

Filing Instructions: Mail one (1) original and five (5) copies of completed application materials, including all attachments, to:

Mr. Reece McAlister  
Executive Secretary  
Georgia Public Service Commission  
244 Washington St. SW  
Atlanta, GA 30334



Georgia Public Service Commission  
244 WASHINGTON STREET, SW  
ATLANTA GEORGIA 30334-5701

**APPLICATION FOR CERTIFICATE OF AUTHORITY  
TO PROVIDE COMPETITIVE LOCAL EXCHANGE SERVICE**

**I. APPLICANT ADDRESS**

NAME OF COMPANY **Catnect Communications, Inc.**  
ADDRESS: STREET 4330 South Lee Street, Building 800 B  
  
CITY: Buford STATE: GA ZIP CODE:30158  
TEL. NO. (866-966-9413) FAX NO. ( )

EMPLOYEE DESIGNATED TO RECEIVE AND RESPOND TO COMMISSION REQUESTS:

NAME: Suzane Anderson TEL. NO. ( 678-666-0075)  
TITLE: Consultant FAX NO. ( )  
E-MAIL :info@catnectc.com

EMPLOYEE ADDRESS (IF DIFFERENT FROM ABOVE):

STREET Same as Above  
CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

**NOTE:** FAILURE TO NOTIFY THE COMMISSION, IN WRITING, WHEN THERE IS A CHANGE IN THE CONTACT PERSON OR ADDRESS (ES) LISTED IN THIS APPLICATION WILL RESULT IN CANCELLATION OF THE APPLICATION OR SUBSEQUENT CERTIFICATE.

**II. ATTORNEY OR AGENT ADDRESS**

IF APPLICANT IS NOT A GEORGIA CORPORATION, GIVE NAME AND ADDRESS OF AN ATTORNEY OR AGENT IN THE STATE OF GEORGIA UPON WHOM PROCESS MAY BE SERVED IN ANY SUIT AGAINST APPLICANT.

NAME  
NAME OF FIRM: **Incorp Services Inc.**  
ADDRESS: STREET **2000 riveredge pkwy NW , ste 885**  
CITY: Atlanta STATE: GA ZIP CODE : 30328

**III. ORGANIZATION**

1. TYPE OF ORGANIZATION: (CHECK ONE)

- LLC
- INDIVIDUAL
- PARTNERSHIP
- CORPORATION
- MUTUAL OR COOPERATIVE (INC. /UNINC.)
- OTHER (SPECIFY): \_\_\_\_\_

2. IF APPLICANT IS A CORPORATION OR LIMITED PARTNERSHIP, INSERT THE SEVEN-DIGIT CONTROL NUMBER FROM "CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS" ISSUED BY THE SECRETARY OF STATE OF THE STATE OF GEORGIA. CONTROL NUMBER: 20050980

ATTACH A COPY OF GEORGIA SECRETARY OF STATE CERTIFICATE, MARKED EXHIBIT \_\_\_\_.

3. IF APPLICANT IS A CORPORATION, ATTACH COPY OF CHARTER, MARKED EXHIBIT \_\_\_\_. ALSO ATTACH A LIST OF ALL DIRECTORS AND PRINCIPAL STOCKHOLDERS WITH THE NUMBER OF SHARES HELD BY EACH, MARKED EXHIBIT A, AND GIVE NAME AND ADDRESSES OF THE FOLLOWING OFFICERS:

PRESIDENT Faraz Mobeen                      ADDRESS 4330, South Lee Street, Building 800B, Buford, GA 30158

TREASURER \_\_\_\_\_ ADDRESS \_\_\_\_\_  
\_\_\_\_\_

SECRETARY \_\_\_\_\_ ADDRESS \_\_\_\_\_  
\_\_\_\_\_

STATE AND DATE OF INCORPORATION: STATE : GA DATE: 4/3/2020

- 4. IF APPLICANT IS A PARTNERSHIP OR COOPERATIVE, PROVIDE AN ATTACHMENT, MARKED EXHIBIT \_\_\_\_, WITH NAMES AND ADDRESSES OF PARTNERS, OFFICERS OR MEMBERS.
- 5. IF APPLICANT IS A SUBSIDIARY, PARENT, OR AFFILIATE OF ANY OTHER COMPANY, REGARDLESS OF TYPE OR INDUSTRY, PROVIDE A CHART, MARKED EXHIBIT \_\_\_\_, SHOWING THE RELATIONSHIPS BETWEEN THE APPLICANT AND ALL AFFILIATED COMPANIES.

**IV. EXISTING AUTHORITY**

1. DOES THE APPLICANT OR ANY AFFILIATE PRESENTLY HAVE AN EXISTING CERTIFICATE(S) OF AUTHORITY ISSUED BY THE GEORGIA PUBLIC SERVICE COMMISSION?

NO

YES

IF YES, CHECK CERTIFICATE TYPE(S) AND INSERT CERTIFICATE NUMBERS:  INTEREXCHANGE CARRIER

(IXC): X-\_\_\_\_

RESELLER OF LONG DISTANCE (RESALE): R -\_\_\_\_

ALTERNATE OPERATOR SERVICE (AOS): A-\_\_\_\_

INSTITUTIONAL TELECOMMUNICATIONS SERVICE (ITS): P-\_\_\_\_

PAYPHONE SERVICE PROVIDER (PSP): \_\_\_\_

AUTOMATIC DIALING AND ANNOUNCING DEVICE (ADAD): \_\_\_\_

TELEPHONE SERVICE OBSERVING EQUIPMENT (TSOE): \_\_\_\_

2. A) DOES THE APPLICANT OR ANY AFFILIATE PRESENTLY HAVE CERTIFICATE AUTHORITY IN ANY OTHER STATE OR FEDERAL JURISDICTION(S)?

NO

YES

IF YES, LIST STATES IN WHICH AUTHORITY HAS BEEN GRANTED: \_\_TX\_\_\_\_\_

- B) DOES THE APPLICANT OR ANY AFFILIATE PRESENTLY HAVE PENDING APPLICATIONS IN ANY OTHER STATE OR FEDERAL JURISDICTION(S)?  NO

YES

IF YES, LIST STATES IN WHICH APPLICATIONS ARE PENDING: \_\_MI , Nevada, Arkansas

- C) HAS THE APPLICANT BEEN DENIED CERTIFICATION IN ANY JURISDICTION?

NO

YES

IF YES, WHICH STATE(S) OR JURISDICTION(S)? \_\_\_\_\_

ATTACH A COPY OF THE ORDER(S) DENYING CERTIFICATION.

**V. LOCAL EXCHANGE SERVICE**

1. WHAT CUSTOMER CLASS (ES) DOES THE APPLICANT PROPOSE TO SERVE (CHECK ALL THAT APPLY)?

RESIDENTIAL

BUSINESS

OTHER: \_\_\_\_\_

2. PLEASE READ “ADDENDUM – POST-CERTIFICATION OBLIGATIONS OF COMPETITIVE LOCAL EXCHANGE CARRIERS” (AVAILABLE ONLINE AT [http://www.psc.state.ga.us/telecom/tl\\_forms/forms.asp](http://www.psc.state.ga.us/telecom/tl_forms/forms.asp)). WILL THE APPLICANT COMPLY WITH THESE REQUIREMENTS?  YES

NO

DOES THE COMPANY INTEND TO PROVIDE PRE-PAID LOCAL EXCHANGE SERVICE?  NO

3.  YES

IF YES, READ “ADDENDUM – ADDITIONAL OBLIGATIONS OF PRE-PAID LOCAL EXCHANGE CARRIERS” (AVAILABLE ONLINE AT [http://www.psc.state.ga.us/telecom/tl\\_forms/forms.asp](http://www.psc.state.ga.us/telecom/tl_forms/forms.asp)).

SELECT THE METHOD(S) BY WHICH SERVICE WILL BE PROVIDED:

RESALE

4.  FACILITIES-BASED (PLEASE COMPLETE SECTION VI OF THE APPLICATION)

TARIFFS FOR LOCAL EXCHANGE SERVICES ARE NO LONGER REQUIRED. DOES THE COMPANY WISH TO MAINTAIN A LOCAL EXCHANGE SERVICES TARIFF WITH THE GEORGIA PUBLIC SERVICE COMMISSION?

5.  NO

YES

IF YES, ATTACH A **LOCAL EXCHANGE SERVICES TARIFF**, MARKED EXHIBIT   B  , WHICH INCLUDES THE RATES, TERMS, AND CONDITIONS FOR ALL SERVICES.

6. AN ACCESS SERVICES TARIFF MUST BE FILED WITH THE GEORGIA PUBLIC SERVICE COMMISSION IN ORDER TO PROVIDE ACCESS SERVICES (SEE O.C.G.A. § 46-5-166(e)). DOES THE COMPANY INTEND TO PROVIDE ACCESS SERVICES?

NO

YES

IF YES, ATTACH AN **ACCESS SERVICES TARIFF**, MARKED EXHIBIT     , WHICH INCLUDES THE RATES, TERMS, AND CONDITIONS FOR ALL SERVICES.

