is provisioned to meet the appropriate technical parameters, except that, if WOW requires a specific type of Unbundled Local Loop to meet the technical requirements of a proposed service, Frontier will consider the request on a case-by-case basis.

1.7 It is WOW's responsibility to provision and provide E9-1-1 Services to its End Users that are provisioned utilizing Frontier UNEs.

1.8 Frontier shall be obligated to combine UNEs that are not already combined in Frontier's network only to the extent required by the Federal Unbundling Rules.

Except as otherwise required by this Agreement and the Federal Unbundling Rules: (a) Frontier shall be obligated to provide a UNE or Combination pursuant to this Agreement only to the extent such UNE or Combination, and the equipment and facilities necessary to provide such UNE or Combination, are already available in Frontier's network; and (b) Frontier shall have no obligation to construct, modify, or deploy facilities or equipment to offer any UNE or Combination, however, in the event any modification of Frontier facilities is required to implement an unbundled local loop at any given location, and Frontier agrees to do so, additional charges will apply.

1.9 WOW shall access Frontier Unbundled Network Elements specifically identified in this Agreement via Collocation at the Frontier Wire Center where those elements exist, and each UNE shall be delivered to WOW's collocation at applicable rates set forth herein.

1.10 WOW may use a UNE or Combination only for those purposes for which Frontier is required by the Federal Unbundling Rules to provide such UNE or Combination to WOW. WOW may not access a UNE or Combination for the exclusive provision of Mobile Wireless Services or Interexchange Services. For purposes of this section, "Interexchange Services" shall have the meaning set forth in the Triennial Review Remand Order and subsequent applicable FCC orders.

1.10.1 Frontier shall not be obligated to provide to WOW, and WOW shall not request from Frontier, access to a proprietary advanced intelligent network service.

1.11 Nothing contained in this Agreement shall be deemed to constitute an agreement by Frontier that any item identified in this Agreement as a Network Element is (i) a Network Element under the Federal Unbundling Rules, or (ii) a Network Element Frontier is required by the Federal Unbundling Rules to provide to WOW on an unbundled basis or in combination with other Network Elements.

1.12 Implementation. To ensure correct provisioning, Frontier highly recommends that WOW and Frontier have a technical meeting prior to WOW ordering Unbundled Network Elements. Certain of Frontier geographical areas are currently served via Digital Loop Carrier (DLC) or Remote Switching Technology. If WOW requests one or more Unbundled Network Elements in these areas, Frontier will notify WOW of the lack of available facilities. WOW may request alternative arrangements if they are available. Additional charges may apply. Frontier will determine separate charges for each request. WOW agrees to pay the quoted charges prior to commencement of work.

1.13 If as the result of WOW Customer actions (e.g., Customer Not Ready ("CNR")), Frontier cannot complete requested work activity when a technician has been dispatched to the WOW Customer premises, WOW will be assessed a non-recurring charge associated with this visit. This charge will be the sum of the applicable Service Order charge as provided in the Pricing Attachment and the Customer Not Ready Charge provided for in the Pricing Attachment (or, in the absence of a Customer Not Ready Charge, the Premises Visit Charge as provided in Frontier's applicable retail or wholesale Tariff or in the Pricing Attachment).

1.14 Absence or Cessation of Unbundling Obligation and Related Provisions. The following provisions shall apply notwithstanding any other provision of this Agreement or any Frontier Tariff or SGAT:

1.14.1 Discontinued Facilities.

1.14.1.1 Frontier may cease offering or providing WOW with access on an unbundled basis at rates prescribed under Section 251 of the Act to any facility that is or becomes a Discontinued Facility, whether as a stand-alone UNE, as part of a Combination, or otherwise. To the extent Frontier has not already ceased offering or providing unbundled access to a particular Discontinued Facility that is a Discontinued Facility as of the Effective Date, Frontier may cease offering or providing unbundled access to such Discontinued Facility immediately upon the Effective Date without further notice to WOW. If a facility on or at any time after the Effective Date is or becomes a Discontinued Facility, Frontier, to the extent it has not already ceased providing unbundled access to such Discontinued Facility, will continue to provide unbundled access to such Discontinued Facility under the Agreement only through the effective date of the notice of discontinuance, and not beyond that date, provided it has given at least ninety (90) days written notice of discontinuance.

1.14.1.2 When Frontier is permitted to cease providing a Discontinued Facility pursuant to Section 1.14.1.1 above and WOW has not submitted an LSR or ASR, as appropriate, to Frontier requesting disconnection of the Discontinued Facility and has not separately secured from Frontier an alternative arrangement to replace the Discontinued Facility, then Frontier, to the extent it has not already done so, may disconnect the subject Discontinued Facility without further notice to WOW. In lieu of disconnecting the subject Discontinued Facility in these circumstances, Frontier, in its sole discretion, may elect to: (a) convert the subject Discontinued Facility to an arrangement available under a Frontier access tariff (in which case month-to-month rates shall apply unless a different rate applies under an applicable special access term/volume plan or other special access tariff arrangement in which WOW is then enrolled), a resale arrangement, or other analogous arrangement that Frontier shall identify or has identified in writing to WOW, or (b) in lieu of such a conversion, reprice the subject Discontinued Facility by application of a new rate (or, in Frontier's sole discretion, by application of a surcharge to an existing rate) to be equivalent to an arrangement available under a Frontier access tariff (at month-to-month rates unless a different rate applies under an applicable special access term/volume plan or other special access tariff arrangement in which WOW is then enrolled), a resale arrangement, or other analogous arrangement that Frontier shall identify or has identified in writing to WOW; provided, however, that Frontier may disconnect the subject Discontinued Facility (or the replacement service to which the Discontinued Facility has been converted) if WOW fails to pay when due any applicable new rate or surcharge billed by Frontier.

1.14.2 Notwithstanding any other provision of the Agreement, WOW shall not request or obtain, and Frontier may reject any WOW order for, a DS1 Loop, a DS3 Loop, DS1 Dedicated Transport, DS3 Dedicated Transport, or Dark Fiber Transport, including any of these elements that constitute part of a Combination or that WOW seeks to convert from another wholesale service to an unbundled network element (collectively, "TRRO Certification Elements"): (a) in any case when WOW's order conflicts with a provision of a Frontier Tariff, (b) in any case when WOW's order conflicts with a non-impaired UNE Wire Center designation set forth in a Wire Center List that Frontier has made available to WOW by notice and/or by publication on Frontier's Wholesale website, (c) in any case when WOW's order conflicts with a non-impaired UNE Wire Center designation that the Commission or the FCC has ordered or approved or that has otherwise been confirmed through previous dispute resolution (regardless of whether WOW was a party to such dispute resolution), or (d) as otherwise permitted under the Federal Unbundling Rules (including upon a determination by the Commission, the FCC, or a court of competent jurisdiction that Frontier may reject orders for TRRO Certification Elements without first seeking dispute resolution). If, WOW, inadvertently or otherwise, submits to Frontier an order that conflicts with this section and Frontier, inadvertently or otherwise, provisions the order on a Section 251 UNE basis, then upon thirty (30) days written notice from Frontier the subject service, facility or arrangement shall be treated as a Discontinued Facility under Section 1.14.1.2 above. The new non-UNE rate and/or surcharge that applies to the Discontinued Facility under Section 1.14.1.2 shall be applied retrospectively back to the date of provisioning (including late payment charges for the unpaid difference between UNE rates and the new non-UNE rate and/or surcharge that applies under Section 1.14.1.2).

1.15 Limitation With Respect to Replacement Arrangements. Notwithstanding any other provision of this Agreement, any negotiations regarding any UNE-replacement arrangement, facility, service or the like that Frontier is not required to provide under the Federal Unbundling Rules (including any arrangement, facility, service or the like that Frontier offers under an access tariff) shall be deemed not to have been conducted pursuant to the Agreement, 47 U.S.C. § 252(a)(1), or 47 C.F.R. Part 51, and shall not be subject to arbitration or other requirements under to 47 U.S.C. § 252(b). Any reference in this Attachment to Frontier's provision of an arrangement, facility, service or the like that Frontier is not required to provide under the Federal Unbundling Rules is solely for the convenience of the Parties and shall not be construed to require or permit: (a) arbitration pursuant to 47 U.S.C. § 252(b) of the rates, terms, or conditions upon which Frontier may provide such arrangement, facility, service or the like, or (b) application of 47 U.S.C. § 252 in any other respect.

1.16 Responsibilities of the Parties. Ninety days prior to submitting any Unbundled Local Loop service orders, WOW must provide to Frontier forecasts of the numbers of Loops that WOW plans to order from Frontier at the exchange level. Thereafter, WOW will update the forecasts on a quarterly basis. The form for submitting initial & subsequent quarterly forecasts is the CLEC Master Account Questionnaire and can be found at https://wholesale.frontier.com/wholesale under Getting Started.

2. Frontier's Provision of Network Elements

Subject to the conditions set forth in Section 1 of this Attachment, in accordance with, but only to the extent required by, the Federal Unbundling Rules, Frontier shall provide WOW access to the following:

2.1 Loops, as set forth in Section 3 of this Attachment;

2.2 Other UNEs in accordance with Section 4 of this Attachment.

3. Loop Transmission Types

3.1 Subject to the conditions set forth in Section 1 of this Attachment, Frontier shall allow WOW to access Loops unbundled from local switching and local transport, in accordance with this Section 3 and the rates and charges provided in the Pricing Attachment. Frontier shall allow WOW access to Loops in accordance with, but only to extent required by, the Federal Unbundling Rules. Subject to this Attachment and the provisions regarding FTTP Loops, in Section 3.4 below, and Hybrid Loops, in Section 3.5 below, the available Loop types are as set forth below:

3.1.1 "DS1 Loops" provide a digital transmission channel suitable for the transport of 1.544 Mbps digital signals. This Loop type is more fully described in Frontier TR 72575, as revised from time to time. The DS1 Loop includes the electronics necessary to provide the DS1 transmission rate. If, at the requested installation date, the electronics necessary to provide the DS1 transmission rate are not available for the requested DS1 Loop, then Frontier will not install new electronics except to the extent required in Section 7 of this Attachment. Frontier will not build new facilities and will not modify existing facilities except to the extent required in Section 7 of this Attachment. If the electronics necessary to provide Clear Channel (B8ZS) signaling are at the requested installation date available for a requested DS1 Loop, upon request by WOW, the DS1 Loop will be furnished with Clear Channel (B8ZS) signaling. Frontier will not install new electronics to furnish Clear Channel (B8ZS) signaling. For purposes of provisions implementing any right Frontier may have to cease providing unbundled access to DS1-capacity Loops under the TRRO pursuant to Section 1 of this Attachment, the term "DS1 Loop" further includes any type of Loop described in Section 3.1 of the Network Elements Attachment that provides a digital transmission channel suitable for the transport of 1.544 Mbps digital signals, regardless of whether the subject Loop meets the specific definition of a DS1 Loop set forth in this section.

3.1.2 "DS3 Loops" will support the transmission of isochronous bipolar serial data at a rate of 44.736 Mbps (the equivalent of 28 DS1 channels). The DS3 Loop includes the electronics necessary to provide the DS3 transmission rate. If, at the requested installation date, the electronics necessary to provide the DS3 transmission rate are not available for the requested DS3 Loop, then Frontier will not install new electronics except to the extent required in Section 7 of this Attachment. Frontier will not build new facilities and will not modify existing facilities except to the extent required in Section 7 of this Attachment. For purposes of provisions implementing any right Frontier may have to cease providing unbundled access to DS3-capacity loops under the TRRO pursuant to Section 1 of this Attachment, the term "DS3 Loop" further includes any type of Loop described in Section 3.1 of the Network

Elements Attachment that provides a digital transmission channel suitable for the transport of 44.736 Mbps digital signals, regardless of whether the subject Loop meets the specific definition of a DS3 Loop set forth in this section.

3.1.3 "Conditioned Loops" are comprised of designed loops that meet specific WOW requirements for metallic loops over 12k ft. or for conditioning of 2-wire or 4-wire digital or BRI ISDN Loops. "Conditioned Loops" may include requests for:

3.1.3.1 a 2W Digital Loop with a total loop length of 12k to 30k ft., unloaded, with the option to remove bridged tap (such a Loop, unloaded, with bridged tap so removed shall be deemed to be a "2W Digital Compatible Loop");

3.1.3.2 a 2W Digital Loop of 12k to 18k ft. with an option to remove load coils and/or bridged tap (such a Loop with load coils and/or bridged tap so removed shall be deemed to be a "2W Digital Compatible Loop");

3.1.3.3 a 2W Digital or 4W Digital Loop of less than 12k ft. with an option to remove bridged tap (such a 2W Loop with bridged tap so removed shall be deemed to be a "2W Digital Compatible Loop");

3.1.3.4 a 2W Digital Loop with Frontier-placed ISDN loop extension electronics (such a Loop with ISDN loop extension electronics so placed shall be deemed to be a "2W Digital Compatible Loop").

3.1.4 Frontier shall make Conditioned Loops available to WOW at the rates as set forth in the Pricing Attachment. WOW agrees to pay the quoted charges prior to commencement of work.

3.2 The following ordering procedures shall apply to Conditioned Loops:

3.2.1 WOW shall place orders for xDSL Compatible Loops, Digital Designed and Conditioned Loops by delivering to Frontier a valid electronic transmittal Service Order or other mutually agreed upon type of Service Order. Such Service Order shall be provided in accordance with industry format and specifications or such format and specifications as may be agreed to by the Parties.

3.2.2 The Parties will make reasonable efforts to coordinate their respective roles in order to minimize provisioning problems. In general, when conditioning or loop extensions are requested by WOW, an interval of eighteen (18) Business Days will be required by Frontier to complete the loop analysis and the necessary construction work involved in conditioning and/or extending the loop as follows:

3.2.2.1 Three (3) Business Days will be required following receipt of WOW's valid, accurate and pre-qualified Service Order for a Digital Designed or Conditioned Loop to analyze the loop and related plant records and to create an Engineering Work Order.

3.2.2.2 Upon completion of an Engineering Work Order, Frontier will initiate the construction order to perform the changes/modifications to the Loop requested by WOW. Conditioning activities are, in most cases, able to be accomplished within fifteen (15) Business Days. Unforeseen conditions may add to this interval.

After the engineering and conditioning tasks have been completed, the standard Loop provisioning and installation process will be initiated, subject to Frontier's standard provisioning intervals.

3.2.3 If WOW requires a change in scheduling, it must contact Frontier to issue a supplement to the original Service Order. If WOW cancels the request for conditioning after a loop analysis has been completed but prior to the commencement of construction work, WOW shall compensate Frontier for an Engineering Work Order charge as set forth in the Pricing Attachment. If WOW cancels the request for conditioning after the loop analysis has been completed and after construction work has started or is complete, WOW shall compensate Frontier for an Engineering Work Order charge as well as the charges associated with the conditioning tasks performed as set forth in the Pricing Attachment.

3.3 Conversion of Live Telephone Exchange Service to Analog 2W Unbundled Local Loops (Analog 2W Loops).

3.3.1 The following coordination procedures shall apply to "live" cutovers of Frontier Customers who are converting their Telephone Exchange Services to WOW Telephone Exchange Services provisioned over Analog 2W Loops to be provided by Frontier to WOW:

3.3.1.1 Coordinated cutover charges shall apply to conversions of live Telephone Exchange Services to Analog 2W Loops. When an outside dispatch is required to perform a conversion, additional charges may apply. If WOW does not request a coordinated cutover, Frontier will process WOW's order as a new installation subject to applicable standard provisioning intervals.

