Legal Department
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October 24, 2022

VIA ALTERNATIVE EFILE

Reece McAlister
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334

Re: Application of TracFone Wireless, Inc. for Designation as an Eligible Telecommunications Carrier in the State of Georgia for the Limited Purpose of Offering Lifeline Service to Qualified Households, Docket No. 26282

Dear Mr. McAlister:

Enclosed please find TracFone Wireless Inc.'s reports – redacted - for the following:

Quarterly Non-Usage quarters:
2021: Q1 and Q3
2020: Q1 and Q2
2019: Q4

Lifeline report of subscribers by criterion
As of December 31, 2021
As of December 31, 2020

Each report has been redacted to remove confidential, trade secret information. A copy of the unredacted report has also been filed, marked confidential. We request that the information contained in the reports be held confidential.

If you have any questions about these reports, please contact me at (305) 715-3613.

Sincerely,

TracFone Wireless, Inc.

/swa/

Stephen Athanson

Enc.

REDACTED

GA - Customer Non-Usage Report

		Q4-2019		
		Oct-19	Nov-19	Dec-19
1	Provide the number of customers who have been de-enrolled for not having activity in a 30 day period or longer	*REDACTED*	*REDACTED*	*REDACTED*
2	Provide the number of customers who did not pass the annual verification*	*REDACTED*	*REDACTED*	*REDACTED*
3	Provide the number of customers that were voluntarily de-enrolled.	*REDACTED*	*REDACTED*	*REDACTED*

***USAC launched National Verifier for GA in June 2019. USAC has not published the Annual Recertification results for the periods above as of today.**

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REDACTED

Revision

GA - Customer Non-Usage Report

		Q1-2020		
		Jan-20	Feb-20	Mar-20
1	Provide the number of customers who have been de-enrolled for not having activity in a 30 day period or longer*	*REDACTED*	*REDACTED*	*REDACTED*
2	Provide the number of customers who did not pass the annual verification*	*REDACTED*	*REDACTED*	*REDACTED*
3	Provide the number of customers that were voluntarily de-enrolled.	*REDACTED*	*REDACTED*	*REDACTED*

* **Effective March 17, 2020, the FCC temporarily paused through August 31, 2020 Lifeline Program integrity reviews, as well as usage, recertification, reverification, and general de-enrollment requirements, to ensure consumers are not involuntarily de-enrolled from the Lifeline Program during the COVID-19 pandemic.**

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REDACTED

GA - Customer Non-Usage Report

		Q2-2020		
		Apr-20	May-20	Jun-20
1	Provide the number of customers who have been de-enrolled for not having activity in a 30 day period or longer *	REDACTED	REDACTED	REDACTED
2	Provide the number of customers who did not pass the annual verification *	REDACTED	REDACTED	REDACTED
3	Provide the number of customers that were voluntarily de-enrolled.	REDACTED	REDACTED	REDACTED

*** Effective March 17, 2020, the FCC temporarily paused through August 31, 2020 Lifeline Program integrity reviews, as well as usage, recertification, reverification, and general de-enrollment requirements, to ensure consumers are not involuntarily de-enrolled from the Lifeline Program during the COVID-19 pandemic.**

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REDACTED

GA - Customer Non-Usage Report *

		Q1-2021		
		Jan-21	Feb-21	Mar-21
1	Provide the number of customers who have been de-enrolled for not having activity in a 30 day period or longer	*REDACTED*	*REDACTED*	*REDACTED*
2	Provide the number of customers who did not pass the annual verification	*REDACTED*	*REDACTED*	*REDACTED*
3	Provide the number of customers that were voluntarily de-enrolled.	*REDACTED*	*REDACTED*	*REDACTED*

*** Effective March 17, 2020, the FCC temporarily paused through August 31, 2020 Lifeline Program integrity reviews, as well as usage, recertification, reverification, and general de-enrollment requirements, to ensure consumers are not involuntarily de-enrolled from the Lifeline Program during the COVID-19 pandemic. These changes, were extended for a second time in the FCC Order issued on November, 16, 2020 through February 28, The February 24, 2021 waiver notes that waivers governing recertification, reverification, and general de-enrollment are extended through June 30, 2021, for all applicable Lifeline participants. The full waiver period does not apply to the existing waiver of the FCC's non-usage rule. The FCC has limited the waiver extension timeframe associated with the non-usage requirement so that it does not extend beyond May 1, 2021.**

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REDACTED

GA - Customer Non-Usage Report *

		Q3-2021		
		Jul-21	Aug-21	Sep-21
1	Provide the number of customers who have been de-enrolled for not having activity in a 30 day period or longer	REDACTED	REDACTED	REDACTED
2	Provide the number of customers who did not pass the annual verification	REDACTED	REDACTED	REDACTED
3	Provide the number of customers that were voluntarily de-enrolled.	REDACTED	REDACTED	REDACTED

*** On September 22, 2021, the FCC released a waiver to ensure low-income consumers continue to have access to affordable communications services needed for telemedicine, telework, and online learning during the ongoing COVID-19 pandemic. This waiver extends the previous Lifeline waivers set to expire on September 30, 2021, through December 31, 2021.**

The waivers governing recertification, reverification, general de-enrollment, and income documentation are extended through December 31, 2021, for all applicable Lifeline participants. Additionally, the waiver regarding documentation requirements for subscribers residing in rural areas on Tribal lands is also extended through December 31, 2021.

REDACTED

GA - Customer By Program Report

		2020
Total number of GA Lifeline customers as of 12/31/20		
Qualifiable Programs:		
1	Federal Public Housing Assistance / Section 8	
2	Food Stamps	
3	Medicaid	
4	Supplemental Security Income (SSI)	
5	Veterans Pension or Survivors Pension	
	* TOTAL:	

NOTE:

* Customers may select multiple programs in order to qualify for the Lifeline program.

REDACTED

GA - Customer By Program Report

		2021
Total number of GA Lifeline customers as of 12/31/21		
Qualifiable Programs:		
1	Federal Public Housing Assistance / Section 8	
2	Food Stamps	
3	Medicaid	
4	Supplemental Security Income (SSI)	
5	Veterans Pension or Survivors Pension	
	* TOTAL:	

NOTE:

* Customers may select multiple programs in order to qualify for the Lifeline program.