**VI. FACILITIES-BASED SERVICE**

1. IF AUTHORITY SOUGHT IS FACILITIES-BASED, ANSWER THE FOLLOWING:

A) AUTHORITY REQUESTED (CHECK ALL THAT APPLY):

- CONSTRUCTION OF NEW FACILITIES
- ACQUISITION OF FACILITIES (LEASE OR PURCHASE)
- PRIVATE LINE SERVICE

B) IF ACQUIRING FACILITIES FROM ANOTHER CARRIER, PLEASE PROVIDE DESCRIPTION AND MAPS.

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C) DO YOU CURRENTLY HAVE FACILITIES DEPLOYED IN GEORGIA?

- NO
- YES

IF YES:

PLEASE PROVIDE MAPS INDICATING THE LOCATION(S) OF FACILITIES (E.G., SWITCHES, FIBER, ETC.).  
HOW ARE THESE FACILITIES CURRENTLY BEING UTILIZED?

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D) WHAT FACILITIES DO YOU PROPOSE TO DEPLOY IN GEORGIA? (PROVIDE DESCRIPTION AND MAPS)

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2. PROVIDE BREAKDOWN OF ALL COSTS ASSOCIATED WITH THE FACILITIES TO BE DEPLOYED IN GA.

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**VII. TECHNICAL CAPABILITY**

1. PROVIDE RESUMES AND/OR PROFILES OF THE APPLICANT'S MANAGEMENT TEAM, MARKED EXHIBIT   C  . DESCRIBE EACH TEAM MEMBER'S TECHNICAL QUALIFICATIONS, WHICH INCLUDE ANY RELEVANT WORK EXPERIENCE, EDUCATION, AND TRAINING.

2. DESCRIBE MECHANISM BY WHICH APPLICANT INTENDS TO BILL FOR SERVICES. APPLICANT'S NAME MUST APPEAR ON END USER'S BILL.

Please See Exhibit D

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3. DETAIL THE PROCESSES BY WHICH THE COMPANY PROPOSES TO HANDLE CUSTOMER SERVICE ORDERS, INQUIRIES, AND COMPLAINTS. CUSTOMER SERVICE MUST OPERATE DURING NORMAL BUSINESS HOURS (i.e., 9:00 AM - 5:00 PM, or similar) MONDAY-FRIDAY; DURING NON-BUSINESS HOURS, CUSTOMERS SHOULD BE ABLE TO LEAVE MESSAGES VIA VOICEMAIL OR A MESSAGE SERVICE. DESCRIBE HOW THE APPLICANT WILL COMPLY WITH THIS REQUIREMENT. LIST TELEPHONE NUMBERS THAT WILL BE USED FOR CUSTOMER SERVICE. APPLICANT MUST PROVIDE A TOLL-FREE NUMBER WHEREUPON INQUIRIES AND COMPLAINTS CAN BE SERVED.

Cathect Communication belief in top class, hassle free and full satisfactory Customer Services. Customers can reach toll free number 866-951-3352 for any concern, queries or suggestions. This toll free number could be reached in all normal business working days like Monday to Friday from 09:00 AM to 05:00 PM time frame. To categorize work, make it swift and up to the mark fully trained customer services representatives use to receive those calls and then request is forwarded to concern department like billing, repair ,provisioning or to any other required department. Also orders are received by them which are forwarded to concerned dept. To maintain quality and serve customers well "Quality Assurance" Dept. is concerned to put check and balance on work. During non business hours customers can leave Voice mail on the same Customer services number 866-951-3352 or can even send us email on info@cathect.com so full email and chat support will be provided.

4. PLEASE STATE WHETHER THE APPLICANT HAS EXPERIENCED CUSTOMER COMPLAINTS LODGED WITH ANY JURISDICTION'S REGULATORY AGENCY OR ATTORNEY GENERAL'S OFFICE FROM ANY NUMBER OF CUSTOMERS REPRESENTING MORE THAN 0.5% OF ALL CUSTOMERS SERVED BY THE APPLICANT WITHIN SUCH JURISDICTION.

NO

YES

IF YES:

PLEASE STATE THE NAME (INCLUDING CONTACT PERSON) OF EACH REGULATORY AGENCY OR ATTORNEY GENERAL'S OFFICE, DESCRIBE THE NATURE OF THE COMPLAINTS, EXPLAIN WHETHER AND HOW SUCH COMPLAINTS HAVE BEEN RESOLVED, AND STATE YOUR PLANS TO PREVENT SUCH COMPLAINTS FROM OCCURRING AGAIN.

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[Empty box for information]

**VIII. FINANCIAL CAPABILITY**

1. PROVIDE THE MOST RECENT CERTIFIED REPORT ON THE EXAMINATION OF APPLICANT'S FINANCIAL STATEMENTS ALONG WITH BUSINESS PLAN ASSUMPTIONS. IF APPLICANT DOES NOT HAVE CERTIFIED FINANCIAL REPORTS PROVIDE THIS COMMISSION WITH CERTIFIED DOCUMENTATION OF FUNDS TO BE USED FOR CAPITALIZATION.

  Document attached at Exhibit E in trade secret.

2. IS APPLICANT PRESENTLY INVOLVED IN ANY LITIGATION?

NO

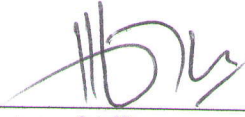
YES

IF YES, PLEASE DESCRIBE IN DETAIL: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



UNDER PENALTIES OF PERJURY, APPLICANT DECLARES THAT THE STATEMENTS MADE IN THE FOREGOING APPLICATION, INCLUDING ACCOMPANYING STATEMENTS AND ATTACHMENTS ARE TRUE, COMPLETE, AND CORRECT. I UNDERSTAND THAT ANY FALSE OR MISLEADING INFORMATION IN, OR IN CONNECTION WITH, MY APPLICATION MAY BE CAUSE FOR DENIAL OR LOSS OF CERTIFICATE.



Signature of Affiant

07/06/2020

Date

Subscribed and sworn before me this

6<sup>th</sup> day of July, 2020.



(NOTARY PUBLIC)

(SEAL)

A EARL JR  
Notary Public - State of Georgia  
Cobb County  
My Commission Expires Aug 4, 2023

**AFFIDAVIT 2 – UNIVERSAL ACCESS FUND**

The Applicant hereby acknowledges that participation and compliance with the Universal Access Fund (UAF) requirements developed by the Georgia Public Service Commission, as mandated in the Telecommunications and Competition Act of 1995 (O.C.G.A. § 46-5-160 and O.C.G.A. § 46-5-167), will be complied with.

That Applicant further acknowledges that compliance with the requirements of the UAF is necessary to receive and maintain an active Certificate of Authority to provide telecommunications service in Georgia.

The Applicant also agrees to file quarterly reports for quarters subsequent to the effective date of certification including any portion of the quarter when certificated, in conformance with the instructions attached hereto (see "Addendum – Universal Access Fund") with the full understanding that not to do so may result in revocation of this same certificate. This attested to by signature below of proper authorized company official.

Cathet Communications Inc

(COMPANY)

[Handwritten Signature]

(SIGNATURE)

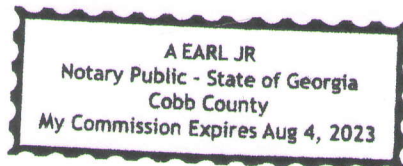
Subscribed and sworn before me this

6<sup>th</sup> day of July, 2020.

[Handwritten Signature]

(NOTARY PUBLIC)

(SEAL)



**AFFIDAVIT 3 – FAMILY VIOLENCE SHELTER CONFIDENTIALITY ACT**

Personally appeared before me, an officer duly authorized to administer oaths, \_\_\_\_\_,  
who, after being duly sworn, deposes and says that he or she is \_\_\_\_\_  
of Applicant, certified telephone service provider or directory information provider.

1.  
I make this affidavit on the basis of my personal knowledge.

2.

I have read the May 13, 2005 Order and the August 30, 2005 Amendatory Order in Georgia Public Service Commission (“Commission”) Docket No. 19553-U, Implementation of Senate Bill 147, the Family Violence Shelter Confidentiality Act of 2004 (O.C.G.A. § 46-5-7). I have also read the Commission Staff Memorandum dated May 1, 2007 (see “Addendum – Family Violence Shelter Confidentiality Act”) that summarizes the requirements under O.C.G.A. § 46-5-7 and the Commission orders issued pursuant to that Code Section of providers of telephone service in the State of Georgia or any other entity that publishes, disseminates, or otherwise provides telephone directory information or listings of telephone subscribers in the State of Georgia.

3.

The Applicant agrees that it will satisfy the minimum requirements set forth in the Commission orders and Staff Memorandum referenced in paragraph 2 of this affidavit to protect the confidentiality of the location and address of family violence shelters in the State of Georgia.

4.

Pursuant to O.C.G.A. § 46-5-7, the Applicant submits this affidavit as its plan to protect the confidentiality of the location and address of family violence shelters in the State of Georgia.

FURTHER AFFIANT SAITH NOT.

Cotrust Communications Inc.  
(COMPANY)  
[Signature]  
(SIGNATURE)

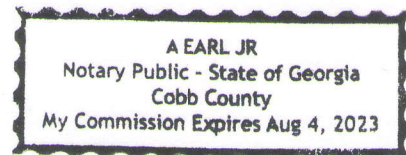
Subscribed and sworn before me this

6<sup>th</sup> day of July, 2020.