3.3.1.2 WOW shall request Analog 2W Loops for coordinated cutover from Frontier by delivering to Frontier a valid electronic Local Service Request ("LSR"). Frontier agrees to accept from WOW the date and time for the conversion designated on the LSR ("Scheduled Conversion Time"), provided that such designation is within the regularly scheduled operating hours of the Frontier Local Carrier Service Center and subject to the availability of Frontier's work force. In the event that Frontier's work force is not available, WOW and Frontier shall mutually agree on a New Conversion Time, as defined below. WOW shall designate the Scheduled Conversion Time subject to Frontier standard provisioning intervals as stated at https://wholesale.frontier.com/wholesale under LSR, as may be revised from time to time. Within three (3) Business Days of Frontier's receipt of such valid LSR, or as otherwise required by the Federal Unbundling Rules, Frontier shall

provide WOW the scheduled due date for conversion of the Analog 2W Loops covered by such LSR.

3.3.1.3 WOW shall provide dial tone at the WOW collocation site at least forty-eight (48) hours prior to the Scheduled Conversion Time.

3.3.1.4 Either Party may contact the other Party to negotiate a new Scheduled Conversion Time (the "New Conversion Time"); provided, however, that each Party shall use commercially reasonable efforts to provide four (4) business hours' advance notice to the other Party of its request for a New Conversion Time. Any Scheduled Conversion Time or New Conversion Time may not be rescheduled more than one (1) time in a Business Day, and any two New Conversion Times for a particular Analog 2W Loop shall differ by at least eight (8) hours, unless otherwise agreed to by the Parties.

3.3.1.5 If the New Conversion Time is more than one (1) business hour from the original Scheduled Conversion Time or from the previous New Conversion Time, the Party requesting such New Conversion Time shall be subject to the following:

3.3.1.5.1 If Frontier requests to reschedule outside of the one (1) hour time frame above, the Analog 2W Loops Service Order Charge for the original Scheduled Conversion Time or the previous New Conversion Time shall be credited upon request from WOW; and

3.3.1.5.2 If WOW requests to reschedule outside the one (1) hour time frame above, WOW shall be charged an additional Analog 2W Loops Service Order Charge for rescheduling the conversion to the New Conversion Time.

3.3.1.6 If WOW is not ready to accept service at the Scheduled Conversion Time or at a New Conversion Time, as applicable, an additional Service Order Charge shall apply. If Frontier is not available or ready to perform the conversion within thirty (30) minutes of the Scheduled Conversion Time or New Conversion Time, as applicable, Frontier and WOW will reschedule and, upon request from WOW, Frontier will credit the Analog 2W Loop Service Order Charge for the original Scheduled Conversion Time.

3.3.1.7 The standard time interval expected from disconnection of a live Telephone Exchange Service to the connection of the Analog 2W Loops to WOW is fifteen (15) minutes per Analog 2W Loop for all orders consisting of twenty (20) Analog 2W Loops or less. Orders involving more than twenty (20) Loops will require a negotiated interval.

3.3.1.8 Conversions involving LNP will be completed according to North American Numbering Council (NANC) standards, via the regional Number Portability Administration Center (NPAC).

3.3.1.9 If WOW requires Analog 2W Loop conversions outside of the regularly scheduled Frontier Local Carrier Service Center operating hours, such conversions shall be separately negotiated. Additional charges (e.g. overtime labor charges) may apply for desired dates and times outside of regularly scheduled Local Carrier Service Center operating hours.

3.4 FTTP Loops.

3.4.1 New Builds. Notwithstanding any other provision of the Agreement or any Frontier Tariff, WOW shall not be entitled to obtain access to a FTTP Loop, or any segment thereof, on an unbundled basis when Frontier deploys such a Loop to the Customer premises of an end user that has not been served by any Frontier Loop other than a FTTP Loop.

3.4.2 Overbuilds. Notwithstanding any other provision of the Agreement or any Frontier Tariff, if (a) Frontier deploys an FTTP Loop to replace a copper Loop previously used to serve a particular end user's customer premises, and (b) Frontier retires that copper Loop and there are no other available copper Loops or Hybrid Loops for WOW's provision of a voice grade service to that end user's customer premises, then in accordance with, but only to the extent required by, the Federal Unbundling Rules, Frontier shall provide WOW with nondiscriminatory access on an unbundled basis to a transmission path capable of providing DS0 voice grade service to that end user's customer premises.

3.5 Hybrid Loops.

3.5.1 Packet Switched Features, Functions, and Capabilities. Notwithstanding any other provision of this Agreement or any Frontier Tariff or SGAT, WOW shall not be entitled to obtain access to the Packet Switched features, functions, or capabilities of any Hybrid Loop on an unbundled basis.

3.5.2 Broadband Services. Subject to the conditions set forth in Section 1 of this Attachment, when WOW seeks access to a Hybrid Loop for the provision of "broadband services", as such term is defined by the FCC, then in accordance with, but only to the extent required by, the Federal Unbundling Rules, Frontier shall provide WOW with unbundled access to the existing time division multiplexing features, functions, and capabilities of that Hybrid Loop, including DS1 or DS3 capacity (but only when impairment has been found to exist, which does not include instances when Frontier is not required to provide unbundled access to a DS1 Loop or a DS3 Loop under Section 1 of this Attachment) to establish a complete time division multiplexing transmission path between the main distribution frame (or equivalent) in a Frontier End Office serving an end user to the demarcation point at the end user's Customer premises. This access includes access to all features, functions, and capabilities of the Hybrid Loop that are not used to transmit packetized information.

3.5.3 Narrowband Services. Subject to the conditions set forth in Section 1 of this Attachment, when WOW seeks access to a Hybrid Loop for the

provision to its Customer of "narrowband services", as such term is defined by the FCC, then in accordance with, but only to the extent required by, the Federal Unbundling Rules, Frontier shall, in its sole discretion, either (a) provide access to a spare home-run copper Loop serving that Customer on an unbundled basis, or (b) provide access, on an unbundled basis, to a DS0 voice-grade transmission path between the main distribution frame (or equivalent) in the end user's serving End Office and the end user's Customer premises, using time division multiplexing technology.

3.5.4 IDLC Hybrid Loops and Loops Provisioned via Loop Concentrator. Subject to the conditions set forth in Section 1 of this Attachment, if WOW requests, in order to provide narrowband services, unbundling of a 2 wire analog or 4 wire analog Loop currently provisioned via Integrated Digital Loop Carrier (over a Hybrid Loop) or via Remote Switching technology deployed as a Loop concentrator Frontier shall, in accordance with but only to the extent required by the Federal Unbundling Rules, provide WOW unbundled access to a Loop capable of voice-grade service to the end user Customer served by the Hybrid Loop.

3.5.4.1 Frontier will endeavor to provide WOW with an existing copper Loop or a Loop served by existing Universal Digital Loop Carrier ("UDLC"). Standard recurring and non-recurring Loop charges will apply. In addition, a non-recurring charge will apply whenever a line and station transfer is performed.

3.5.4.2 If neither a copper Loop nor a Loop served by UDLC is available, Frontier shall, upon request of WOW, provide unbundled access to a DS0 voice-grade transmission path between the main distribution frame (or equivalent) in the end user's serving End Office and the end user's Customer premises via such technically feasible alternative that Frontier in its sole discretion may elect to employ. In addition to the rates and charges payable in connection with any unbundled Loop so provisioned by Frontier, WOW shall be responsible for any of the following charges that apply in the event the technically feasible option involves construction, installation, or modification of facilities: (a) an engineering query charge for preparation of a price quote; (b) upon WOW's submission of a firm construction order, an engineering work order nonrecurring charge; and (c) construction charges, as set forth in the price quote. If the order is cancelled by WOW after construction work has started, WOW shall be responsible for cancellation charges and a pro-rated charge for construction work performed prior to the cancellation.

3.5.4.3 Frontier may exclude its performance in connection with providing unbundled Loops pursuant to this Section 3.5.4 from standard provisioning intervals and performance measures and remedies, if any, contained in the Agreement or elsewhere.

4. Availability of Other Network Elements on an Unbundled Basis

4.1 Any request by WOW for access to a Frontier Network Element that is not already available and that Frontier is required by the Federal Unbundling Rules to provide on an unbundled basis shall be treated as a Network Element Bona Fide Request pursuant to Section 4.3, of this Attachment. WOW shall provide Frontier access to its Network Elements as mutually agreed by the Parties or as required by the Federal Unbundling Rules.

4.2 Notwithstanding anything to the contrary in this Section 4, a Party shall not be required to provide a proprietary Network Element to the other Party under this Section 4 except as required by the Federal Unbundling Rules.

4.3 Network Element Bona Fide Request (BFR).

4.3.1 Each Party shall promptly consider and analyze access to a new unbundled Network Element in response to the submission of a Network Element Bona Fide Request by the other Party hereunder. The Network Element Bona Fide Request process set forth herein does not apply to those services requested pursuant to Report & Order and Notice of Proposed Rulemaking 91-141 (rel. Oct. 19, 1992) ¶ 259 and n.603 or subsequent orders.

4.3.2 A Network Element Bona Fide Request shall be submitted in writing and shall include a technical description of each requested Network Element.

4.3.3 The requesting Party may cancel a Network Element Bona Fide Request at any time but shall pay the other Party's reasonable and demonstrable costs of processing and/or implementing the Network Element Bona Fide Request up to the date of cancellation.

4.3.4 Within ten (10) Business Days of its receipt, the receiving Party shall acknowledge receipt of the Network Element Bona Fide Request.

4.3.5 Except under extraordinary circumstances, within thirty (30) days of its receipt of a Network Element Bona Fide Request, the receiving Party shall provide to the requesting Party a preliminary analysis of such Network Element Bona Fide Request. The preliminary analysis shall confirm that the receiving Party will offer access to the Network Element or will provide a detailed explanation that access to the Network Element is not technically feasible and/or that the request does not qualify as a Network Element that is required to be provided by the Federal Unbundling Rules.

4.3.6 If the receiving Party determines that the Network Element Bona Fide Request is technically feasible and access to the Network Element is required to be provided by the Federal Unbundling Rules, it shall promptly proceed with developing the Network Element Bona Fide Request upon receipt of written authorization from the requesting Party. When it receives such authorization, the receiving Party shall promptly develop the requested services, determine their availability, calculate the applicable prices and establish installation intervals. Unless the Parties otherwise agree, the Network Element requested must be priced in accordance with Section 252(d)(1) of the Act.

4.3.7 As soon as feasible, but not more than ninety (90) days after its receipt of authorization to proceed with developing the Network Element Bona Fide Request, the receiving Party shall provide to the requesting Party a Network Element Bona Fide Request quote which will include, at a minimum, a description of each Network Element, the availability, the applicable rates, and the installation intervals.

4.3.8 Within thirty (30) days of its receipt of the Network Element Bona Fide Request quote, the requesting Party must either confirm its order for the Network Element Bona Fide Request pursuant to the Network Element Bona Fide Request quote or seek arbitration by the Commission pursuant to Section 252 of the Act.

4.3.9 If a Party to a Network Element Bona Fide Request believes that the other Party is not requesting, negotiating or processing the Network Element Bona Fide Request in good faith, or disputes a determination, or price or cost quote, or is failing to act in accordance with Section 251 of the Act, such Party may seek mediation or arbitration by the Commission pursuant to Section 252 of the Act.

5. Maintenance of Network Elements

5.1 Each Party is responsible for its own End User base and will have the responsibility for resolution of any service trouble report(s) from its End Users. Frontier will work cooperatively with WOW to resolve trouble reports when the trouble condition has been isolated and found to be within a portion of Frontier's network. WOW must provide to Frontier test results and shall test its End User's trouble prior to Frontier performing any repair functions. WOW agrees to follow the procedures defined in the Frontier Trouble Administration Guide for trouble reporting.

5.2 If (a) WOW reports to Frontier a Customer trouble, (b) WOW requests a dispatch, (c) Frontier dispatches a technician, and (d) such trouble was not caused by Frontier's facilities or equipment in whole or in part, then WOW shall pay Frontier a maintenance service charge based on Frontier's respective tariff. In addition, this charge also applies when the Customer contact as designated by WOW is not available at the appointed time. WOW accepts responsibility for initial trouble isolation and providing Frontier with appropriate dispatch information based on its test results. If, as the result of WOW instructions, Frontier is erroneously requested to dispatch to a site on Frontier company premises ("dispatch in"), a charge set forth in the Pricing Attachment will be assessed per occurrence to WOW by Frontier. If as the result of WOW instructions, Frontier is erroneously requested to dispatch to a site outside of Frontier company premises ("dispatch out"), a charge set forth in the Pricing Attachment will be assessed per occurrence to WOW by Frontier. Frontier agrees to respond to WOW trouble reports on a non-discriminatory basis consistent with the manner in which it provides service to its own retail Customers or to any other similarly situated Telecommunications Carrier.

5.3 WOW must submit to Frontier a disconnect order for any Unbundled Local Loop that is relinquished by the End User because of cessation of service. Unbundled Local Loop facilities will be returned to Frontier when the disconnection order is complete. In the event of transfer of the End User's service from one provider to another, the new provider will issue a request for transfer of service, resulting in the appropriate disconnection and reconnection of service.

6. Combinations, Commingling, and Conversions

6.1 Subject to and without limiting the conditions set forth in Section 1 of this Attachment:

6.1.1 Frontier will not prohibit the commingling of a Qualifying UNE with Qualifying Wholesale Services, but only to the extent and so long as commingling and provision of such Network Element (or combination of Network Elements) is required by the Federal Unbundling Rules. Moreover, to the extent and so long as required by the Federal Unbundling Rules, Frontier shall, upon request of WOW, perform the functions necessary to commingle Qualifying UNEs with Qualifying Wholesale Services. The rates, terms and conditions of the applicable access Tariff or separate non-251 agreement will apply to the Qualifying Wholesale Services, and the rates, terms and conditions of the Agreement or the Frontier UNE Tariff, as applicable, will apply to the Qualifying UNEs; provided, however, that a nonrecurring charge will apply for each UNE circuit that is part of a commingled arrangement, as set forth in the Pricing Attachment. In addition, if any commingling requested by WOW requires Frontier to perform physical work that Frontier is required to perform under the Federal Unbundling Rules, then Frontier's standard charges for such work shall apply or, in the absence of a standard charge, a fee calculated using Frontier's standard time and materials rates shall apply until such time as a standard charge is established pursuant to the terms set forth in the Pricing Attachment.

6.1.2 Ratcheting, i.e., a pricing mechanism that involves billing a single circuit at multiple rates to develop a single, blended rate, shall not be required. UNEs that are commingled with Wholesale Services are not included in the shared use provisions of the applicable Tariff and are therefore not eligible for adjustment of charges under such provisions. Frontier may exclude its performance in connection with the provisioning of commingled facilities and services from standard provisioning intervals and from performance measures and remedies, if any, contained in the Agreement or elsewhere.

6.1.3 Limitation on Section 6.1. Section 6.1 is intended only to address the Parties' rights and obligations as to combining and/or commingling of UNEs that Frontier is already required to provide to WOW under the Agreement and the Federal Unbundling Rules. Nothing contained in Section 6.1 shall be deemed to limit any right of Frontier under the Agreement to cease providing a facility that is or becomes a Discontinued Facility.

6.2 Service Eligibility Criteria for Certain Combinations and Commingled Facilities and Services. Subject to the conditions set forth in Sections 1 and 6.1 of this Attachment:

6.2.1 Frontier shall not be obligated to provide:

6.2.1.1 an unbundled DS1 Loop in combination with unbundled DS1 or DS3 Dedicated Transport, or commingled with DS1 or DS3 access services;

6.2.1.2 an unbundled DS3 Loop in combination with unbundled DS3 Dedicated Transport, or commingled with DS3 access services;

6.2.1.3 unbundled DS1 Dedicated Transport commingled with DS1 channel termination access service;

6.2.1.4 unbundled DS3 Dedicated Transport commingled with DS1 channel termination access service; or

6.2.1.5 unbundled DS3 Dedicated Transport commingled with DS3 channel termination service,

(individually and collectively "High Capacity EELs") except to the extent Frontier is required by the Federal Unbundling Rules to do so, and then not unless and until WOW, using an ASR, certifies to Frontier that each combined or commingled DS1 circuit or DS1 equivalent circuit of a High Capacity EEL satisfies each of the service eligibility criteria on a circuit-by-circuit basis as set forth in 47 C.F.R. § 51.318. WOW must remain in compliance with said service eligibility criteria for so long as WOW continues to receive the aforementioned combined or commingled facilities and/or services from Frontier and WOW shall immediately notify Frontier at such time as a certification ceases to be accurate. The service eligibility criteria shall be applied to each combined or commingled DS1 circuit or DS1 equivalent circuit of a High Capacity EEL. If any combined or commingled DS1 circuit or DS1 equivalent circuit of a High Capacity EEL is, becomes, or is subsequently determined to be, noncompliant, the noncompliant High Capacity EEL circuit will be treated as described in Section 6.2.2 below. This shall apply whether the High Capacity EEL circuits in question are being provisioned to establish a new circuit or to convert an existing wholesale service, or any part thereof, to unbundled network elements. For existing High Capacity EEL circuits, WOW, within thirty (30) days of the Effective Date to the extent it has not already done so prior to the Effective Date of this Agreement, must re-certify, using an ASR, that each DS1 circuit or DS1 equivalent circuit satisfies the service eligibility criteria on a circuit-by-circuit basis as set forth in 47 C.F.R. § 51.318. Any existing High Capacity EEL circuits that WOW leased from Frontier as of the Effective Date of this Agreement that WOW fails to re-certify as required by this Section by the end of such 30-day period shall be treated as a non-compliant circuit as described under Section 6.2.2 below effective as of the Effective Date of this Agreement.

6.2.2 Without limiting any other right Frontier may have to cease providing circuits that are or become Discontinued Facilities, if a High Capacity EEL circuit is or becomes noncompliant as described in this Section 6.2 and WOW has not submitted an LSR or ASR, as appropriate, to Frontier requesting disconnection of the noncompliant facility and has not separately secured from Frontier an alternative arrangement to replace the noncompliant High Capacity EEL circuit, then Frontier, to the extent it has not already done so prior to execution of this Agreement, shall reprice the subject High Capacity EEL circuit (or portion thereof that had been previously billed at UNE rates), effective beginning on the date on which the circuit became non-compliant by application of a new rate (or, in Frontier's sole discretion, by

application of a surcharge to an existing rate) to be equivalent to an analogous access service or other analogous arrangement that Frontier shall identify in a written notice to WOW.

6.2.3 Each certification to be provided by WOW pursuant to Section 6.2.1 above must contain the following information for each DS1 circuit or DS1 equivalent: (a) the local number assigned to each DS1 circuit or DS1 equivalent; (b) the local numbers assigned to each DS3 circuit (must have 28 local numbers assigned to it); (c) the date each circuit was established in the 9-1-1/E9-1-1 database; (d) the collocation termination connecting facility assignment for each circuit, showing that the collocation arrangement was established pursuant to 47 U.S.C. § 251(c)(6), and not under a federal collocation tariff; (e) the interconnection trunk circuit identification number that serves each DS1 circuit. There must be one such identification number per every 24 DS1 circuits; and (f) the local switch that serves each DS1 circuit. When submitting an ASR for a circuit, this information must be contained in the Remarks section of the ASR, unless provisions are made to populate other fields on the ASR to capture this information.

6.2.4 The charges for conversions are as specified in the Pricing Attachment and apply for each circuit converted.

6.2.5 All ASR-driven conversion requests will result in a change in circuit identification (circuit ID) from access to UNE or UNE to access. If such change in circuit ID requires that the affected circuit(s) be retagged, then a retag fee per circuit will apply as specified in the Pricing Attachment.

6.2.6 All requests for conversions will be handled in accordance with Frontier's conversion guidelines. Each request will be handled as a project and will be excluded from all ordering and provisioning metrics.

6.3 Once per calendar year, Frontier may obtain and pay for an independent auditor to audit WOW's compliance in all material respects with the service eligibility criteria applicable to High Capacity EELs. Any such audit shall be performed in accordance with the standards established by the American Institute for Certified Public Accountants, and may include, at Frontier's discretion, the examination of a sample selected in accordance with the independent auditor's judgment. To the extent the independent auditor's report concludes that WOW failed to comply with the service eligibility criteria, then (without limiting Frontier's rights under Section 6.2.2 above) WOW must convert all noncompliant circuits to the appropriate service, true up any difference in payments, make the correct payments on a going-forward basis, and reimburse Frontier for the cost of the independent auditor within thirty (30) days after receiving a statement of such costs from Frontier. Should the independent auditor confirm WOW's compliance with the service eligibility criteria, then WOW shall provide to the independent auditor for its verification a statement of WOW's out-of-pocket costs of complying with any requests of the independent auditor, and Frontier shall, within thirty (30) days of the date on which WOW submits such costs to the auditor, reimburse WOW for its out-of-pocket costs verified by the auditor. WOW shall maintain records adequate to support its compliance with the service eligibility criteria for each DS1 or DS1 equivalent circuit for at least eighteen (18) months after the service arrangement in question is terminated.

7. Routine Network Modifications

7.1 General Conditions. In accordance with, but only to the extent required by, the Federal Unbundling Rules, and subject to the conditions set forth in Section 1 of this Attachment:

7.1.1 Frontier shall make such routine network modifications, at the rates and charges set forth in the Pricing Attachment, as are necessary to permit access by WOW to the Loop or Dark Fiber Transport facilities available under the Agreement (including DS1 Loops and DS3 Loops), where the facility has already been constructed. Routine network modifications applicable to Loops are those modifications that Frontier regularly undertakes for its own Customers and may include: rearranging or splicing of in-place cable at existing splice points; adding an equipment case; adding a doubler or repeater; installing a repeater shelf; deploying a new multiplexer or reconfiguring an existing multiplexer; accessing manholes; and deploying bucket trucks to reach aerial cable. Routine network modifications applicable to Dark Fiber Transport are those modifications that Frontier regularly undertakes for its own Customers and may include splicing of in-place dark fiber at existing splice points; accessing manholes; deploying bucket trucks to reach aerial cable; and routine activities, if any, needed to enable WOW to light a Dark Fiber Transport facility that it has obtained from Frontier under the Agreement. Frontier shall not be obligated to provide optronics for the purpose of lighting Dark Fiber Transport. Routine network modifications do not include the construction of a new Loop or new Transport facilities, trenching, the pulling of cable, the installation of new aerial, buried, or underground cable for a requesting Telecommunications Carrier, the placement of new cable, securing permits or rights-of-way, or constructing and/or placing new manholes or conduits. Frontier shall not be required to build any time division multiplexing (TDM) capability into new packet-based networks or into existing packet-based networks that do not already have TDM capability. Frontier shall not be required to perform any routine network modifications to any facility that is or becomes a Discontinued Facility.

7.1.1.1 Conditioning. If WOW requests Unbundled Local Loop conditioning or if conditioning is required to provide one of the Unbundled Network Elements described in this agreement, Frontier will condition the unbundled local loop at WOW 's expense. Frontier will determine separate charges for each request. WOW agrees to pay the quoted charges prior to commencement of work.

7.1.1.2 Placement of Repeaters. Placement of repeaters may be required or requested for Unbundled Network Elements. Frontier will make this determination, but WOW may request placement of repeaters to meet its specifications. Additional charges will apply to the placement of repeaters. Frontier will determine separate charges for each repeater placement. WOW agrees to pay the quoted charges prior to commencement of work.

7.2 Performance Plans. Frontier may exclude its performance in connection with the provisioning of Loops or Dark Fiber Transport for which routine network modifications are performed from standard provisioning intervals and

performance measures and remedies, if any, contained in the Agreement or elsewhere.

7.3 Nothing contained in this Section 7 shall be deemed: (a) to establish any obligation of Frontier to provide on an unbundled basis under the Federal Unbundling Rules any facility that this Agreement does not otherwise require Frontier to provide on an unbundled basis under the Federal Unbundling Rules, (b) to obligate Frontier to provide on an unbundled basis under the Federal Unbundling Rules, for any period of time not required under the Federal Unbundling Rules, access to any Discontinued Facility, or (c) to limit any right of Frontier under the Agreement, any Frontier Tariff or SGAT, or otherwise, to cease providing a Discontinued Facility.

8. Rates and Charges

UNEs are only available to WOW for use in its provisioning of local exchange service to its End Users. Any combination of unbundled elements which when combined equates to a substantially similar service provisioned through the retail tariff, will be offered and priced as resale not as the cumulative of unbundled elements. The rates and charges for UNEs, Combinations, Commingling, routine network modifications, and other services, facilities and arrangements, offered under this Attachment shall be as provided in this Attachment and the Pricing Attachment.

9. Good Faith Performance

If and, to the extent that, Frontier, prior to the Effective Date of this Agreement, has not provided in the ***State or Commonwealth of State*** a Service offered under this Attachment, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

COLLOCATION ATTACHMENT (LEGACY)

1. Definitions

1.1 Space - For the purposes of this agreement Space shall refer to either partitioned (caged) or unpartitioned space (cageless), unless specified otherwise and mutually agreed upon. An enclosed secure area, designated by Frontier within a Frontier Central Office, of a size and dimension specified by WOW and agreed to by Frontier. Partitioned Space is subject to a minimum size requirement of one-hundred (100) square feet of assignable space or such lesser amount agreed to by both parties. Frontier shall design and construct at WOW's expense, subject to WOW's pre-approval of the price, a cage or room to establish a clear division between Frontier's and WOW's area, and for purposes of securing the space for WOW's equipment. Un-partitioned space will have a minimum size of one equipment bay, which shall be deemed the equivalent of 15 sq. feet.

1.2 Cable Space - Any passage or opening in, on, under, over or through the Central Office cable structure (e.g., electrical metallic tubing, cable vault or alternate splicing chamber, etc.) required to bring cable to the Space.

1.3 Conduit Space - Any reinforced passage or opening in, on, under, over or through the ground between the feeder route conduit system ("Manhole "0") and cable vault location capable of containing communications facilities, and includes: cable entrance facilities; main conduit; ducts; inner ducts; gas traps; underground dips such as short sections of conduit under roadway, driveways, parking lots and similar conduit installations that are required to bring the WOW provided fiber optic feeder cable into the Frontier Central Office.

1.4 WOW's Facilities - The telecommunications cables and equipment owned or leased by WOW, whether installed by Frontier or WOW that are for the sole use of WOW in connection with equipment installed within its Space.

1.5 Design and Construction Work - All work by Frontier, including space design and preparation, the rearrangement of existing facilities, design and construction of Partitioned Space enclosure, design and placement of required support structure or any other activity required to accommodate the installation of WOW's facilities in the Frontier space(s) covered under this Agreement. Similar work required by WOW after initial installation solely because of the existence of WOW's Facilities shall be referred to as "Additional Design and Construction," and shall be at WOW's expense, subject to WOW's pre-approval of the price of the work to be performed.

1.6 Cross Connect Fee - A monthly fee charged to WOW to compensate Frontier for the cable connection from Frontier's facilities to the point of termination for WOW's collocation facilities.

1.7 Manhole - An underground enclosure where conduit(s) are terminated, and which provides ready access to conduit system.

1.8 Other CLECs - Any person, corporation, or other legal entity other than WOW herein, to whom Frontier has extended or hereafter shall extend an authorization to occupy its Central Office(s) or conduit system(s).

1.9 Post-Installation Inspection - The work activities performed to visually observe WOW's equipment and cable facilities and equipment installation during and shortly after the completion of the installation of such equipment and facilities to determine that all occupancies conform to the standards required by this Agreement as set forth in Frontier's Safety Manual.

2. Use of Space

2.1 The sole use of Space by WOW is to place equipment owned or leased, installed, operated and maintained by WOW, which interconnects with Frontier facilities for the exchange of Local Traffic or for access to UNEs. WOW may not locate its switching equipment in the Space. WOW may not interconnect equipment or facilities in its Space with equipment or facilities within another CLEC's Space without the specific written consent of Frontier which permission shall not be unreasonably withheld. Any violation of this paragraph shall be deemed a material breach of this Agreement.

2.2 WOW may provide or make available to any third-party space within WOW's Partitioned Space only upon prior written notice to Frontier and only if WOW remains ultimately responsible for any such third-party action and the third-party carrier enters into applicable agreements, including a collocation agreement with Frontier which will be substantially similar to this Agreement but without charge for physical real estate space within WOW's Partitioned Space. Any violation of this paragraph shall be deemed a material breach of this Agreement.

2.3 WOW may place in Space the equipment which meets the standards specified in Frontier's Safety Manual, or compliant with NEBS standards (which ever holds the higher standard). In addition, WOW, as specified in Frontier's Safety Manual, is also permitted to place in Partitioned Space ancillary equipment such as cross-connect frames, as well as storage cabinets and work surfaces (e.g., tables). To help ensure the availability of sufficient space for all WOW's ancillary equipment, WOW may order business message rate service for office communications within the Space from Frontier's applicable tariffs. WOW will provide, install and maintain in Space any repeaters, which may be necessary as a result of the physical distance between Space and the Central Office terminations of Frontier facilities and services. WOW's equipment and installation of WOW's equipment must comply with all applicable Federal, State, and Local environmental, health and safety requirements (hereafter "EHS requirements"), as well as Frontier's Policies and Practices relating to fire, safety, health, environmental, and network safeguards as set forth in Frontier's Safety Manual. WOW agrees its equipment and installation activities will not materially impact Frontier's services or facilities. WOW shall bear all costs of modifying and maintaining its equipment and the Space as required to comply with the EHS requirements, and policies and practices set forth in Frontier's Safety Manual.

3. Occupancy

3.1 Occupancy for all spaces will be granted upon completion of the Design and Construction Work including "cut down" of Frontier Cabling at the Point of Termination based on the requested Optical Fiber, DS-3, DS-1, and voice grade Interconnections identified by WOW in the applicable Application for Collocation. Frontier will provide occupancy of the space(s) at each affected Central Office on time as specified in the specific Collocation Schedule for that particular Central Office. However, if Frontier fails, for any reason beyond its reasonable control, to provide occupancy of the space(s) at the specified time(s), Frontier shall not be liable to WOW for such delay. In the event that Frontier is delayed in providing

occupancy to WOW for any reason other than the acts or omissions of WOW, WOW shall not be obliged to pay the license, power or house service fees for such space(s) under this Agreement until the date Frontier provides occupancy to WOW. Except for Force Majeure events or the acts or omissions of WOW, in the event of delay in Frontier's provision of the Space continues for sixty (60) days after the time set forth in the Collocation Schedule, WOW shall have the option of canceling such collocation request. WOW shall pay Frontier charges it has incurred in preparing WOW's Space up to the point of cancellation.

3.2 Frontier shall have the right, for good cause shown, upon a minimum of four (4) months' notice, to reclaim any Space, Cable Space or Conduit Space, if necessary, in order to fulfill its obligations under the applicable law to provide telecommunications services to its End Users. In the event of such reclamation, Frontier shall use its best efforts to provide WOW with alternative space, if feasible. In the event of a dispute under this Agreement, the dispute shall be resolved per the Dispute Resolution Section outlined in the General Terms and Conditions. Provided WOW has brought such dispute in good faith, Frontier shall take no action to remove WOW before resolution of the dispute.