[Signature]

(NOTARY PUBLIC)

(SEAL)



**AFFIDAVIT 4 – EXCHANGES**

The Applicant agrees to provide local telecommunication services in conformance with the existing exchange boundary maps of the incumbent Local Exchange Carriers as approved by the Public Service Commission.

Instructions: (1) Under "INCUMBENT LOCAL EXCHANGE CARRIERS(S)", list the names of all the incumbent LECs in whose territories you intend to operate. (2) Under "EXCHANGE(S)", list each individual exchange name (e.g. Acworth, Adairsville, Albany, etc.) in which the applicant will be operating. Lists of exchange names can be downloaded from the Commission's website at [http://www.psc.state.ga.us/telecom/tl\\_forms/forms.asp](http://www.psc.state.ga.us/telecom/tl_forms/forms.asp). In lieu of writing or typing the individual exchange names on this document, it is acceptable to print "See attached list" in the first blank under "EXCHANGE(S)" and attach the appropriate list(s) of exchanges to the document.

**INCUMBENT LOCAL EXCHANGE CARRIER(S)** Exchange details attached.

**EXCHANGE(S):**

_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
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Catheet Communications Inc  
(COMPANY)  
[Signature]  
(SIGNATURE)

Subscribed and sworn before me this  
6<sup>th</sup> day of July, 2020.  
[Signature]  
(NOTARY PUBLIC)

(SEAL)  
A EARL JF  
Notary Public - State of Georgia  
Cobb County  
My Commission Expires 4, 2023

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.6 Local Calling Areas (Cont'd)

(N)

##### A3.6.2 List of Exchanges by Local Access and Transport Area (LATA)

(N)

###### Albany LATA

(N)

Abbeville	Coolidge	Leesburg	Pitts
Adel	Cordele	Lenox	Plains
Alapaha	Cuthbert	Leslie	Preston
Albany	Dawson	Lumpkin	Quitman
Americus	Doerun	McRae	Ray City
Arlington	Donalsonville	Meigs	Rebecca
Ashburn	Edison	Milan	Reynoldsville
Attapulgus	Ellaville	Morgan	Rhine
Baconton	Enigma	Morven	Richland
Bainbridge	Fitzgerald	Moultrie	Rochelle
Barwick	Fort Gaines	Nashville	Sasser
Berlin	Funston	Newton	Shellman
Blakely	Hahira	Norman Park	Smithville
Bluffton	Iron City	Ochlocknee	Sparks
Boston	Irwinville	Ocilla	Sylvester
Buena Vista	Jacksonville	Omega	Thomasville
Cairo	Jakin	Parrott	Tifton
Calvary-Reno	Lake Blackshear	Pavo	Valdosta
Camilla	Lake Park	Pelham	Vienna
Cedar Springs	Lakeland	Pinehurst	Warwick
Colquitt	Leary	Pineview	Whigham

EFFECTIVE: February 28, 2006

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**A3. BASIC LOCAL EXCHANGE SERVICE**
**A3.6 Local Calling Areas (Cont'd)****A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)****Atlanta LATA**

(DELETED)	Crawfordville	Jasper	Rayle	(D)
Adairsville	Cumming	Jefferson	Rockmart	
(DELETED)	Cusseta	(DELETED)	Rome	(D)
Athens	Dahlonega	Kingston	Roopville	
Atlanta	(DELETED)	LaGrange	(DELETED)	(D)
<i>Atlanta North East</i>	Dalton	Lakewood	Royston	(C)
<i>Atlanta North West</i>	Danielsville	Langdale, AL	Rutledge	(C)
<i>Atlanta South</i>	Dawsonville	Lavonia	Senoia	(C)
Barnesville	Dial	(DELETED)	Shawmut, AL	(D)
Batesville	Dillard-Mountain City	Lexington	(DELETED)	(D)
Big Canoe	(DELETED)	Lincolnton	Social Circle	(D)
Blairsville	(DELETED)	(DELETED)	(DELETED)	(D)
Blue Ridge	Eastanollee	(DELETED)	(DELETED)	(D)
Bogart-Statham	Eatonton	Lula	Suches	
Bowdon	Elberton	Luthersville	Summerville	
Braselton	Ellijay	Lyerly	Talbotton	
Bremen	(DELETED)	Madison	Talapoosa	(D)
Buchanan	Fairmount	Manchester	Temple	
Buford	(DELETED)	Marble Hill	Thomaston	(D)
Calhoun	Flowery Branch	(DELETED)	Tignall	(D)
Canton	Franklin	Maxeys	Toccoa	
Carlton	Fredonia, AL	Maysville	Trion	
Carnesville	Fruithurst, AL	(DELETED)	(DELETED)	(D)
Carrollton	Gainesville	Menlo	Tunnel Hill	
Cartersville	Gay	Metasville	Union Point	
Cave Spring	Geneva	Monroe	Villa Rica	
Cedartown	Grantville	Monticello	Warm Springs	
(DELETED)	Greensboro	Nelson	Washington	(D)
Chatsworth	Greenville	Newnan	Watkinsville	
Clarksville	Griffin	Nicholson	Waverly Hill	
Clayton	Hamilton	(DELETED)	West Point	(D)
Clermont	(DELETED)	Oakland, AL	White Plains	(D)
Cleveland	Hartwell	(DELETED)	Winder	(D)
Cohutta	Helen	(DELETED)	Winterville	(D)
Colbert	Hiawassee	Pendergrass	Woodbury	
Columbus	Hogansville	Phenix City, AL	Woodland	
Comer	Homer	Pine Mountain	(DELETED)	(D)
Commerce	Huguley, AL	(DELETED)	Yatesville	(D)
Concord	Ila	Ranburne, AL	Young Harris	
Conyers	Jackson	Ranger	Zebulon	
Cornelia				
Covington				

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.6 Local Calling Areas (Cont'd)**

**A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)**

**Augusta LATA**

Aiken, SC	Gibson, GA	Midville, GA	Thomson, GA
Appling, GA	Graniteville, SC	Millen, GA	Twin City, GA
Augusta, GA	Harlem, GA	New Ellenton, SC	Wadley, GA
Bartow, GA	Hephzibah, GA	North Augusta, SC	Warrenton, GA
Bath, SC	Jackson, SC	Sardis, GA	Waynesboro, GA
Beech Island, SC	Johnston, SC	Sparta, GA	Wrens, GA
Edgefield, SC	Louisville, GA	Swainsboro, GA	

**Macon LATA**

Adrian	Davisboro	Ideal	Montrose
Butler	Dexter	Irwinton	Perry
Byromville	Dublin	Jeffersonville	Rentz
Byron	Dudley	Kite	Reynolds
Cadwell	Eastman	Lake Sinclair	Roberta
Cedar Grove	Forsyth	Lizella	Sandersville-Tennille
Centerville	Fort Valley	Macon	Toomsboro
Chester	Gordon	Marshallville	Unadilla
Cochran	Gray	Milledgeville	Warner Robins
Culloden	Haddock	Montezuma	Wrightsville
Danville	Hawkinsville		

**Savannah LATA**

Alamo	Folkston	Lyons	St. George
Alma	Glennville	Metter	St. Marys
Anderson	Glenwood	Midway	St. Simons Island
Baxley	Guyton	Mount Vernon	Sapelo Island
Blackshear	Hardeeville, SC	Nahunta	Savannah
Bluffton, SC	Hazelhurst	Nevils	Screven
Brooklet	Hilltonia	Newington	Soperton
Broxton	Hilton Head, SC	Nicholls	South Guyton
Brunswick	Hinesville	Oak Park	Springfield
Claxton	Hoboken	Odum	Statesboro
Clito	Homerville	Patterson	Stilson
Cobbtown	Hortense	Pearson	Sylvania
Collins	Jekyll Island	Pembroke	Tybee Island
Darien	Jesup	Pooler	Uvalda
Douglas	Johnson Corner	Portal	Vidalia
Dover	Keller	Register	Waycross
Ellabelle	Lexsy	Reidsville	Waynesville
Eulonia	Ludowici	Richmond Hill	Willacoochee
Fargo	Lumber City	Rincon	

# Attachment A

Please find attached details of Cathect Communications Inc. Certificate of Authority to transact business in state of GA

**STATE OF GEORGIA**  
**Secretary of State**  
**Corporations Division**  
**313 West Tower**  
**2 Martin Luther King, Jr. Dr.**  
**Atlanta, Georgia 30334-1530**

**CERTIFICATE OF EXISTENCE**

I, **Brad Raffensperger**, the Secretary of State of the State of Georgia, do hereby certify under the seal of my office that

**Cathect Communications Inc.**  
a Domestic Profit Corporation

was formed in the jurisdiction stated below or was authorized to transact business in Georgia on the below date. Said entity is in compliance with the applicable filing and annual registration provisions of Title 14 of the Official Code of Georgia Annotated and has not filed articles of dissolution, certificate of cancellation or any other similar document with the office of the Secretary of State.