3.3 Frontier shall have the right to terminate use of any Space and associated Cable or Conduit Space(s) when the Central Office premises becomes the subject of a taking by eminent authority having such power. Frontier shall notify WOW that a taking by eminent domain of Frontier premises may occur or is contemplated for those facilities in which WOW has an interest under this Agreement. Frontier shall also provide WOW with written notice of the outcome of such eminent domain procedure and identify the schedule by which WOW must proceed to have WOW's equipment or property removed from the Space(s) and associated Cable, and Conduit Space. WOW shall have no claim against Frontier for any relocation expenses, any part of any award that may be made for such taking or value of any unexpired initial term or Renewal Periods that results from a termination by Frontier under this provision, or any loss of business from full or partial interruption or interference due to any termination. However, nothing herein shall be construed as preventing WOW from making its own claim against the eminent authority ordering the taking of the Central Office premises.

3.4 WOW may terminate the use of any Space or portion thereof; Partitioned Space must be relinquished in twenty (20) square feet increments and Cageless Space must be relinquished in one (1) bay increments. Cable and Conduit Space, D.C. Power and Emergency A.C. Power described on the Collocation Application may be reduced or relinquished by giving ninety (90) days prior written notice to Frontier. However, any remaining Partitioned Space licensed under this Agreement may not be less than one-hundred (100) square feet, unless a lesser amount was originally occupied or agreed to by both parties. Any remaining Cageless Space licensed under this agreement, must be no less than one bay. WOW is responsible for the costs of such partial termination.

3.5 The term of the occupancy of the collocated space will coincide with the term of this Agreement.

4. Procedures

4.1 Application for Occupancy - WOW shall complete a written application for occupancy of any Space, Cable Space or Conduit Space.

4.1.1 WOW must provide Frontier, along with completed applications described above, an appropriate and applicable application fee for

each Central Office Space requested. This amount will be charged against the price set forth in the Pricing Attachment for administration, engineering, design and construction related to a/an WOW application (the "Price"). Frontier will process applications for occupancy on a first-come, first-served basis as determined through the receipt of the application fee. Upon receipt of WOW's first application fees, Frontier will make available to WOW any Frontier-specific documentation required as indicated.

4.2 Pre-Construction Survey and Design and Construction

4.2.1 Frontier will conduct a Pre-Construction Survey for each WOW request for Space, Cable Space, Conduit Space and power for which occupancy is requested to determine the availability of such spaces to accommodate WOW's facilities. In determining the availability of power and space in Frontier's conduit system and Central Office(s), Frontier will consider, and give preference to, its reasonable present and foreseeable needs for such power and space in order to fulfill its obligations to provide its tariffed services to its End Users.

4.2.2 Frontier will notify WOW whether or not the request can be met. If space in the Central Office at issue is available, Frontier will provide a Collocation Schedule to WOW.

4.2.3 WOW shall have thirty (30) calendar days from the receipt of a Collocation Schedule to pay the total amount of the Price. The Estimated Interval for Turnover of Space(s) will run from the payment by WOW of the Price.

4.2.4 Frontier shall design and construct at WOW's expense, subject to WOW's pre-approval of the Price as set forth in Appendix A, a cage or room space, as applicable, to establish a clear division between Frontier's or another CLEC's area and WOW's area, and for purposes of securing the space for WOW's equipment. Frontier reserves the right to partition its equipment at its own expense from WOW's Space.

4.2.5 Frontier shall designate all spaces to be occupied by WOW's Facilities under this Agreement.

4.2.6 In the event Frontier determines that Frontier's or any other entity's cable facilities in Conduit Space or Cable Space or Frontier's Central Office equipment needs rearrangement to accommodate the facilities of WOW, Frontier will include these costs in the Price. Frontier will make reasonable efforts to minimize the cost of such rearrangements. WOW agrees to meet with Frontier on an as needed basis to review the Design and Construction Work plans and schedules for the Space, and installation of WOW's equipment within its Space.

4.3 Acceptance and Turnover of Space(s)

4.3.1 Frontier will notify WOW in writing of the completion of the Design and Construction Work.

4.3.2 Prior to beginning installation work or occupancy, WOW must sign the Design and Construction Completion Notice applicable to the Frontier

Central Office at issue indicating acceptance of the Design and Construction Work as specified in each Collocation Schedule. WOW access to the Spaces will be provided only after the execution of the Design and Construction Completion Notice.

4.3.3 WOW is responsible for procuring all cables from Manhole "0" to the Space, including fiber optic cable into the Central Office cable vault, and within cable support structures between the cable vault and the Space.

4.4 Temporary Staging Area

4.4.1 Frontier commits to providing WOW with access to temporary staging areas and other Central Office building facilities necessary for delivery, installation, replacement or removal work for equipment and facilities located or to be located within WOW's Space provided such access does not unreasonably interfere with Frontier's operations. Before beginning any such activity, WOW agrees to obtain Frontier's written approval of its proposed work scheduling in order to coordinate use of all necessary temporary staging areas and other building facilities. Frontier may request additional information before granting approval and may require minor scheduling changes. Frontier's approval of scheduling will not unreasonably delay work and its approval for the use of temporary staging areas and other building facilities by WOW will not be unreasonably withheld.

4.4.2 During any use of Frontier's facilities by WOW, its employees, agents or contractors, WOW is responsible for protecting Frontier's equipment, facilities and personnel within the staging areas and along the staging route. WOW will use its best efforts to store equipment and materials within the collocation space when work is not in progress (e.g., overnight). Interim storage of equipment and materials overnight will be permitted in the staging area(s) with Frontier's prior written consent. However, WOW shall bear all risk of loss for WOW's equipment and materials whether stored within or outside of the space, except to the extent resulting from the gross negligence of Frontier or its employees. WOW will meet all EHS requirements, and all Frontier fire, safety, security, environmental and housekeeping requirements as set forth in Frontier's Safety Manual. Frontier may revise Frontier's Safety Manual from time to time in its discretion for application to all of Frontier's facilities and will provide copies of any revisions to WOW. WOW will comply with Frontier's Safety Manual as revised. The temporary staging area will be vacated and delivered to Frontier in a broom-clean condition upon completion of WOW's installation work.

4.5 Inspections of WOW's Facilities

4.5.1 Frontier has the right to inspect the completed installation of WOW's equipment and facilities. WOW shall have the right to be present at such inspection.

4.5.2 Frontier reserves the right to make subsequent inspections (of any part or all) of WOW's equipment and facilities occupying Space(s) and associated Cable Space and Conduit Space.

4.5.3 If WOW is found to be in violation of Frontier's requirements for construction in or use of the Premises, then WOW shall pay the reasonable costs of the inspection and shall have a reasonable period of time to bring its facilities within Frontier's requirements. In the event of an emergency, Frontier will provide WOW a post-inspection report detailing the reasons for the emergency and the results of the inspection.

5. Fees and Payment Terms

5.1 Upon request for Space, WOW must provide Frontier with an application fee per Appendix A prior to the commencement of any activity.

5.2 WOW shall pay to Frontier at the specified time the monthly fees set forth in Appendix A. Failure to make such payment constitutes a material breach of this Agreement.

5.3 Billing for the fee(s), other than Design and Construction Work charges, delineated in Appendix A will commence on the Occupancy Dates set forth on the Collocation Application.

5.4 WOW shall reimburse Frontier for all reasonable repair or restoration costs incurred by Frontier associated with damage or destruction caused by WOW's personnel, WOW's agents or WOW's suppliers/contractors or WOW's visitors.

6. Installation and Maintenance

6.1 Specifications

6.1.1 WOW's facilities shall be placed, maintained, relocated or removed in accordance with the applicable requirements and specifications of the current editions of the National Electrical Code (NEC), the National Electrical Safety Code (NESC) and rules and regulations of the Occupational Safety and Health Act (OSHA) and the Environmental Protection Agency (EPA) and any governing authority having jurisdiction, including state counterparts to OSHA and EPA. All WOW entrance facilities, splices and equipment must comply with EHS requirements, and Frontier's Policies and Practices, as set forth in Frontier's Safety Manual. When a difference in specifications may exist, the more stringent shall apply.

6.1.2 WOW's facilities shall not physically, electronically, or inductively interfere with any of Frontier's or Other CLEC's or tenant's pre-existing facilities. In adding additional facilities, WOW and Frontier agree to cooperate with each other to avoid interference with Frontier or any other CLEC's or tenant's facilities. Despite such efforts, in the event WOW's facilities interfere with Frontier or any other CLEC's or tenant's facilities, the Parties shall work together in good faith to correct the interference.

6.1.3 While many of the standards and technical requirements for WOW's cable, equipment and facilities are set forth in Section 7.1.1 above, Frontier reserves the right to reasonably specify the type of cable, equipment and construction standards reasonably required in situations not otherwise covered in this Agreement. In such cases,

Frontier will furnish to WOW written material which will specify and explain the required construction. If WOW disagrees with Frontier's explanation, Frontier agrees to meet in good faith to determine alternative equipment or construction standards that would be mutually acceptable.

6.1.4 Frontier and WOW will jointly determine the length of cable needed to reach from Manhole "0" to WOW's Space. Special arrangements will be agreed upon to meet unusual conditions. Added or special rearrangements requested by WOW will result in additional charges to WOW. All maintenance of fiber optic cables will be performed by WOW and/or vendors employed by WOW at WOW's expense. All installation, restoration and maintenance work on WOW's facilities between Manhole "0" and the Space will be performed by WOW and/or vendors employed by WOW at WOW's expense. This work will be performed in a timely and efficient manner. Ten (10) days prior to such maintenance, WOW shall provide Frontier notice that maintenance will occur and inform Frontier of the maintenance schedule. WOW shall be accompanied by a qualified Frontier representative in all Manhole "0" to WOW's Space locations at WOW's expense.

6.2 Entrance Facilities

6.2.1 Manhole "0" - Frontier reserves the right to prohibit all equipment and facilities, other than cable, from its entrance manholes. No splicing will be permitted in Manhole "0", the Frontier Cable vault or any location other than the Space. WOW must provide a length of underground fiber optic cable in Manhole "0" specified by Frontier of sufficient length to be pulled through the Central Office conduit and the Central Office cable vault and into the Space, without the need for splicing. WOW is responsible for the placement of the fiber optic facility within Manhole "0", and all work performed in or near the Manhole must be done in accordance with EHS requirements, and Frontier's policies as set forth in Frontier's Safety Manual. This installation shall be coordinated with and inspected by Frontier. WOW shall be accompanied by a qualified Frontier representative in all Manhole locations at WOW's expense. WOW shall notify Frontier's Network Operations Center of its intention to enter a Frontier Manhole "0" with no less than forty-eight (48) hours' advance notice informing Frontier of the Manhole "0" involved, the anticipated time and duration of entry and the names of entering employees. All maintenance work on WOW's fiber optic cables will be performed by WOW and/or vendors employed by WOW at WOW's expense. Ten (10) days prior to such maintenance, WOW shall provide Frontier notice that maintenance will occur and inform Frontier of the maintenance schedule.

6.2.2 Conduit Space - WOW and/or vendors employed by WOW will install the fiber optic cable provided by WOW in the Conduit Space at WOW's expense. WOW, at its expense, shall be accompanied by a qualified Frontier representative during all fiber optic cable installations involving Conduit Space. WOW will be required to provide a good faith three-year forecast for planning and duct allocation purposes. Frontier will consider any future requests for additional facilities based upon the availability of such facilities at the time the request is made. Frontier may provide shared conduit with dedicated inner duct. WOW will not

be permitted to reserve space in the Central Office conduit. If new conduit is required, Frontier will negotiate with WOW to enter into a further agreement to address the specific location. Frontier reserves the right to manage its own Central Office conduit requirements and to reserve vacant space for reasonable facility additions planned for its primary use.

6.2.3 Cable Space - Central Office Cable Vault - Frontier will provide space for installing electrical metallic tubing ("EMT") within the Frontier cable vault. When reasonably deemed necessary by Frontier, pull boxes and/or metallic flexible tubing will be installed to allow a secured and continuous path. These facilities will be installed by Frontier and/or vendors employed by Frontier at the expense of WOW. A separate EMT conduit will be installed for each CLEC with no more than one CLEC occupying a single EMT. Frontier will identify all WOW entrance facilities accordingly. WOW and/or vendors employed by WOW will install the WOW-provided fiber within the EMT conduit at the expense of WOW. WOW shall be accompanied by a qualified Frontier representative in all fiber optic cable installations involving EMT conduit cable vault locations at WOW's expense. To avoid unnecessary reinforcements or rearrangements, WOW agrees to size the fiber optic facilities to meet three-year forecasted demand, when feasible.

6.2.4 Cable Space-Central Office Risers and Cable Racks - Frontier will provide space for installing EMT between the Frontier cable vault and the Space. When reasonably deemed necessary by Frontier, all boxes and/or metallic flexible tubing will be installed to allow a secured and continuous path. These facilities will be installed by Frontier and/or vendors employed by Frontier at the expense of WOW with no more than one CLEC occupying a single EMT. WOW and/or vendors employed by WOW will install the WOW-provided fiber optic cable in the conduit between the cable vault and the Space at the expense of WOW. WOW shall be accompanied by a qualified Frontier representative in all fiber optic cable installations involving Cable Space at WOW's expense. Fiber cables must comply with EHS requirements and Frontier Policies and Practices relating to fire, safety, health, environmental and network safeguards as set forth in Frontier's Safety Manual. Fiber cable sheaths must be adequately grounded within the Space to the nearest practicable Central Office ground.

6.2.5 Power - Frontier will provide power for WOW's equipment, pursuant to charges set forth in the Pricing Attachment. At WOW's expense, Frontier and/or vendors employed by Frontier shall install the equipment needed to deliver power from the D.C. Power Board to the Space and a ten-position ground bar shall be connected to the closest practicable Central Office ground. The D.C. Power plant will be subject to the normal voltage reductions common to battery plants occurring during commercial power failures. When available the D.C. voltage for the Space will return to the nominal voltage level concurrent with, or prior to, restoration of a nominal voltage level for Frontier's own equipment once the back-up generator system is operational and placed back on-line. Should WOW's power requirements increase to the point that Frontier must purchase additional power plant to meet their demands, WOW shall be

responsible for compensating Frontier for the cost to purchase and install such additional plant. However, in the event that Frontier or other CLECs also have a need for additional power requirements to be supplied by such additional plant, the purchase and installation costs of such plant shall be allocated on a pro rata basis, based upon the parties' need for and use of such additional plant. The Collocation Application shall be amended accordingly. If emergency A.C. Power is available, and if WOW requests, Frontier shall provide such power to WOW, pursuant to the Collocation Application. Upon WOW's request, Frontier will investigate the feasibility of providing Protected A.C. Power. If Protected A.C. Power is available, Frontier shall provide such power to WOW, pursuant to the Collocation Application. WOW shall also have the right to supply its own battery back-up power within the Partitioned Space, subject to Frontier's approval of the necessary equipment, which approval shall not unreasonably be withheld. Any battery back-up power supplied by WOW shall be installed, operated, and maintained in accordance with Frontier's Safety Manual.

6.2.6 All Collocation Space - Frontier is responsible for providing Space in accordance with this Attachment. WOW will properly ground the fiber cable within the Space to the nearest practicable Central Office ground. To avoid safety hazards, H Taps and C Taps are required connections for power leads and power distribution. Either fusion or mechanical splicing is acceptable for optics. WOW will be responsible for accepting delivery, installation and maintenance of its equipment within the Space. WOW may not construct improvements or make alterations or repairs to the Space without the prior written approval of Frontier, which Frontier will not unreasonably withhold.

6.2.7 Point of Termination - Frontier will designate DSX-3 and DSX-1 panel positions on DSX frames and distribution block locations on Frontier MDF as the Point of Termination for associated COAX, ABAM and analog cables extending from Space and used for interface with the Frontier network. Frontier and/or vendors employed by Frontier will provide, install and repair at WOW's expense, all cables, racks and Central Office termination equipment necessary to provide the interface required for connection to the Frontier network on the Frontier side of the Space. WOW will pay any costs incurred by Frontier whenever Frontier personnel are required to identify a trouble as being on WOW's side of the Point of Termination. Frontier will not perform maintenance on equipment on WOW's side of the Point of Termination.