This certificate relates only to the legal existence of the above-named entity as of the date issued. It does not certify whether or not a notice of intent to dissolve, an application for withdrawal, a statement of commencement of winding up or any other similar document has been filed or is pending with the Secretary of State.

This certificate is issued pursuant to Title 14 of the Official Code of Georgia Annotated and is prima-facie evidence that said entity is in existence or is authorized to transact business in this state.

Docket Number : 18976814  
Date Inc/Auth/Filed: 04/03/2020  
Jurisdiction : Georgia  
Print Date : 04/14/2020  
Form Number : 211



*Brad Raffensperger*

Brad Raffensperger  
Secretary of State

# STATE OF GEORGIA

## Secretary of State

Corporations Division

313 West Tower

2 Martin Luther King, Jr. Dr.

Atlanta, Georgia 30334-1530

### CERTIFICATE OF INCORPORATION

I, **Brad Raffensperger**, the Secretary of State and the Corporation Commissioner of the State of Georgia, hereby certify under the seal of my office that

**Catnect Communications Inc.**  
a Domestic Profit Corporation

has been duly incorporated under the laws of the State of Georgia on **04/03/2020** by the filing of articles of incorporation in the Office of the Secretary of State and by the paying of fees as provided by Title 14 of the Official Code of Georgia Annotated.

WITNESS my hand and official seal in the City of Atlanta  
and the State of Georgia on **04/14/2020**.



*Brad Raffensperger*

Brad Raffensperger  
Secretary of State

**ARTICLES OF INCORPORATION**

\*Electronically Filed\*  
Secretary of State  
Filing Date: 4/3/2020 10:51:54 AM

**BUSINESS INFORMATION**

**CONTROL NUMBER** 20050980  
**BUSINESS NAME** Cathect Communications Inc.  
**BUSINESS TYPE** Domestic Profit Corporation  
**EFFECTIVE DATE** 04/03/2020  
**SHARES** 10000

**PRINCIPAL OFFICE ADDRESS**

**ADDRESS** 2000 Riveredge PKWAY NW, STE 885, Atlanta, GA, 30328, USA

**REGISTERED AGENT**

<b>NAME</b>	<b>ADDRESS</b>	<b>COUNTY</b>
Incorp Services Inc.	2000 riveredge pkwy NW, ste 885, Atlanta, GA, 30328, USA	Fulton

**INCORPORATOR(S)**

<b>NAME</b>	<b>TITLE</b>	<b>ADDRESS</b>
Faraz Mobeen	INCORPORATOR	4330 South Lee ST, Building 800B, Buford, GA, 30158, USA

**OPTIONAL PROVISIONS**

N/A

**AUTHORIZER INFORMATION**

**AUTHORIZER SIGNATURE** Faraz Mobeen  
**AUTHORIZER TITLE** Incorporator

# **Attachment B**

**Georgia Tariff**  
**Catnect Communications Inc.**  
**Issued by: Faraz Mobeen- CEO**  
**Issued Date: 07/06/2020**  
**Effective Date:**

**RULES, REGULATIONS, AND  
SCHEDULE OF RATES AND CHARGES  
APPLICABLE TO END USERS**

**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

**FURNISHED BY  
CATNECT COMMUNICATIONS INC.**

**4330, South Lee Street, Building 800B, Buford, GA 30158**

**WITHIN THE STATE OF GEORGIA  
866-966-9413**

**This tariff is governed and interpreted according to the laws of the State of Georgia.**

Issued by:  
Faraz Mobeen  
4330, South Lee Street, Building 800B, Buford,  
GA 30158

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**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each

Page Number	Revision	Page Number	Revision
1	Original	35	Original
2	Original	36	Original
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17	Original		
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19	Original		
20	Original		
21	Original		
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23	1 <sup>st</sup> Revision		
24	1 <sup>st</sup> Revision		
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33	1 <sup>st</sup> Revision		
34	Original		

page

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**APPENDIX A**

**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate and regulation.
- (I) to signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Catnect Communications to customers within the state of Georgia.

**Issued Date: 07/06/2020**

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## **APPENDIX B**

### **SECTION 1.0 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

**Access Line** - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

**Account Codes** - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

**Advance Payment** - Part or all of a payment required before the start of service.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Business** - A class of service provided to individuals enlarged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

**Commission** - Georgia Public Service Commission.

**Company or Carrier** - Catnect Communications, unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Deposit** - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**DID Trunk** - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

**Dial Pulse (or "DP")** - The pulse type employed by rotary dial station sets.

**Dual Tone Multi-Frequency (or "DTMF")** - The pulse type employed by tone dial station sets.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

**End Office** - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that

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**Issuing Officer Faraz Mobeen**  
**CEO**

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NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

**Hearing Impaired** - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have impairments that prevent them from communicating over the telephone without the aid of a telecommunications device for the deaf.

### **SECTION 1.0 - DEFINITIONS, (CONTINUED)**

**Hunting** - Routes a call to an idle station line in a prearranged group when the called station line is busy.

**In-Only** - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

**IXC or Interexchange Carrier** - A long distance telecommunications services provider.

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**LEC** - Local Exchange Company

**Minimum Point of Presence ("MPOP")** - The main telephone closet in the Customer's building.

**Monthly Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Multi-Frequency or ("MF")** - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Non-Recurring Charge ("NRC")** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**Other Telephone Company** - An Exchange Telephone Company, other than the Company.

**PBX** - Private Branch Exchange

**Premises** - A building or buildings on contiguous property.

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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**Residence or Residential** - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

**Commencement Date** - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which

does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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**SECTION 1.0 - DEFINITIONS, (CONTINUED)**

**Service Order** - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of an Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Telecommunications Company or Provider** - Used throughout this tariff to mean Universal Access, Inc. unless clearly indicated otherwise by the text.

**TBD** - To Be Determined.

**Two Way** - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

**Usage Based Charges** - Charges for minutes or messages traversing over local exchange facilities.

**User or End User** - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

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**SECTION 2.0 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Georgia, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

- (A)** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B)** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.1 Undertaking of the Company, (Continued)**

**2.1.3 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
  - (1) The Customer is using the service in violation of this tariff; or
  - (2) The Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Georgia without rely for its choice of laws provision.
- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.1 Undertaking of the Company, (Continued)**

**2.1.3 Terms and Conditions, (Continued)**

- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

**2.1.4 Limitations on Liability**

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal

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- (3) actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.1 Undertaking of the Company, (Continued)**

**2.1.4 Limitations on Liability, (Continued)**

**(D) (Continued)**

- (4) Any unlawful or unauthorized use of the Company's facilities and services;
- (5) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;
- (6) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (7) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (8) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (9) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (10) Any non-completion of calls due to network busy conditions;
- (11) Any calls not actually attempted to be completed during any period that Service is unavailable; And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

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- (12) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.1 Undertaking of the Company, (Continued)**

**2.1.4 Limitations on Liability, (Continued)**

- (E) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (F) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.1 Undertaking of the Company, (Continued)**

**2.1.6 Provision of Equipment and Facilities**

- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) The through transmission of signals by Customer provided equipment or for The quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) Network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

**2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the company would normally construct;
- (E) on an expedited basis;

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**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.1 Undertaking of the Company, (Continued)**

**2.1.8 Special Construction, (Continued)**

- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Georgia Commission's regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- (E) Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, Repairing, or upon termination of service as stated herein, removing the facilities or equipment of the

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Company;

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.3 Obligations of the Customer, (Continued)**

**2.3.1 General, (Continued)**

- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

**2.3.2 Liability of the Customer**

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

**2.4.3 Interconnection of Facilities**

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense

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**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.4 Customer Equipment and Channels, (Continued)**

**2.4.3 Interconnection of Facilities, (Continued)**

- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

**2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

**2.5 Customer Deposits and Advance Payments**

**2.5.1 Advance Payments**

Company does not collect advanced payments.

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## 2.5.2 Deposits

Company does not accept deposits from customers.

## SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)

## 2.6 Payment Arrangements

### 2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Georgia Administrative Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Georgia, or both, and are charged to a subscriber's telephone number or account in Georgia.

The Customer is responsible for the payment of any federal access charges charged to the Company by its Underlying Carrier (including End User Common Line charge and Access Recovery Charge), which will be passed through directly to the Customer with no mark<sup>u</sup>p.

**According to the *General Order dated December 5, 1990*, the company will provide free blocking of 900, 976, and 700 or informational numbers to any customer requesting same.**

### **Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Non-recurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the billing period, or end of the last Day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is

**Georgia Tariff  
Cathect Communications Inc.  
Issuing Officer Faraz Mobeen  
CEO**

**Issued Date: 07/06/2020**

**Effective Date:**

considered to have thirty (30) days.

Issued by:  
Faraz Mobeen  
Cathect Communications Inc.  
4330, South Lee Street, Building 800B, Buford,  
GA 30158

**Issued Date: 07/06/2020**  
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**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.2 Billing and Collection of Charges, (Continued)**

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is not received by the Company within 30 days of receipt of this bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of \$1.00 plus interest charge of 1.5 percent (%) for residential customers and \$1.20 plus interest charge of 1.5 percent (%) for business customers will apply to the unpaid balance carried forward for each balance greater than \$10.00 for regulated undisputed charges. The maximum total of late payment and interest charges will be \$10.00 for residence subscribers. Late payment charges are to be applied without discrimination. The company will not charge a late fee on a previously unpaid late fee.

Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill. Late payment charges do not apply to final accounts.

- (F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules and procedure. The address of the Commission is as follows:

Georgia Public Service Commission  
Utilities Division 602 North Fifth  
Street Galvez Building, 12th Floor  
Baton Rouge, LA 70802 800-262-0793

- (G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.2 Billing and Collection Charges, (Continued)**

- (H) Residential customers who sign-up for automatic payment may be eligible to receive a \$1.00 per month bill credit.
- (I) Residential customers who call to disconnect service with the Company and elect to stay may be eligible to receive a \$5.00 per month bill credit for up to 12 months.
- (J) Previous Company customers who are currently with another local exchange provider and transfer their local exchange service back to the Company may be eligible to receive a \$5.00 per month bill credit for upto 6 months.

**2.6.3 Discontinuance of Service for Cause**

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. Notice will be provided via First Class U.S. Mail.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until after the invoice is considered past due and that discontinuance cannot take place until five (5) days thereafter.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or governmental required alteration of the
- (F) Services to be provided or any violation of an applicable law or regulation, the

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Company may immediately discontinue service without incurring any liability.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.3 Discontinuance of Service for Cause**

- (G) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (H) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (I) Without notice in the event of tampering with the equipment or services furnished by the Company.

**2.6.4 Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide the Company thirty (30) days notice Of desire to terminate service. If special construction is involved, the required notice shall be written.

**2.6.5 Cancellation of Application for Service**

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.6 Changes in Services Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Bad Check Charge**

A service charge of \$20.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**2.7 Allowances for Interruptions in Service**

**2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**2.7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any

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person or entity other than the Company, including but not limited to the Customer.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.7 Allowances for Interruptions in Service, (Continued)**

**2.7.2 Limitations of Allowances, (Continued)**

- (B)** Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C)** Due to circumstances or causes beyond the reasonable control of the Company;
- (D)** During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (E)** A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- (F)** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G)** That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (H)** That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of Interruption, the Customer must pay the charges for the alternative service used.

**2.7.4 Application of Credits for Interruptions in Service**

- (A)** Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes Effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B)** For calculating credit allowances, every month is considered to have thirty (30) days.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.7 Allowances for Interruption in Service, (Continued)**

**2.7.4 Application of Credits for Interruptions in Service, (Continued)**

**(C) Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**(D) Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

**2.7.5 Limitations on Allowances**

No credit allowance will be made for:

- (A)** interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- (B)** interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- (C)** interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (D)** interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (E)** interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (F)** interruption of service due to circumstances or causes beyond the reasonable control of Company; and
- (G)** that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction.

**2.7.6 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or Cumulative service credits.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

**2.8.1 Termination Liability**

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;
- (D) Minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

**2.9 Reserved for Future Use**

**2.10 Reserved for Future Use**

**2.11 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.12 Notices and Communications**

- 2.12.2** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.3** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.
- 2.12.6** The Customer can contact the Company for repair by calling: 866-966-9413.
- 2.12.7** Customer service inquiries, support, and billing questions can be made online by emailing **info@catnectc.com**, via phone by calling 866-966-9413, and via mail to Catnect Communications, 4330, South Lee Street, Building 800B, Buford, GA 30158

**SECTION 3.0 - SERVICE AREAS**

**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) AT&T.

**SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

**4.1.1 Line Connection Charge Application**

- A. The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered.
- B. On multiple line orders, the Line Connection Charge Additional Line applies for each additional line ordered after the first line per customer request.

	<u>Residence</u>	<u>Business</u>
Line Connection Charge, first line <sup>1</sup>	\$35.00	\$45.00
Line Connection Charge, each ad's line	\$20.00	\$30.00

**4.1.2 Line Change Charge Application**

- A. The Line Change Charge First Line is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.
- B. On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.
- C. If the Line Connection Charge First Line applies on a customer request, any additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.

	<u>Residence</u>	<u>Business</u>
Line Change Charge, first line	\$35.00	\$48.00
Line Change Charge, each add'l line	\$15.00	\$11.00

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<sup>1</sup> Catnect Communications Inc. reserves the right to lower or waive the Connection Charge.

**SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONTINUED)**

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician	<u>Residential</u>	<u>Business</u>
Initial 15 minute increment	\$50	\$50
Each Additional 15 minute increment	\$25	\$25

**4.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$25.00	\$55.00

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS**

**5.1 General**

**5.1.1 Services Offered**

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Georgia Public Service Commission:

Standard Residence Line Service  
Standard Business Line Service

Optional Calling Features

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)  
Directory Assistance  
Miscellaneous Services (including Vanity Numbers and Number Portability)

**5.1.2 Application of Rates and Charges**

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Nonrecurring and Monthly Recurring Charges. Charges for local calling services are available on a flat rate basis only. Customers receive unlimited calling within their local calling area.

**5.1.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

Governmental firefighting, GA State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to governmental emergency services agency in order to seek assistance for such an emergency.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)**

**5.2 Reserved for Future Use**

**5.3 Reserved for Future Use**

**5.4 Reserved for Future Use**

**5.5 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

**5.6 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

**5.7 Reserved for Future Use**

**5.8 Reserved for Future Use**

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## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

### 5.9 Optional Calling Features

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Refer to Price Lists in Section 7.8 of this tariff for specific features offered with each type of local exchange service.

#### 5.9.1 Features Descriptions

(A) **Call Forwarding:** Provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred.

(B) **Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call

(C) **Call Waiting -- Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;  
Answer the waiting call and disconnecting from the first party;  
Direct the waiting caller to hold via a recording  
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding don't Answer feature active in order to forward a waiting call to another location.

(D) **Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

### 5.9 Optional Calling Features, (Continued)

#### 5.9.1 Feature Descriptions, (Continued)

- (E) **Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (F) **Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand-alone feature or as an add-on to Caller ID Deluxe.
- (G) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (H) **Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- (I) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (J) **Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With the per line version of
- (K) The feature, all calls are placed with the end-user's number blocked.

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## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

### 5.9 Optional Calling Features, (Continued)

#### 5.9.1 Feature Descriptions, (Continued)

- (L) **Repeat Dialing:** Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers  
Calls to 900 Service numbers  
Calls preceded by an interexchange carrier access code  
International Direct Distance Dialed calls  
Calls to  
Directory Assistance  
Calls to 911

According to the *General Order dated October 23, 1989*, TSPs, together with Alternative Operator Service providers, must provide answer supervision and cannot attempt to collect for busy or unanswered calls.

- (M) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

- (N) **Unblock Collect Calling:** Permits the end-user to receive incoming collect calls.

### 5.10 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

#### Directory Distribution

A. Each customer shall receive, upon issuance, one copy of the directory which serves that customer. Upon customer request, the Company shall furnish, without charge, directories for up to five other exchanges in the same area code for each main station line serving that customer. Additional directories within, or any directories outside such customer's area code, will be furnished when requested by the customer at the rates set forth in the Directory Price List in paragraph 1.2 following. Shipping and handling charges of \$4.25 per directory shall apply for such additional directories or for directories outside the customer's area code.

B. The Company may charge for directories issued in replacement of those lost, destroyed, defaced, or mutilated while in the possession of a customer at the rates specified in 1.2 following. The Company also reserves the discretion to furnish additional directories without charge, upon request by a customer, where such provision will lead to a more efficient use of the service by that particular customer. Shipping and handling charges of \$4.25 per directory shipped shall apply to all directories

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for which the Company charges pursuant to this Paragraph. Distributions of directories are classified as neither local exchange nor interexchange telecommunications service.

## **5.11 Presubscription Services**

### **SECTION 6.0 - RESERVED FOR FUTURE USE**

#### **6.1 [Reserved for Future Use]**

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST**

**7.1 General**

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Georgia Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of 's local exchange services, in whole or in part, prior to the effective date hereof.

**7.2 Standard Residence Local Exchange Service**

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice- grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer- provided wiring, telephones, facsimile machines or other station equipment.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**7.2.1 Monthly Recurring Charges**

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touch-tone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. The first month of service is free for new customers.

Monthly Service Plans (AT&T service areas)

	<u>Rate</u>
Basic Service Plan	29.99
Plus Service Plan (includes Caller ID, Call Waiting)	34.99
Premium Service Plan (includes Caller ID, Call Waiting, Call Return, Call Forwarding, 3-Way Calling, Repeat Dial)	44.99

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)**

**7.2 Standard Residence Local Exchange Service, (Continued)**

**7.2.2 Other Monthly Recurring Charges**

Customer Services Fee <sup>2</sup>	\$5.00
Federal Subscriber Line charge	\$6.50
Paper Bill Fee	\$1.00

**7.2.3 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Residential lines are listed in Section 4.1.1 of this tariff.

**7.3 Standard Business Local Exchange Service**

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer- provided wiring, telephones, facsimile machines or other station equipment

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**7.3 Standard Business Local Exchange Service, (Continued)**

**7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

<u>AT&amp;T Service Areas</u>	<u>Rate</u>
Basic Service Plan	\$35.00

**7.3.2 Other Monthly Recurring Charges**

Customer Service Fee	\$5.00
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**\*\*Paper bill fee can be avoided in case a customer opts for electronic billing.**

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)**

**7.3.3 Usage Sensitive Charges and Allowances**

**(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

**7.3.4 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Business lines are listed in Section 4.1.1 of this tariff.

**7.5 Reserved for Future Use**

**7.6 Reserved for Future Use**

**7.7 Reserved for Future Use**

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**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)**

**7.8 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

**7.8.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

	Optional Calling Features	Residence	Business
Three-Way Calling		\$7.95	\$8.95
Call Return		\$7.95	\$8.95

Denial of per call activation for Three-Way Calling and/or Call Return from any line or trunk is available to Customers upon request at no additional charge.

**7.8.2 Features Offered on a Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.



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## SECTION 9.0 - GEORGIA RELAY SERVICE

### 9.1 Relay Service

The Company will provide access to a telephone relay center for the Georgia Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for impaired and non- impaired customers to use. **The company will provide 8xx service in accordance with Section 501 of the order R-31839**

#### 9.1.1 Regulations

- A. Only intrastate calls can be completed using the Georgia Relay Service under the terms and conditions of this tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within the state of Georgia. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.
- D. The following calls may not be placed through the Relay Service:
  - 1. Calls to informational recordings and group bridging service;
  - 2. Calls to time or weather recorded messages;
  - 3. Station sent paid calls from coin telephones; and
  - 4. Operator-handled conference service and other teleconference calls.

#### 9.1.2 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of the tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for, and the Company agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

**Georgia Tariff  
Cathect Communications Inc.  
Issuing Officer Faraz Mobeen  
CEO  
Issued Date: 10/16/2019  
Effective Date:**

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**SECTION 10.0 - RESERVED FOR FUTURE USE**

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## **SECTION 11.0 - MISCELLANEOUS SERVICES**

### **11.1 Carrier Presubscription**

#### **11.1.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls, Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

#### **11.1.2 Presubscription Options - Reserved for Future Use**

#### **11.1.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

#### **11.1.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90-day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate an intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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**SECTION 11.0 - MISCELLANEOUS SERVICES, (CONTINUED)**

**11.1 Carrier Presubscription, (Continued)**

**11.1.5 Presubscription Charges**

**(A) Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**(B) Nonrecurring Charges**

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**SECTION 12.0 – Local Exchange areas**

**List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)**

**Lafayette LATA**

Abbeville	Duson	Krotz Springs	Ragley <sup>1</sup>
Arnaudville <sup>1</sup>	Elton <sup>1</sup>	Lacassine <sup>1</sup>	Rayne
Baldwin	Erath	Lafayette	Reeves <sup>1</sup>
Basile <sup>1</sup>	Eunice	Lake Arthur	Roanoke <sup>1</sup>
Breaux Bridge <sup>1</sup>	Fenton <sup>1</sup>	Lake Charles	Saint Martinville
Broussard	Forked Island <sup>1</sup>	Lawtell	Starks <sup>1</sup>
Cameron <sup>1</sup>	Franklin	Leesville	Sugartown <sup>1</sup>
Cankton <sup>1</sup>	Grand Chenier <sup>1</sup>	Leonville	Sulphur
Carencro	Gueydan	Loreauville	Sunset <sup>1</sup>
Carlyss <sup>1</sup>	Hackberry <sup>1</sup>	Mamou <sup>1</sup>	Sweet Lake
Cecelia <sup>1</sup>	Hayes <sup>1</sup>	Melville	Thornwell <sup>1</sup>
Centerville	Henderson <sup>1</sup>	Merryville	Turkey Creek <sup>1</sup>
Chataignier <sup>1</sup>	Iota <sup>1</sup>	New Iberia	Ville Platte <sup>1</sup>
Church Point <sup>1</sup>	Iowa <sup>1</sup>	Oberlin <sup>1</sup>	Vinton
Creole <sup>1</sup>	Jeanerette	Opelousas	Washington
Crowley	Jennings	Parks <sup>1</sup>	Weeks Island
De Quincy <sup>1</sup>	Johnsons Bayou <sup>1</sup>	Pecan Island <sup>1</sup>	Welsh <sup>1</sup>
De Ridder	Kaplan <sup>1</sup>	Pine Prairie <sup>1</sup>	Youngsville
Delcambre <sup>1</sup>	Kinder <sup>1</sup>	Port Barre	

**New Orleans LATA**

Amite City	Garyville <sup>1</sup>	LaPlace	Patterson
Angie	Gibson	Larose <sup>1</sup>	Pearl River
Bogalusa	Golden Meadow <sup>1</sup>	Leeville <sup>1</sup>	Pierre Part
<b>(DELETED)</b>	Grand Isle <sup>1</sup>	Lockport	Pine
Bush	Hammond	Luling	<b>(DELETED)</b>
Chackbay			
	Houma	Madisonville	Ponchatoula Covington
	Independence	Mandeville	<b>(DELETED)</b>
	Jesuit Bend	Montegut	Raceland <b>(DELETED)</b>
Crossroads	Morgan City	Reserve <sup>1</sup> Dulac	Kentwood Mount
Kenner	<b>(DELETED)</b>		
Hermon	Labadieville	Napoleonville	Slidell
Edgard	Lacombe	New Orleans	Thibodaux
Folsom	Lafitte	Norco	Venice
Franklinton	<b>(DELETED)</b>	Paradis	<b>(DELETED)</b>
Galliano <sup>1</sup>			

**Note 1:** Independent Company Exchange

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**SECTION 12.0 – Local Exchange areas**

**List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)**

<b>Shreveport</b>			
<b>LATA</b>			
Alexandria	Delhi	Keithville	Plaucheville <sup>1</sup>
Arcadia	Doyline	Lake Providence	Pleasant Hill <sup>1</sup>
Athens <sup>1</sup>	Dry Prong	LeCompte	Pollock
Bastrop	Dubach	Lisbon	Rayville
Belcher <sup>1</sup>	Elizabeth <sup>1</sup>	Logansport	Ringgold <sup>1</sup>
Benton	Epps	Mangham <sup>1</sup>	Robeline
Bernice	Farmerville	Mansfield	Rodessa <sup>1</sup>
Big Cane <sup>1</sup>	Ferriday	Mansura <sup>1</sup>	Ruston
Blanchard	Florien	Many	Saint Joseph
Bonita <sup>1</sup>	Fort Necessity	Marion <sup>1</sup>	Saint Landry
Bordelonville <sup>1</sup>	Georgetown	Marksville	Saline
Boyce	Gibsland	Mer Rouge	Sarepta <sup>1</sup>
Bunkie	Gilliam <sup>1</sup>	Minden	Shongaloo <sup>1</sup>
Calcasieu <sup>1</sup>	Glenmora <sup>1</sup>	Monroe	Shreveport
Calhoun	Grambling	Monterey	Sicily Island
Camp <sup>1</sup>	Grand Cane	Montgomery	Simmesport <sup>1</sup>
Castor	Greenwood	Mooringsport	Spencer <sup>1</sup>
Chatham <sup>1</sup>	Harrisonburg	Moreauville <sup>1</sup>	Springhill <sup>1</sup>
Cheneyville <sup>1</sup>	Haughton	Natchitoches	Sterlington
Choudrant <sup>1</sup>	Haynesville	Newellton	Tallulah
Colfax	Hebron <sup>1</sup>	North Springhill, AR <sup>1</sup>	Tullos <sup>1</sup>
Collinston <sup>1</sup>	Homer	Oak Grove	Vidalia
Columbia	Hornbeck	Oak Ridge <sup>1</sup>	Vivian <sup>1</sup>
Converse	Hosston <sup>1</sup>	Oakdale	Waterproof
Cotton Valley <sup>1</sup>	Ida <sup>1</sup>	Oil City	Winnfield
Cottonport <sup>1</sup>	Jena <sup>1</sup>	Olla <sup>1</sup>	Winnsboro
Coushatta	Jonesboro	Pelican <sup>1</sup>	Wisner <sup>1</sup>
Creston <sup>1</sup>	Jonesville	Pitkin <sup>1</sup>	Zwolle
Crowville	Keatchie	Plain Dealing <sup>1</sup>	

**Note 1:** Independent Company Exchange

**SECTION 13.0 - RESERVED FOR FUTURE USE**

**13.1** Reserved for Future Use

**SECTION 14.0 - RESERVED FOR FUTURE USE**

**14.1** Reserved for Future Use

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**SECTION 15.0 - PROMOTIONAL OFFERINGS / CONTRACT & ICB**

**15.1 Special Promotions**

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

**15.2 Contract Rates / Individual Case Basis (ICB) Arrangements**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an individual case basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this tariff shall be incorporated into, and be part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis. Contracts/ICB arrangements are subject to Commission review.

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# Attachment C

Please see the attached resume for the Key Management staff.