6.2.8 Non-Compliant Installations - If at any time Frontier reasonably determines that either the equipment or the installation does not meet the requirements outlined in this Agreement and WOW fails to correct any non-compliance with these standards within twenty (20) Business Days after written notice to WOW, Frontier may have the equipment removed or the condition corrected at WOW's expense. If, during the installation phase, Frontier reasonably determines any WOW activities or equipment are unsafe, non-standard or in violation of any applicable Frontier requirements, or fire, safety, environmental or policy set forth in Frontier's Safety Manual, Frontier has the right to immediately stop the work or place it on hold for no longer than reasonably necessary to address the situation. Frontier must notify WOW of the stoppage and

Frontier's basis for doing so. However, when such conditions pose an immediate threat to the safety of Frontier's employees, interfere with the performance of Frontier's service obligations, or pose an immediate threat to the physical security or integrity of the conduit system or the cable facilities of Frontier, Frontier will use its reasonable efforts to immediately notify WOW, but may perform such work and/or take such action that Frontier deems necessary without prior notice to WOW. The reasonable cost of said work and/or actions shall be borne by WOW. Frontier reserves the right, after giving WOW sixty (60) calendar days' notice, to require the removal of products, facilities and equipment reasonably determined by Frontier to be no longer in compliance with EHS requirements, NEBS and Frontier safety standards. WOW shall within such sixty (60) day period, remove such products, facilities and equipment from its Partitioned Space, or otherwise bring its facilities into compliance.

6.2.9 WOW agrees to abide by all Frontier Security policies, procedures and practices, and all applicable Federal, State and Local environmental, health, safety and security requirements, for non-Frontier employees with access to Frontier Central Offices. Any violation of this Section shall be deemed a material breach.

6.2.9.1 WOW and its employees, agents or representatives shall take reasonable and prudent steps to ensure the adequate protection of Frontier property, equipment and services.

6.2.9.2 WOW will supply Frontier Security with a list of its employees who require access. Prior to supplying the list, WOW will perform a background check of each individual on the list to determine whether the individual has a criminal record. WOW will provide Frontier Security with information regarding the criminal record of any individual on the list, and Frontier Security may in its sole discretion exclude any individual with a criminal record. Frontier Security may require certain additional information to ensure positive identification of such individuals.

6.2.9.3 Frontier Security will issue non-employee identification cards for each WOW employee listed in accordance with Section 7.2.9.2 and Section 7.2.9.12 who will require frequent or regular access. Identification cards will not be issued to WOW's vendor or contracted installer. WOW's vendor or contracted installer shall be given access into the Frontier location housing WOW's Space and escorted to WOW's Space by an authorized WOW employee with a proper identification card. Identification cards must be worn and openly displayed at all times, while in any Frontier location housing WOW's Space. WOW will not be granted access without displaying an identification card. WOW is responsible for notifying Frontier Security immediately, both verbally by calling 585-777-7773 and in writing to 111 Field St. Rochester, NY 14620, of any employee on the access list that no longer requires said access. WOW must notify Frontier Security immediately in the event any listed employee's employment is terminated, by calling 585-777-7773, which is staffed twenty-four (24) hours a day seven

(7) days a week. WOW is responsible for the collection and return, to Frontier Security, of ID cards of employees removed from the list. WOW is responsible for returning all ID cards, to Frontier Security, upon termination of this Agreement.

6.2.9.4 WOW's employees are restricted to a specific access route, designated by Frontier Security, from the designated Central Office exterior door to the Space. WOW's employees shall have access to its physical collocation space twenty-four (24) hours a day, seven (7) days a week without requiring either a security escort of any kind or requiring a Frontier employee or representative to be present during WOW's entry into the premises. WOW's employees and contractors shall make reasonable efforts to enter Frontier's Central Offices during the 6:00 a.m.-10:00 p.m. working hours Monday through Friday. For non-emergency access to Central Offices where Frontier's equipment is accessible to WOW's personnel, WOW's employees may enter Frontier's Central Offices between 10:00 p.m. and 6:00 a.m. Monday through Friday and on weekends only after notifying Frontier of its intention to enter a Frontier Central Office with no less than two (2) hours advanced notice. Frontier will provide WOW with a list of Central Offices where such advanced notice is required for access outside of Frontier's working hours. No advanced notice will be required for access to a Central Office where Frontier's equipment is not accessible to WOW's personnel and there is a separate entrance. Prior to emergency access, WOW shall give Frontier notice at or about the time that WOW's employees are dispatched to the Central Office. In all cases, WOW shall make such notification by contacting Frontier's twenty-four (24) hour Security Command Center at 585-777-7773 and informing Frontier of the Central Office involved, the anticipated time of entry, and the names of entering employees. In all cases when WOW requires entry into Frontier's premises outside of normal business hours, WOW must contact the Security Command Center upon arrival at the premises.

6.2.9.5 If WOW arrives at the Central Office and the access cards has not been activated within ten (10) minutes after WOW's notification, WOW shall escalate the issue to Frontier's escalation contact.

6.2.9.6 Frontier will provide security to protect and monitor the Space consistent with that required for similar Frontier facilities.

6.2.9.7 When WOW provides the security device for its Space, WOW will provide keys or other provisions for access to Frontier Security in the event of an emergency and to perform the required housekeeping and equipment inspection activities under the terms and conditions specified in this Agreement. Frontier shall be responsible

for ensuring that its employees will not be allowed access to the Space unless authorized under this Agreement.

6.2.9.8 WOW will provide Frontier Security with an emergency response list of persons to be notified of an environmental, safety or security emergency in any Frontier facility containing WOW Space. It is WOW's responsibility to update the list as necessary.

6.2.9.9 During the installation phase, or for subsequent maintenance, WOW will have access to its Space and any room or area required by them, to necessitate the installation. WOW may be escorted in areas outside its Space by qualified Frontier employees or Frontier Security personnel for these occasions.

6.2.9.10 In the event that there shall be a labor dispute involving any person working in or about the Frontier buildings that WOW's employees have access to, Frontier Security shall take reasonable steps to ensure that WOW's representatives have uninterrupted access to the building for the purpose of performing all functions under this Agreement.

6.2.9.11 Frontier Security may from time to time change its security, environmental, health and safety arrangements. WOW will pay its proportional share of the costs of these changes based upon the percent of square footage occupied by WOW in proportion to the total square footage impacted or protected by the change in arrangements.

6.2.9.12 WOW shall at all times maintain compliance with federal, state and local laws as well as Frontier policies, practices and procedures as set forth in Frontier's Environmental, Health and Safety Manual. WOW shall at all times maintain its space in such a way as to not create a fire hazard, including minimizing the use and storage of combustibles and flammables while on Frontier's premises.

6.2.9.13 WOW will provide Frontier with a certification or acceptable form or written representation that all listed employees and contractors have completed environmental, health and safety training to meet all legal requirements, and to enable them to perform their job safely, and in compliance, while on Frontier premises. Such certification or written representation must be provided to Frontier prior to issuance of a non-employee identification card. WOW shall be responsible for providing all of its employees and contractors with adequate personal protective equipment to perform the job safely.

6.3 Relocations and Rearrangements

6.3.1 As a last resort, Frontier may require WOW to move from its Space to Space in another location within the same Central Office if necessary for Frontier to fulfill its obligations under the applicable law. Frontier

shall provide WOW notice of the need for such a move. Frontier will negotiate a schedule with WOW under which such relocation shall be effected. Frontier will bear the costs of relocating the Space, Point of Termination and associated Frontier cabling. WOW will be responsible for relocating its equipment and facilities. Frontier and WOW will work together in good faith to minimize any disruption of WOW's services as a result of such relocation. Should WOW wish to move equipment from one location to another, WOW will be responsible for removing and transporting its equipment to the new site and installing it. Frontier will treat the relocation as a new installation under the terms and conditions of this Agreement.

6.3.2 Should Frontier reasonably need to install additional facilities in any conduit system in which WOW occupies Conduit Space for the purpose of meeting its own service requirements or for providing for another CLEC, Frontier will, after notifying WOW in writing of the basis and schedule proposed, rearrange WOW's facilities in the conduit system so that the additional facilities of Frontier, or other CLEC, may be accommodated.

6.3.3 In an emergency affecting the safety of personnel, involving out of service End Users or integrity of the Frontier Network, Frontier will attempt to notify WOW, but nevertheless may rearrange WOW's facilities occupying a conduit, manhole, cable vault, riser system or cable support structure without prior notification. Such rearrangement will be at WOW's expense if such emergency is a result of WOW's occupancy of the space(s) under this Agreement or as a result of any act or omission on the part of WOW, its employees, agents or vendors.

6.3.4 When WOW intends to modify, move, replace or add to equipment or facilities within or about the Space and requires special consideration (e.g., use of freight elevators, loading dock, staging area, etc.), WOW must request and receive written consent from Frontier.

6.4 Access Rights of Frontier

6.4.1 WOW will provide emergency access to its Space at all times to allow Frontier to react to emergencies, to inspect pursuant to the terms and limitations of this Agreement and to ensure compliance with Frontier policies and standards related to fire, safety, health and environmental safeguards as set forth in Frontier's Safety Manual.

7. Rules of Conduct

7.1 WOW agrees that its employees and vendors with access to Frontier Central Office(s) shall at times adhere to the rules of conduct established by Frontier for the Central Office and Frontier's personnel and vendors and provided to WOW as set forth in Frontier's Environmental, Health and Safety Manual. Frontier reserves the right to make changes to such policies, practices and procedures to preserve the integrity and operation of the Frontier network or facilities, or to comply with applicable laws and regulations.

7.2 Hazardous Materials. WOW will identify and will notify Frontier in writing of any Hazardous Materials WOW may bring onto the property and will provide Frontier copies of any inventories or other data provided to State Emergency Response

Commissions ("SERCs"), Local Emergency Planning Committees ("LEPCs") or any other governmental agencies if required by the Emergency Planning and Community Right to Know Act (41 U.S.C. 11001, et seq.). WOW, its agents and employees will transport, store and dispose of Hazardous Materials in accordance with all applicable federal, state or local laws, ordinances, rules and regulations. WOW will promptly notify Frontier of any releases of Hazardous Materials and will copy Frontier on any notification of or correspondence with any governmental body as a result of such release.

7.3 For purposes of this Section, "Hazardous Materials" will mean any toxic substances and/or hazardous materials or hazardous wastes (including asbestos and lead antimony batteries,) as defined in, or pursuant to the OSHA Hazard Communication Standard (29 CFR Part 1910, Subpart Z), the Resource Conservation and Recovery Act of 1976 (42 U.S.C. Section 6901, et seq.), or regulations adopted pursuant to those statutes, the Toxic Substances Control Act (15 U.S.C. Section 2601 et seq.) or any other federal, state or local environmental law, ordinance, rule or regulation. The provisions of this Section will survive the termination, cancellation, modification or rescission of this Attachment.

7.4 WOW will provide Frontier copies of all Material Safety Data Sheets ("MSDSs") for materials or chemicals regulated under the OSHA Hazard Communication Standard (29 C.F.R. 1910.1200) that are brought onto the property. All such materials will be labeled in accordance with 29 C.F.R. 1910.1200, and applicable state regulations if such regulations are more stringent.

7.5 If Frontier discovers that WOW has brought onto Frontier's property Hazardous Materials without notification or is storing or disposing of such materials in violation of any applicable environmental law, Frontier may, at Frontier's option and without penalty, terminate this Attachment or suspend performance hereunder. WOW will be responsible for, without cost to Frontier, the complete remediation of any releases or other conditions caused by its storage, use or disposal of Hazardous Materials. WOW will also be responsible for removing and disposing of all Hazardous Materials on its Premises at the termination of this Attachment. If Frontier elects to terminate this Attachment or discontinue the performance of services hereunder due to the storage, use or disposal of Hazardous Materials, WOW will have no recourse against Frontier and will be responsible for all costs and expenses associated with such termination or suspension of service in addition to being responsible for any remedies available to Frontier for defaults under this Attachment.

7.6 WOW will indemnify and hold harmless Frontier, its successors and assigns against, and in respect of, any and all damages, claims, losses, liabilities and expenses, including all legal, accounting, consulting, engineering, and other expenses, which may be imposed upon, or incurred by, Frontier or asserted against Frontier by any other party or parties (including Frontier's employees and/or contractors and any governmental entity) arising out of, or in connection with, WOW's use, storage or disposal of Hazardous Materials on the Premises.

7.7 Various Prohibited Uses. WOW will not do or permit anything to be done upon the Premises, or bring or keep anything thereon that is in violation of any federal, state or local laws or regulations (including environmental laws or regulations not previously described), or any rules, regulations or requirements of the local fire department, Fire Insurance Rating Organization, or any other similar authority having jurisdiction over the Building. WOW will not do or permit anything to be done upon the Premises that may in any way create a nuisance, disturb,

endanger, or otherwise interfere with the telecommunications services of Frontier, any other occupant of the Building, their patrons or End Users, or the occupants of neighboring property, or injure the reputation of the property. WOW will not, without the prior written consent of Frontier: (i) install or operate any lead-acid batteries, refrigerating, heating or air conditioning apparatus or carry on any mechanical business in the Premises; (ii) use the Premises for housing, lodging or sleeping purposes; (iii) permit preparation or warming of food, presence of cooking or vending equipment, sale of food or smoking in the Premises; or (iv) permit the use of any fermented, intoxicating or alcoholic liquors or substances in the Premises or permit the presence of any animals except those used by the visually impaired. Frontier may, in its sole discretion, withhold such consent, or impose any condition in granting it, and revoke its consent at will.

7.8 Cleanliness and Obstruction of Public Areas. WOW will not place anything or allow anything to be placed near the glass of any door, partition or window that Frontier determines is unsightly from outside the Premises; or take or permit to be taken in or out of other entrances of the Building, or take or permit to be taken on any passenger elevators, any item normally taken through service entrances or elevators; or whether temporarily, accidentally, or otherwise, allow anything to remain in, place or store anything in, or obstruct in any way, any passageway, exit, stairway, elevator, or shipping platform. WOW will lend its full cooperation to keep such areas free from all obstruction and in a clean and sightly condition, move all supplies, furniture and equipment directly to the Premises as soon as received, and move all such items and waste, other than waste customarily removed by employees of the Building.

8. Rights Reserved to Frontier

8.1 Frontier will have the following rights, and others not specifically excluded in this Attachment, exercisable without notice and without liability to WOW for damage or injury to property, person or business (all claims for damage being released), and without effecting an eviction or disturbance of WOW's use or possession or giving rise to any claim for offsets, or abatement of rent:

8.2 To designate any and all spaces to be occupied by WOW's facilities and equipment under this Attachment;

8.2.1 To change the name or street address of the Building;

8.2.2 To install and maintain signs on the exterior and interior of the Building or anywhere on the property;

8.2.3 To have pass keys or access cards with which to unlock all doors in the Premise, excluding WOW's safes;

8.2.4 To enter the Premises for the purposes of examining or inspecting same and of making such repairs or alterations as Frontier deems necessary (WOW waives any claim for damage, injury, interference with WOW's business, any loss of occupancy or quiet enjoyment of the Premises and any other loss occasioned by the event except when such damages are solely from the gross negligence or willful misconduct of Frontier);

8.2.5 To use any means Frontier may deem proper to open Premises' doors in an emergency. Entry into the Premises obtained by Frontier by any such means will not be deemed to be forcible or unlawful entry into or a detainment of or an eviction of WOW from the Premises or any portion thereof;

8.2.6 To use the space within the Building in such a manner as will best enable it to fulfill its own service requirements;

8.2.7 To require all persons entering or leaving the Building during such hours as Frontier may from time to time reasonably determine to identify themselves to a watchman by registration or otherwise and to establish their right to leave or enter, and to exclude or expel any solicitor or person at any time from the Premises or the property. Frontier assumes no responsibility and will not be liable for any damage resulting from the admission or refusal to admit any authorized or unauthorized person to the Building, provided that such damage is not the result of gross negligence or willful misconduct on the part of the Frontier;

8.2.8 To approve the weight, size and location of safes, computers and all other heavy articles in and about the Premises and the Building, and to require all such items and other office furniture and equipment to be moved in and out of the Building or premises only at such times and in such a manner as Frontier will direct and in all events at WOW's sole risk and responsibility;

8.2.9 At any time, to decorate and to make, at its own expense, repairs, alterations, additions and improvements, structural or otherwise, in or to the Premises, the property, or any part thereof (including the permanent or temporary relocation of any existing facilities such as parking lots or spaces), and to perform any acts related to the safety, protection or preservation thereof, and during such operations to take into and through the Premises or any part of the property all materials and equipment required, and to close or suspend temporarily operation of entrances, doors, corridors, elevators or other facilities, provided that Frontier will limit inconvenience or annoyance to WOW as reasonably possible under the circumstances;

8.2.10 To do or permit to be done any work in or about the Premises or the property or any adjacent or nearby building, land, street or alley;

8.2.11 To grant to anyone the exclusive right to conduct any business or render any service on the property, provided such exclusive right will not operate to exclude WOW from the use expressly permitted by this Attachment, or impose any additional fees, limitations, or procedural burdens on WOW that are not previously required under this contract, unless Frontier exercises its right to terminate this Attachment with respect to all or a portion of the Premises;

8.2.12 To close the Building at such reasonable times as Frontier may determine, subject to WOW's right to admittance under such reasonable regulations as will be prescribed from time to time by Frontier.

8.2.13 Frontier will have the right to upgrade or replace its equipment at the subject central office. In the event that Frontier determines to make such equipment upgrades or replacements, it will give WOW six (6) months' advance notice of such changes. It will be WOW's responsibility to ensure that its equipment remains compatible with Frontier's upgraded or new equipment.

8.2.14 To perform all work, using Frontier employees or contractors, necessary to ready the Premises for WOW's use;

8.2.15 To exercise all other rights reserved by Frontier pursuant to the provisions of this Attachment; and

8.2.16 To inspect the installation of equipment in the Premises prior to the connection of equipment to Frontier facilities.

8.2.17 Frontier reserves the right, with twenty-four (24) hours prior notice to WOW, to access WOW's collocated space to perform periodic inspections to ensure compliance with Frontier installation, safety and security practices.

9. Asbestos

WOW is aware the Building in which the Premises is located may contain or have contained asbestos or asbestos containing building materials, and WOW releases and agrees to hold Frontier harmless from any and all liability to WOW or any of its employees, agents or invitees as a result thereof.

10. Collocation Application, Forms and Instructions

Frontier's Collocation Applications and related applications and details can be accessed at https://wholesale.frontier.com/wholesale/collocation-and-licensing

9-1-1 ATTACHMENT

1. 9-1-1/E9-1-1 Arrangements

1.1 9-1-1/E9-1-1 arrangements provide access to the appropriate PSAP by dialing a 3-digit universal telephone number, "9-1-1." For areas where Frontier is the 9-1-1/E9-1-1 Service Provider, Frontier provides and maintains such equipment and software at the Frontier 9-1-1 Tandem/Selective Router(s) and, if Frontier manages the ALI Database, the ALI Database, as is necessary for 9-1-1/E9-1-1 Calls. For areas where WOW is the 9-1-1/E9-1-1 Service Provider, WOW provides and maintains such equipment and software at the WOW 9-1-1 Tandem/Selective Router(s) and, if WOW manages the ALI Database, the ALI Database, as is necessary for 9-1-1/E9-1-1 Calls.

1.2 For areas where WOW is the 9-1-1/E9-1-1 Service Provider, WOW shall make the following information available to Frontier, to the extent permitted by Applicable Law:

1.2.1 a listing of the CLLI Code (and SS7 point code when applicable) of each WOW 9-1-1 Tandem/Selective Router and associated geographic location served;

1.2.2 a listing of appropriate WOW contact telephone numbers and organizations that have responsibility for operations and support of WOW's 9-1-1/E9-1-1 network and ALI Database systems; and

1.2.3 when WOW maintains a Master Street Address Guide (MSAG) on behalf of a Controlling 9-1-1 Authority, upon request by Frontier and as permitted by the Controlling 9-1-1 Authority, a complete copy of such MSAG and, as the MSAG is updated, changed or revised from time-to-time, any updates, changes and revisions to the MSAG.

1.3 For areas where Frontier is the 9-1-1/E9-1-1 Service Provider, Frontier shall make the following information available to WOW, to the extent permitted by Applicable Law:

1.3.1 a listing of the CLLI Code (and SS7 point code when applicable) of each Frontier 9-1-1 Tandem/Selective Router and associated geographic location served;

1.3.2 a listing of appropriate Frontier contact telephone numbers and organizations that have responsibility for operations and support of Frontier's 9-1-1/E9-1-1 network and ALI Database systems; and

1.3.3 when Frontier maintains a Master Street Address Guide (MSAG) on behalf of a Controlling 9-1-1 Authority, upon request by WOW and as permitted by the Controlling 9-1-1 Authority, a complete copy of such MSAG and, as the MSAG is updated, changed or revised from time-to-time, any updates, changes and revisions to the MSAG.

2. ALI Database

2.1 For areas where WOW is the 9-1-1/E9-1-1 Service Provider and WOW manages the ALI Database, Frontier and WOW shall establish mutually acceptable

arrangements and procedures for inclusion of Frontier End User data in the ALI Database. For areas where Frontier is the 9-1-1/E9-1-1 Service Provider and Frontier manages the ALI Database, Frontier and WOW shall establish mutually acceptable arrangements and procedures for inclusion of WOW Customer data in the ALI Database.

3. Interconnection for Exchange of 9-1-1/E9-1-1 Calls between the Parties

3.1 Each Party shall provide to the other Party, in accordance with this Agreement, but only to the extent required by Applicable Law, interconnection at any technically feasible Point(s) of Interconnection on Frontier's network, for the transmission and routing of 9-1-1/E9-1-1 Calls from Frontier to WOW for the transmission and routing of such 9-1-1/E9-1-1 Calls by WOW to PSAPs for which WOW is the 9-1-1/E9-1-1 Service Provider. By way of example, a technically feasible Point of Interconnection on Frontier's network would include an applicable Frontier Tandem Interconnection Wire Center, Frontier End Office Interconnection Wire Center, or Frontier 9-1-1 Tandem/Selective Router Interconnection Wire Center, but, notwithstanding any other provision of this Agreement or a Tariff or otherwise, would not include a WOW Interconnection Wire Center, WOW switch or selective router, or any portion of a transport facility provided by Frontier to WOW or another party between (x) a Frontier Interconnection Wire Center, switch or selective router and (y) the Interconnection Wire Center, switch or selective router of WOW or another party. For brevity's sake, these examples of locations that, respectively, are and are not "on Frontier's network" shall apply (and are incorporated by reference) each time the term "on Frontier's network" is used in this Agreement. Frontier shall have no obligation to transport 9-1-1/E9-1-1 Calls between noncontiguous Frontier exchanges to reach a POI. A POI at a Frontier switching or routing entity or Wire Center shall only provide interconnection with the customers served by that switching or routing entity or Wire Center, and (in the event of a POI at a tandem or host switch) the customers served by any subtending switching entity.

3.2 For Frontier End User 9-1-1/E9-1-1 Calls delivered by Frontier to WOW for the transmission and routing of such 9-1-1/E9-1-1 Calls by WOW to PSAPs for which WOW is the 9-1-1/E9-1-1 Service Provider, Frontier shall provide for transmission and routing of such 9-1-1/E9-1-1 Calls with ANI from Frontier End Users to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network. In providing for transmission and routing of 9-1-1/E9-1-1 Calls from Frontier End Users to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network, Frontier shall have the right to use such services, trunks, facilities, arrangements and the like (including switches and selective routers located at points between the Frontier End Users and the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network) as Frontier in Frontier's sole discretion may decide to use. Without in any way limiting Frontier's rights under the preceding sentence, in providing for transmission and routing of a 9-1-1/E9-1-1 Call from a Frontier End User to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network, Frontier, in Frontier's sole discretion, may elect to use one or more switches or selective routers located between the End Office serving the Frontier End User and the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network.

3.3 For 9-1-1/E9-1-1 Calls delivered to Frontier by Telecommunications Carriers interconnected with Frontier and delivered by Frontier to WOW for the transmission and routing of such 9-1-1/E9-1-1 Calls by WOW to PSAPs for which

WOW is the 9-1-1/E9-1-1 Service Provider, Frontier shall provide for transmission and routing of such 9-1-1/E9-1-1 Calls with ANI (when ANI is delivered to Frontier by a Telecommunications Carrier) from the Frontier point(s) of interconnection with the Telecommunications Carriers to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network. In providing for transmission and routing of 9-1-1/E9-1-1 Calls from Telecommunications Carriers interconnected with Frontier to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network, Frontier shall have the right to use such services, trunks, facilities, arrangements and the like (including switches and selective routers located at points between the Frontier point(s) of interconnection with such Telecommunications Carriers and the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network) as Frontier in Frontier's sole discretion may decide to use. Without in any way limiting Frontier's rights under the preceding sentence, in providing for transmission and routing of a 9-1-1/E9-1-1 Call from a Telecommunications Carrier interconnected with Frontier to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network, Frontier, in Frontier's sole discretion, may elect to use one or more switches or selective routers located between the Frontier point of interconnection with such Telecommunications Carrier and the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network.

3.4 For 9-1-1/E9-1-1 Calls delivered by Frontier to WOW for the transmission and routing of such 9-1-1/E9-1-1 Calls by WOW to PSAPs for which WOW is the 9-1-1/E9-1-1 Service Provider, WOW, at no charge to Frontier, shall provide transport for 9-1-1/E9-1-1 Calls from the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network to the PSAPs for which WOW is the 9-1-1/E9-1-1 Service Provider. If WOW obtains such transport from Frontier, WOW shall pay to Frontier the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for such transport and for any services, facilities and/or arrangements provided by Frontier for such transport (including rates and charges for Frontier-provided Exchange Access services [such as entrance facilities, multiplexing and transport] and rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). WOW shall pay to Frontier the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for interconnection at the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network and for any services, facilities and/or arrangements provided by Frontier for such interconnection (including rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). There shall be no reduction in any Frontier rates or charges because the transport, interconnection, services, facilities and/or arrangements are used to carry 9-1-1/E9-1-1 Calls delivered by Frontier to WOW.

3.5 Each Party shall provide to the other Party, in accordance with this Agreement, but only to the extent required by Applicable Law, interconnection at Frontier 9-1-1 Tandem/Selective Router Interconnection Wire Centers, for the transmission and routing of 9-1-1/E9-1-1 Calls from WOW to Frontier for the transmission and routing of such 9-1-1/E9-1-1 Calls by Frontier to PSAPs for which Frontier is the 9-1-1/E9-1-1 Service Provider that subtend the Frontier 9-1-1 Tandem/Selective Router located at the Frontier 9-1-1 Tandem/Selective Router Interconnection Wire Center where the Parties are interconnected. For the purposes of this Section 3.5, a PSAP for which Frontier is the 9-1-1/E9-1-1

Service Provider shall be deemed to subtend a particular Frontier 9-1-1 Tandem/Selective Router if Frontier regularly routes 9-1-1/E9-1-1 Calls from Frontier End Users through such Frontier 9-1-1 Tandem/Selective Router to that PSAP.

3.6 For 9-1-1/E9-1-1 Calls delivered by WOW to Frontier for the transmission and routing of such 9-1-1/E9-1-1 Calls by Frontier to PSAPs for which Frontier is the 9-1-1/E9-1-1 Service Provider, WOW, at its own expense, shall provide transport to deliver the 9-1-1/E9-1-1 Calls to the POI(s) established by the Parties at Frontier 9-1-1 Tandem/Selective Router Interconnection Wire Centers. If WOW obtains from Frontier transport to deliver 9-1-1/E9-1-1 Calls to the POI(s) established by the Parties at Frontier 9-1-1 Tandem/Selective Router Interconnection Wire Centers, WOW shall pay to Frontier the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for such transport and for any services, facilities and/or arrangements provided by Frontier for such transport (including rates and charges for Frontier-provided Exchange Access services [such as entrance facilities, multiplexing and transport] and rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). WOW shall pay to Frontier the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for interconnection at the POI(s) established by the Parties at Frontier 9-1-1 Tandem/Selective Router Interconnection Wire Centers and for any services, facilities and/or arrangements provided by Frontier for such interconnection (including rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). There shall be no reduction in any Frontier rates or charges because the transport, interconnection, services, facilities and/or arrangements are used to carry 9-1-1/E9-1-1 Calls delivered by Frontier to WOW.

3.7 This Section 3 does not apply with regard to 9-1-1/E9-1-1 Calls to the extent such 9-1-1/E9-1-1 Calls are subject to Section 4, following.

3.8 Notwithstanding this Section 3, Frontier shall have no obligation to transport 9-1-1/E9-1-1 Calls between noncontiguous Frontier exchanges to reach a POI. A POI at a Frontier switching or routing entity or Wire Center shall only provide interconnection with the customers served by that switching or routing entity or Wire Center, and (in the event of a POI at a tandem or host switch) the customers served by any subtending switching entity.

4. Interconnection for Inter-PSAP Transfer of 9-1-1/E9-1-1 Calls

4.1 When the Controlling 9-1-1 Authority for a PSAP for which Frontier is the 9-1-1/E9-1-1 Service Provider and the Controlling 9-1-1 Authority for a PSAP for which WOW is the 9-1-1/E9-1-1 Service Provider agree to transfer 9-1-1/E9-1-1 Calls from one PSAP to the other PSAP and each Controlling 9-1-1 Authority requests its 9-1-1/E9-1-1 Service Provider to establish arrangements for such 9-1-1/E9-1-1 Call transfers, each Party shall provide to the other Party, in accordance with this Agreement, but only to the extent required by Applicable Law, interconnection at any technically feasible Point(s) of Interconnection on Frontier's network, for the transmission and routing of 9-1-1/E9-1-1 Calls from a PSAP for which one Party is the 9-1-1/E9-1-1 Service Provider to a PSAP for which the other Party is the 9-1-1/E9-1-1 Service Provider. The technically feasible Point(s) of Interconnection on Frontier's network shall be as described in Section 3.1, above.

4.2 For the transfer of 9-1-1/E9-1-1 Calls from one PSAP to another PSAP as described in Section 4.1 above, each Party, at its own expense, shall provide transport between the PSAP for which such Party is the 9-1-1/E9-1-1 Service Provider and the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network. If WOW obtains from Frontier transport between the PSAPs for which WOW is the 9-1-1/E9-1-1 Service Provider and the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network, WOW shall pay to Frontier the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for such transport and for any services, facilities and/or arrangements provided by Frontier for such transport (including rates and charges for Frontier-provided Exchange Access services [such as entrance facilities, multiplexing and transport] and rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). WOW shall pay to Frontier the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for interconnection at the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network and for any services, facilities and/or arrangements provided by Frontier for such interconnection (including rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). There shall be no reduction in any Frontier rates or charges because the transport, interconnection, services, facilities and/or arrangements are used to carry 9-1-1/E9-1-1 Calls delivered by Frontier to WOW.