Faraz Mobeen

CEO

Ahsan Malik

IT manager

Suzane Anderson

Consultant

Saba Zubair

Finance Manager

Cell : 678-698-7475  
Email: faraz\_2010@hotmail .com

## Faraz Mobeen

---

### Objective and Expertise

To secure a challenging career within the Company, emphasizing increasing responsibility, personal growth and professional achievement where I may utilize my skills as business development, marketing management. I have solid reputation as a strategic visionary, and problem solver. I have strong ability to develop and motivate teams. Performance oriented with experience in profit and loss management. I have skilled in presentations, vendor relationship, and strategic partnerships. I am a friendly, loyal and dedicated individual who has an ambition to succeed in any given environment. Have extensive experience but love to learn and always up to a challenge whatever the situation. I get along well with others, while also working efficiently on my own. I am seeking a position where I can develop and excel while giving my best to an employer.

### Qualifications

- ❖ Organized, efficient with excellent communication skills
- ❖ Customer service professional
- ❖ Ability to successfully interface with all levels of Management
- ❖ Skilled in completing time critical projects/jobs

<b>Professional Experience</b>
--------------------------------

#### **CEO , January 2020- Present**

Founded a telecommunication company that has been in business for more than five years and continued showed growth year after year. Consultant to several telecommunication, software development and professional services companies on content and product support strategies, vertical market development, business partnership deal structures and customer acquisition. Conceived, developed and brought telecom services to market such as calling card, GPS tracking devices for cars and trucks. Cellular phones etc. Designed and executed advertising, direct mail and telemarketing campaigns for City Com.

#### **President, May, 2014 - January 2020**

##### **City Communications Inc. Woodstock, GA**

Founded a telecommunication company that has been in business for more than five years and continued showed growth year after year. Consultant to several telecommunication, software development and professional services companies on content and product support strategies, vertical market development, business partnership deal structures and customer acquisition. Conceived, developed and brought telecom services to market such as calling card, GPS tracking devices for cars and trucks. Cellular phones etc. Designed and executed advertising, direct mail and telemarketing campaigns for City Com.

**Director Sales and Marketing, Jan, 2005 – Present**

T-Mobile and MetroPCS (authorized dealer)

Managing, Growing and expanding the business by preparing and delivering sales presentations, Developed and implemented company's annual and quarterly goals and forecasting future needs. Managing sales and products and develop strategic marketing techniques to increase sales volume on monthly basis.

Reviewing latest trends and technologies and ensured its application in systems. Improved sales activities and performed close out for all sales. Responsible for assisting various departments in increasing volume of sales and achieving targets. Marinating knowledge on all telecommunication products of organization. Responsible of monitoring competitor's product, its market share and new products introduced in market. Drove the entire sales cycle from initial client engagement to closed sales. Grow 197% sales of all stores from the monthly target. Engaged and maintained contact with social media prospects to drive traffic to the business.

**Manager Administration, Mar, 1992 – April, 2002**

**Pakistan Services Limited**

Worked with Pakistan Services Limited (owners and operators of Pearl Continental and Marriott Hotels) as Manager Administration. Personable, detail-oriented, and self-motivated administrative lease with 10 years of experience in office management. Highly regarded leadership abilities with team-player mentality. Apply innate interpersonal skills to establish and maintain positive relationships and improve workplace morale. Calm and productive under extreme stress. Expert in managing budgets, preparing expense reports, and purchasing hardware/software to meet the need of dynamic office environments. Oversee the company's office operations; direct a high performing staff of administrative professionals. Accurately manage job-site financials, accounts receivable and payable, and purchasing, generate weekly budget and gross margin reports. Compile budget and expense data and produce Excel spread sheets to document activity.

**EDUCATION & COMPUTER SKILLS**

Al Khair University, Rawalpindi, Pakistan  
Master in Business Administration, 1994

Relevant course work in office administration and business, Proficient in Microsoft office, Microsoft Excel. Outlook, Access, Power Point and Adobe Reader. Additional training in leadership,

**References available upon request**

# SUZANE ANDERSON

## Consultant

### CONTACT DETAILS

- LANGUAGE**  
ENGLISH
- PHONE NUMBRE**  
678-6660075
- E-MAIL**  
suzaneanderson@hotmail.com

### PERSONAL STATEMENT

“ Dependable, Organized Team player motivated to increasing customer satisfaction effectively and efficiently. Trustworthy and empathetic customer service representative accomplished in software troubleshooting and developemt. ”

### EDUCATION

- ▶ **2009-2013** **Masters in Mass Communications**
- 2007 - 2009** **BACHELORS IN COMMERCE**  
**UNIVERSITY OF PUNJAB**

### EXPERIENCE

- 2015 –2018** **EZ-ONBABEEZ**  
**RELATIONSHIPS MANAGER**
- 2018 - 2019** **CITY COMMUNICATIONS, INC**  
**OPERATIONS MANAGER**

### Duties and Responsibilities

- Managing daily activities in operations Analyzing statistics and reports
- Improve operational systems, processes and frameworks
- Improve the efficiencies and effectiveness of current support systems Contributes to the long term planning of the company
- Reviews training syllabus for all personnel
- Meets regularly with Managers for planning purposes Offer solutions for improvement
- Plan and implement the overall strategy.
- Provisioning AT&T orders and line installation.
- Develops, plans and manages Technology and Telecommunication Services and the implementation of all aspects of the infrastructure technical standards

### WORK/PLAY BALANCE

#### WORK

PREFERENCES  
Social Media

#### ROUTINE WORK

Budget reports  
Operations

#### EXPERTISE

Payroll Manager  
Shipping and Labeling  
Order Processing

#### PLAY

SOCIALISING  
Sport events

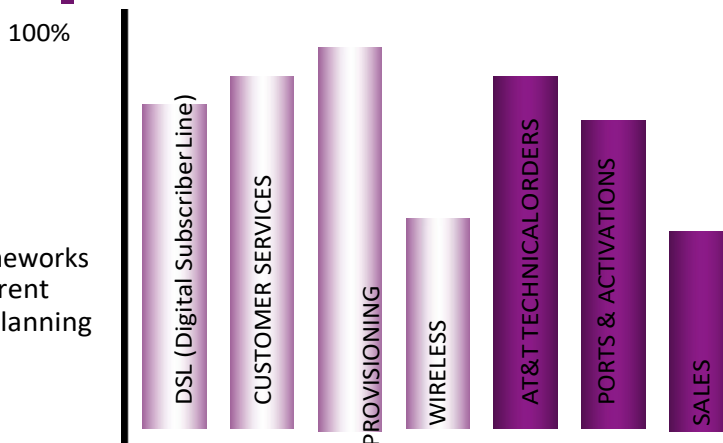
INTEREST  
Editorial  
Series/Movies  
Old Culture

HOBBIES  
Travelling  
Photography  
Gardening

### PERSONAL SKILLS

- CPR Certification
- Analytical skills
- Decision maker
- Communication Skills
- Team Player

### SKILLS



- - Oversees the management of tactical aspects associated with the integration and implementation of Technology and Telecommunications Services workload.
  - Manages Remedy incident and problem management.
  - Adheres to Enterprise change management.
  - Responsible for budget compilation and administration.
  - Implements the system-wide IS strategic vision.
  - Recommends and participates in the development of IS

**Present:**

**Cathect Communications Inc.**

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**CONSULTANT**

Working as a consultant for Cathect Communications Inc, ensuring and meeting the deadlines.

- Communicating with Public Utilities commissions on the behalf of client.
  - Negotiating with AT&T and other carriers.
- Responsible not only for creating efficient, cost-effective telecommunications systems but also for updating systems as newer and better equipment becomes available.
  - Setting up the API integrations with the XML's
  - Helping create a secure database for Consumer billings.
  - Maintenance of in-house voice systems, TDM or VoIP, pager systems, Call Center systems, Call Accounting systems, Call integration, Unified Communications, and awareness and exploration of any new voice technology that might enhance the environment. Works with others in other Sutter settings to ensure a well integrated voice infrastructure.

**OTHER SKILLS**

- Expert Data Analytics
- Expert IT Business Process
- Expert Technical Documentation
- Expert Project/Solution Management
- Expert Solution Delivery
- Expert Business Acumen
- Expert Future Focus
- Expert Global Perspective
- Expert Innovation and Thought Leadership
- Expert People Leadership



# Ahsan Malik

Cell: +1 (877) 841-1166

Email: ahsanm@cathectc.com

Skype: live:.cid.864c434f5a148e8f

## OBJECTIVES

To obtain a challenging position in a progressive company, utilizing abilities developed through experience and education, with the opportunities for professional growth based on performance.

Interested in pursuing a career in a vibrant and motivating environment that will allow me to exhibit my knowledge and skills and further enhance them, by providing me adequate scope for learning and growth.