4.3 For the transfer of 9-1-1/E9-1-1 Calls from one PSAP to another PSAP as described in Section 4.1 above, the Parties shall mutually agree upon: (a) whether they will use one-way trunks (trunks with traffic going in one direction, including one-way trunks and uni-directional two-way trunks) and/or two-way trunks (trunks with traffic going in both directions); and, (b) design blocking objectives for the trunks.

4.4 The Parties will maintain appropriate dial plans to support inter-PSAP call transfer and shall notify each other of changes, additions or deletions to those dial plans.

4.5 Notwithstanding this Section 4, when Frontier does not maintain a Selective Router in the county or jurisdiction in question, Section 4 will not apply.

5. Initiating Interconnection

5.1 For each Frontier wire center in which one Party is or becomes the 9-1-1/E9-1-1 Service Provider for a PSAP to which the other Party will send 9-1-1/E9-1-1 Calls pursuant to this Agreement and in which the Parties are not already interconnected pursuant to this Agreement, WOW shall provide written notice to Frontier of the need to establish interconnection pursuant to this Agreement.

5.2 The notice provided in Section 5.1 above shall include: (a) the proposed POI(s) to be established at technically feasible Point(s) of Interconnection on Frontier's network in accordance with Section 3.1 above; (b) WOW's intended interconnection activation date; (c) a forecast of WOW's trunking requirements; and (d) such other information as Frontier shall reasonably request in order to facilitate interconnection.

5.3 The interconnection activation date shall be mutually agreed to by the Parties after receipt by Frontier of all necessary information as indicated above. Within ten (10) Business Days of Frontier's receipt of WOW's notice provided for in

Section 5.1 above, Frontier and WOW shall confirm the POI(s) to be established at technically feasible Point(s) of Interconnection on Frontier's network and the mutually agreed upon interconnection activation date.

5.4 Prior to establishing interconnection, the Parties shall conduct a joint planning meeting ("Joint Planning Meeting"). At that Joint Planning Meeting, each Party shall provide to the other Party originating Centum Call Seconds (Hundred Call Seconds) information, and the Parties shall mutually agree on the appropriate initial number of trunks and the interface specifications at the POI(s) to be established at technically feasible Point(s) of Interconnection on Frontier's network.

5.5 The procedure set out in Sections 5.1 through 5.4, preceding, for initiating interconnection in which the Parties are not already interconnected pursuant to this Agreement shall also apply when the Parties wish to establish pursuant to this Agreement additional POI(s) at technically feasible Point(s) of Interconnection on Frontier's network in which the Parties are already interconnected pursuant to this Agreement.).

5.6 Upon request by either Party, the Parties shall meet to: (a) review traffic and usage data on trunk groups; and (b) determine whether the Parties should establish new trunk groups, augment existing trunk groups, or disconnect existing trunks.

5.7 Because Frontier will not be solely in control of when and how many two-way trunks are established between its network and WOW's network, Frontier's performance in connection with these two-way trunk groups shall not be subject to any performance measurements and remedies under this Agreement, and, except as otherwise required by Applicable Law, under any FCC or Commission approved carrier-to-carrier performance assurance guidelines or plan.

6. Trunk Forecasting Requirements

6.1 Initial Trunk Forecast Requirements. At least ninety (90) days before initiating interconnection in a LATA, WOW shall provide Frontier a two (2)-year traffic forecast that complies with the Frontier Trunk Forecast Guidelines, as revised from time to time.

6.2 Ongoing Trunk Forecast Requirements. Where the Parties have already established interconnection, on a semi-annual basis, WOW shall submit a good faith forecast to Frontier of the number of trunks that WOW anticipates Frontier will need to provide during the ensuing two (2) year period for the exchange of traffic between WOW and Frontier. WOW's trunk forecasts shall conform to the Frontier Trunk Forecast Guidelines as in effect at that time. WOW also shall provide a new or revised traffic forecast that complies with the Frontier Trunk Forecast Guidelines when WOW develops plans or becomes aware of information that will materially affect the Parties' interconnection.

6.3 Use of Trunk Forecasts. Trunk forecasts provided pursuant to this Agreement must be prepared in good faith but are not otherwise binding on WOW or Frontier.

6.4 If WOW enters into a written contract with a Controlling 9-1-1 Authority to become the 9-1-1/E9-1-1 Service Provider for a PSAP to which Frontier delivers 9-1-1/E9-1-1 Calls, upon written request by WOW, to the extent authorized by

the Controlling 9-1-1 Authority and the PSAP, Frontier shall advise WOW of the number of trunks, expressed as DS0 quantities, Frontier uses to deliver 9-1-1/E9-1-1 Calls from Frontier's 9-1-1 Tandem/Selective Router(s) to that PSAP.

7. Compensation

7.1 Subject to Sections 7.2 and 7.3 following, the rates and charges for the Services provided by each Party to the other Party under this Attachment shall be as provided in this Attachment and pursuant to the Pricing Attachment.

7.2 Notwithstanding any other provision of this Agreement or a Tariff or otherwise, WOW shall not bill to Frontier, and Frontier shall not be obligated to pay to WOW:

7.3 Any rates or charges (including Reciprocal Compensation Charges, Intercarrier Compensation Charges and Exchange Access Service Charges) in connection with 9-1-1/E9-1-1 Calls (including 9-1-1/E9-1-1 Calls delivered by Frontier to WOW pursuant to Sections 3 and 4, above, and 9-1-1/E9-1-1 Calls delivered by WOW to Frontier pursuant to Sections 3 and 4, above); or

7.4 Any other rates or charges for transmission, routing, transport or termination, or for facilities used for transmission, routing, transport or termination, of 9-1-1/E9-1-1 Calls (including 9-1-1/E9-1-1 Calls delivered by Frontier to WOW pursuant to Sections 3 and 4, above, and 9-1-1/E9-1-1 Calls delivered by WOW to Frontier pursuant to Sections 3 and 4, above); or

7.5 Any ALI Database related rates or charges (including rates or charges for Frontier to access, use, or include or store Frontier End User data in, an ALI Database); or

7.6 Any MSAG related rates or charges (including rates or charges for an MSAG, MSAG updates, changes or revisions, or MSAG information).

7.7 Notwithstanding any other provision of this Agreement or a Tariff or otherwise, for 9-1-1/E9-1-1 Calls delivered by WOW to Frontier pursuant to Sections 3 and 4 above, Frontier shall not bill to WOW, and WOW shall not be obligated to pay to Frontier, any charges (including Reciprocal Compensation Charges, Intercarrier Compensation Charges, or Exchange Access Service Charges) for the transport of such 9-1-1/E9-1-1 Calls from the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network to PSAPs for which Frontier is the 9-1-1/E9-1-1 Service Provider. However, notwithstanding anything in the preceding sentence of this Section 7.7 or in any other provision of this Agreement or a Tariff or otherwise, WOW shall be obligated to pay to Frontier: (a) the full Frontier rates and charges (as set out in Frontier's applicable Tariffs and this Agreement) for transport, services, facilities and/or arrangements obtained by WOW from Frontier for transport of 9-1-1/E9-1-1 Calls to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network (including rates and charges for Frontier-provided Exchange Access services [such as entrance facilities, multiplexing and transport] used by WOW for transport of 9-1-1/E9-1-1 Calls to the POI(s) established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network, and rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network); and, (b) the full Frontier rates and charges (as provided for in Frontier's applicable Tariffs and this Agreement) for interconnection of WOW's network with Frontier's network at the POI(s)

established by the Parties at technically feasible Point(s) of Interconnection on Frontier's network (including rates and charges for Collocation obtained by WOW from Frontier for interconnection of WOW's network with Frontier's network). There shall be no reduction in any Frontier rates or charges because the transport, interconnection, services, facilities and/or arrangements are used to carry 9-1-1/E9-1-1 Calls delivered by Frontier to WOW.

8. 9-1-1/E9-1-1 General

8.1 Frontier and WOW shall work cooperatively to arrange meetings with the Controlling 9-1-1 Authorities to answer any technical questions the PSAPs or Controlling 9-1-1 Authority coordinators may have regarding the 9-1-1/E9-1-1 arrangements.

8.2 Each Party shall collect and remit, as required, any 9-1-1/E9-1-1 applicable surcharges from its Customers in accordance with Applicable Law.

8.3 Nothing in this Agreement shall be deemed to prevent Frontier from billing to a Controlling 9-1-1 Authority or PSAP rates or charges for:

8.3.1 services, facilities and/or arrangements provided by Frontier in connection with 9-1-1/E9-1-1 Calls from a Frontier End User or a Telecommunications Carrier interconnected with Frontier to a PSAP for which WOW is the 9-1-1/E9-1-1 Service Provider (including charges for the transmission and routing of 9-1-1/E9-1-1 Calls from Frontier End Users or Telecommunications Carriers interconnected with Frontier to the technically feasible Point(s) of Interconnection on Frontier's network);

8.3.2 services, facilities and/or arrangements provided by Frontier in connection with 9-1-1/E9-1-1 Calls from WOW to a PSAP for which Frontier is the 9-1-1/E9-1-1 Service Provider;

8.3.3 services, facilities and/or arrangements provided by Frontier in connection with the transfer of 9-1-1/E9-1-1 Calls between PSAPs;

8.3.4 ALI Database related activities (including Frontier's access to, use of, or inclusion or storage of Frontier End User data in, an ALI Database);

8.3.5 MSAG related activities (including Frontier's obtaining or using an MSAG, MSAG updates, changes or revisions, or MSAG information); or

8.3.6 Frontier to recover any costs incurred by it in connection with 9-1-1/E9-1-1 Calls or providing 9-1-1/E9-1-1 services to any person.

8.4 Nothing in this Agreement shall be deemed to prevent WOW from billing to a Controlling 9-1-1 Authority or PSAP rates or charges for:

8.4.1 services, facilities and/or arrangements provided by WOW in connection with 9-1-1/E9-1-1 Calls from WOW to a PSAP for which Frontier is the 9-1-1/E9-1-1 Service Provider;

8.4.2 services, facilities and/or arrangements provided by WOW in connection with 9-1-1/E9-1-1 Calls from a Frontier End User or a

Telecommunications Carrier interconnected with Frontier to a PSAP for which WOW is the 9-1-1/E9-1-1 Service Provider (including charges for the transmission and routing of 9-1-1/E9-1-1 Calls from Frontier End Users or Telecommunications Carriers interconnected with Frontier from the technically feasible Point(s) of Interconnection on Frontier's network to a PSAP for which WOW is the 9-1-1/E9-1-1 Service Provider);

8.4.3 services, facilities and/or arrangements provided by WOW in connection with the transfer of 9-1-1/E9-1-1 Calls between PSAPS;

8.4.4 ALI Database related activities;

8.4.5 MSAG related activities (including WOW's obtaining or using an MSAG, MSAG updates, changes or revisions, or MSAG information); or

8.4.6 WOW to recover any costs incurred by it in connection with 9-1-1/E9-1-1 Calls or providing 9-1-1/E9-1-1 services to any person.

9. Good Faith Performance

If and, to the extent that, Frontier, prior to the Effective Date, has not provided in the Georgia a Service offered under this Attachment, Frontier reserves the right to negotiate in good faith with WOW reasonable terms and conditions (including rates and implementation timeframes) for such Service; and, if the Parties cannot agree to such terms and conditions (including rates and implementation timeframes), either Party may use the Agreement's dispute resolution procedures.

PRICING ATTACHMENT

1. General

1.1 As used in this Attachment, the term "Charges" means the rates, fees, charges and prices for a Service.

1.2 Except as stated in Section 2 or Section 3 of this Attachment, Charges for Services shall be as stated in this Section 1.

1.3 The Charges for a Service shall be the Charges for the Service stated in the Providing Party's applicable Tariff.

1.4 In the absence of Charges for a Service established pursuant to Section 1.3 of this Attachment, the Charges shall be as stated in Appendix A of this Pricing Attachment. For rate elements provided in Appendix A of this Pricing Attachment that do not include a Charge, either marked as "TBD" or otherwise, Frontier is developing such Charges and has not finished developing such Charges as of the Effective Date of this Agreement ("Effective Date"). When Frontier finishes developing such a Charge, Frontier shall notify WOW in writing of such Charge in accordance with, and subject to, the notices provisions of this Agreement and thereafter shall bill WOW, and WOW shall pay to Frontier, for Services provided under this Agreement on the Effective Date and thereafter in accordance with such Charge. Any notice provided by Frontier to WOW pursuant to this Section 1.4 shall be deemed to be a part of Appendix A of this Pricing Attachment immediately after Frontier sends such notice to WOW and thereafter.

1.5 The **Charges stated in Appendix A of this Pricing Attachment shall be automatically superseded by any applicable Tariff Charges.** The Charges stated in Appendix A of this Pricing Attachment also shall be automatically superseded by any new Charge(s) when such new Charge(s) are required by any order of the Commission or the FCC, approved by the Commission or the FCC, or otherwise allowed to go into effect by the Commission or the FCC (including in a Tariff that has been filed with the Commission or the FCC), provided such new Charge(s) are not subject to a stay issued by any court of competent jurisdiction.

1.6 In the absence of Charges for a Service established pursuant to Sections 1.3 through 1.5 of this Attachment, if Charges for a Service are otherwise expressly provided for in this Agreement, such Charges shall apply.

1.7 In the absence of Charges for a Service established pursuant to Sections 1.3 through 1.6 of this Attachment, the Charges for the Service shall be the Providing Party's FCC or Commission approved Charges.

1.8 In the absence of Charges for a Service established pursuant to Sections 1.3 through 1.7 of this Attachment, the Charges for the Service shall be mutually agreed to by the Parties in writing.

2. WOW Prices

Notwithstanding any other provision of this Agreement, the Charges that WOW bills Frontier for WOW's Services shall not exceed the Charges for Frontier's comparable Services, except to the extent that WOW's cost to provide such WOW's Services to Frontier exceeds the Charges for Frontier's comparable Services and WOW has

demonstrated such cost to Frontier, or, at Frontier's request, to the Commission or the FCC.

3. Regulatory Review of Prices

Notwithstanding any other provision of this Agreement, each Party reserves its respective rights to institute an appropriate proceeding with the FCC, the Commission or other governmental body of appropriate jurisdiction: (a) with regard to the Charges for its Services (including a proceeding to change the Charges for its services, whether provided for in any of its Tariffs, in Appendix A, or otherwise); and (b) with regard to the Charges of the other Party (including a proceeding to obtain a reduction in such Charges and a refund of any amounts paid in excess of any Charges that are reduced).

APPENDIX A TO THE PRICING ATTACHMENT[1] (GA)

FRONTIER COMMUNICATIONS OF GEORGIA LLC
Georgia v3.2

I. Rates and Charges for Transport and Termination of Traffic[2]

A. Reciprocal Compensation Traffic Termination

End Office and Tandem Rate: **Bill and Keep**

B. Transit Service–per MOU $ 0.0061854/mou where applicable

C. WOW will provide accurate Calling Party Number (" CPN") and/or Automatic Number Identification ("ANI") on at least ninety-five percent (95%) of all traffic delivered to the POI. In addition, each party shall pass Charge Number (CN) unaltered where it is different than CPN. Where CPN and/or ANI is not provided, ***WOW agrees to pay the applicable intrastate terminating access charges for such traffic.

D. Facility and Transport for Interconnection Charges[3]

Non-Competitive Counties - Per Frontier Intrastate Access Tariff, Special Access section
Channel Termination[4]
Channel Mileage Termination
Channel Mileage Per Airline Mile

Competitive Counties – Per Frontier Interstate Service Guide and Pricelist No. 1
Channel Termination[4]
Channel Mileage Termination
Channel Mileage Per Airline Mile

E. Exchange Access Service: **Per Frontier Interstate and/or Frontier Intrastate Access Tariff**

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[1] This Appendix may contain rates and/or references for services, facilities, arrangements and the like that Frontier does not have an obligation to provide under Section 251 of the Act. Nothing in this Appendix shall be deemed to require Frontier to provide a service, facility, arrangement or the like under rates, terms or conditions other than those that may be required by the Agreement.

All rates and charges set forth in this Appendix shall apply until such time as they are replaced by new rates and/or charges the Commission or the FCC may approve or allow to go into effect from time to time, subject to any stay or other order issued by any court of competent jurisdiction.

Unless a citation is provided to a generally applicable Frontier tariff, all listed rates and services are available only to WOW when purchasing these services for use in the provision of Telephone Exchange Service and apply only to Reciprocal Compensation Traffic and local Ancillary Traffic. Frontier rates and services for use by WOW in the carriage of Toll Traffic shall be subject to Frontier's tariffs for Exchange Access service. Adherence to these limitations is subject to a reasonable periodic audit by Frontier.

[2] All rates and charges specified in this Section are pertaining to the Interconnection Attachment.

[3] Frontier's Service Guide and Competitive/Non-Competitive County designations can be found on the Wholesale Operations site at www.wholesale.frontier.com under the Pricing Guides tab.

[4] Channel Termination charges are assessed when CFA is not included in the order.

II. Services Available for Resale

Nonrecurring charge(s) will apply when converting a Frontier account to a WOW account or when changing an End User from one carrier to another.

III. Unbundled Network Elements

Rates for Unbundled Network Elements have not been developed for the state of Georgia for Frontier Communications of Georgia LLC at the time of execution of this Agreement. If WOW attempts to order a UNE loop pursuant to the terms of this Agreement, Frontier will first need to develop rates and the Parties will further need to amend this Agreement with those rates and Unbundled Network Element terms prior to services being installed.

IV. Collocation

A. Physical Collocation	Monthly	Nonrecurring
1. Customer Not Ready (for Repair Troubles)		$ 55.65
2. Application Fees		
Application Fee		$ 5,654.52
Augment Fee (expanding space)		$ 4,162.90
3. Engineering & Implementation Fees		
Initial Application (First Application)		$ 6,300.17
Subsequent Application		$ 5,756.25
Cage Expansion & Additional Cabling		$ 2,181.81
Additional Cabling Only		$ 1,104.48
Power Augment Only		$ 1,130.59
4. Service Access Charge Cable & Frame Termination		
Voice Grade, per 150 Connections to MDF		$ 2,560.03
DS1, per 28 Connections to DSX		$ 2,124.08
Per DS3 Connection to DSX		$ 1,104.48
CO Cable Rack		$ 4,243.63
5. Security		
Security Charge (per location)		$ 1,929.71
6. Multiplexing Node (Cage) Preparation		
100 sq feet	$ 201.82	
Per 20 sq foot addition	$ 40.36	
7. Lighting / AC		
Lighting / AC Charge	$ 31.06	
8. Land and Building		
100 sq feet	$ 745.00	
Per 20 sq foot increments	$ 149.00	
9. DC Power -48V (per Amp Fused, per Feed)		
Power Installation per Amp		$ 72.53
20 Amps	$ 154.33	
40 Amps	$ 308.66	
60 Amps	$ 462.99	
80 Amps	$ 617.32	
100 Amps	$ 771.65	
120 Amps	$ 925.98	
140 Amps	$ 1,080.31	
160 Amps	$ 1,234.64	
180 Amps	$ 1,388.97	
200 Amps	$ 1,543.30	

	Monthly	Nonrecurring
10. Service Access Charge Cable & Frame Termination		
Voice Grade, per 150 Connections to MDF	$ 51.80	
DS1, per 28 Connections to DSX	$ 24.97	
DS1, per 28 Connections to DCS	$ 385.82	
Per DS3 Connection to DSX	$ 10.24	
Per DS3 Connection to DCS	$ 103.08	
11. Escort Service		
Escort Service – 1/4 hour		$ 13.91
B. Cageless Collocation		
1. Customer Not Ready (for Repair Troubles)		$ 55.65
2. Application Fees		
Application Fee		$ 5,654.52
3. Engineering & Implementation Fees		
Initial Application (First Application)		$ 6,300.17
Subsequent Application		$ 5,756.25
Additional Cabling Only		$ 1,104.48
Power Augment Only		$ 1,130.59
4. Service Access Charge Cable & Frame Termination		
Voice Grade, per 100 Connections to MDF		$ 1,707.00
DS1, per 28 Connections to DSX		$ 2,124.08
Per DS3 Connection to DSX		$ 1,115.82
CO Cable Rack		$ 4,243.63
5. Security		
Security Charge (per location)		$ 1,929.71
Additional Card		$ 5.00
6. Lighting / AC		
Lighting / AC Charge	$ 31.06	
7. Land and Building		
Per Equipment Bay	$ 111.75	
8. DC Power -48V (per Amp Fused, per Feed)		
Power Installation per Amp		$ 72.53
20 Amps	$ 154.33	
40 Amps	$ 308.66	
60 Amps	$ 462.99	
80 Amps	$ 617.32	
100 Amps	$ 771.65	
120 Amps	$ 925.98	
140 Amps	$ 1,080.31	
160 Amps	$ 1,234.64	
180 Amps	$ 1,388.97	
200 Amps	$ 1,543.30	

	Monthly	Nonrecurring
9. Conduit Space Rental		
Conduit Space Rental Rate	$ 1.74	
10. Entrance Fiber Structure		
Per foot, per Innerduct	$ 0.20	
11. Service Access Charge Cable & Frame Termination		
Voice Grade, per 100 Connections to MDF	$ 34.53	
DS1, per 28 Connections to DSX	$ 24.97	
DS1, per 28 Connections to DCS	$ 385.82	
Per DS3 Connection to DSX	$ 10.24	
Per DS3 Connection to DCS	$ 103.08	
12. Escort Service		
Escort Service – 1/4 hour		$ 13.91

V. Supplemental PON Charges

A supplement is any new iteration of a local service request.

Supplement # **1**

Cancel - Indicates that the pending order is to be canceled in its entirety.
Charge - $14.38

Supplement # **2**

New desired due date - Indicates that the pending order requires only a change of desired due date.

Supplement # **3**

Other - Any other change to the request.

Supplement #2 & 3 Charges:

Order Type	Residence Resale	Business Resale	Residence Porting	Business Porting	Residence ULL/UNE	Business ULL/UNE
Charge Per Number	$11.01	$17.83	$11.01	$17.83	$ 8.86	$14.34

*Expedite Charge will be applied ($35.20 per telephone number) for any Portings stopped on the DD & subsequently reappointed with a new Due Date.

VI. Other Miscellaneous Charges

A. Expedite Charge – Applies on any work requested before the next available due date or before the standard interval for that service.

The expedite charge is applied for each telephone number being expedited.

NONRECURRING

Residence	$ 35.20
Business	$ 35.20

Additional Labor Charges also apply if the work is done after hours or on the weekend.

B. Preferential/Vanity Numbers

NONRECURRING

Residence	$ 42.33
Business	$ 84.45

C. Concurrence Charge

WOW is responsible to create subscription versions in the NPAC prior to the 18-hour window. In the event WOW does not create the subscription version(s) within the prescribed time frame, WOW is responsible to notify Frontier during regular business hours of the need to concur. Failure to do so may result in a delayed porting. A concurrence charge is applied for each telephone number needing concurrence.

NONRECURRING

Residence	$ 11.01
Business	$ 17.83

VII. Rates and Charges for 9-1-1

See State Access Tariff.

EXHIBIT A TO SECTION 3 (FIBER MEET ARRANGEMENT) OF THE INTERCONNECTION ATTACHMENT

Technical Specifications and Requirements

for

WIDEOPENWEST FINANCE, LLC DBA WOW! INTERNET, CABLE, PHONE - FRONTIER COMMUNICATIONS OF GEORGIA LLC

Fiber Meet Arrangement No. ***FM #***

The following technical specifications and requirements will apply to WideOpenWest Finance, LLC dba WOW! Internet, Cable, Phone - Frontier Communications of Georgia LLC Fiber Meet Arrangement ***FM #*** ("FM No. ***FM #***"):

1. FM No. ***FM #*** will provide Interconnection facilities for the exchange of applicable traffic between Frontier's ***Name of Tandem/End Office*** and WOW's ***Carrier Name of Tandem/End Office*** in a diagram of FM No. ***FM #*** is set forth in Exhibit A-1.

2. Fiber Meet Points ("FMPs").

   2.1 FM No. ***FM #*** will be configured as shown on Exhibit A-1. FM No. ***FM #*** will have two FMPs.

   2.2 Frontier will provision a Fiber Network Interface Device ("FNID") at ***POLE XX, STREET YY, TOWN ZZ, STATE*** and terminate [_____] strands of its fiber optic cable in the FNID. The FNID provisioned by Frontier will be a ***MANUFACTURER, MODEL***. Frontier will bear the cost of installing and maintaining its FNID. The fiber patch panel within Frontier's FNID will serve as FMP No. 1. Frontier will provide a fiber stub at the fiber patch panel in Frontier's FNID for WOW to connect [_____] strands of its fiber cable [_____] connectors. Frontier's FNID will be locked, but Frontier and WOW will have 24-hour access to their respective side of the fiber patch panel located in Frontier's FNID.

   2.3 WOW will provision a FNID at ***POLE XX, STREET YY, TOWN ZZ, STATE*** and terminate [_____] strands of its fiber optic cable in the FNID. The FNID provisioned by WOW will be a ***MANUFACTURER, MODEL***. WOW will bear the cost of installing and maintaining its FNID. The fiber patch panel within WOW's FNID will serve as FMP No. 2. WOW will provide a fiber stub at the fiber patch panel in WOW's FNID for Frontier to connect [_____] strands of its fiber cable. WOW's FNID will be locked, but WOW and Frontier will have 24-hour access to their respective side of the fiber patch panel located in WOW's FNID.

3. Transmission Characteristics.

   3.1 FM No. ***FM #*** will be built as a ring configuration.

   3.2 The transmission interface for FM No. ***FM #*** will be Synchronous Optical Network ("SONET").

   3.3 Terminating equipment shall comply with SONET transmission requirements as specified in Telcordia Technologies document GR-253 CORE (Tables 4-3 through 4-11).

   3.4 The optical transmitters and receivers shall provide adequate power for the end-to-end length of the fiber cable to be traversed.

3.5 The optical transmission rate will be Unidirectional OC-***OC Transmission Rate***.

3.6 The path switch protection shall be set as Non-Revertive.

3.7 Frontier and WOW shall provide Primary Reference Source traceable timing.

4. Add Drop Multiplexer.

3.1 Frontier will, at its own cost, obtain and install (at its own premise) its own Add Drop Multiplexer. Frontier will use a ***MANUFACTURER, MODEL*** Add Drop Multiplexer with firmware release of [x.x] at the network level. Before making any upgrade or change to the firmware of its Add Drop Multiplexer, Frontier must provide WOW with fourteen (14) days advance written notice that describes the upgrade or change to its firmware and states the date on which such firmware will be activated in Frontier's Add Drop Multiplexer.

3.2 WOW will, at its own cost, obtain and install (at its own premise) its own Add Drop Multiplexer. WOW will use a ***MANUFACTURER, MODEL*** Add Drop Multiplexer with firmware release of [x.x] at the network level. Before making any upgrade or change to the firmware of its Add Drop Multiplexer, WOW must provide Frontier with fourteen (14) days advance written notice that describes the upgrade or change to its firmware and states the date on which such firmware or software will be activated in WOW's Add Drop Multiplexer.

3.3 WOW and Frontier will monitor all firmware upgrades and changes to observe for any failures or anomalies adversely affecting service or administration. If any upgrade or change to firmware adversely affects service or administration of FM No. ***FM #***, the firmware will be removed from the Add Drop Multiplexer and will revert to the previous version of firmware.

3.4 The Data Communication Channel shall be disabled between the Frontier and WOW Add Drop Multiplexers of FM No. ***FM #***.

5. Testing.

5.1 Prior to turn-up of FM No. ***FM #***, Frontier and WOW will mutually develop and implement testing procedures for FM No. ***FM #***

6. Connecting Facility Assignment ("CFA") and Slot Assignment Allocation ("SAA").

6.1 For one-way and two-way trunk arrangements, the SAA information will be turned over to WOW as a final step of turn up of the FM No. ***FM #***.

6.2 For one-way trunk arrangements, Frontier will control the CFA for the subtending facilities and trunks connected to Frontier's slots and WOW will control the CFA for the subtending facilities and trunks connected to WOW's slots. WOW will place facility orders against the first half of the *fully configured* slots (for example, slots 1-6 of a fully configured OC12) and Frontier will place orders against the second half of the slots (for example, slots 7-12). If either Party needs the other Party's additional slot capacity to place orders, this will be negotiated and assigned on a case-by-case basis. For SAA, Frontier and WOW shall jointly designate the slot assignments for Frontier's Add Drop Multiplexers and WOW's Add Drop Multiplexer in FM No. ***FM #***.

6.3 For two-way trunk arrangements, WOW shall control the CFA for the subtending facilities and trunks connected to FM No. ***FM #***. WOW shall place facility and trunk orders against the total available SAA capacity of FM No. ***FM #***.

7. Inventory, Provisioning and Maintenance, Surveillance, and Restoration.

7.1 Frontier and WOW will inventory FM No. ***FM #*** in their operational support systems before the order flow begins.

7.2 Frontier and WOW will notify each other's respective Maintenance Control Office of all troubleshooting and scheduled maintenance activity to be performed on FM No. ***FM #*** facilities prior to undertaking such work and will advise each other of the trouble reporting and maintenance control point contact numbers and the days and hours of operation. Each Party shall provide a timely response to the other Party's action requests or status inquiries.

7.3 Frontier will be responsible for the provisioning and maintenance of the FM No. ***FM #*** transport facilities on Frontier's side of the FMPs, as well as delivering its applicable traffic to the FMPs. WOW will be responsible for the provisioning and maintenance of the FM No. ***FM #*** transport facilities on the WOW's side of the FMPs, as well as delivering its applicable traffic to the FMPs. As such, other than payment of any applicable intercarrier compensation charges pursuant to the terms of the Agreement, neither Party shall have any obligation to pay the other Party any charges in connection with FM No. ***FM #***.

7.4 Frontier and WOW will provide alarm surveillance for their respective FM No. ***FM #*** transport facilities. Frontier and WOW will notify each other's respective maintenance control office of all troubleshooting and scheduled maintenance activity to be performed on the facility prior to undertaking such work and will advise each other of the trouble reporting and maintenance control point contact numbers and the days and hours of operation.

8. Cancellation or Modification of FM No. ***FM #***.

8.1 Except as otherwise provided in this Section 8, all expenses and costs associated with the construction, operation, use and maintenance of FM No. ***FM #*** on each Party's respective side of the FMPs will be borne by such Party.

8.2 If either Party terminates the construction of the FM No. ***FM #*** before it is used to exchange traffic, the Party terminating the construction of FM No. ***FM #*** will compensate the other Party for that Party's reasonable actual incurred construction and/or implementation expenses.

8.3 If either Party proposes to move or change FM No. ***FM #*** as set forth in this document, at any time before or after it is used to exchange traffic, the Party requesting the move or change will compensate the other Party for that Party's reasonable actual incurred construction and/or implementation expenses. Augments, moves and changes to FM No. ***FM #*** as set forth in this document must be mutually agreed upon by the Parties in writing.

WIDEOPENWEST FINANCE, LLC DBA WOW! INTERNET, CABLE, PHONE

FRONTIER COMMUNICATIONS OF GEORGIA LLC

By: _____

Date: _____

TO BE EXECUTED AT A LATER DATE

F