## PROFESSIONAL SUMMARY

- ✓ Repair DSL and technical support manager at Bell Oceanic
- ✓ Dispatcher & Office Administrative Assistant at Sunny Limo New York Office
- ✓ Proficient in Google Cloud managing, creating instances, DNS, IP configuration, SSL configuration, API installation, Google certified Partner.
- ✓ Proficient in Microsoft office, HTML5, Word press, Blogging, SEO and PHP with excellent typing skills graduate in M.Sc. Media & Communication skills.
- ✓ Expert in Google AdSense, Adwords, Facebook Adwords and YouTube marketing.
- ✓ Installing PBX, Asterisk Servers on Google Cloud Complete Configuration
- ✓ Installing Asterisk Vici Dialer on Server locally and configuration
- ✓ Virtual Box configuration and hosting local servers, Linux or Asterisk

## PERSONAL INFORMATION

<b>Father name</b>	:	Safeer Muhammad Khan
<b>Date of Birth</b>	:	27-07-1992
<b>Gender</b>	:	Male
<b>Religion</b>	:	Islam
<b>Domicile</b>	:	Punjab
<b>N.I.C #</b>	:	37201-6289891-7

## PROFESSIONAL EXPERIENCE

### Bell Oceanic (SMC) PVT. LTD

**Manager Repairs & DSL (Technical Support)**

Dec 2019 - Present

Key Responsibilities:

- ✓ Isolating Trouble on customer phone using Electronic bonding Trouble Administration (EBTA).
- ✓ Testing and Analyzing where the possible repair trouble is.
- ✓ Following up accounts/closing Trouble Tickets.
- ✓ Analyzing established test results and control methodology to measure trouble on Customer phone line.
- ✓ Troubleshooting and solving technical issues related to end user equipment hardware.
- ✓ Ensuring customer satisfaction is achieved.
- ✓ Preparing daily report for day to day repairs issues reported by the customer.
- ✓ Keeping record of the equipments installed in the office.
- ✓ Updating software and ensuring windows security and vulnerability.

### Fleet Dispatcher at Sunny Limo U.S.A.

Fleet Dispatcher

Sept 2017 - Aug 2019

- ✓ Customer Care Representative
- ✓ Dispatch drivers for pick-ups and deliveries.
- ✓ Update database tracking system and maintain timely data integrity.
- ✓ Customer Services and customer Care.
- ✓ Troubleshooting the mess-ups between customers and the fleet.
- ✓ En-route Drivers to the passengers place.
- ✓ Monitor and operate a radio console and computer equipment

## ACADEMIC QUALIFICATIONS

<b>B.S. Telecommunications &amp; Networks</b>	<b>IQRA University</b>
<b>HSSC</b>	B.I.S.E. Jeddah
<b>SSC</b>	B.I.S.E. Jeddah

## COMPUTER KNOWLEDGE

- ✓ Microsoft Windows 98, 2000, XP & Windows 7
- ✓ Microsoft Office 2007 - 2011
- ✓ Internet Marketing, Google (Adwords Certified Partner), Face Book(Blue Print Certifications), Twitter & Email Marketing (Mail Chimp, SendinBlue, Aweber)
- ✓ Software used Photoshop, Camtasia Studio.
- ✓ Good Typing Speed
- ✓ Google Cloud, Instances, deploying instances and Cluster deployment & management
- ✓ Installing PBX, Asterisk Servers on Google Cloud Complete Configuration
- ✓ Installing Asterisk Vici Dialer on Server locally and configuration
- ✓ Virtual Box configuration and hosting local servers, Linux or Asterisk

## Saba Zubair

Value Adding Finance, Accounting, Auditing & Functional Consultant

**Contact #:** +1 (866)966-9413

**Skype ID:** live:szubair\_9

**Email Id:** sabaz@cathectc.com

### Career Objectives

- To add value to your organization by using my skills and expertise of Financial Reporting, Financial Management, Internal Audit and Functional Consultant.
- To join a leading role in a diversified organization with sound ethical environment, where rewards system and career growth is linked with commitment and performance.

### Experience Details



#### Finance Manager - Apr 2020 to till date

Cathect Communications is telecommunication company that provides landline and wireless services to consumers. Being on executive position my job description is as under:

- Process and recording all financial transactions in the books of account (Book Keeping).
- Managing Petty cash for normal business expenses
- Perform Bank Reconciliations
- Payroll Management
- Implementing quick books
- Filing tax returns both in USA and Pakistan
- Contacting PUCs in USA and updating files according to new rules
- Reporting directly to CEO



#### Manager Finance & HR - Oct 2018 to Mar 2020

Bell Oceanic Communications is service provider company that provides different services to clients from around the world especially to USA and Gulf. Being on executive position my job description is as under:

- Process and recording all financial transactions in the books of account (Book Keeping).
- Managing Petty cash for normal business expenses
- Perform Bank Reconciliations
- Payroll Management
- Implementing quick books
- Filing tax returns both in USA and Pakistan
- Contacting PUCs in USA and updating files according to new rules
- Dealing all bank matters
- Updating company policies as per need
- Preparing contracts/MOUs between BOC and other vendor companies
- Hiring /Firing/ Maintaining Performance Reports of Employees
- Scheduling Training's necessary for Employees
- Reporting Directly to CEO

### Software Skills:

- Microsoft Word, Excel, Power-point, Visio

- User& Implementation level knowledge of ODOO ERP

- Telly ERP

- UNAVO

- RAVIO

- QuickBooks & Peachtree

### Technical Expertise:

- IFRS/IAS

- Agreed upon procedures

- Internal control testing


- Analytical reviews

- Accounts payable

- Withholding tax

- Bank reconciliation

- Expertise in Workflows configuration

<ul style="list-style-type: none"> <li>▪ Assignment Management</li> <li>▪ Bookkeeping</li> </ul> <p><b>Strengths:</b></p> <ul style="list-style-type: none"> <li>▪ Leadership</li> <li>▪ Punctual</li> <li>▪ Handworker</li> <li>▪ Self-Motivated</li> </ul> <p><b>Hobbies:</b></p> <ul style="list-style-type: none"> <li>▪ Music</li> <li>▪ Photography</li> <li>▪ Reading</li> <li>▪ Creative Writing</li> </ul> <p><b>Knowledge:</b></p> <ul style="list-style-type: none"> <li>▪ Accounting</li> <li>▪ UK Tax Law</li> <li>▪ British Business Law</li> <li>▪ Pakistan Business Law</li> </ul>	<div style="text-align: center;">  </div> <p><b>Functional Consultant - Dec 2017 to Aug 2018</b></p> <p>Agilent Technologies is Lahore based Management consultancy firm that provides management consultancy services to its clients. My role on this job was to be part of team who implement customized ERP software in one of the biggest groups of regions named Azad group of companies. Major technical responsibilities include:</p> <ul style="list-style-type: none"> <li>▪ Planning, design and oversight of the construction of an ERP system</li> <li>▪ Understand business processes</li> <li>▪ Determine client needs</li> <li>▪ Configure the application in alignment with business needs</li> </ul> <p>Ensure client usability</p> <p><b>Zafar &amp; Co Chartered Accountants - Mirpur Azad Kashmir</b>  <b>Senior Audit &amp; Assurance – Dec 15 to July 2018</b></p> <p>Zafar &amp; Co is Chartered Accountant firm with ICAP practicing certificate.</p> <ul style="list-style-type: none"> <li>▪ Lead client audit engagements, which include planning, executing, directing, and completing financial audits</li> <li>▪ Finalization of audit and drafting of audit report and deliverables</li> <li>▪ Internal control testing</li> <li>▪ Assist seniors in preparing tax returns including sales tax returns and income tax returns</li> <li>▪ Bookkeeping assignments</li> </ul> <p><b>Ilyas Saeed &amp; Co Chartered Accountants - Islamabad Trainee</b>  <b>Auditor - April 2015 to Nov 2015</b></p> <p>Ilyas Saeed &amp; Co is Chartered Accountants firm having ICAP practicing certificate and holding top position in top 20 firms in Pakistan. During my stay in Ilyas Saeed I have worked on:</p> <ul style="list-style-type: none"> <li>▪ Prepared working papers, reports and supporting documentation for audit findings.</li> <li>▪ Completed audit papers by documenting audit tests and findings.</li> <li>▪ Ensured compliance with established internal procedures by examining reports, processes, and documentation.</li> <li>▪ Identified control gaps in processes, procedures and systems.</li> <li>▪ Supervised and coordinated assigned audits promptly and professionally.</li> <li>▪ Compiled general ledger entries on a short schedule with nearly 100% accuracy.</li> </ul>
<ul style="list-style-type: none"> <li>▪ Advanced Audit (ACCA) International</li> <li>▪ Advanced Taxation (ACCA) UK</li> </ul>	<p style="text-align: center;"><b>Educational Details</b></p> <ul style="list-style-type: none"> <li>▪ <b>SSC:</b> Matriculation from BISE AJK</li> <li>▪ <b>HSSC:</b> Intermediate from BISE AJK</li> <li>▪ <b>Graduation:</b> B.COM form AJK university</li> <li>▪ <b>Certification:</b> ACCA(Affiliate) with Advanced Taxation and Audit</li> </ul>



# **Attachment D**

### **Billing Mechanism for Cathect Communications Inc.**

Following mechanism is used for billing customers.

- Billing method is postpaid.
- Bill is generated on whatever date customer first signup with us (can be changed on demand).
- Bill is due after 30 days from creation date.
- Bill is sent on automatically by system after 15 days to an outsourced company that specializes in printing.
- After printing bill is dispatched on same day through Courier Company.
- A late fee of \$5 is charged if customer doesn't pay bill even after 5 days from due date.
- Bill include history of previous charges/payments and current charges.
- Base amount and Taxes are also mentioned on bill.
- Company name, customer name, account id, phone number, fax, email, website, promotions and payment methods are mentioned on bill.